California Children’s Services (CCS) Program

Performance Measures Quality Subcommittee

Webinar
February 28, 2018
10:00 - 11:30 am

Integrated Systems of Care Division
California Department of Health Care Services
Agenda

1. Welcome and Introductions
2. Purpose and Goals of Webinar
3. Performance Measures Categories
4. Care Coordination Category Discussion
5. Public Comment
6. Next Steps
Welcome and Introductions

Sarah Eberhardt-Rios
Division Chief
Integrated Systems of Care Division (ISCD)
Department of Health Care Services
Performance Measures Quality Subcommittee Members

Anand Chabra, MD, Medical Director, Family Health Services, San Mateo County Health System
Caryl Greenwood, MN, PHN, Supervising Public Health Nurse, Shasta County Health and Human Services-Public Health Branch
Kevin Clough, Data Manager, Kern County California Children’s Services
Tracy Hitzeman, RN, Executive Director, Clinical Operations, CalOptima
Karen Dahl, MD, Vice President for Quality and Patient Safety, Valley Children’s Hospital
Dave Kramer-Urner, CCS Senior Health Services Manager, Santa Cruz County CCS
Charles Davis, MD, Senior Vice President for Care Redesign; COO, Medical Foundation at Rady Children’s Hospital
Alice Kuo, MD, Professor and Chief, UCLA Internal Medical and Pediatrics
Tonya Erickson, Public Health Manager II, Monterey County Health Department
Carlos Lerner, MD, Vice Chair for Clinical Affairs and Quality, Children’s Specialty Care Coalition
Lauren Gambil, MD, FAAP, Pediatrician, University of California, Davis
Ed Schor, MD, Senior Vice President, Lucile Packard Foundation for Children’s Health
Performance Measures Quality Subcommittee ISCD Staff

Sarah Eberhardt-Rios, Division Chief
Jill Abramson, MD, MPH, Public Health Medical Officer III
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Christine King-Broomfield, Quality and Monitoring Branch Chief
Joseph Billingsley, Program Policy and Operations Branch Chief
Brian Kentera, Data Processing Manager III, Chief, Information Technology Section
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Rhonda Shields, Quality Assurance and Reporting Section Chief
Barbara Sasaki, CCS and MTP Unit Chief
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Ursula Devereaux, Associate Governmental Program Analyst
Managed Care Quality and Monitoring Division (MCQMD):

Nathan Nau, Division Chief

Anna Lee Amarnath, MD, Medical Consultant
  Medical Quality & Oversight Section Chief

Elizabeth Albers, MD, Medical Consultant II

Aaron Toyama, Program Monitoring and Compliance Branch Chief

Dana Durham, Policy and Medical Monitoring Branch Chief
Purpose and Goals of Webinar

• Second in a series of 6 webinars over 6 months
• Webinars will be 1.5 hours in length
• Create a pattern of time and conversation to discuss technical specifications for standardized data pulls
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<tr>
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<th>Performance Measures Timeline</th>
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<tr>
<td>1</td>
<td>January: Access to Care (3 measures)</td>
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<td>2</td>
<td>February: Care Coordination (4 measures)</td>
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<tr>
<td>3</td>
<td>March: Family Participation [Family-Centered Care] (2 measures)</td>
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<td>April: Quality of Care (2 measures)</td>
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<td>5</td>
<td>May: Transition Services (1 measure)</td>
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<td>June: Summary Meeting (Potentially)</td>
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Care Coordination

1. Percentage of children and youth with special health care needs (CYSHCN) with selected conditions who have a documented special care center (SCC) visit within 90 days of referral

- **Numerator**: Number of unique CCS children with selected conditions who have an initial visit with a SCC within 90 days of a CCS Program (State or County) receiving a service authorization request (SAR) to a SCC

- **Denominator**: Number of unique CCS children with selected conditions with an initial SAR to a SCC

- **Data source**: Children’s Medical Service (CMS Net) and fee for service claims and encounter data
2. The number of acute inpatient stays that were followed by an unplanned acute readmission for any diagnosis within 30 days, and had a predicted probability of an acute readmission for CCS children <21 years of age.

- **Numerator**: Number of unique CCS children with at least one acute readmission for any diagnosis within 30 days of the index discharge date

- **Denominator**: All acute inpatient discharges for unique CCS children <21 years of age as of the index discharge date who had one or more discharges on or between January 1 - December 1 of the measurement year

- **Data source**: Fee for service claims and encounter data
3. Utilization of emergency room (ER) visits and inpatient (IP) services for CYSHCN

- **Numerator**: Number of:
  - ER visits
  - ER visits with an IP admission
  - IP admission

- **Denominator**: 1,000 member months

- **Data source**: Fee for service claims and encounter data
Care Coordination

4. Percentage of CYSHCN discharged from a hospital who had at least 1 follow-up contact or visit within 28 days post-discharge

- **Numerator**: Number of unique CCS children with at least 1 follow-up visit within 28 days post-discharge
- **Denominator**: Total number of unique CCS children discharged from a hospital
- **Data source**: Fee for service claims and encounter data
Public Comment
Next Steps

Please contact the team with comments:

- Email CCSRedesign@dhcs.ca.gov

Next Webinar

- Wednesday, March 28, 2018, 10:00 - 11:30 am
- Topic: Family Participation [Family-Centered Care]

Thank you!