



RICHARD FIGUEROA
ACTING DIRECTOR

State of California—Health and Human Services Agency
Department of Health Care Services



GAVIN NEWSOM
GOVERNOR

CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES
Deputy Director, Health Care Delivery Systems

Job Announcement

We are seeking a leader with integrity and strong accountability to oversee the critical health care system delivery operations within one of the largest and most impactful health care organizations in California, the Department of Health Care Services (DHCS).

The DHCS Deputy Director of Health Care Delivery Systems (HCDS) is a gubernatorial appointee responsible for the development, promotion, and implementation of health care delivery systems designed to provide vital health care services to about 13 million beneficiaries of the state's Medicaid Program, Medi-Cal.

The position directly manages two Assistant Deputy Directors and three DHCS divisions: Integrated Systems of Care, Managed Care Quality and Monitoring, and Managed Care Operations. These divisions are essential to the achievement of DHCS' mission to provide Californians with access to affordable, integrated, high-quality health care, including medical, dental, mental health, substance use treatment services, and long-term care.

The successful candidate is a resilient leader and effective motivator who will demonstrate and instill a strong sense of accountability for the important work of the HCDS team. This position is also an integral component in the formulation of policies that drive DHCS initiatives toward achieving its goals.

DHCS finances and administers a number of individual health care service delivery programs, most prominently, Medi-Cal. These health care programs work to:

- Provide health care services to low-income persons and families who meet defined eligibility requirements;
- Emphasize prevention-oriented health care programs that promote human health and well-being;
- Ensure access to comprehensive health services using public and private resources;

- Ensure appropriate and effective expenditure of public resources to serve those with the greatest health care needs.

Divisions under purview of Deputy Director, HCDS:

Integrated Systems of Care Division: Oversees specialty programs serving approximately one million beneficiaries throughout California, including infants, children, youth, adults, and older adults experiencing medical complexity due to chronic illness or numerous health conditions. In addition, oversees Medicaid waiver or specialty services not included in the approved State Plan that augment, or extend a State Plan service beyond approved limits and services as approved by the federal Centers for Medicare and Medicaid Services. This includes seven Home- and Community-Based (HCB) 1915(c) waivers: Assisted Living, In Home Operations, HCB Alternatives, HIV/AIDS, Multipurpose Senior Services Program (MSSP), and two waivers for Californians with developmental disabilities.

Managed Care Quality and Monitoring Division: Monitors and oversees California's Medi-Cal managed care health plans, Cal MediConnect health plans, and Medi-Cal managed care policy development and interpretation to meet the needs of providing health care to approximately 10 million Medi-Cal managed care members in all of California's 58 counties.

Managed Care Operations: Oversees program activities to meet the needs of providing health care to approximately 10 million Medi-Cal managed care members in all of California's 58 counties. MCO focuses on contract management of the health plans operating under the six different models of care – Two-Plan, Geographic Managed Care, County Organized Health System, Regional, Imperial, and San Benito Models – as well as oversees the transitional activities that are necessary when transitioning populations into a managed care delivery system.

Specifically, the incumbent:

- Directs and coordinates the HCDS' programs to ensure uniform program direction and maximum efficiency throughout the statewide health care delivery system.
- Establishes and implements policies and procedures for the effective operation of the Medi-Cal program.
- Assists the Director, the Chief Deputy Directors, other Deputy Directors, and the State Legislature in determining program direction that is consistent with legislative intent.
- Advises and consults with the Director, Chief Deputy Directors, and other Deputy Directors concerning issues of significant policy impact.
- Represents DHCS in contact with public and private organizations, and local, state, and federal government officials in Medi-Cal program matters.

- Directs and evaluates the planning activities necessary to improve operations among the divisions within the organized health care delivery systems.
- Serves as a member of the Directorate's leadership team and works collaboratively with other Deputy Directors to administer the Medi-Cal total budget of about \$100 billion. It is under the administrative direction of the DHCS Director and Chief Deputy Director for Health Care Programs/State Medicaid Director.

If you are interested in this position, please send a letter of interest and your resume or CV to Tiffany Davis at Tiffany.Davis@dhcs.ca.gov, or via mail:

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Director's Office
1501 Capitol Ave. P.O. Box 997413
MS 0000
Sacramento, CA 95899-7413
ATTN: Tiffany Davis

Questions regarding the position should be directed to Tiffany Davis. You may contact her via e-mail or by phone at (916) 345-8537.

For information regarding benefits, please refer to the California Department of Human Resources website: www.calhr.ca.gov