



Whole Child Model Performance Dashboard Released December 2019

This draft Whole Child Model Performance Dashboard report is being distributed to stakeholders for review and comment. The dashboard figures do not contain any real information or data. Once the dashboard is finalized, this section will contain metric details and trend analysis.

Whole Child Model Enrollment and Demographics Figure 1: Breakdowns of County Enrollment - June 2019



Data Source: Management Information System/Decision Support System (MIS/DSS) and Whole Child Model Reporting Template

Note: The figures within this draft report contain no real information and are being shared for review purposes only.

Whole Child Model Enrollment and Demographics Figure 2-4: Breakdowns of Population - June 2019

Fig 2: Enrollment by Race/Ethnicity, June 2019

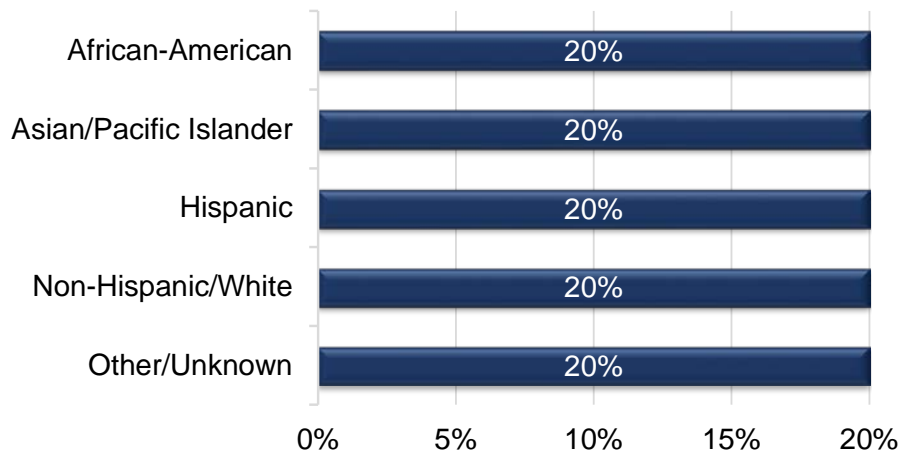


Fig 3: Enrollment by Sex, June 2019

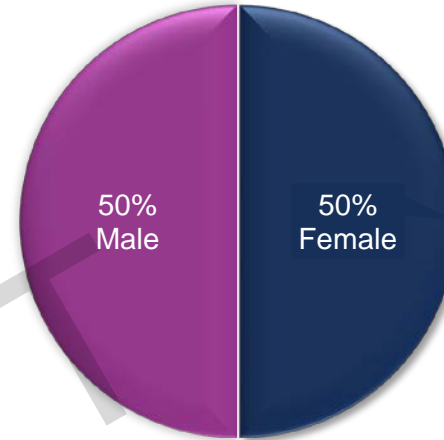
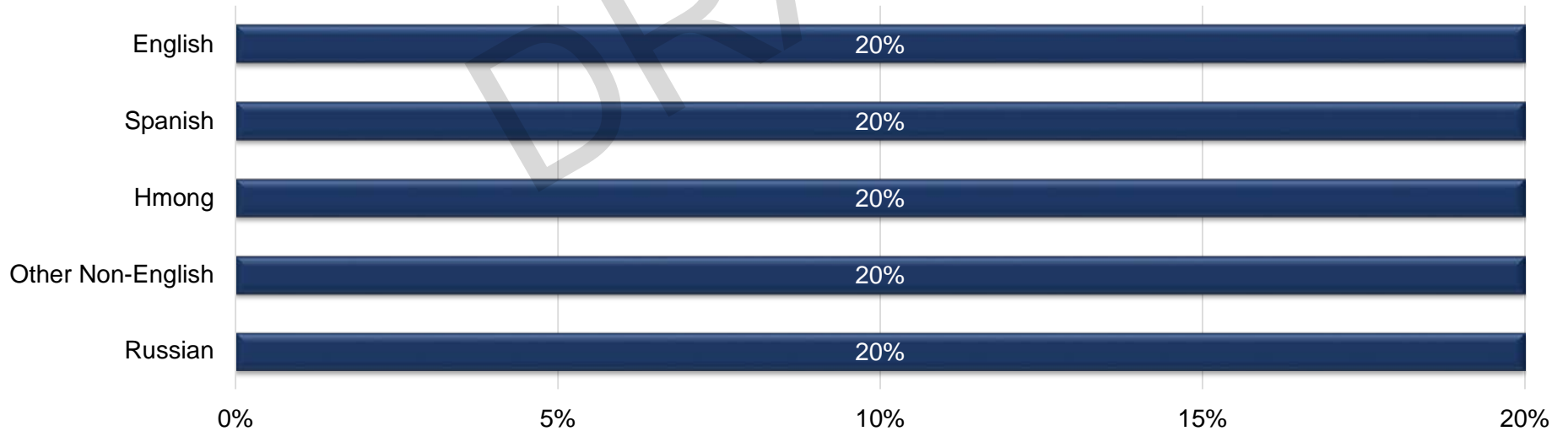


Fig 4: Enrollment by Language Spoken, June 2019



Data Source: Management Information System/Decision Support System (MIS/DSS) and Whole Child Model Reporting Template

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Whole Child Model Enrollment and Demographics Figure 5 - 7: Breakdowns of Emergency Room Utilization - June 2019

Fig 5: Emergency Visits per 1,000 Members by Sex, June 2019

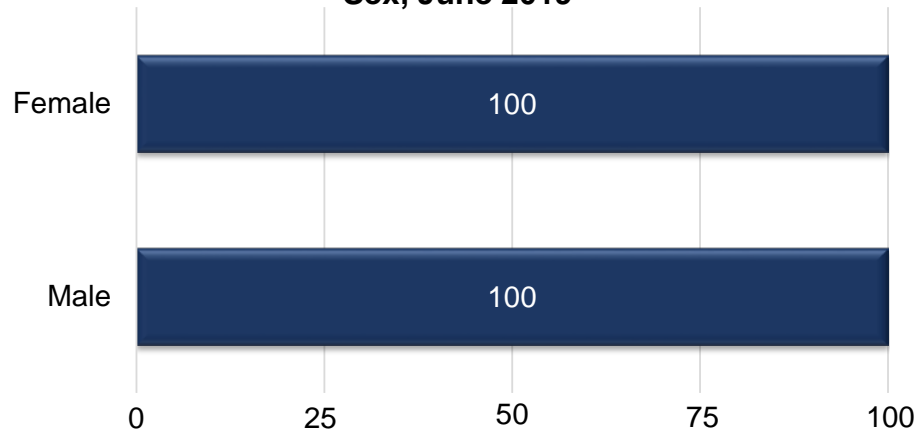


Fig 6: Emergency Visits per 1,000 Members by Ethnicity, June 2019

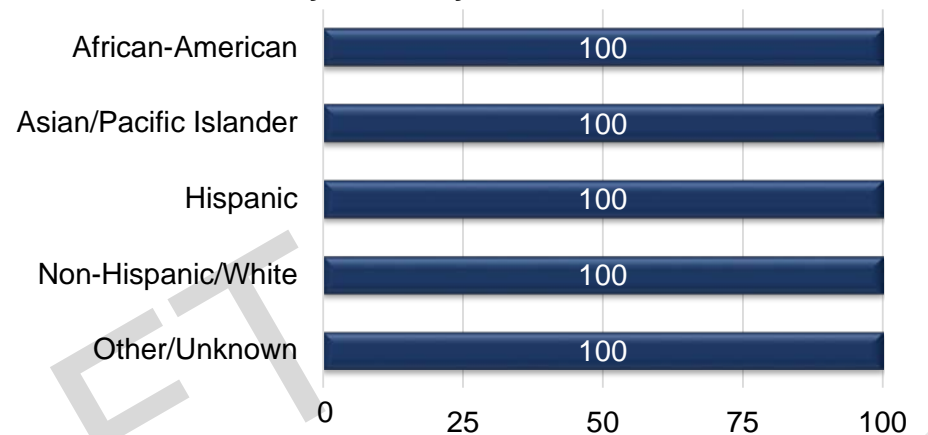
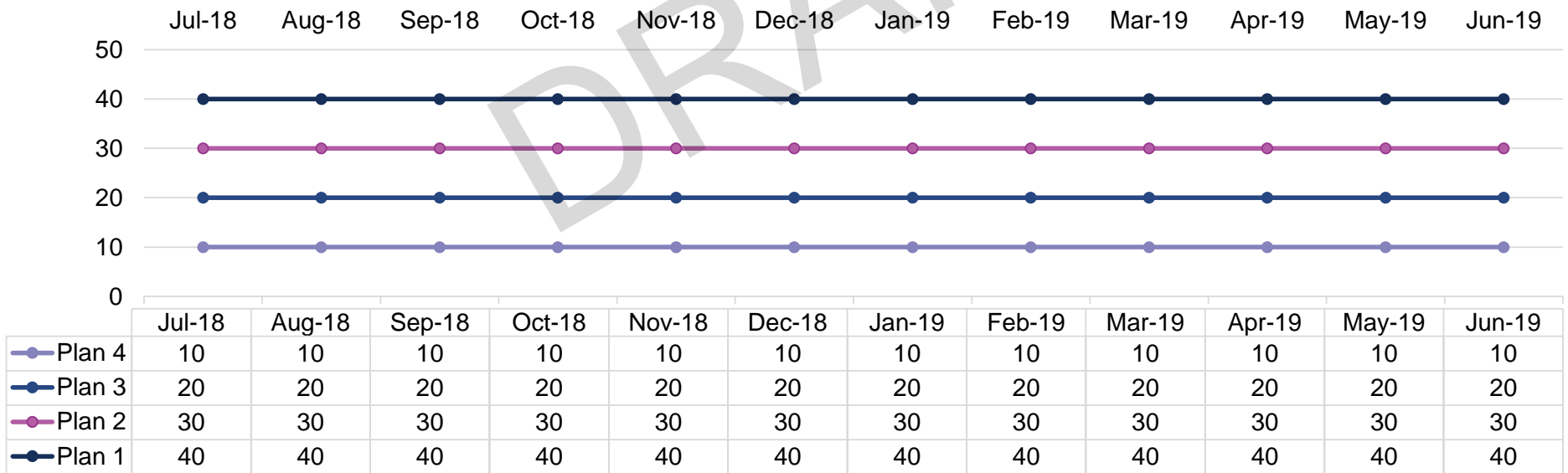


