

Katie A. Specialty Mental Health Services Report - Fiscal Year 2016/2017

Report run on 10/20/2017

Overview

The Katie A. v Bonta lawsuit Settlement Agreement – in place since December 2011 - outlines a series of actions that are intended to transform the way children and youth who are in foster care or who are at imminent risk of foster care placement receive access to mental health services consistent with a Core Practice Model (CPM) that creates a coherent and all-inclusive approach to service planning and delivery. The Settlement Agreement also specifies that children and youth who meet subclass criteria (as defined in the Settlement Agreement) are eligible to receive Intensive Care Coordination (ICC), Intensive Home Based Services (IHBS), and Therapeutic Foster Care (TFC) (once approved as a Medi-Cal service). County MHPs are required to provide ICC and IHBS services to subclass members. MHPs provide ICC and IHBS and claim federal reimbursement through the Short-Doyle/Medi-Cal (SDMC) claiming system.

The Department of Health Care Services' (DHCS) Mental Health Services Division (MHSD) Information Notice 13-11 instructed counties of the Short-Doyle/Medi-Cal (SDMC) system changes required to support the implementation of ICC and IHBS which included submitting claims with a Demonstration Project Identifier (DPI) of "KTA" and procedure codes (T1017, HK) for Intensive Care Coordination and (H2015, HK) for Intensive Home Based Services.

Purpose of Report

This report displays metrics associated with approved claims for services provided to the Katie A. subclass members. It will be updated monthly and posted during the second week of every month beginning in March 2014.

Some important objectives of the Katie A. Settlement Agreement are to collect existing data specific to the subclass in order to evaluate utilization and timely access to appropriate care and to post data that is useful to counties, stakeholders, and State departments in addressing the needs of subclass members. This report is one of many activities the State has undergone in order to achieve these objectives. Subject to some important limitations, this report provides information regarding the number of subclass members and their service utilization. It also includes service utilization by county and this assists in gauging counties' progress implementing ICC and IHBS.

While this report provides valuable information, it is important to note that there are factors, such as claim lag of up to 12 months, which must be considered. In addition, while this report provides information on a county by county basis, it does not provide information regarding the factors that lead to possible differences among counties in their implementation of ICC and IHBS and provision of other Specialty Mental Health Services (SMHS) to subclass members.

Report Highlights

- ▶ The number of subclass members for this reporting period is 21,047 (statewide) compared to 20,661 for the last reporting period. This is a 2% increase of 386 subclass members.
- ▶ Total approved amount to date is \$199,584,645 (statewide) compared to \$194,003,259 for the last reporting period. This is a 3% increase of \$5,581,386.
- ▶ The total amount of ICC minutes provided to subclass members to date is 26,296,615 (statewide) compared to 25,402,097 for the last reporting period. This is a 4% increase of 894,518 minutes.
- ▶ The total amount of IHBS minutes provided to subclass members to date is 27,518,084 (statewide) compared to 26,712,161 for the last reporting period. This is a 3% increase of 805,923 minutes.
- ▶ The number of subclass members that have received ICC to date is 15,232 (statewide) compared to 14,999 for the last reporting period. This is a 2% increase of 233 subclass members.

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- ▶ The number of subclass members that have received IHBS to date is 10,871 (statewide) compared to 10,672 for the last reporting period. This is a 2% increase of 199 subclass members.
- ▶ The total number of counties with approved claims for ICC and/or IHBS is 51.
- ▶ The total number of counties using the KTA Demonstration Project Identifier is 48.

Definitions

- **Approved Service Claims:** The total number of approved service lines adjudicated through the SDMC claiming system regardless of minutes or duplicate subclass member counts.
- **Total Amount of Approved Katie A Services:** The sum of all total approved amounts by the SDMC claiming system for claims with a DPI of "KTA" or claims billed with either Intensive Care Coordination or Intensive Home Based Services.
- **Approved ICC & IHBS Minutes*:** The total number of approved Intensive Care Coordination and Intensive Home Based Services minutes adjudicated through the SDMC claiming system.
- **Unduplicated Katie A. Subclass Members:** The total number of unique Katie A subclass members linked to claims adjudicated and approved through the SDMC claiming system in a particular month (bar graph charts) or for previous 12 months (county table).
- **SMHS Provided to Katie A. Subclass Members:** Any Specialty Mental Health Services adjudicated and approved through the SDMC claiming system with the "KTA" DPI or billed with either Intensive Care Coordination or Intensive Home Based Services.

* Please see Page 72 of the [MHSD Medi-Cal Billing Manual](#) for more information on SMHS procedures.

Notes Updated: March 28, 2016

- 1) Claims were being denied due to use of a secondary modifier with ICC and IHBS claims. These service modifiers indicated Telephone or Community. The claiming policy has been updated as follows: ICC and IHBS should be provided in the community and may be provided via telehealth and telephone in instances consistent with TCM and Mental Health Services. Activities unique to ICC and IHBS, such as the Children and Family Team, should be performed face to face as often as possible to address the needs of the child and achieve the level of intensity that these services require. A SDMC system change was implemented on 5/30/14 to correct this and Counties are in the process of submitting replacement claims.
- 2) There is typically claim lag between claim approval and the month of service, so the more recent month totals are typically less than older service month totals.
- 3) Not all counties have implemented the "KTA" claim indicator so their claims may be under reported for services other than ICC and IHBS.
- 4) County Table (pages 9 – 11) data elements have been suppressed or combined in county regions to protect client privacy. The OOC County Tables (formerly pages 12 – 14) have been removed to protect client privacy.
- 5) As of 3/1/2016 the query methodology was updated to search for "HK" modifiers (which indicate ICC and IHBS services) in 837 claim file primary, secondary and tertiary modifier positions. Previously, only the primary modifier position was queried for "HK" modifiers.
- 6) The "**Approved Service Claims for Katie A. Subclass Members** Count of service lines by Month of Submission" (page 3) are zero in July 2016. This submission rate is due to instructions that were provided to the counties and providers to delay submission of claims until new rate tables were approved. In July 2016, counties and providers did not submit claims from July 1st to July 16th. The delay in claim submissions has no impact on services provided to clients.

Please contact Medi-Cal County Claims Customer Service (MedCCC) at MedCCC@dhcs.ca.gov or 916-650-6525 for any questions regarding this report.

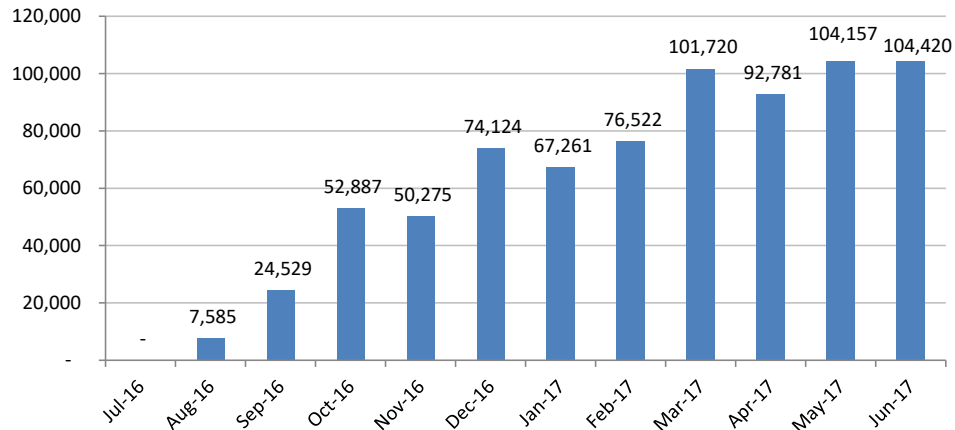
SMHS Provided to Katie A. Subclass Members by Month

Procedure Codes H2015 (IHBS)/T1017 (ICC), Modifier HK; And
Claims Submitted with DPI Element "KTA"
Report Run on 10/20/2017

Approved Service Claims for Katie A. Subclass Members

► The total amount of ICC minutes provided to subclass members is 2,712,699 compared to 1,435,791 for the previous reporting period. This is an increase of 1,276,908 minutes.

