

**Mental Health Services Act (MHSA) Performance Contract Review Report
Imperial County Program Review
March 26-27, 2019**

FINDING #1: Imperial County did not identify unserved or underserved populations within the approved FY 2017-20 Three-Year Program and Expenditure Plan (Plan) and the FY 2018-19 Annual Update (Update). (California Code of Regulations, Title 9, § 3300(b)(A)).

Recommendation #1: The County shall clearly identify underserved and unserved populations within the approved Plan and Update and the methodology for identifying them, in the approved FY 2020-23 Plan, FY 2019-20 Update and each subsequent Plan and Update thereafter.

FINDING #2: Imperial County did not submit the approved FY 2017-20 Plan and FY 2018-19 Update to Department of Health Care Services (DHCS) within 30 days after adoption. (Welfare and Institution (W&I) Code, Section 5847(a)).

Recommendation #2: The County shall submit the approved FY 2020-23 Plan and FY 2019-20 Update to DHCS at MHSA@dhcs.ca.gov and the Mental Health Oversight and Accountability Commission (MHSAOAC) within 30 days of adoption by the County Board of Supervisor and each subsequent Plan and Update thereafter.

FINDING #3: Imperial County did not identify Full Service Partnership (FSP) target numbers by age group (Child, Transitional Age Youth, Adult and Older Adult) in the approved FY 2017-20 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(3)).

Recommendation #3: The County shall identify FSP target numbers by age group (Child, Transitional Age Youth, Adult, and Older Adult) in the approved FY 2020-23 Plan each subsequent Plan thereafter.

FINDING #4: Imperial County's approved FY 2017-20 Plan and FY 2018-19 Update did not include reports of achievement of performance outcomes for MHSA services. (WIC Section 5848(c), County Performance Contract (6)(A)(5)(d)).

Recommendation #4: The County's approved FY 2020-23 Plan and FY 2019-20 Update shall include reports of achievement of performance outcomes for MHSA services and for each subsequent Plan and Update thereafter.

Recommendation #4a: The County contracts with providers shall include performance goals from the County's Plan and Updates that apply to each provider's programs and services.

FINDING #5: Imperial County's approved FY 2017-20 Plan and FY 2018-19 Update did not clearly identify which Prevention and Early Intervention (PEI) programs fall under each PEI program category. (Cal. Code Regs., tit. 9, § 3755).

Recommendation #5: The County shall identify which Prevention and Early Intervention (PEI) programs fall under each PEI program category:

**Mental Health Services Act (MHSA) Performance Contract Review Report
Imperial County Program Review
March 26-27, 2019**

- Prevention
- Early Intervention
- Outreach for Increasing Recognition of Early Signs of Mental Illness
- Access & Linkage to Treatment
- Stigma & Discrimination Reduction
- Suicide Prevention (optional)

PEI programs under each program category shall be clearly identified within the approved FY 2020-23 Plan, FY 2019-20 Update, and each subsequent Plan and Update thereafter.

Suggested Improvements

Item #1: Community Program Planning Process (CPPP) Policies and Procedures

Suggested Improvement #1: DHCS recommends the County incorporate all aspects of the current CPPP process into current County written policies and procedures and/or duty statements. This includes CPPP designated positions, staff training, stakeholder training, client and stakeholder outreach and involvement.

Item #2: FSP Policies and Procedures

Suggested Improvement #2: DHCS recommends the County define and describe FSP processes, including the FSP step-down process, into formal written policies and procedures.

Item #3: MHSA Transparency and Consistency

Suggested Improvement #3: DHCS recommends program names and service categories detailed in the approved Plan and Update match the program names and service categories in the Annual Revenue and Expenditure Report (ARER).

Suggested Improvement #3a: The ARER should be consistent with the budget in the approved Plan and Update. If the program or service did not occur, report the program or service on the ARER and indicate zero expenditures.

Suggested Improvement #3b: DHCS recommends the County provide a budget for each fiscal year in the approved Plan and Update.

Item #4: MHSA County and Stakeholder Demographics

Suggested Improvement #4: DHCS recommends the County compare stakeholder and County demographics in order to ensure desired representation of target populations and determine whether stakeholders reflect the diversity of the demographics of the County, including but not limited to geographic location, age, gender, and race. DHCS

Mental Health Services Act (MHSA) Performance Contract Review Report
Imperial County Program Review
March 26-27, 2019

recommends the County include this comparison of both stakeholder demographics and overall County demographics within the Plan and Updates, beginning with the approved FY 2020-23 Plan.

Conclusion

The Department of Health Care Services' MHSA Oversight Unit conducted an onsite review of the Imperial County Behavioral Health Services MHSA Program on March 26-27, 2019. Imperial County strengths include collaboration among staff, service providers, and County partners. County challenges include engagement with the Transitional Age Youth population, integration of the Electronic Health Record (EHR) and turnover of County staff.