Fig 7: ER Visits per 1,000 Members by Plan, by Month



Data Source: Management Information System/Decision Support System (MIS/DSS) and Whole Child Model Reporting Template

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Whole Child Model Enrollment and Demographics Figure 8 - 10: Breakdowns of Outpatient Admissions Utilization - June 2019

Fig 8: Outpatient Visits per 1,000 Members by Sex, June 2019

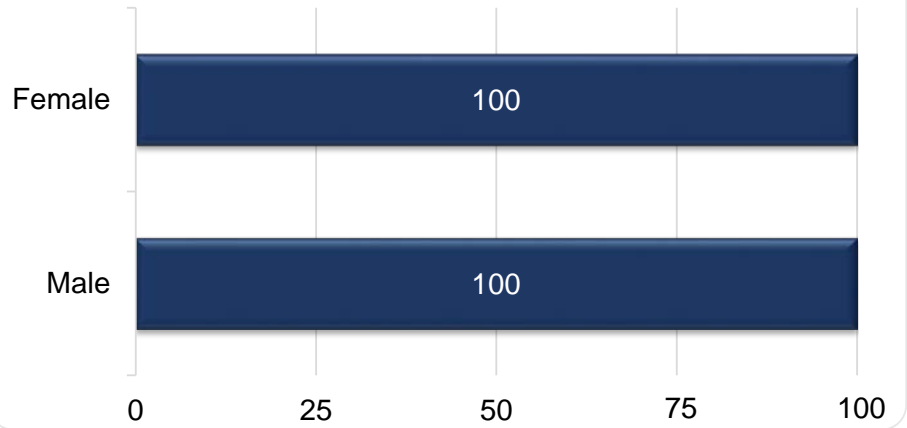


Fig 9: Outpatient Visits per 1,000 Members by Ethnicity, June 2019

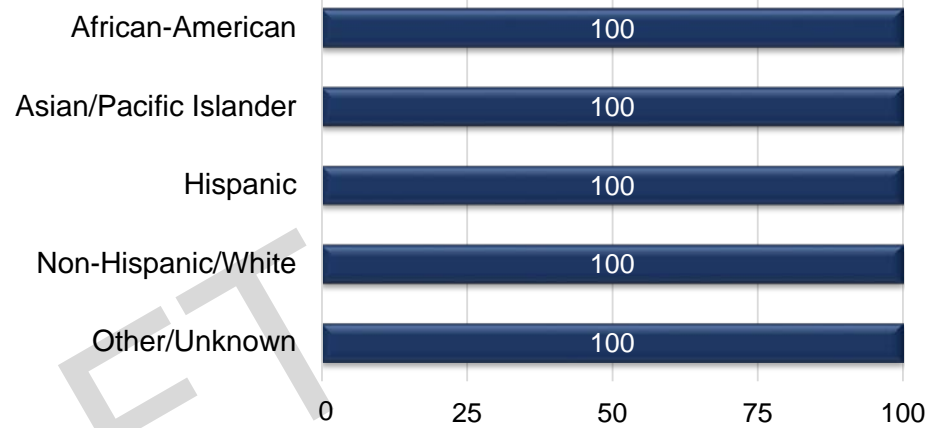
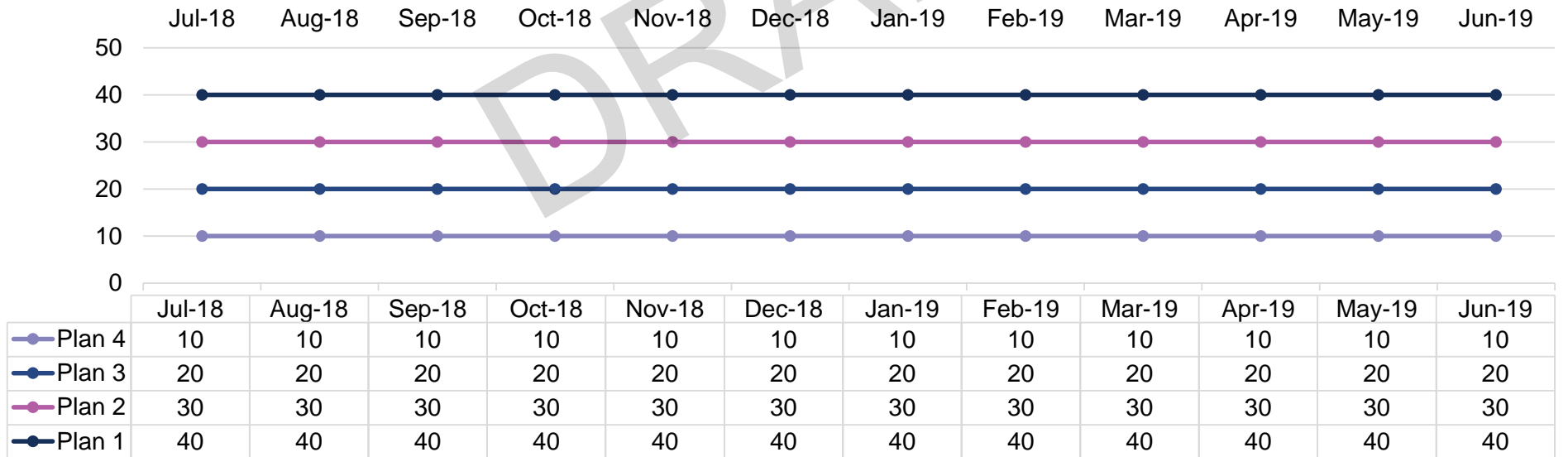


Fig 10: Outpatient Visits per 1,000 Members by Plan, by Month



Data Source: Management Information System/Decision Support System (MIS/DSS) and Whole Child Model Reporting Template

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Whole Child Model Enrollment and Demographics Figure 11 - 13: Breakdowns of Inpatient Visits Utilization - June 2019