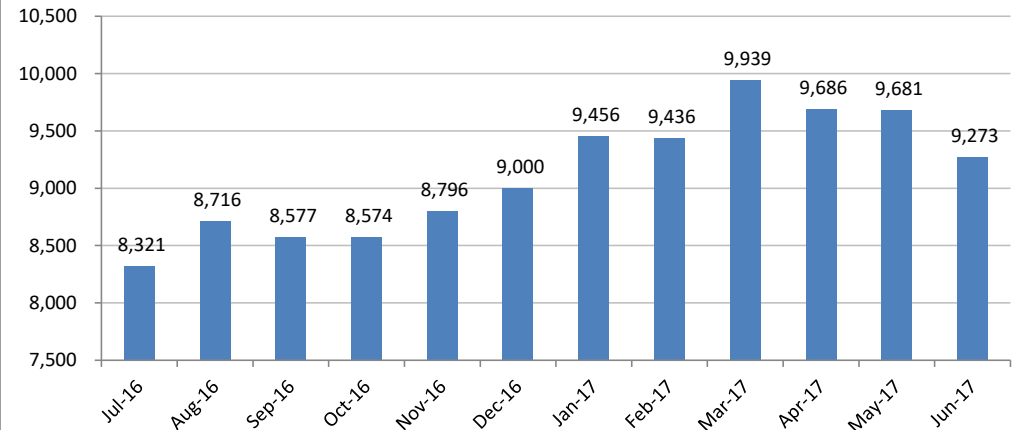
Count of service lines by Month of Submission



Unduplicated Count of Katie A. Subclass Members

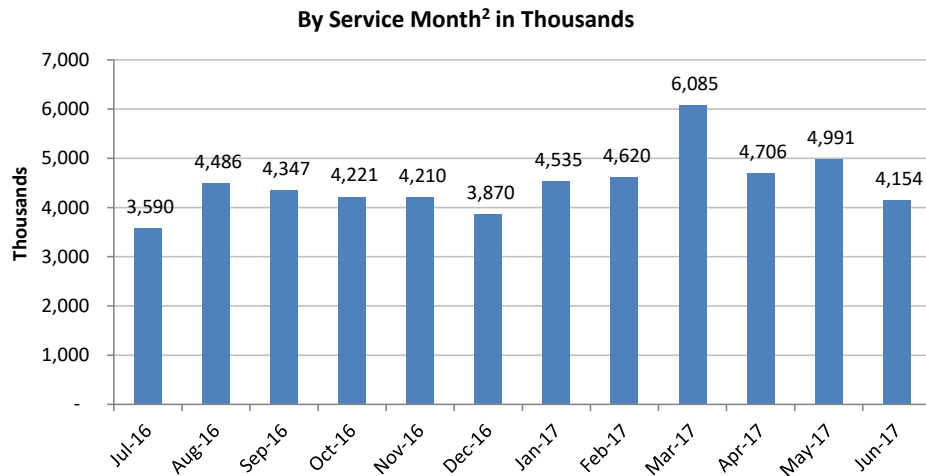
This is an increase of 1,276,908 minutes.

By Service Month²



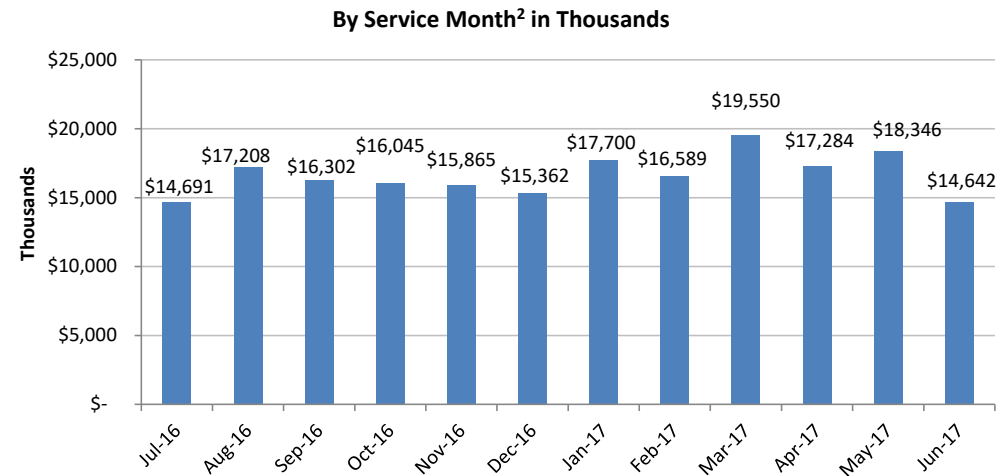
Approved ICC & IHBS Minutes Provided to Katie A. Subclass Members

By Service Month² in Thousands



Total Approved Amount for All Services¹ Provided to Katie A. Subclass Members

By Service Month² in Thousands



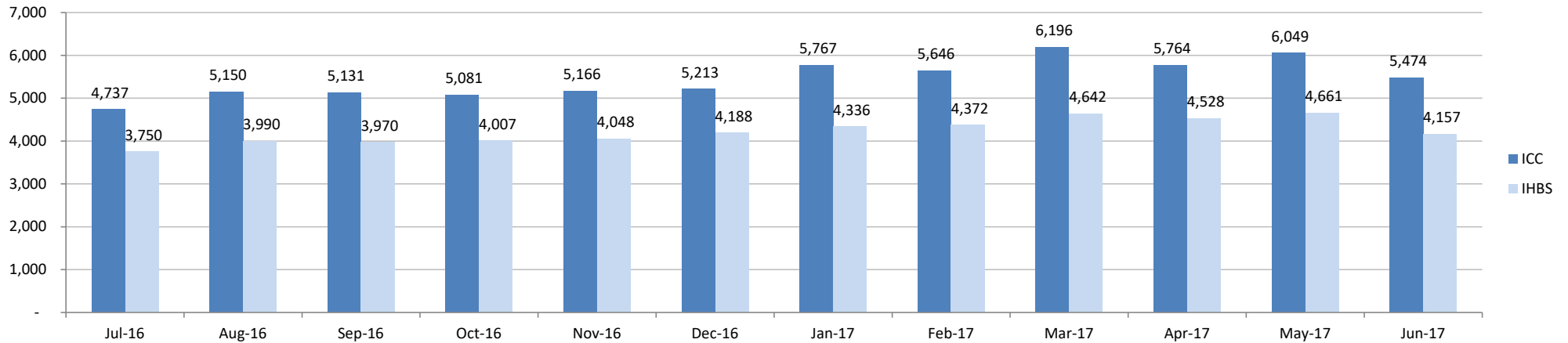
¹ All services are defined as any services billed on a claim with a "KTA" Demonstration Project Identifier or ICC, IHBS services.

² Recent service months are affected by claim lag and, in general, do not represent the entire amount of services performed at the time this report is run. Please see the "Notes Updated" section on page 2 of this report for more information on claim lag or systemic issues that may be currently affecting claiming.

