

Clinical Evaluation & Support

EWC Provider Orientation

Clinical Evaluation & Support

Provider Evaluation is based on:

- » DETEC data
 - CPPI (Core Program Performance Indicators)
 - Provider Activity Reports
 - DETEC Error Remediation Reports
- » PCP Site reviews
- » Incidents Reports
- » Client Feedback
- » Clinical Coordinator Feedback

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Core Program Performance Indicators (CPPIs)

- » Benchmarks for clinical standards
- » Measure how PCP's:
 - Screen priority populations
 - Provide timely and complete follow-up
 - Ensure timely initiation of treatment
- » Provide a framework for ongoing quality improvement of breast and cervical services delivered by EWC PCP's

Clinical Evaluation & Support CPPIs

Cancer Type	Indicator Type	Item #	Program Priority Indicator	CDC Standard
Cervical	Screening Priority Population	1	Percentage of women aged 30 and older receiving their first cervical cancer screening through the program who have never been screened or not screened within the last 10 years	≥ 35%
Cervical	Diagnostic Measures	2	Percentage of cervical cancer screening records with planned and completed diagnostic follow-up	≥ 90%

Cancer Type	Indicator Type	Item #	Program Priority Indicator	CDC Standard
Cervical	Diagnostic Measures	3	Percentage of cervical cancer screening records with planned and completed diagnostic follow-up and time between screening and final diagnosis ≤ 60 days	$\geq 75\%$
Cervical	Diagnostic Measures	4	Percentage of cervical cancer records with a final diagnosis of HSIL, CIN2, CIN3/CIS, or invasive cervical cancer that have treatment started	$\geq 90\%$

Cancer Type	Indicator Type	Item #	Program Priority Indicator	CDC Standard
Cervical	Diagnostic Measures	5	Percentage of cervical cancer records with a final diagnosis of HSIL, CIN2, CIN3/CIS, or invasive cervical cancer with time between final diagnosis and treatment \leq 60 days	\geq 80%
Breast	Diagnostic Measures	6	Percentage of breast cancer screening records with abnormal results and completed diagnostic follow-up	\geq 90%

Cancer Type	Indicator Type	Item #	Program Priority Indicator	CDC Standard
Breast	Diagnostic Measures	7	Percentage of breast cancer screening records with completed follow-up and time between abnormal screening and final diagnosis ≤ 60 days	$\geq 75\%$
Breast	Diagnostic Measures	8	Percentage of breast cancer records with a final diagnosis of CIS*, other, DCIS, or invasive breast cancer that have treatment started	$\geq 90\%$

Cancer Type	Indicator Type	Item #	Program Priority Indicator	CDC Standard
Breast	Diagnostic Measures	9	Percentage of breast cancer records with a final diagnosis of CIS*, other, DCIS, or invasive breast cancer with time between final diagnosis and treatment \leq 60 days	\geq 80%

CPPI's and DETEC

- » Data submission is required for all EWC recipients that have had a paid service
- » EWC collects and uses information from data cycles submitted in DETEC to:
 - Aggregate data to send to the CDC for program monitoring
 - Ensure sustained program funding
 - Provide clinic and regional level results to each region's Clinical Coordinator
 - Look at trends in rates of cancer screening and diagnosis, which in turns, helps direct research efforts and national funding priorities

Clinical Evaluation & Support PCP Site Reviews

- » Providers selected based on:
 - » CPPIs
 - » Provider Activity Reports
 - » Occurrence Reports
- » Performed by your Clinical Coordinator
- » Include staff interviews, observation, and medical record review
- » Review based on:
 - Program Administration Evaluation
 - Clinical Section: Breast and Cervical Screening Medical Record

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PCP Site Reviews- Program Administration

Does your clinic have an effective infrastructure to implement the EWC program that includes:

- » Adequate enrollment procedures
- » A network of referral providers
- » Tracking and follow-up system in place to ensure:
 - Patient tracking and case management
 - Notifications of results
 - Recall for routine visits, diagnostic procedures and necessary follow-up
 - Referrals for diagnostic procedures and treatment
 - Enrollment in BCCTP if necessary
- » Complete and accurate data entry into DETEC
- » Resources for non-covered services

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PCP Site Reviews-Medical Record Review

Enrollment	Data	Documentation
Enrollment forms are complete, signed and present in the medical record.	Produce signed, dated copy of DETEC Data entry form	All patient contacts recorded including phone calls. All test results present in medical record
Printed Recipient Information Form is in medical record	Provide evidence of accurate and complete data entry for cycle	Notification of results and referrals for diagnosis and treatment within timelines and documented in record
Copy of recipient ID card is in medical record		Three attempts to notify of abnormal test results, including final attempt by certified mail

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PCP Site Reviews- Medical Record Review

Breast

- » CBE results documented (if performed)
- » Mammogram findings documented
- » Abnormal CBEs received follow-up
- » Appropriate follow-up of mammogram results
- » Findings from CBE (if performed), mammogram, and biopsy (if performed) are correlated

Cervical

- » Pap, cotest (Pap and HPV) or Primary HPV screening results documented
- » Appropriate follow-up of abnormal results
- » Appropriate screening intervals followed

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DETEC Error Remediation

EWC directs regional Clinical Coordinators to work with PCP staff to:

- » Complete any data cycles that have missing information
- » Correct any identified errors
- » Confirm that submitted clinical data matches what is in the medical record

Thank you for your help!

Clinical Evaluation & Support Incidents Reports

- » An incident report is a tool used to document an issue or a concern identified by EWC PCP, recipient, community partner or public
- » One or more of the following interventions may be used to address identified issues:
 - Technical Assistance by CC's and/or EWC staff
 - Provider Site review
 - Corrective Action Plan
 - Policy change

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Please provide your feedback, questions or concerns to your
Regional Clinical Coordinator

<https://www.dhcs.ca.gov/services/cancer/EWC/Pages/RegionalContractors.aspx>

or at

CancerDetection@dhcs.ca.gov