Fig 11: Inpatient Admissions per 1,000 Members by Sex, June 2019

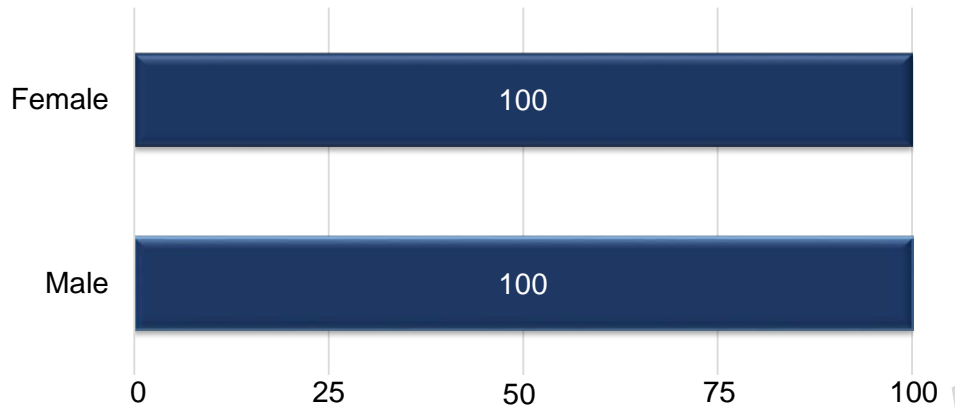


Fig 12: Inpatient Admissions per 1,000 Members by Ethnicity, June 2019

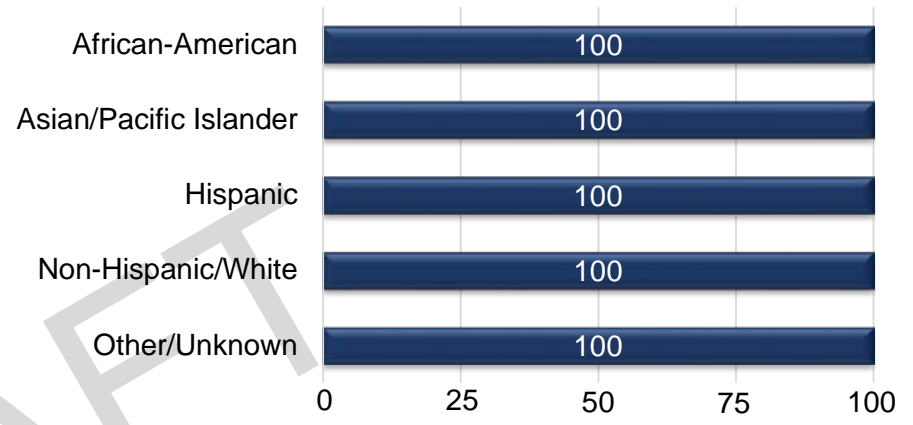
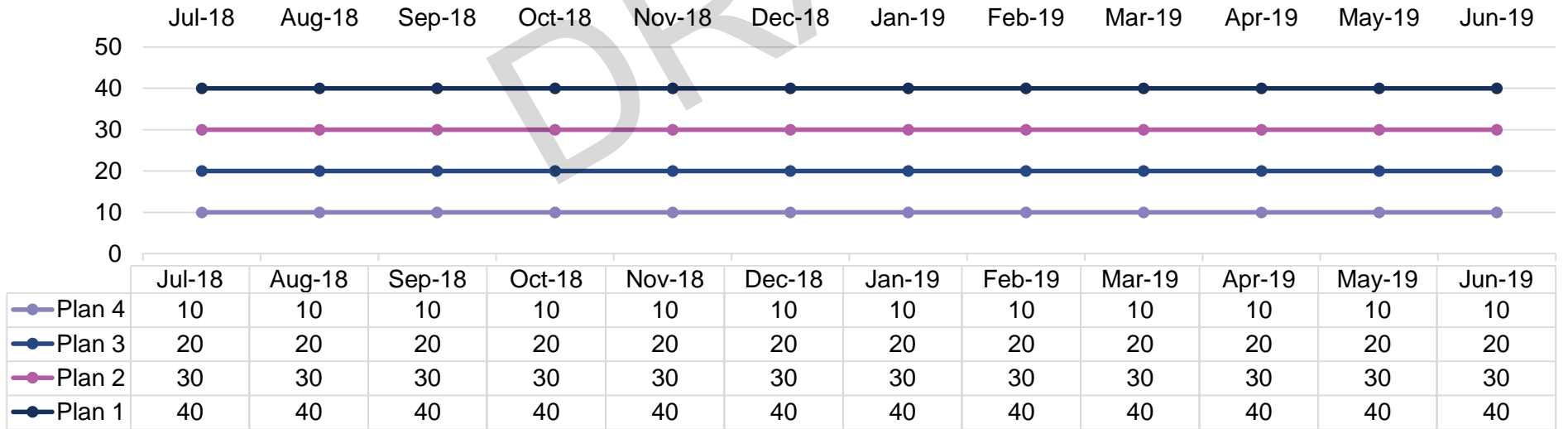


Fig 13: Inpatient Admissions per 1,000 Members by Plan, by Month



Data Source: Management Information System/Decision Support System (MIS/DSS) and Whole Child Model Reporting Template

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Whole Child Model Enrollment and Demographics Figure 14 - 16: Breakdowns of Prescriptions Utilization - June 2019

Fig 14: Prescriptions per 1,000 Members by Sex, June 2019

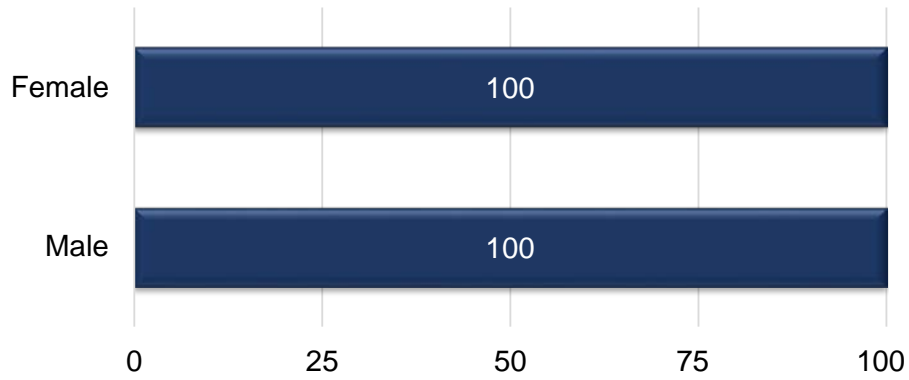


Fig 15: Prescriptions per 1,000 Members by Ethnicity, June 2019

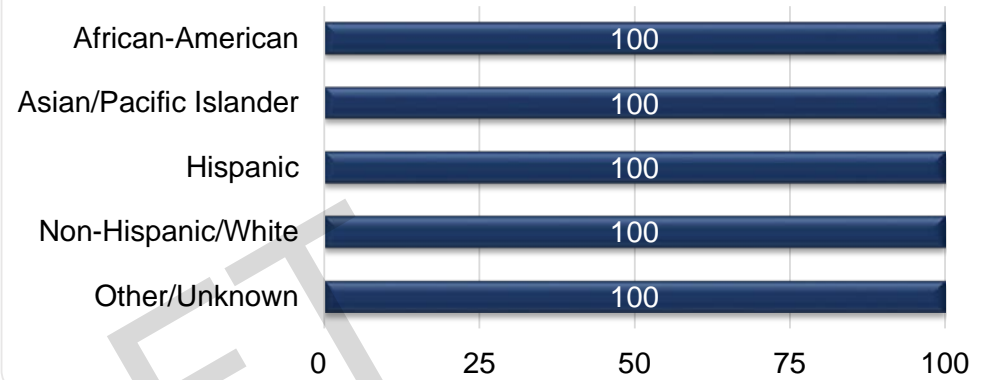
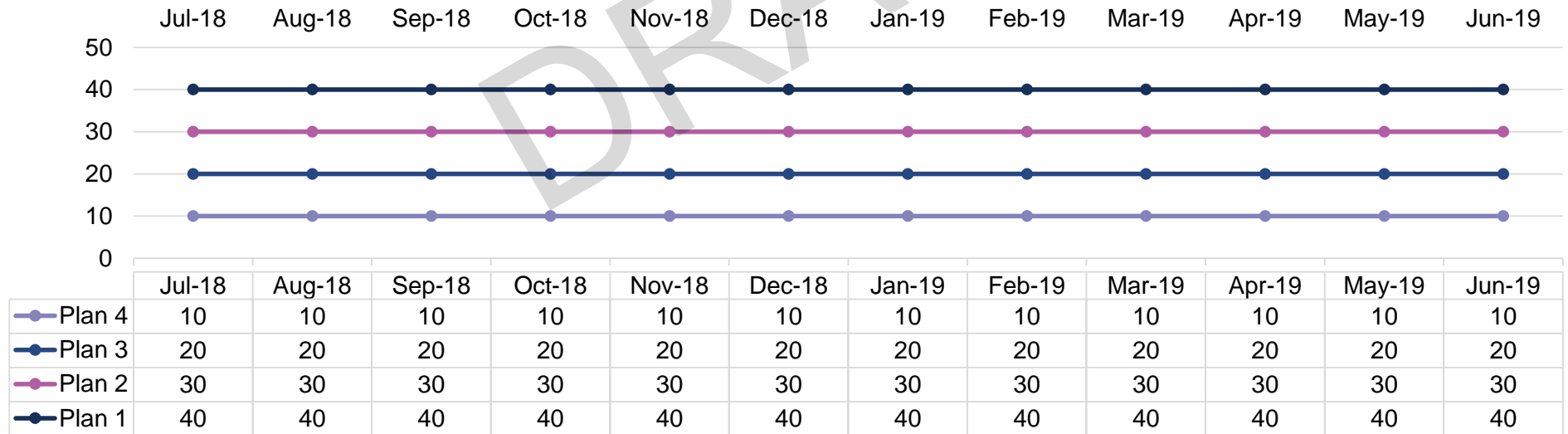


Fig 16: Prescriptions per 1,000 Members by Plan, by Month



Data Source: Management Information System/Decision Support System (MIS/DSS) and Whole Child Model Reporting Template

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Whole Child Model Enrollment and Demographics Figure 17 - 19: Breakdowns of Mild to Moderate Mental Health Visits Utilization - June 2019

Fig 17: Mild to Moderate Mental Health Visits per 1,000 Members by Sex, June 2019

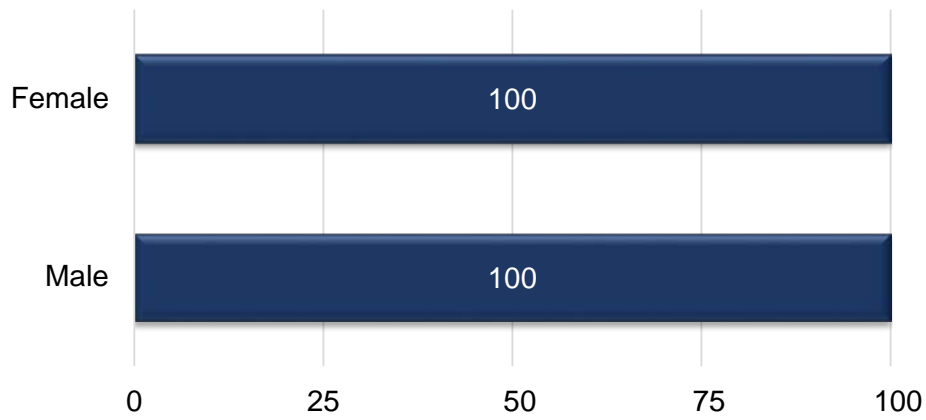


Fig 18: Mild to Moderate Mental Health Visits per 1,000 Members by Ethnicity, June 2019