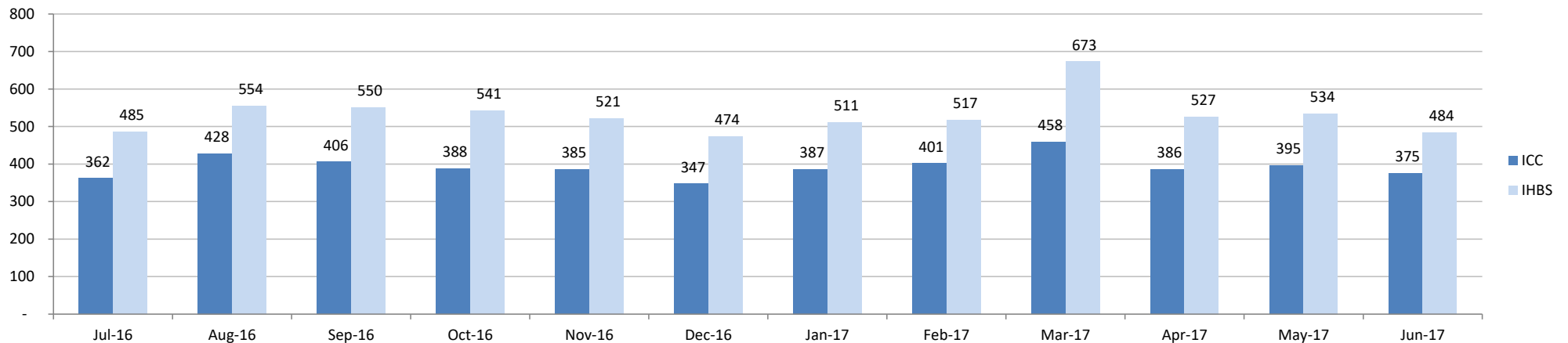
SMHS Provided to Katie A. Subclass Members by Month

Procedure Codes H2015 (IHBS)/T1017 (ICC), Modifier HK; And
Claims Submitted with DPI Element "KTA"
Report Run on 10/20/2017

ICC & IHBS Unduplicated Count of Katie A. Subclass Members By Service Month²



Average Approved ICC & IHBS Minutes per Unduplicated Katie A. Subclass Member By Service Month²



¹ All services are defined as any services billed on a claim with a "KTA" Demonstration Project Identifier or ICC, IHBS services.

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SMHS Provided to Katie A. Subclass Members by Month

Procedure Codes H2015 (IHBS)/T1017 (ICC), Modifier HK; And
Claims Submitted with DPI Element "KTA"
Report Run on 10/20/2017

Supplemental Accessibility Tables

Table Name: Approved Service Claims for Katie A. Subclass Members, Count of service lines by Month of Submission

Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17
-	7,585	24,529	52,887	50,275	74,124	67,261	76,522	101,720	92,781	104,157	104,420

Table Name: Unduplicated Count of Katie A. Subclass Members, By Service Month²

Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17
8,321	8,716	8,577	8,574	8,796	9,000	9,456	9,436	9,939	9,686	9,681	9,273

Table Name: Approved ICC & IHBS Minutes Provided to Katie A. Subclass Members, By Service Month²

Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17
3,589,635	4,485,559	4,347,129	4,221,210	4,210,314	3,869,540	4,534,606	4,620,414	6,085,490	4,705,893	4,990,617	4,154,292

Table Name: Total Approved Amount for All Services¹ Provided to Katie A. Subclass Members, By Service Month²

Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17
\$ 14,690,665	\$ 17,208,077	\$ 16,302,440	\$ 16,044,908	\$ 15,865,363	\$ 15,362,224	\$ 17,699,530	\$ 16,589,114	\$ 19,550,262	\$ 17,283,709	\$ 18,346,472	\$ 14,641,881

Table Name: ICC & IHBS Unduplicated Count of Katie A. Subclass Members, By Service Month²

	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17
ICC	4,737	5,150	5,131	5,081	5,166	5,213	5,767	5,646	6,196	5,764	6,049	5,474
IHBS	3,750	3,990	3,970	4,007	4,048	4,188	4,336	4,372	4,642	4,528	4,661	4,157

Table Name: Average Approved ICC & IHBS Minutes per Unduplicated Katie A. Subclass Member, By Service Month²

	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17
ICC	362	428	406	388	385	347	387	401	458	386	395	375
IHBS	485	554	550	541	521	474	511	517	673	527	534	484

¹ All services are defined as any services billed on a claim with a "KTA" Demonstration Project Identifier or ICC, IHBS services.

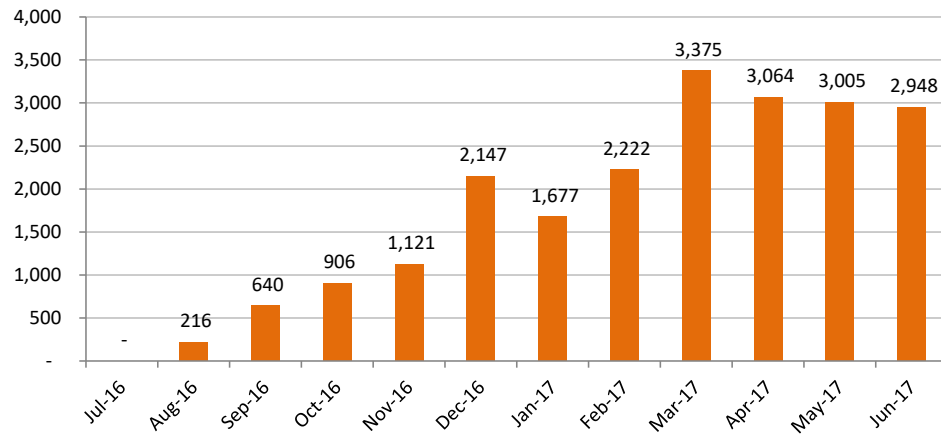
² Recent service months are affected by claim lag and, in general, do not represent the entire amount of services performed at the time this report is run. Please see the "Notes Updated" section on page 2 of this report for more information on claim lag or systemic issues that may be currently affecting claiming.

SMHS Provided to Katie A. Subclass Members Treated Out of County (OOC)¹ by Month

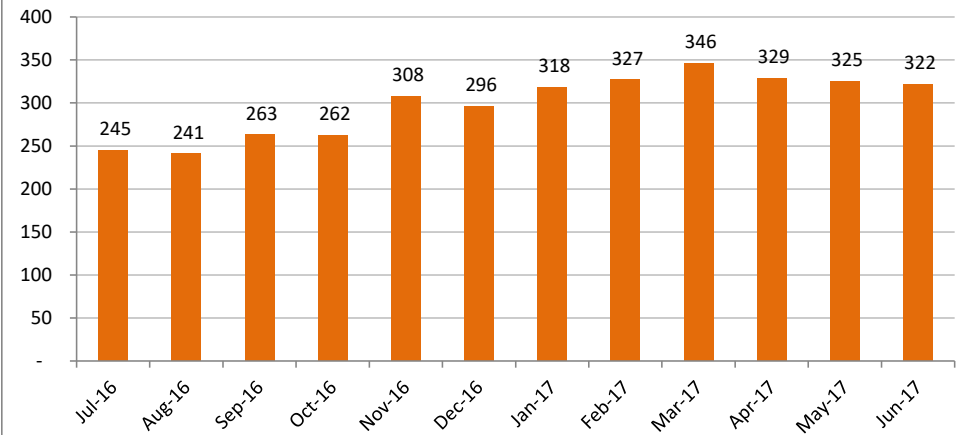
Procedure Codes H2015 (IHBS)/T1017 (ICC), Modifier HK; And
Claims Submitted with DPI Element "KTA"
Report Run on 10/20/2017

Approved Service Claims for OOC Katie A. Subclass Members
► The total amount of ICC minutes provided to subclass members is 2,712,699 compared to 1,435,791 for the previous reporting period. This is an increase of 1,276,908 minutes.

