

# Clinical Evaluation & Support

## EWC Provider Orientation

# Clinical Evaluation & Support

Provider Evaluation is based on:

- » DETEC data
  - CPPI (Core Program Performance Indicators)
  - Provider Activity Reports
  - DETEC Error Remediation Reports
  
- » PCP Site reviews
- » Incidents Reports
- » Client Feedback
- » Clinical Coordinator Feedback

# Clinical Evaluation & Support Core Program Performance Indicators (CPPIs)

- » Benchmarks for clinical standards
- » Measure how PCP's:
  - Screen priority populations
  - Provide timely and complete follow-up
  - Ensure timely initiation of treatment
- » Provide a framework for ongoing quality improvement of breast and cervical services delivered by EWC PCP's

# Clinical Evaluation & Support CPPIs

| Cancer Type     | Indicator Type                | Item # | Program Priority Indicator  | CDC Standard |
|-----------------|-------------------------------|--------|---|--------------|
| <b>Cervical</b> | Screening Priority Population | 1      | Percentage of women aged 30 and older receiving their first cervical cancer screening through the program who have never been screened or not screened within the last 10 years | ≥ 35%        |
| <b>Cervical</b> | Diagnostic Measures           | 2      | Percentage of cervical cancer screening records with planned and completed diagnostic follow-up   | ≥ 90%        |

| Cancer Type     | Indicator Type      | Item # | Program Priority Indicator  | CDC Standard |
|-----------------|---------------------|--------|---|--------------|
| <b>Cervical</b> | Diagnostic Measures | 3      | Percentage of cervical cancer screening records with planned and completed diagnostic follow-up and time between screening and final diagnosis $\leq$ 60 days | $\geq$ 75%   |
| <b>Cervical</b> | Diagnostic Measures | 4      | Percentage of cervical cancer records with a final diagnosis of HSIL, CIN2, CIN3/CIS, or invasive cervical cancer that have treatment started                 | $\geq$ 90%   |

| Cancer Type     | Indicator Type      | Item # | Program Priority Indicator   | CDC Standard |
|-----------------|---------------------|--------|--|--------------|
| <b>Cervical</b> | Diagnostic Measures | 5      | Percentage of cervical cancer records with a final diagnosis of HSIL, CIN2, CIN3/CIS, or invasive cervical cancer with time between final diagnosis and treatment $\leq$ 60 days | $\geq$ 80%   |
| <b>Breast</b>   | Diagnostic Measures | 6      | Percentage of breast cancer screening records with abnormal results and completed diagnostic follow-up   | $\geq$ 90%   |

| Cancer Type | Indicator Type      | Item # | Program Priority Indicator  | CDC Standard |
|-------------|---------------------|--------|---|--------------|
| Breast      | Diagnostic Measures | 7      | Percentage of breast cancer screening records with completed follow-up and time between abnormal screening and final diagnosis $\leq$ 60 days | $\geq$ 75%   |
| Breast      | Diagnostic Measures | 8      | Percentage of breast cancer records with a final diagnosis of CIS*, other, DCIS, or invasive breast cancer that have treatment started        | $\geq$ 90%   |

| Cancer Type   | Indicator Type      | Item # | Program Priority Indicator  | CDC Standard |
|---------------|---------------------|--------|---|--------------|
| <b>Breast</b> | Diagnostic Measures | 9      | Percentage of breast cancer records with a final diagnosis of CIS*, other, DCIS, or invasive breast cancer with time between final diagnosis and treatment $\leq$ 60 days | $\geq$ 80%   |

# CPPI's and DETEC

- » Data submission is required for all EWC recipients that have had a paid service
  
- » EWC collects and uses information from data cycles submitted in DETEC to:
  - Aggregate data to send to the CDC for program monitoring
  - Ensure sustained program funding
  - Provide clinic and regional level results to each region's Clinical Coordinator
  - Look at trends in rates of cancer screening and diagnosis, which in turns, helps direct research efforts and national funding priorities

# Clinical Evaluation & Support PCP Site Reviews

- » Providers selected based on:
  - » CPPIs
  - » Provider Activity Reports
  - » Occurrence Reports
  
- » Performed by your Clinical Coordinator
  
- » Include staff interviews, observation, and medical record review
  
- » Review based on:
  - Program Administration Evaluation
  - Clinical Section: Breast and Cervical Screening Medical Record

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## PCP Site Reviews- Program Administration

Does your clinic have an effective infrastructure to implement the EWC program that includes:

- » Adequate enrollment procedures
- » A network of referral providers
- » Tracking and follow-up system in place to ensure:
  - Patient tracking and case management
  - Notifications of results
  - Recall for routine visits, diagnostic procedures and necessary follow-up
  - Referrals for diagnostic procedures and treatment
  - Enrollment in BCCTP if necessary
- » Complete and accurate data entry into DETEC
- » Resources for non-covered services

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## PCP Site Reviews-Medical Record Review

| <b>Enrollment</b>  | <b>Data</b>  | <b>Documentation</b>  |
|--|--|---|
| Enrollment forms are complete, signed and present in the medical record. | Produce signed, dated copy of DETEC Data entry form            | All patient contacts recorded including phone calls. All test results present in medical record             |
| Printed Recipient Information Form is in medical record                  | Provide evidence of accurate and complete data entry for cycle | Notification of results and referrals for diagnosis and treatment within timelines and documented in record |
| Copy of recipient ID card is in medical record                           |  | Three attempts to notify of abnormal test results, including final attempt by certified mail                |

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## PCP Site Reviews- Medical Record Review

### Breast

- » CBE results documented (if performed)
- » Mammogram findings documented
- » Abnormal CBEs received follow-up
- » Appropriate follow-up of mammogram results
- » Findings from CBE (if performed), mammogram, and biopsy (if performed) are correlated

### Cervical

- » Pap, cotest (Pap and HPV) or Primary HPV screening results documented
- » Appropriate follow-up of abnormal results
- » Appropriate screening intervals followed

# Clinical Evaluation & Support

## DETEC Error Remediation

EWC directs regional Clinical Coordinators to work with PCP staff to:

- » Complete any data cycles that have missing information
- » Correct any identified errors
- » Confirm that submitted clinical data matches what is in the medical record

Thank you for your help!

# Clinical Evaluation & Support Incidents Reports

- » An incident report is a tool used to document an issue or a concern identified by EWC PCP, recipient, community partner or public
- » One or more of the following interventions may be used to address identified issues:
  - Technical Assistance by CC's and/or EWC staff
  - Provider Site review
  - Corrective Action Plan
  - Policy change

# Clinical Evaluation & Support

Please provide your feedback, questions or concerns to your  
Regional Clinical Coordinator

<https://www.dhcs.ca.gov/services/cancer/EWC/Pages/RegionalContractors.aspx>

or at

[CancerDetection@dhcs.ca.gov](mailto:CancerDetection@dhcs.ca.gov)