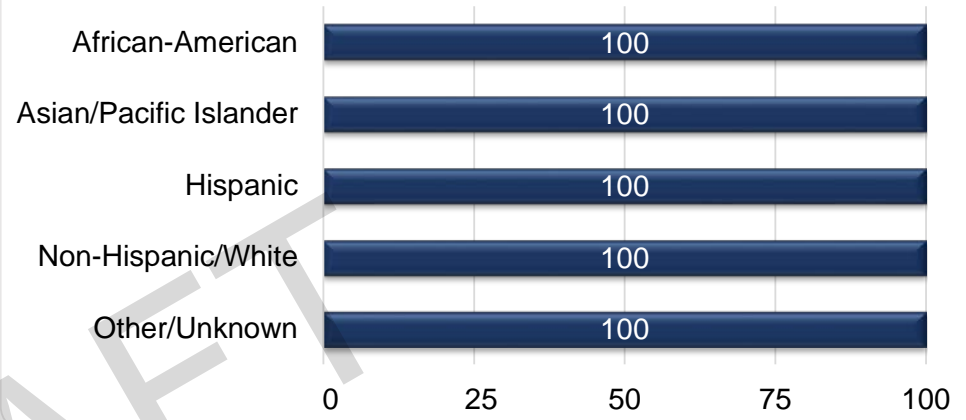
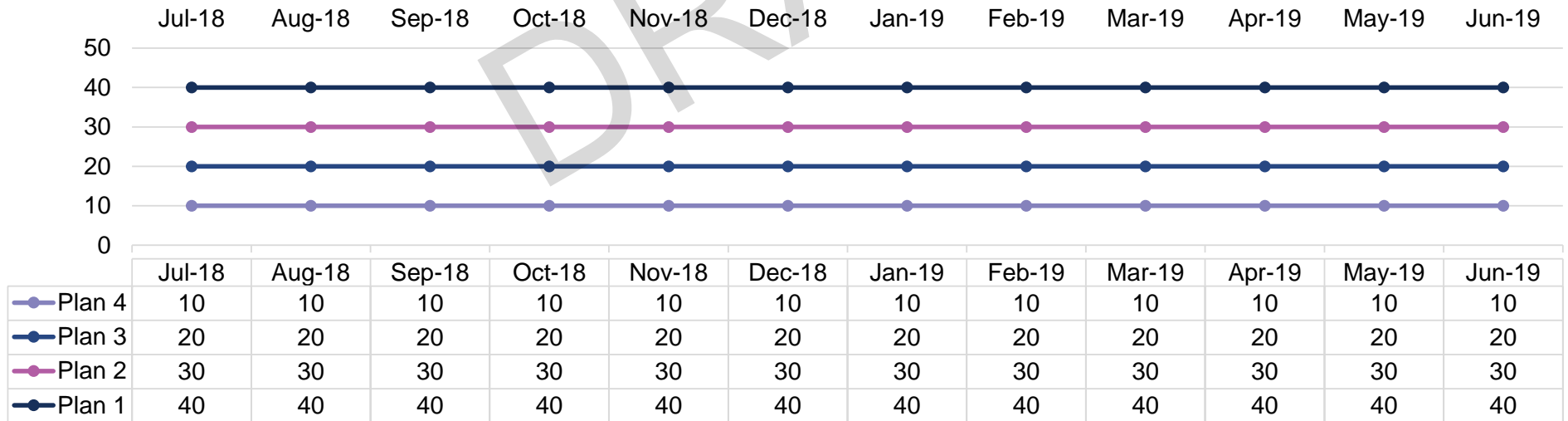


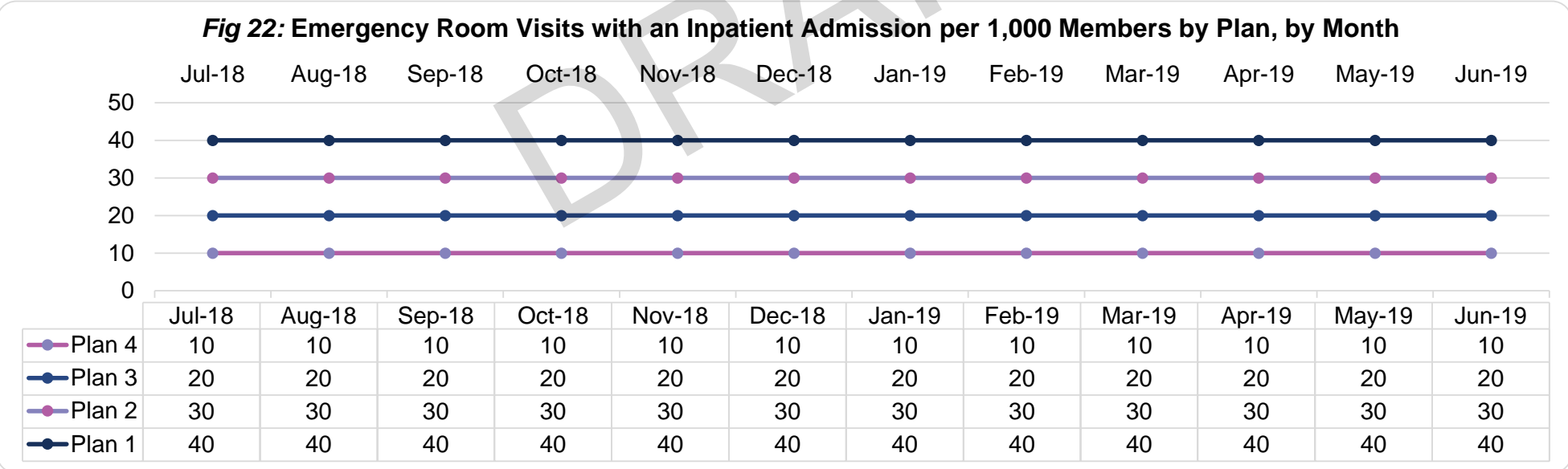
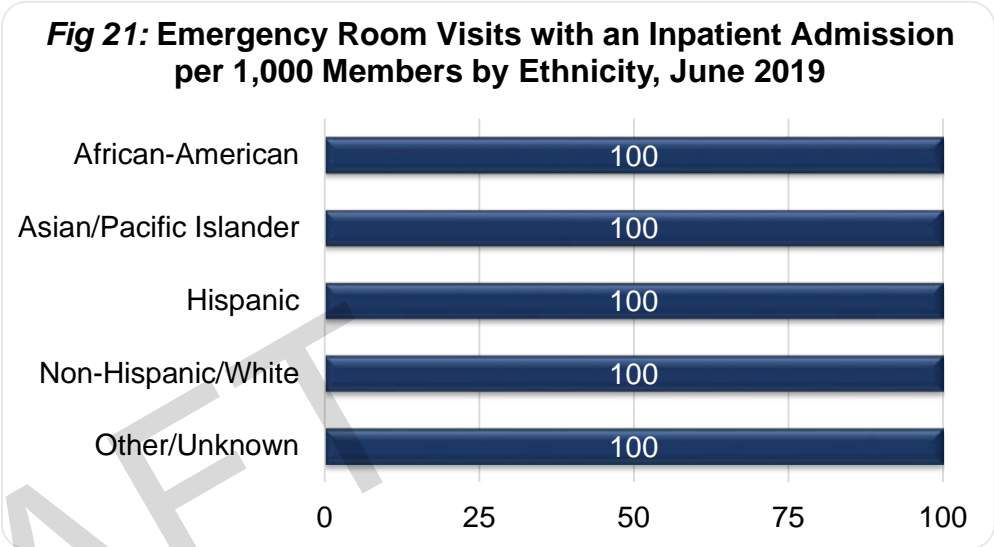
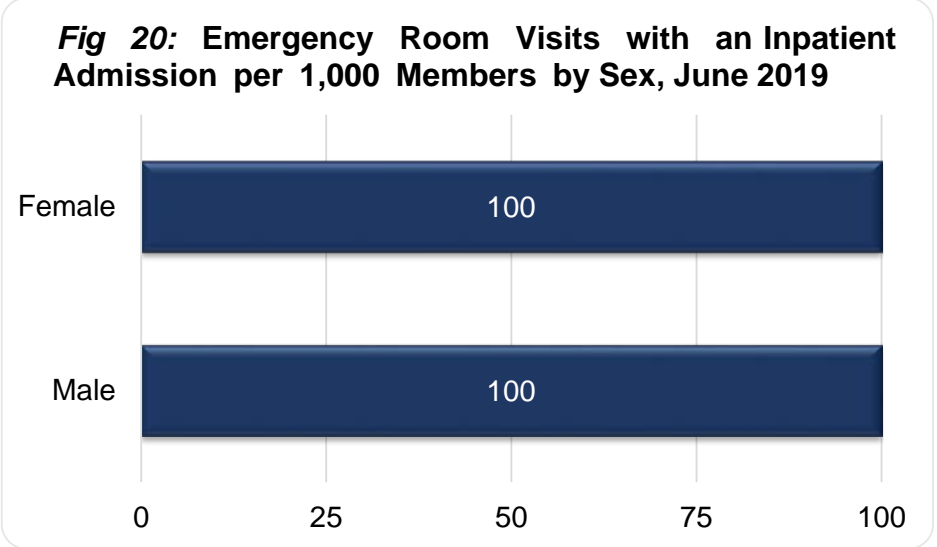
Fig 19: Mild to Moderate Mental Health Visits per 1,000 Members by Plan, by Month



Data Source: Management Information System/Decision Support System (MIS/DSS) and Whole Child Model Reporting Template

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Whole Child Model Enrollment and Demographics Figure 20 - 22: Breakdowns of Emergency Room Visits with an Inpatient Admission Utilization - June 2019



Data Source: Management Information System/Decision Support System (MIS/DSS) and Whole Child Model Reporting Template