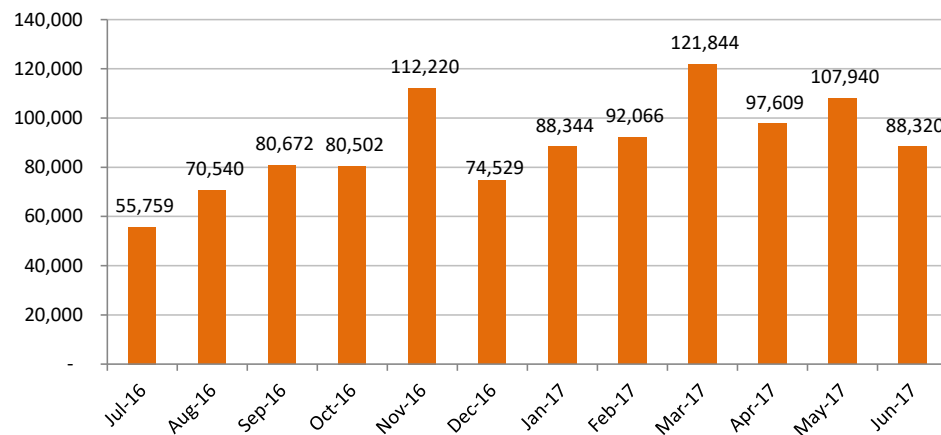
Count of service lines by Month of Submission



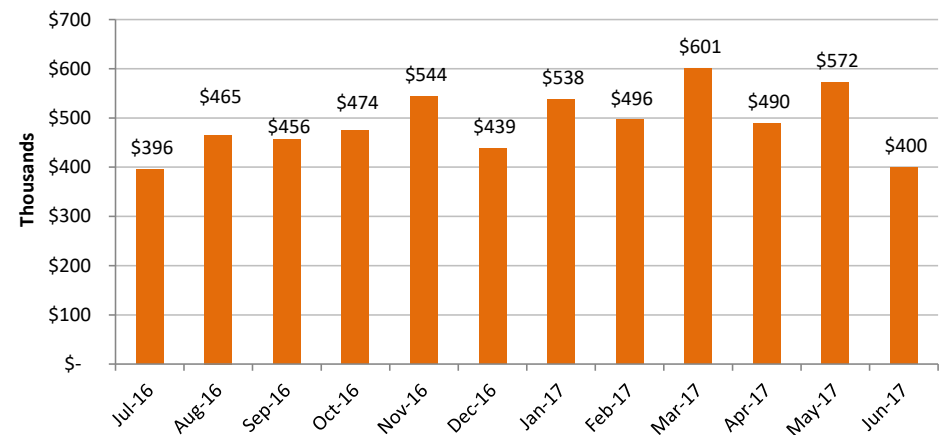
Unduplicated Count of OOC Katie A. Subclass Members
By Service Month³



Approved ICC & IHBS Minutes Provided to OOC Katie A. Subclass Members
By Service Month³



Total Approved Amount for All Services¹ Provided to OOC Katie A. Subclass Members
By Service Month³ in Thousands



¹ Out of County (OOC) is defined as a claim submitted for a Katie A. Subclass Member where the Medi-Cal county of responsibility differs from the county of service.

² All Services is defined as any services billed on a claim with a "KTA" Demonstration Project Identifier or ICC, IHBS services.

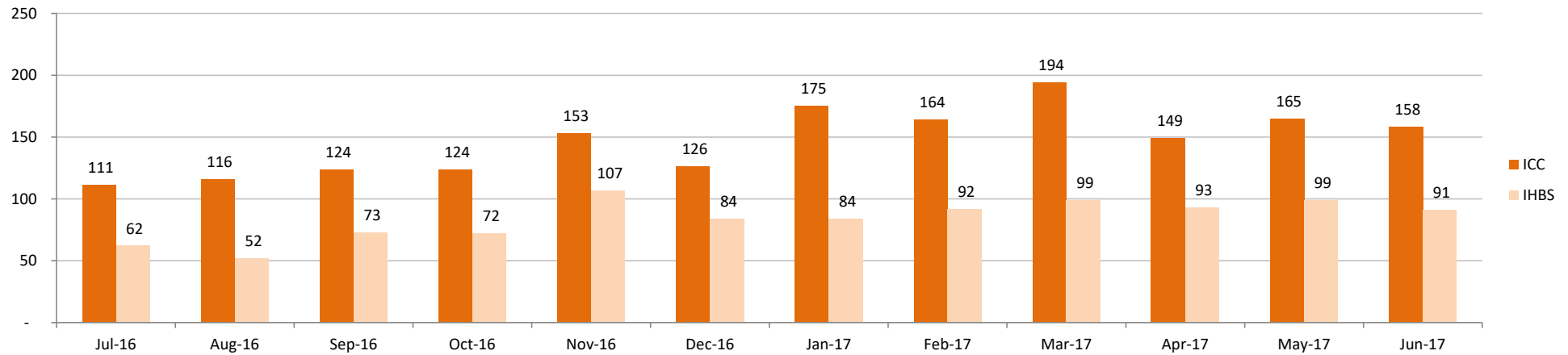
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⁴ Data has been suppressed to protect patient privacy.

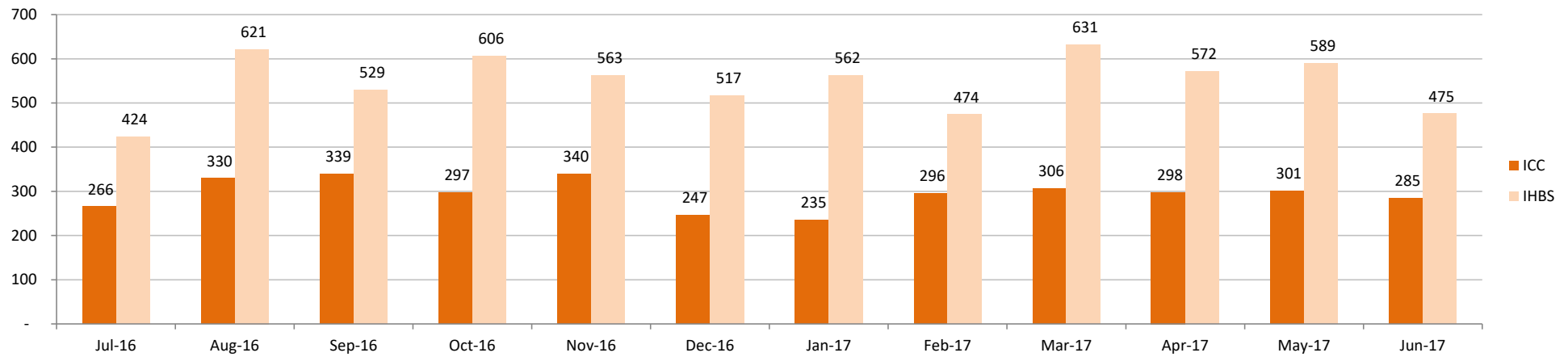
SMHS Provided to Katie A. Subclass Members Treated Out of County (OOC)¹ by Month

Procedure Codes H2015 (IHBS)/T1017 (ICC), Modifier HK; And
Claims Submitted with DPI Element "KTA"
Report Run on 10/20/2017

ICC & IHBS Unduplicated Count of OOC Katie A. Subclass Members By Service Month³



Average Approved ICC & IHBS Minutes per Unduplicated OOC Katie A. Subclass Member By Service Month³



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SMHS Provided to Katie A. Subclass Members Treated Out of County (OOC)¹ by Month

Procedure Codes H2015 (IHBS)/T1017 (ICC), Modifier HK; And

Claims Submitted with DPI Element "KTA"

Report Run on 10/20/2017

Supplemental Accessibility Tables

Table Name: Approved Service Claims for OOC Katie A. Subclass Members, Count of service lines by Month of Submission

Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17
-	216	640	906	1,121	2,147	1,677	2,222	3,375	3,064	3,005	2,948

Table Name: Unduplicated Count of OOC Katie A. Subclass Members, By Service Month³

Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17
245	241	263	262	308	296	318	327	346	329	325	322

Table Name: Approved ICC & IHBS Minutes Provided to OOC Katie A. Subclass Members, By Service Month³

Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17
55,759	70,540	80,672	80,502	112,220	74,529	88,344	92,066	121,844	97,609	107,940	88,320

Table Name: Total Approved Amount for All Services² Provided to OOC Katie A. Subclass Members, By Service Month³

Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17
\$ 396,210	\$ 465,254	\$ 455,745	\$ 474,442	\$ 543,703	\$ 438,869	\$ 538,346	\$ 496,050	\$ 600,671	\$ 489,722	\$ 572,034	\$ 400,191

Table Name: ICC & IHBS Unduplicated Count of OOC Katie A. Subclass Members, By Service Month³

	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17
ICC	111	116	124	124	153	126	175	164	194	149	165	158
IHBS	62	52	73	72	107	84	84	92	99	93	99	91

Table Name: Average Approved ICC & IHBS Minutes per Unduplicated OOC Katie A. Subclass Member, By Service Month³

	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17
ICC	266	330	339	297	340	247	235	296	306	298	301	285
IHBS	424	621	529	606	563	517	562	474	631	572	589	475

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^ Data has been suppressed to protect patient privacy.

Total Units of SMHS Provided to Katie A. Subclass Members by County of Service

For Service Months July 2016 - June 2017
Report Run on 10/20/2017

#	County Name	Unique Katie A. Subclass Members	Total Approved Amount	IHBS (Minutes)	ICC (Minutes)	Case Management/ Brokerage (Minutes)	Crisis Intervention (Minutes)	Medication Support Services (Minutes)	Mental Health Services (Minutes)	Therapeutic Behavioral Services (Minutes)	Crisis Stabilization (Hours)	Day Rehabilitation - Full Day (Hours)	Day Treatment Intensive - Full Day (Hours)	Adult Residential Treatment Services (Days)	Crisis Residential Treatment Services (Days)	Hospital Inpatient (Days)	Hospital Inpatient Admin (Days)	Psychiatric Health Facility (Days)
1	Alameda*	528	\$ 10,193,606	248,349	535,808	124,671	14,658	49,742	2,456,329	209,856	1,429	^	^	^	^	^	^	^
2	Alpine	-	\$ -	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Amador*	30	\$ 142,142	38,467	22,996	^	^	^	6,164	-	-	-	-	-	-	-	-	-
4	Butte*	207	\$ 1,410,543	189,455	77,121	7,877	3,995	34,233	356,714	^	^	-	-	-	-	-	-	-
5	Calaveras*	32	\$ 383,001	^	8,927	13,345	^	^	26,357	^	-	-	^	-	-	-	-	-
6	Colusa*^	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
7	Contra Costa*	432	\$ 10,707,936	471,401	561,018	385,460	7,390	58,157	1,998,833	921,053	1,531	^	^	-	-	-	-	-
8	Del Norte*	23	\$ 373,066	127,397	7,360	4,071	^	^	22,209	-	-	-	-	-	-	-	-	-
9	El Dorado*	51	\$ 522,446	100,685	8,160	40,007	-	^	97,196	-	-	-	-	-	-	-	-	-
10	Fresno*	631	\$ 6,543,853	^	5,866	578,272	4,106	56,511	1,445,357	426,611	3,061	-	^	-	-	-	-	243
11	Glenn*	48	\$ 234,143	27,987	28,142	1,628	^	^	36,029	-	-	-	-	-	-	-	-	-
12	Humboldt*	165	\$ 3,504,393	487,639	131,775	88,484	8,024	57,495	458,757	^	278	-	^	^	-	^	-	^
13	Imperial*	115	\$ 797,998	51,729	2,258	1,716	^	24,546	105,712	-	-	-	-	-	-	-	-	-
14	Inyo*^	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
15	Kern*	250	\$ 2,080,295	76,975	38,129	38,512	8,603	37,015	401,007	104,171	562	-	-	-	-	-	-	^
16	Kings*	53	\$ 246,069	17,297	12,494	7,209	^	^	33,475	^	-	-	-	-	-	-	-	-
17	Lake	37	\$ 130,421	^	38,176	-	-	-	-	-	-	-	-	-	-	-	-	-
18	Lassen	-	\$ -	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
19	Los Angeles*	6,013	\$ 61,217,672	12,682,343	13,467,919	58,225	55,127	268,120	3,926,888	377,090	-	4,134	4,974	-	-	-	-	-
20	Madera*	170	\$ 507,877	-	33,391	64,915	^	3,420	134,892	-	-	-	-	-	-	-	-	-
21	Marin*	94	\$ 1,018,653	39,106	94,372	31,472	^	4,400	79,038	^	^	-	-	-	-	-	-	-
22	Mariposa*	31	\$ 191,730	^	3,685	^	^	^	28,976	-	-	-	-	-	-	-	-	-
23	Mendocino	140	\$ 590,357	111,635	155,412	-	-	-	-	-	-	-	-	-	-	-	-	-
24	Merced*	176	\$ 1,154,485	123,951	64,912	18,116	^	1,242	145,171	-	-	-	-	-	-	-	-	-
25	Modoc*^	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
26	Mono^	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
27	Monterey	337	\$ 1,696,601	230,022	433,293	-	-	-	-	-	-	-	-	-	-	-	-	-
28	Napa*	35	\$ 489,321	^	31,529	6,200	^	5,638	46,059	^	^	-	^	-	-	-	-	-
29	Nevada*	45	\$ 365,153	10,557	16,265	35,111	-	3,746	84,572	-	-	-	-	-	-	-	-	-
30	Orange*	1,238	\$ 6,344,937	261,663	372,954	196,656	35,728	100,032	1,149,617	231,968	^	-	-	-	^	-	-	-
31	Placer*	146	\$ 754,765	98,337	86,279	6,918	-	^	48,618	^	-	-	-	-	-	-	-	-
32	Plumas*^	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
33	Riverside*	2,291	\$ 8,528,478	1,483,873	1,239,618	385,190	6,521	143,968	1,234,935	523,089	^	-	^	-	-	-	-	-
34	Sacramento*	575	\$ 4,503,766	658,103	828,332	864,652	4,051	152,892	1,772,196	^	-	-	-	-	-	-	-	-
35	San Benito*^	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
36	San Bernardino*	1,482	\$ 12,067,240	2,408,225	1,939,728	274,458	29,903	125,963	2,894,945	927,644	614	^	^	-	^	^	-	^
37	San Diego*	1,794	\$ 14,990,983	825,286	2,349,844	33,180	5,951	161,260	836,848	308,891	1,105	138,948	^	-	^	87	-	^
38	San Francisco*	263	\$ 14,022,762	1,754,811	580,940	26,298	-	^	140,441	-	-	-	-	-	-	-	-	-
39	San Joaquin*	527	\$ 2,847,208	148,354	212,490	88,457	10,834	41,002	652,826	44,097	-	-	^	-	-	-	-	-
40	San Luis Obispo*	258	\$ 3,422,885	827,085	265,410	18,469	3,319	27,305	272,546	^	-	-	^	-	-	-	-	^
41	San Mateo*	127	\$ 2,032,301	72,312	19,839	48,392	^	19,725	193,270	52,726	^	^	-	^	-	-	-	-
42	Santa Barbara*	296	\$ 2,757,542	431,114	256,058	43,141	8,756	29,818	318,102	72,014	^	-	^	-	^	-	-	-
43	Santa Clara*	833	\$ 8,420,725	1,745,576	1,325,961	-	-	-	-	-	-	-	-	-	-	-	-	-
44	Santa Cruz*	81	\$ 1,003,700	252,205	53,380	^	-	-	^	-	-	-	-	-	-	-	-	-
45	Shasta*	86	\$ 1,028,609	30,010	100,711	40,112	^	14,078	146,381	^	-	-	-	-	-	-	-	^
46	Sierra**	-	\$ -	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
47	Siskiyou*	29	\$ 147,723	11,486	7,237	2,087	^	^	16,589	-	-	-	-	-	-	-	-	-
48	Solano*	196	\$ 2,585,486	208,301	168,513	24,217	^	7,834	336,817	^	^	^	^	-	-	-	-	^
49	Sonoma	204	\$ 967,992	288,096	160,132	-	-	-	-	-	-	-	-	-	-	-	-	-
50	Stanislaus*	190	\$ 2,607,204	334,931	162,818	54,734	15,196	14,414	501,933	^	^	-	^	-	-	-	-	^
51	Sutter***	-	\$ -	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
52	Tehama	78	\$ 23,577	-	13,044	-	-	-	-	-	-	-	-	-	-	-	-	-
53	Trinity*	22	\$ 54,330	-	-	^	-	-	23,048	-	-	-	-	-	-	-	-	-
54	Tulare*	153	\$ 1,019,722	76,465	76,343	63,345	3,330	16,625	189,130	^	-	-	-	-	-	-	-	-
55	Tuolumne*	20	\$ 162,004	22,623	2,018	^	^	^	26,140	-	-	-	-	-	-	-	-	-
56	Ventura*	340	\$ 3,891,752	375,945	215,098	120,875	^	28,182	715,413	58,605	-	-	-	-	-	-	-	-
57	Yolo*	76	\$ 395,581	73,597	44,181	6,581	^	^	55,450	^	-	-	-	-	-	-	-	-
58	Sutter/Yuba*	52	\$ 331,346	^	28,012	10,808	^	5,736	38,027	-	-	-	-	-	-	-	-	-
Statewide^^		21,047	\$ 199,584,645	27,518,084	26,296,615	3,824,666	246,456	1,515,059	23,490,878	4,604,215	9,478	148,712	52,586	^	388	192	^	1,199

* Counties currently submitting claims with the 'KTA' Demonstration Project Identifier.

** Sierra - There is no data listed for Sierra County (Code 46) because Placer County (Code 31) acts as the MHP for both counties and submits service claims for Medi-Cal beneficiaries in both counties.

*** Sutter - There is no data listed for Sutter County (Code 51) because Sutter/Yuba is a combined MHP pursuant to the joint powers agreement between those two counties. All Medi-Cal specialty mental health services claims for Medi-Cal beneficiaries in both counties are submitted under Yuba County's code (Code 58).

^ Data in the cells have been suppressed to protect patient privacy.

^^ The Statewide totals shown reflect the actual Statewide totals and incorporates any County data that may have been suppressed.

Total Approved Amounts of SMHS Provided to Katie A. Subclass Members by County of Service

For Service Months July 2016 - June 2017
Report Run on 10/20/2017

#	County Name	Unique Katie A. Subclass Members	Total Approved Amount	IHBS	ICC	Case Management/ Brokerage	Crisis Intervention	Medication Support Services	Mental Health Services	Therapeutic Behavioral Services	Crisis Stabilization	Day Rehabilitation	Day Treatment Intensive	Adult Residential Treatment Services	Crisis Residential Treatment Services	Hospital Inpatient	Hospital Inpatient Admin	Psychiatric Health Facility
1	Alameda*	528	\$ 10,193,606	\$ 634,475	\$ 1,110,045	\$ 243,421	\$ 48,927	\$ 225,675	\$ 6,262,233	\$ 517,438	\$ 297,059	^	^	^	^	^	^	^
2	Alpine	-	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
3	Amador*	30	\$ 142,142	\$ 76,600	\$ 45,672	^	^	^	\$ 13,250	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
4	Butte*	207	\$ 1,410,543	\$ 323,371	\$ 137,746	\$ 14,811	\$ 12,656	\$ 144,346	\$ 723,855	^	^	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
5	Calaveras*	32	\$ 383,001	^	\$ 21,241	\$ 32,116	^	^	\$ 66,838	^	\$ -	\$ -	^	\$ -	\$ -	\$ -	\$ -	\$ -
6	Colusa*^																	
7	Contra Costa*	432	\$ 10,707,936	\$ 1,315,158	\$ 1,048,669	\$ 751,508	\$ 31,149	\$ 285,064	\$ 5,357,763	\$ 1,627,081	\$ 161,181	^	^	\$ -	\$ -	\$ -	\$ -	\$ -
8	Del Norte*	23	\$ 373,066	\$ 284,095	\$ 13,213	\$ 7,270	^	^	\$ 49,332	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
9	El Dorado*	51	\$ 522,446	\$ 212,878	\$ 17,394	\$ 84,721	\$ -	^	\$ 204,803	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
10	Fresno*	631	\$ 6,543,853	^	\$ 11,957	\$ 1,177,912	\$ 17,549	\$ 296,395	\$ 3,715,826	\$ 853,220	\$ 232,086	\$ -	^	\$ -	\$ -	\$ -	\$ -	\$ 202,349
11	Glenn*	48	\$ 234,143	\$ 73,888	\$ 57,885	\$ 3,398	^	^	\$ 95,285	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
12	Humboldt*	165	\$ 3,504,393	\$ 1,209,792	\$ 282,845	\$ 188,784	\$ 30,757	\$ 230,592	\$ 1,226,339	^	\$ 21,967	\$ -	^	^	\$ -	^	\$ -	^
13	Imperial*	115	\$ 797,998	\$ 196,723	\$ 6,877	\$ 5,171	^	\$ 177,957	\$ 410,066	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
14	Inyo*^																	
15	Kern*	250	\$ 2,080,295	\$ 219,498	\$ 88,188	\$ 87,735	\$ 36,396	\$ 196,440	\$ 1,142,640	\$ 256,265	\$ 51,798	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	^
16	Kings*	53	\$ 246,069	\$ 40,649	\$ 18,917	\$ 13,003	^	^	\$ 77,985	^	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
17	Lake	37	\$ 130,421	^	\$ 79,762	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
18	Lassen	-	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
19	Los Angeles*	6,013	\$ 61,217,672	\$ 28,169,050	\$ 23,207,590	\$ 100,654	\$ 124,410	\$ 1,008,716	\$ 7,551,061	\$ 825,103	\$ -	\$ 80,076	\$ 151,013	\$ -	\$ -	\$ -	\$ -	\$ -
20	Madera*	170	\$ 507,877	\$ -	\$ 62,909	\$ 126,583	^	\$ 15,493	\$ 301,184	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
21	Marin*	94	\$ 1,018,653	\$ 120,728	\$ 381,450	\$ 69,934	^	\$ 42,323	\$ 378,929	^	^	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
22	Mariposa*	31	\$ 191,730	^	\$ 11,276	^	^	^	\$ 114,321	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
23	Mendocino	140	\$ 590,357	\$ 260,876	\$ 329,481	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
24	Merced*	176	\$ 1,154,485	\$ 413,189	\$ 145,984	\$ 42,543	^	\$ 6,606	\$ 485,269	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
25	Modoc*^																	
26	Mono^																	
27	Monterey	337	\$ 1,696,601	\$ 747,293	\$ 949,308	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