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Whole Child Model Figures 23 - 25: Continuity of Care (COC) - Requests, In Process, Approvals and Denials (July'18 - June'19)

Fig 23: COC Requests per 1000 Members by Plan

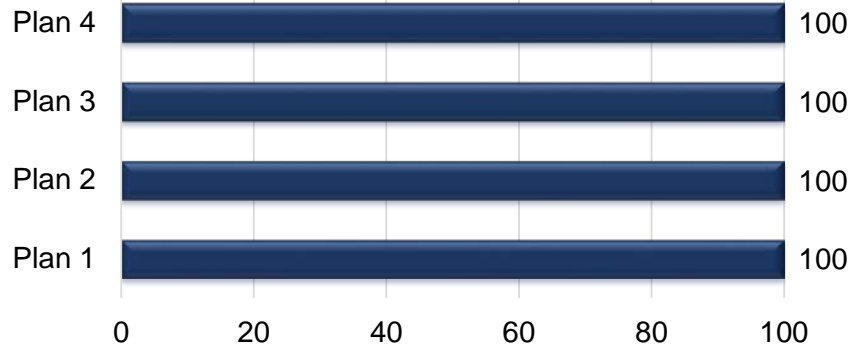


Fig 24: Percentage COC Approvals by Plan

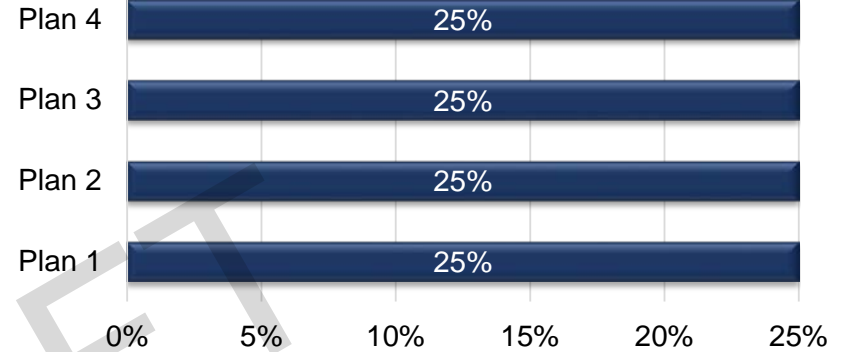
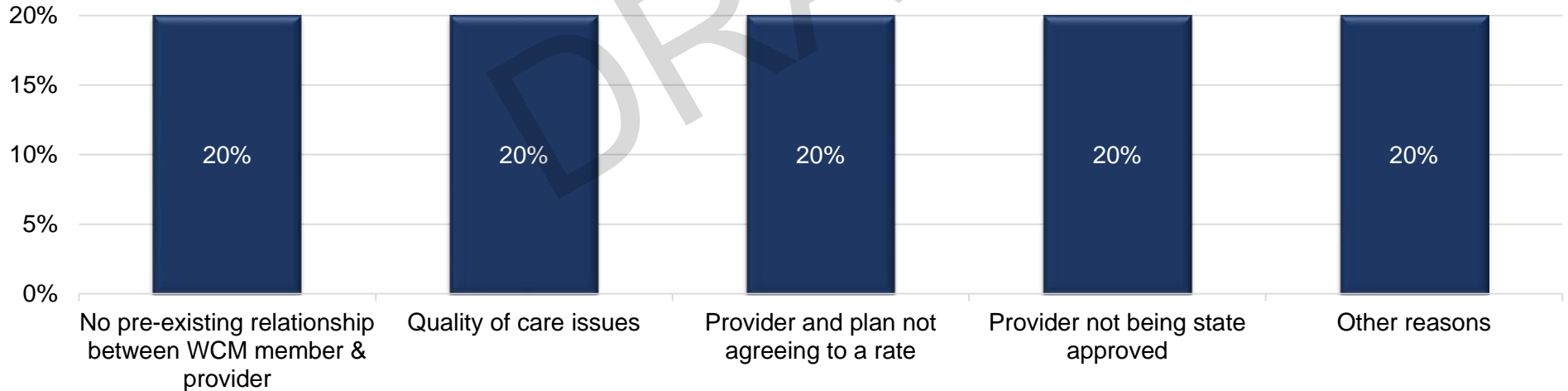


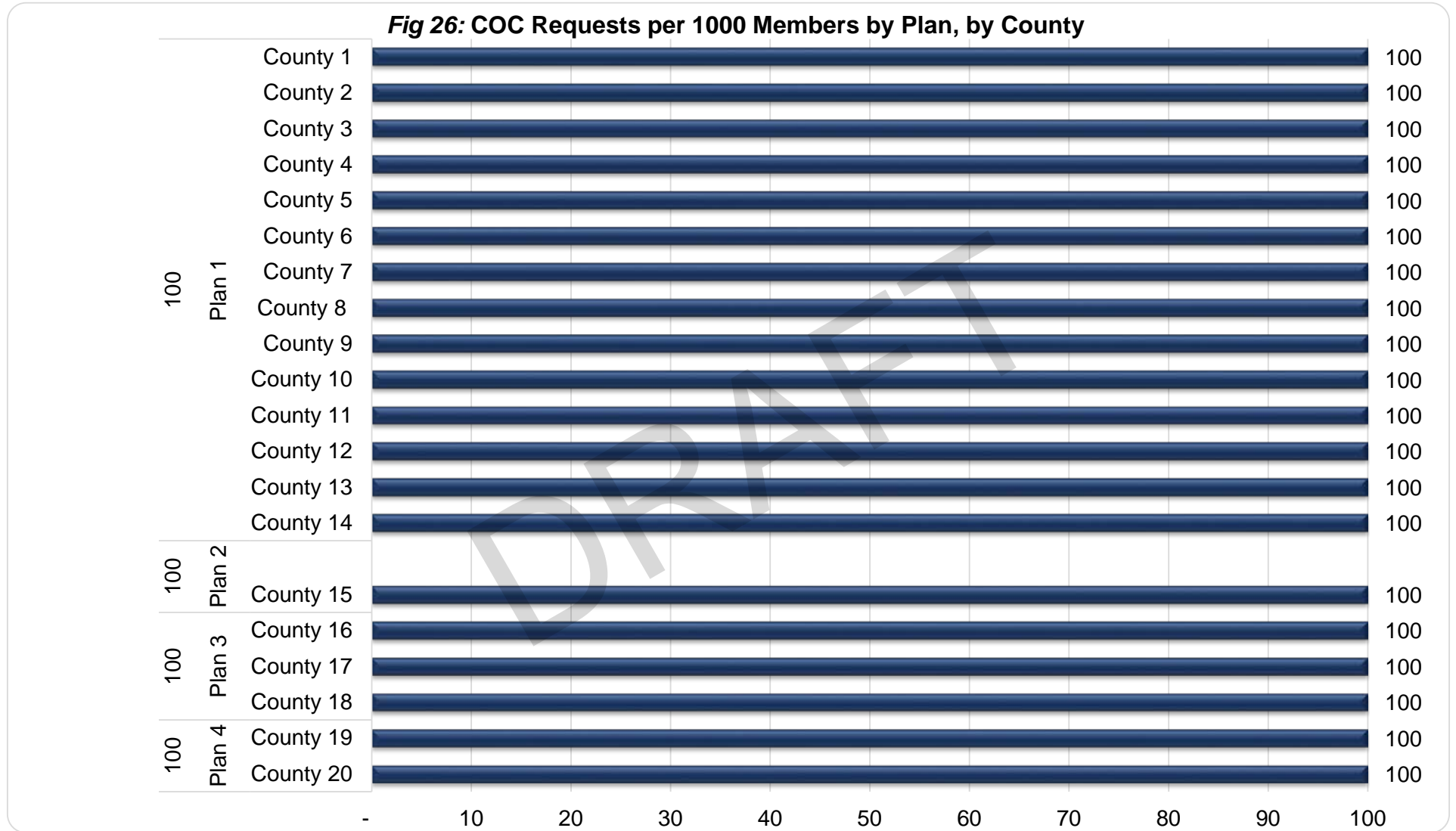
Fig 25: COC Denials - Reasons



Data Source: This report contains data from July 2018 to June 2019. Total WCM counts for COC Requests and COC Approvals are based on WCM Template reporting by County and by Plan.