28	Napa*	35	\$ 489,321	^	\$ 121,696	\$ 28,910	^	\$ 34,539	\$ 198,811	^	^	\$ -	^	\$ -	\$ -	\$ -	\$ -	\$ -
29	Nevada*	45	\$ 365,153	\$ 27,608	\$ 32,798	\$ 70,912	\$ -	\$ 17,919	\$ 215,917	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
30	Orange*	1,238	\$ 6,344,937	\$ 501,721	\$ 738,869	\$ 479,097	\$ 180,304	\$ 460,204	\$ 3,407,547	\$ 537,821	^	\$ -	\$ -	\$ -	^	\$ -	\$ -	\$ -
31	Placer*	146	\$ 754,765	\$ 314,206	\$ 256,861	\$ 10,965	\$ -	^	\$ 118,770	^	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
32	Plumas*																	
33	Riverside*	2,291	\$ 8,528,478	\$ 2,103,641	\$ 1,714,242	\$ 826,427	\$ 21,905	\$ 725,648	\$ 2,246,875	\$ 872,271	^	\$ -	^	\$ -	\$ -	\$ -	\$ -	\$ -
34	Sacramento*	575	\$ 4,503,766	\$ 779,148	\$ 714,285	\$ 696,478	\$ 10,058	\$ 347,172	\$ 1,935,235	^	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
35	San Benito*^																	
36	San Bernardino*	1,482	\$ 12,067,240	\$ 3,143,000	\$ 1,985,022	\$ 524,743	\$ 108,461	\$ 440,076	\$ 4,061,994	\$ 1,312,207	\$ 22,488	^	^	\$ -	^	^	\$ -	^
37	San Diego*	1,794	\$ 14,990,983	\$ 2,266,932	\$ 5,009,063	\$ 65,916	\$ 24,870	\$ 823,851	\$ 2,204,929	\$ 858,690	\$ 110,281	\$ 3,275,598	^	\$ -	^	\$ 112,604	\$ -	^
38	San Francisco*	263	\$ 14,022,762	\$ 10,574,130	\$ 2,616,208	\$ 104,597	\$ -	^	\$ 707,883	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
39	San Joaquin*	527	\$ 2,847,208	\$ 338,262	\$ 376,631	\$ 171,623	\$ 28,089	\$ 188,256	\$ 1,548,631	\$ 66,768	\$ -	\$ -	^	\$ -	\$ -	\$ -	\$ -	\$ -
40	San Luis Obispo*	258	\$ 3,422,885	\$ 1,671,257	\$ 665,399	\$ 65,367	\$ 6,964	\$ 118,352	\$ 780,176	^	\$ -	\$ -	^	\$ -	\$ -	\$ -	\$ -	^
41	San Mateo*	127	\$ 2,032,301	\$ 161,773	\$ 79,139	\$ 133,386	^	\$ 149,152	\$ 675,340	\$ 148,829	^	^	^	^	\$ -	\$ -	\$ -	\$ -
42	Santa Barbara*	296	\$ 2,757,542	\$ 981,956	\$ 518,273	\$ 94,831	\$ 35,098	\$ 185,592	\$ 766,841	\$ 147,016	^	\$ -	^	\$ -	^	\$ -	\$ -	\$ -
43	Santa Clara*	833	\$ 8,420,725	\$ 5,303,835	\$ 3,116,890	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
44	Santa Cruz*	81	\$ 1,003,700	\$ 814,282	\$ 189,418	^	\$ -	\$ -	^	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
45	Shasta*	86	\$ 1,028,609	\$ 83,297	\$ 275,973	\$ 100,775	^	\$ 47,071	\$ 375,837	^	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	^
46	Sierra**	-	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
47	Siskiyou*	29	\$ 147,723	\$ 46,747	\$ 21,019	\$ 6,344	^	^	\$ 67,393	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
48	Solano*	196	\$ 2,585,486	\$ 555,081	\$ 483,446	\$ 68,193	^	\$ 58,535	\$ 1,235,119	^	^	^	^	\$ -	\$ -	\$ -	\$ -	^
49	Sonoma	204	\$ 967,992	\$ 643,898	\$ 324,093	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
50	Stanislaus*	190	\$ 2,607,204	\$ 672,490	\$ 290,974	\$ 138,661	\$ 45,648	\$ 78,462	\$ 1,242,278	^	^	\$ -	^	\$ -	\$ -	\$ -	\$ -	^
51	Sutter***	-	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
52	Tehama	78	\$ 23,577	\$ -	\$ 23,577	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
53	Trinity*	22	\$ 54,330	\$ -	\$ -	^	\$ -	\$ -	\$ 52,304	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
54	Tulare*	153	\$ 1,019,722	\$ 194,023	\$ 147,832	\$ 124,043	\$ 12,379	\$ 73,712	\$ 466,037	^	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
55	Tuolumne*	20	\$ 162,004	\$ 69,000	\$ 4,765	^	^	^	\$ 77,668	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
56	Ventura*	340	\$ 3,891,752	\$ 934,472	\$ 411,056	\$ 253,345	^	\$ 160,896	\$ 1,990,295	\$ 139,419	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
57	Yolo*	76	\$ 395,581	\$ 139,032	\$ 79,283	\$ 13,293	^	^	\$ 145,329	^	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
58	Sutter/Yuba*	52	\$ 331,346	^	\$ 82,312	\$ 32,856	^	\$ 41,221	\$ 148,820	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Statewide^^		21,047	\$ 199,584,645	\$ 66,849,219	\$ 48,334,222	\$ 6,987,634	\$ 900,061	\$ 6,702,189	\$ 52,950,700	\$ 8,951,869	\$ 972,008	\$ 3,472,791	\$ 1,898,733	\$ ^	\$ 121,884	\$ 276,354	\$ ^	\$ 1,044,206

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^ Data in the cells have been suppressed to protect patient privacy.

^^ The Statewide totals shown reflect the actual Statewide totals and incorporates any County data that may have been suppressed.

Unique Katie A. Subclass Member Count by Type of SMHS Provided by County of Service