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Whole Child Model Figure 26: Continuity of Care (COC) Requests per 1,000 Members (July'18 - June'19)

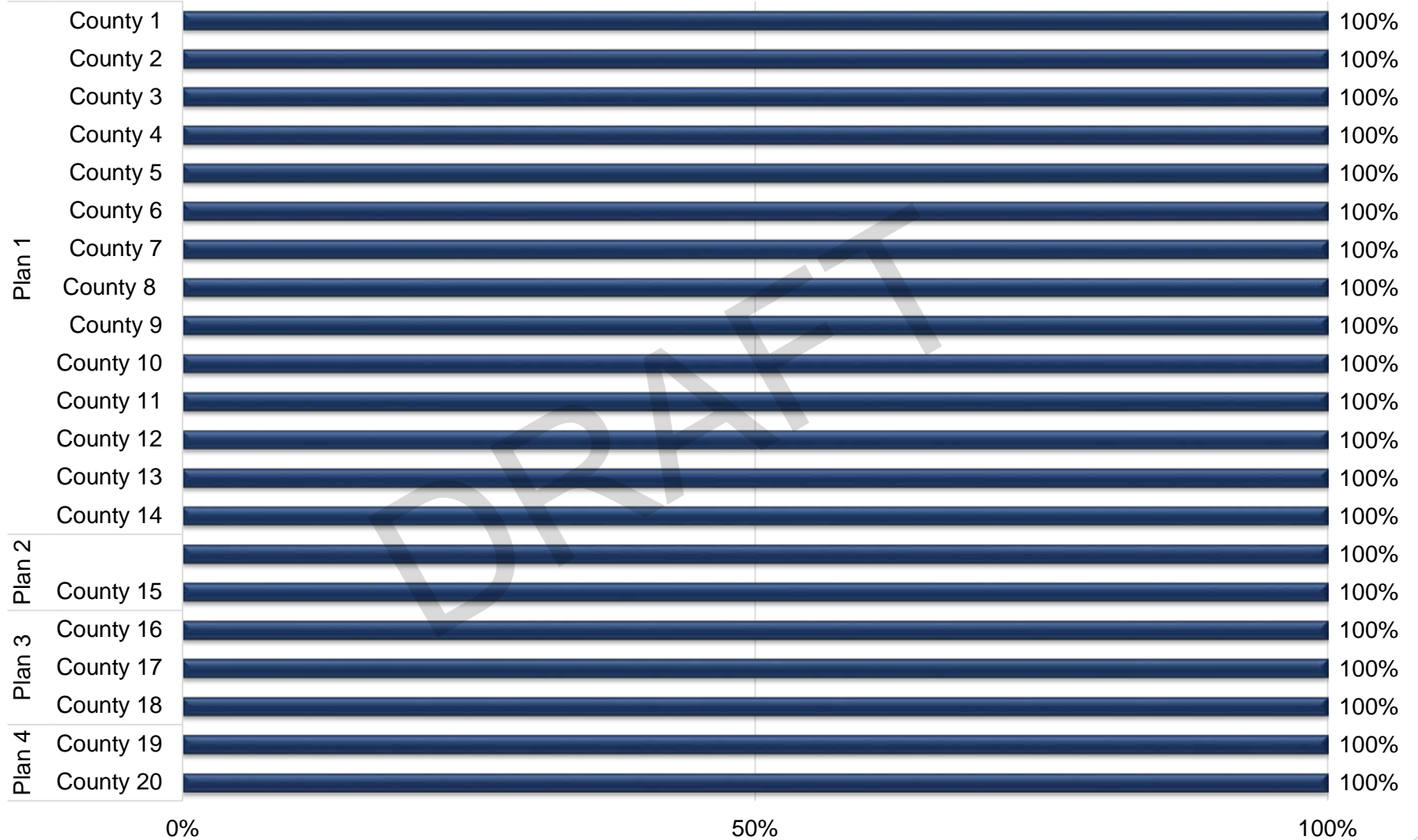


Data Source: This report contains data from July 2018 to June 2019. Total WCM counts for COC Requests and COC Approvals are based on WCM Template reporting by County and by Plan.

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Whole Child Model Figure 27 : Continuity of Care (COC) Approvals (July'18 - June'19)

Fig 27: Percentage COC Approvals by Plan, by County



Data Source: This report contains data from July 2018 to June 2019. Total WCM counts for COC Requests and COC Approvals are based on WCM Template reporting by County and by Plan

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Whole Child Model Figure 28 & 29: Case Management NICU Authorizations (July'18 - June'19)

Fig 28: Total Requests for NICU Authorizations by Plan

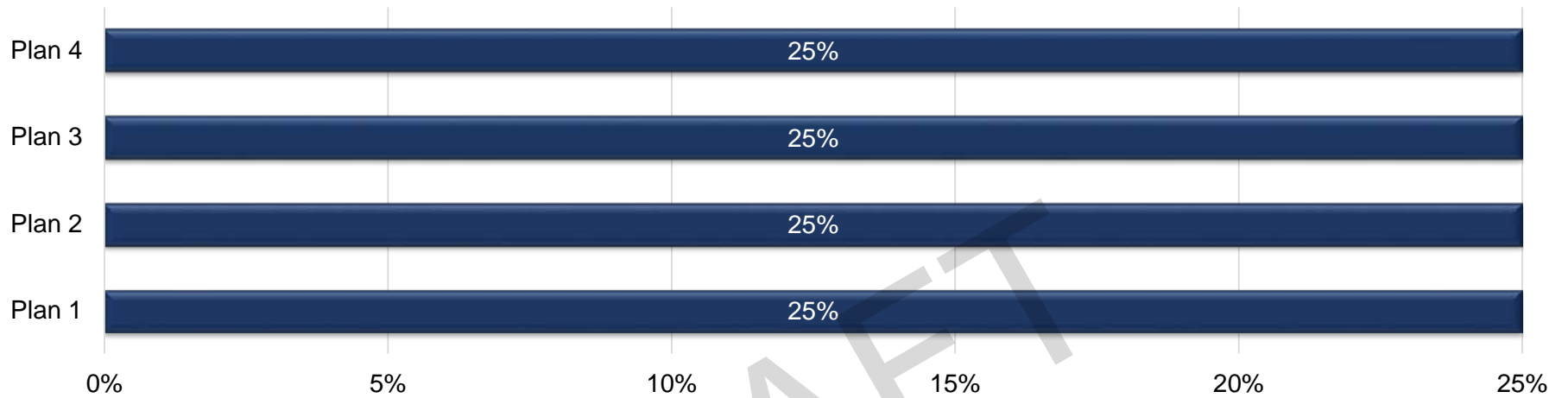
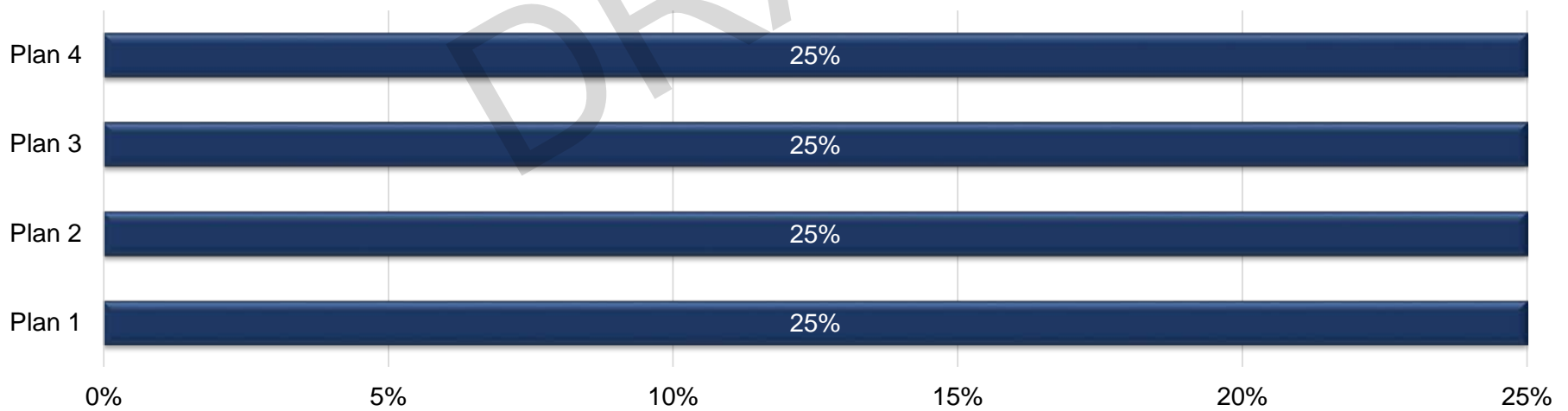


Fig 29: Percentage Approved NICU Authorizations by Plan



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Whole Child Model Figure 30: Case Management NICU Authorizations (July'18 - June'19)

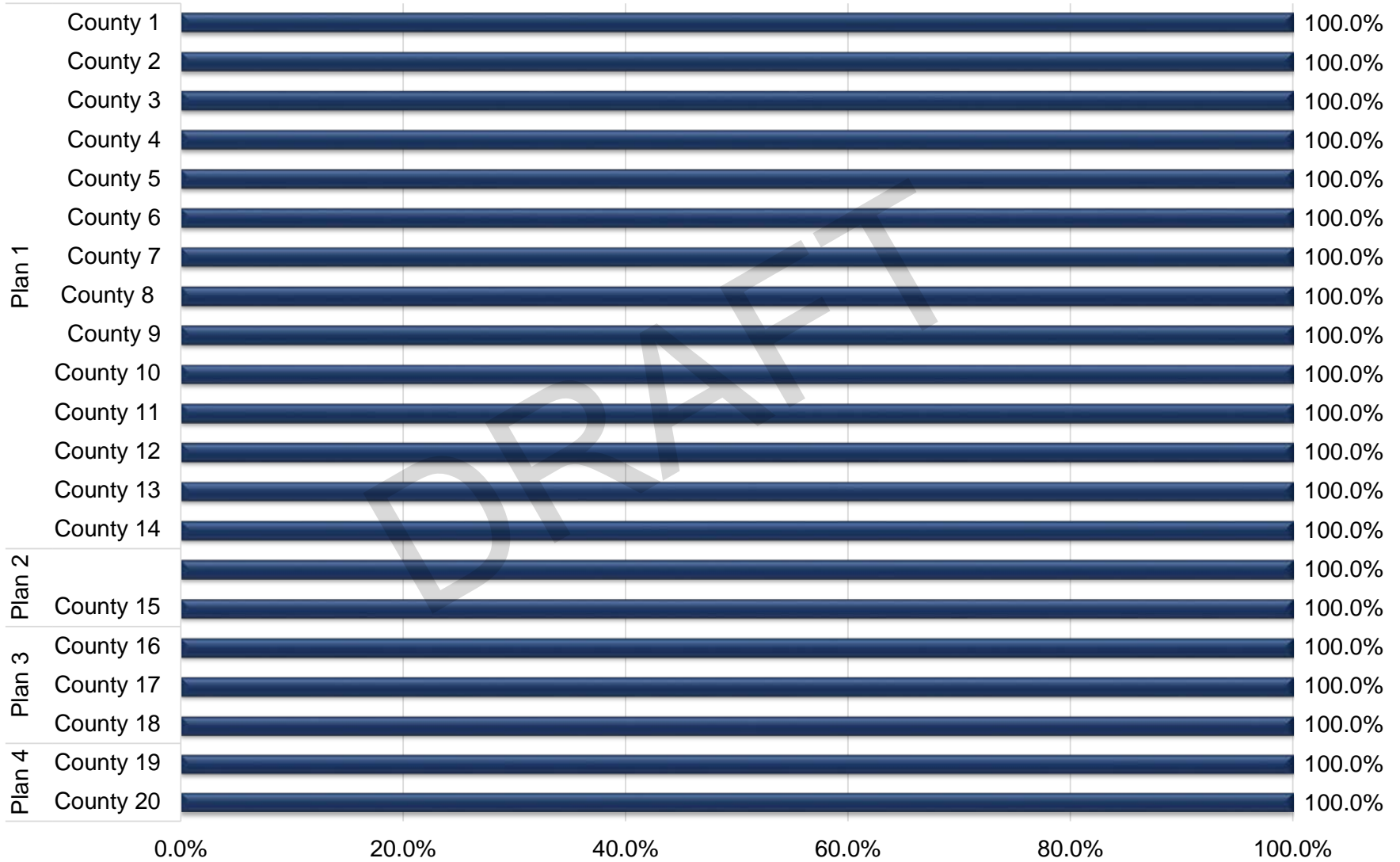
Fig 30: Total Requests for NICU Authorizations by Plan, by County



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Whole Child Model Figure 31: Case Management NICU Authorizations (July'18 - June'19)

Fig 31: Percentage Approved NICU Authorizations by Plan, by County



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Whole Child Model Figure 32 & 33: Case Management PICU Authorizations (July'18 - June'19)

Fig 32: Total Requests for PICU Authorizations by Plan

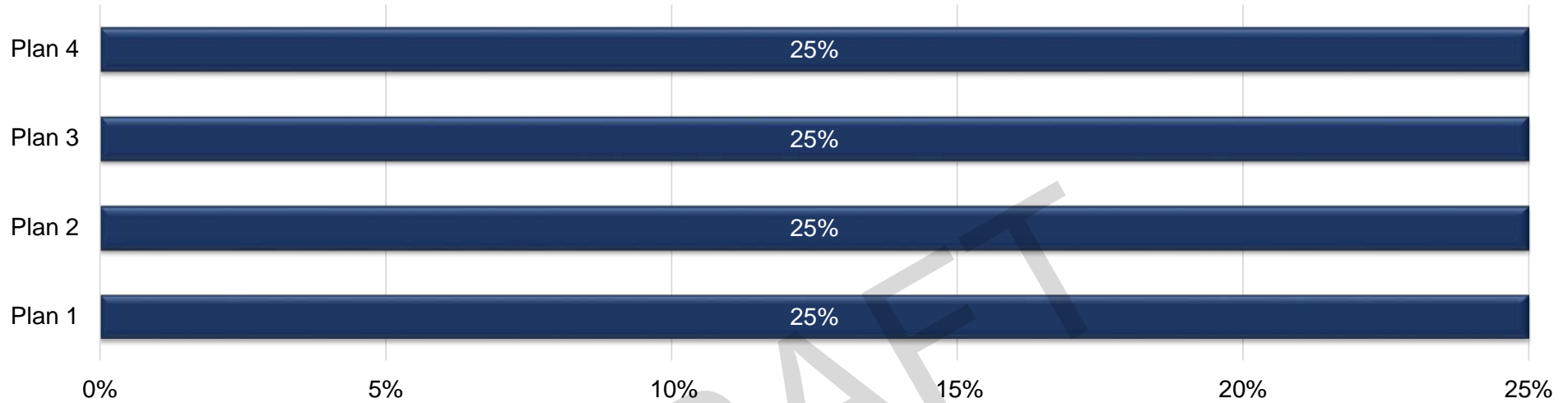
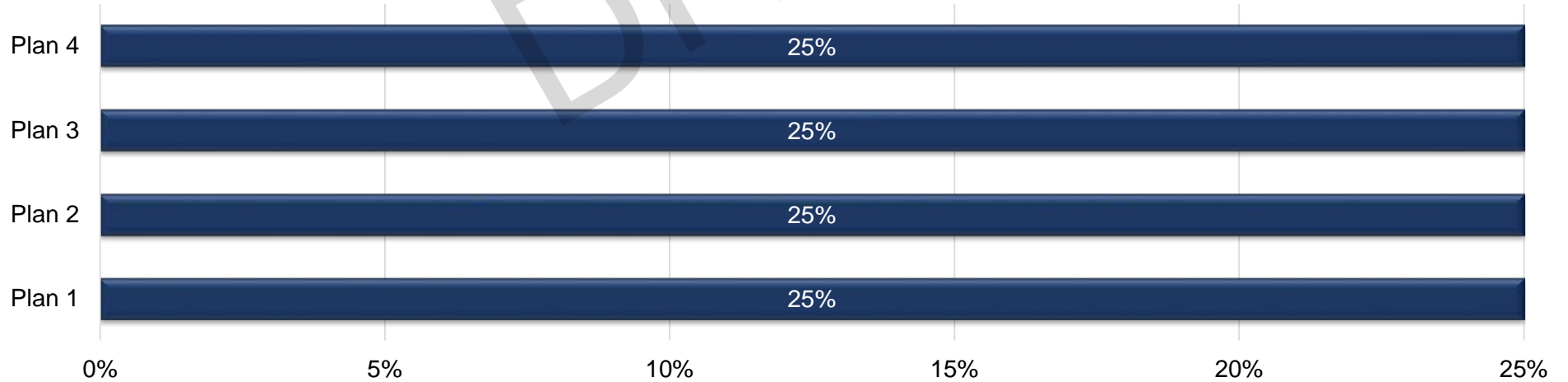
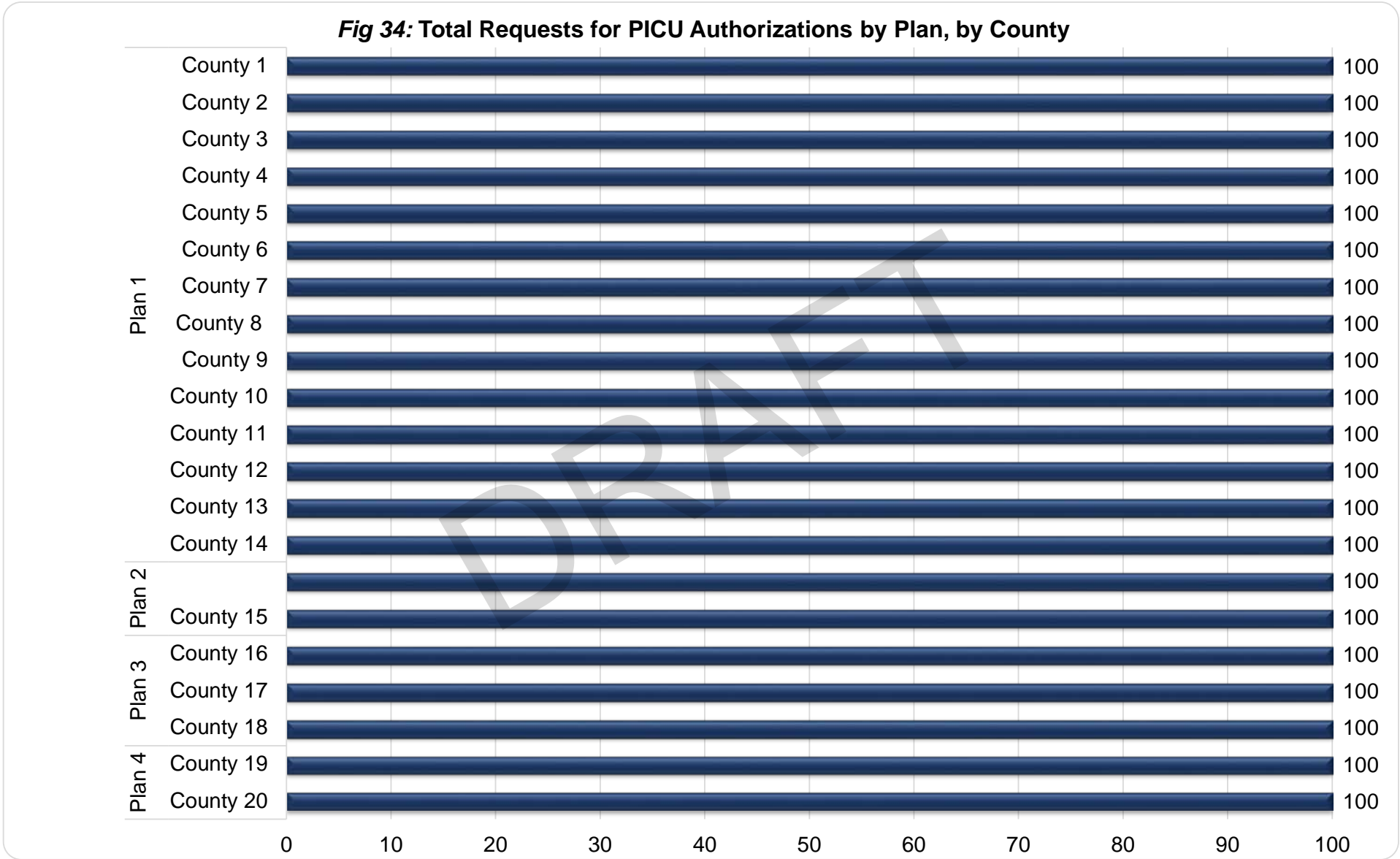