For Service Months July 2016 - June 2017
Report Run on 10/20/2017

#	County Name	Unique Katie A. Subclass Members	Total Approved Amount	IHBS Subclass Member Count	ICC Subclass Member Count	Case Management/ Brokerage Subclass Member Count	Crisis Intervention Subclass Member Count	Medication Support Services Subclass Member Count	Mental Health Services Subclass Member Count	Therapeutic Behavioral Services Subclass Member Count	Crisis Stabilization Subclass Member Count	Day Rehabilitation Subclass Member Count	Day Treatment Intensive Subclass Member Count	Adult Residential Treatment Services Subclass Member Count	Crisis Residential Treatment Services Subclass Member Count	Hospital Inpatient Subclass Member Count	Hospital Inpatient Admin Subclass Member Count	Psychiatric Health Facility Subclass Member Count
1	Alameda*	528	\$ 10,193,606	116	253	201	37	114	371	40	47	^	^	^	^	^	^	^
2	Alpine	-	\$ -	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Amador*	30	\$ 142,142	17	28	^	^	^	12	-	-	-	-	-	-	-	-	-
4	Butte*	207	\$ 1,410,543	60	119	41	13	50	142	^	^	-	-	-	-	-	-	-
5	Calaveras*	32	\$ 383,001	^	22	19	^	^	27	^	-	-	^	-	-	-	-	-
6	Colusa*^																	
7	Contra Costa*	432	\$ 10,707,936	83	337	291	27	127	368	97	39	^	^	-	-	-	-	-
8	Del Norte*	23	\$ 373,066	16	17	16	^	^	19	-	-	-	-	-	-	-	-	-
9	El Dorado*	51	\$ 522,446	29	33	41	-	^	49	-	-	-	-	-	-	-	-	-
10	Fresno*	631	\$ 6,543,853	^	70	529	28	281	575	99	74	-	^	-	-	-	-	31
11	Glenn*	48	\$ 234,143	28	45	15	^	^	29	-	-	-	-	-	-	-	-	-
12	Humboldt*	165	\$ 3,504,393	57	128	87	28	85	145	^	15	-	^	^	-	^	-	^
13	Imperial*	115	\$ 797,998	72	19	17	^	86	102	-	-	-	-	-	-	-	-	-
14	Inyo*^																	
15	Kern*	250	\$ 2,080,295	121	153	116	25	117	230	67	20	-	-	-	-	-	-	^
16	Kings*	53	\$ 246,069	20	37	35	^	^	38	^	-	-	-	-	-	-	-	-
17	Lake	37	\$ 130,421	^	36	-	-	-	-	-	-	-	-	-	-	-	-	-
18	Lassen	-	\$ -	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
19	Los Angeles*	6,013	\$ 61,217,672	4,886	4,771	337	182	869	2,379	82	-	23	22	-	-	-	-	-
20	Madera*	170	\$ 507,877	-	31	107	^	14	157	-	-	-	-	-	-	-	-	-
21	Marin*	94	\$ 1,018,653	34	76	45	^	16	63	^	^	-	-	-	-	-	-	-
22	Mariposa*	31	\$ 191,730	^	12	^	^	^	30	-	-	-	-	-	-	-	-	-
23	Mendocino	140	\$ 590,357	82	129	-	-	-	-	-	-	-	-	-	-	-	-	-
24	Merced*	176	\$ 1,154,485	53	67	58	^	17	168	-	-	-	-	-	-	-	-	-
25	Modoc*^																	
26	Mono^																	
27	Monterey	337	\$ 1,696,601	213	243	-	-	-	-	-	-	-	-	-	-	-	-	-
28	Napa*	35	\$ 489,321	^	17	18	^	15	24	^	^	-	^	-	-	-	-	-
29	Nevada*	45	\$ 365,153	18	27	44	-	12	44	-	-	-	-	-	-	-	-	-
30	Orange*	1,238	\$ 6,344,937	382	594	434	105	255	854	81	^	-	-	-	^	-	-	-
31	Placer*	146	\$ 754,765	77	132	20	-	^	32	^	-	-	-	-	-	-	-	-
32	Plumas*^																	
33	Riverside*	2,291	\$ 8,528,478	697	1,626	482	32	551	1,280	84	^	-	^	-	-	-	-	-
34	Sacramento*	575	\$ 4,503,766	274	449	392	32	244	439	^	-	-	-	-	-	-	-	-
35	San Benito*^																	
36	San Bernardino*	1,482	\$ 12,067,240	701	1,241	317	72	371	997	195	22	^	^	-	^	^	-	^
37	San Diego*	1,794	\$ 14,990,983	685	1,509	123	51	416	691	85	60	241	^	-	^	20	-	^
38	San Francisco*	263	\$ 14,022,762	222	226	36	-	^	61	-	-	-	-	-	-	-	-	-
39	San Joaquin*	527	\$ 2,847,208	183	306	250	34	116	356	18	-	-	^	-	-	-	-	-
40	San Luis Obispo*	258	\$ 3,422,885	197	228	60	13	48	120	^	-	-	^	-	-	-	-	^
41	San Mateo*	127	\$ 2,032,301	35	54	84	^	52	103	13	^	^	^	^	-	-	-	-
42	Santa Barbara*	296	\$ 2,757,542	117	222	101	32	64	137	12	^	-	^	-	^	-	-	-
43	Santa Clara*	833	\$ 8,420,725	705	826	-	-	-	-	-	-	-	-	-	-	-	-	-
44	Santa Cruz*	81	\$ 1,003,700	79	56	^	-	^	-	-	-	-	-	-	-	-	-	-
45	Shasta*	86	\$ 1,028,609	22	62	59	^	39	69	^	-	-	-	-	-	-	-	^
46	Sierra**	-	\$ -	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
47	Siskiyou*	29	\$ 147,723	17	19	13	^	^	24	-	-	-	-	-	-	-	-	-
48	Solano*	196	\$ 2,585,486	85	152	95	^	37	153	^	^	^	^	-	-	-	-	^
49	Sonoma	204	\$ 967,992	145	192	-	-	-	-	-	-	-	-	-	-	-	-	-
50	Stanislaus*	190	\$ 2,607,204	89	113	91	27	83	172	^	^	-	^	-	-	-	-	^
51	Sutter***	-	\$ -	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
52	Tehama	78	\$ 23,577	-	78	-	-	-	-	-	-	-	-	-	-	-	-	-
53	Trinity*	22	\$ 54,330	-	-	^	-	-	21	-	-	-	-	-	-	-	-	-
54	Tulare*	153	\$ 1,019,722	45	123	109	17	43	127	^	-	-	-	-	-	-	-	-
55	Tuolumne*	20	\$ 162,004	13	14	^	^	^	20	-	-	-	-	-	-	-	-	-
56	Ventura*	340	\$ 3,891,752	91	234	201	^	95	253	20	-	-	-	-	-	-	-	-
57	Yolo*	76	\$ 395,581	43	51	14	^	^	23	^	-	-	-	-	-	-	-	-
58	Sutter/Yuba*	52	\$ 331,346	^	34	16	^	13	26	-	-	-	-	-	-	-	-	-
Statewide^^		21,047	\$ 199,584,645	10,871	15,232	4,952	822	4,317	10,969	971	317	280	77	^	18	34	^	56

* Counties currently submitting claims with the 'KTA' Demonstration Project Identifier.

** Sierra - There is no data listed for Sierra County (Code 46) because Placer County (Code 31) acts as the MHP for both counties and submits service claims for Medi-Cal beneficiaries in both counties.

*** Sutter - There is no data listed for Sutter County (Code 51) because Sutter/Yuba is a combined MHP pursuant to the joint powers agreement between those two counties. All Medi-Cal specialty mental health services claims for Medi-Cal beneficiaries in both counties are submitted under Yuba County's code (Code 58).

^ Data in the cells have been suppressed to protect patient privacy.

^^ The Statewide totals shown reflect the actual Statewide totals and incorporates any County data that may have been suppressed.

Katie A. Services Report Technical Definitions

Data Source:

Short Doyle Medi-Cal II (SD2), Copy of Production Database

Methodology:

1. The SD2 Copy of Production Database is queried for Payer Claim Control Numbers (ID numbers that are unique to each service line) found with a Demonstration Project Identifier (DPI) value set to "KTA" and/or claimed with Intensive Care Coordination (T1017, HK) or Intensive Home Based Services (H2015, HK) services
2. The query filters out voided, replaced, and denied claims

Query Methodology:

1. This report defines the subclass as the total number of youth linked to claims with a DPI of "KTA" or claims billed with either Intensive Care Coordination or Intensive Home Based Services that were adjudicated and approved through the SDMC claiming system
2. Not all counties have implemented the "KTA" claim indicator so their claims may be under reported for services other than ICC and IHBS
3. While this report provides information on a county by county basis, it does not provide information regarding the factors that lead to possible differences among counties in their implementation of ICC and IHBS and provision of other Specialty Mental Health Services (SMHS) to subclass members
4. Claims were being denied due to use of a secondary modifier with ICC and IHBS claims. A SDMC system change was implemented on 5/30/14 to correct this and Counties are in the process of submitting replacement claims
 - These service modifiers indicated Telephone or Community
 - The claiming policy has been updated as follows:
"ICC and IHBS should be provided in the community and may be provided via telehealth and telephone in instances consistent with TCM and Mental Health Services. Activities unique to ICC and IHBS, such as the Children and Family Team, should be performed face to face as often as possible to address the needs of the child and achieve the level of intensity that these services require."
5. Claim lag: In the Short Doyle Medi-Cal II data system, there is typically claim lag between claim approval and the month of service, so the more recent month totals are typically less than older service month totals