Fig 33: Percentage Approved PICU Authorizations by Plan



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Whole Child Model Figure 34: Case Management PICU Authorizations (July'18 - June'19)



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Whole Child Model Figure 35: Case Management PICU Authorizations (July'18 - June'19)

Fig 35: Percentage Approved PICU Authorizations by Plan, by County



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Whole Child Model Figure 36: Care Coordination High-Risk and Low-Risk Members - June'19

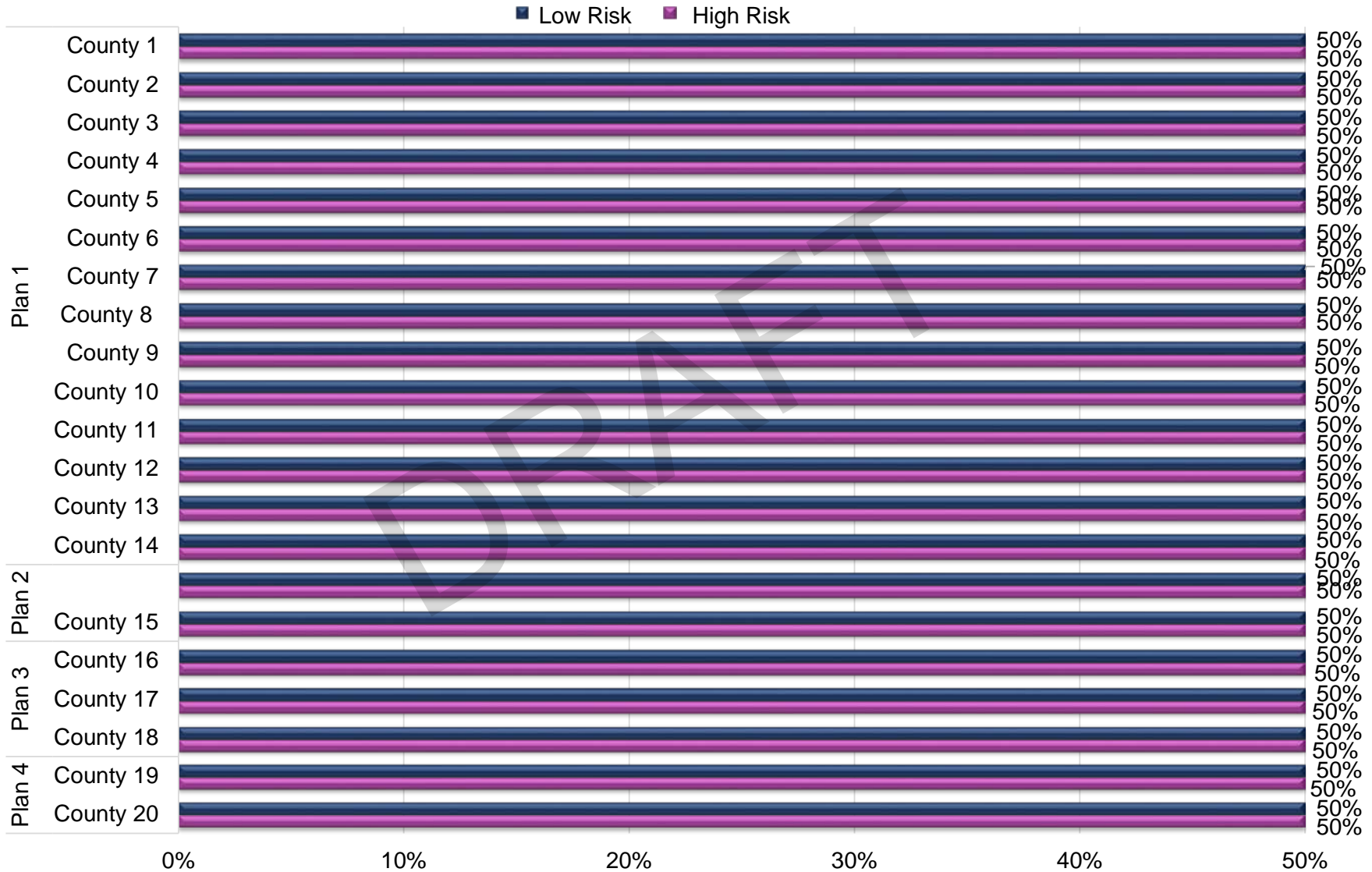
Fig 36: Of the Members Stratified, Percentage Identified as High Risk and Low Risk by Plan



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Whole Child Model Figure 37: Care Coordination High-Risk and Low-Risk Members - June'19

Fig 37: Of the Members Stratified, Percentage Identified as High Risk and Low Risk by Plan, by County



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Whole Child Model Figure 38 & 39: Care Coordination High-Risk and Low-Risk Assessments - June'19

Fig 38: Percentage of High Risk Members who Received an Assessment, by Plan

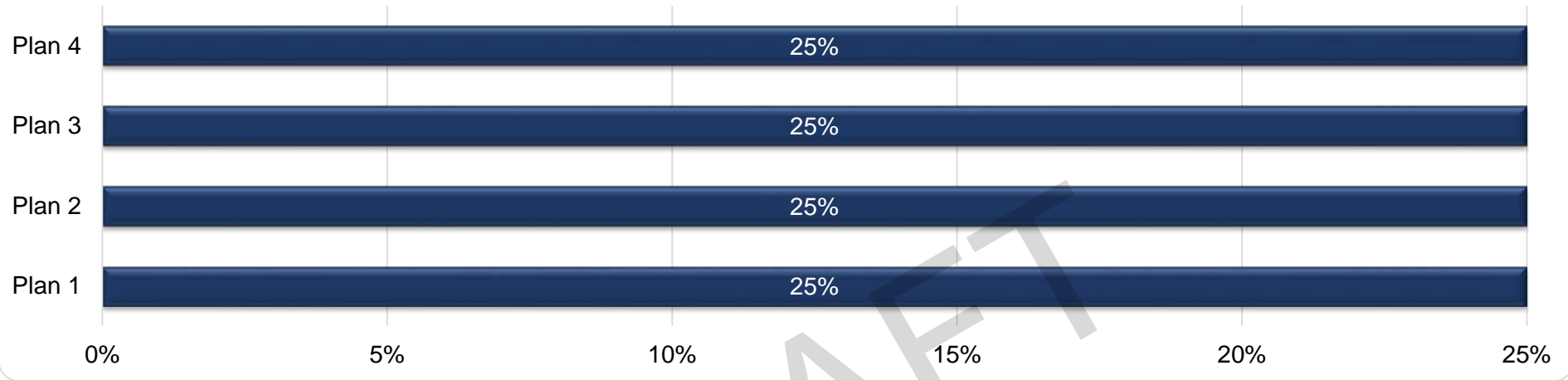
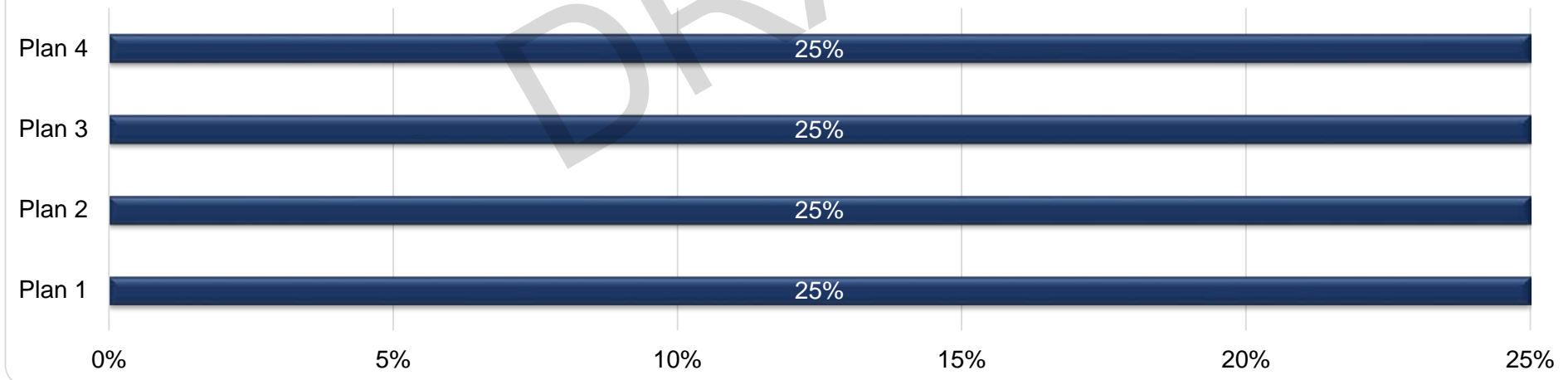
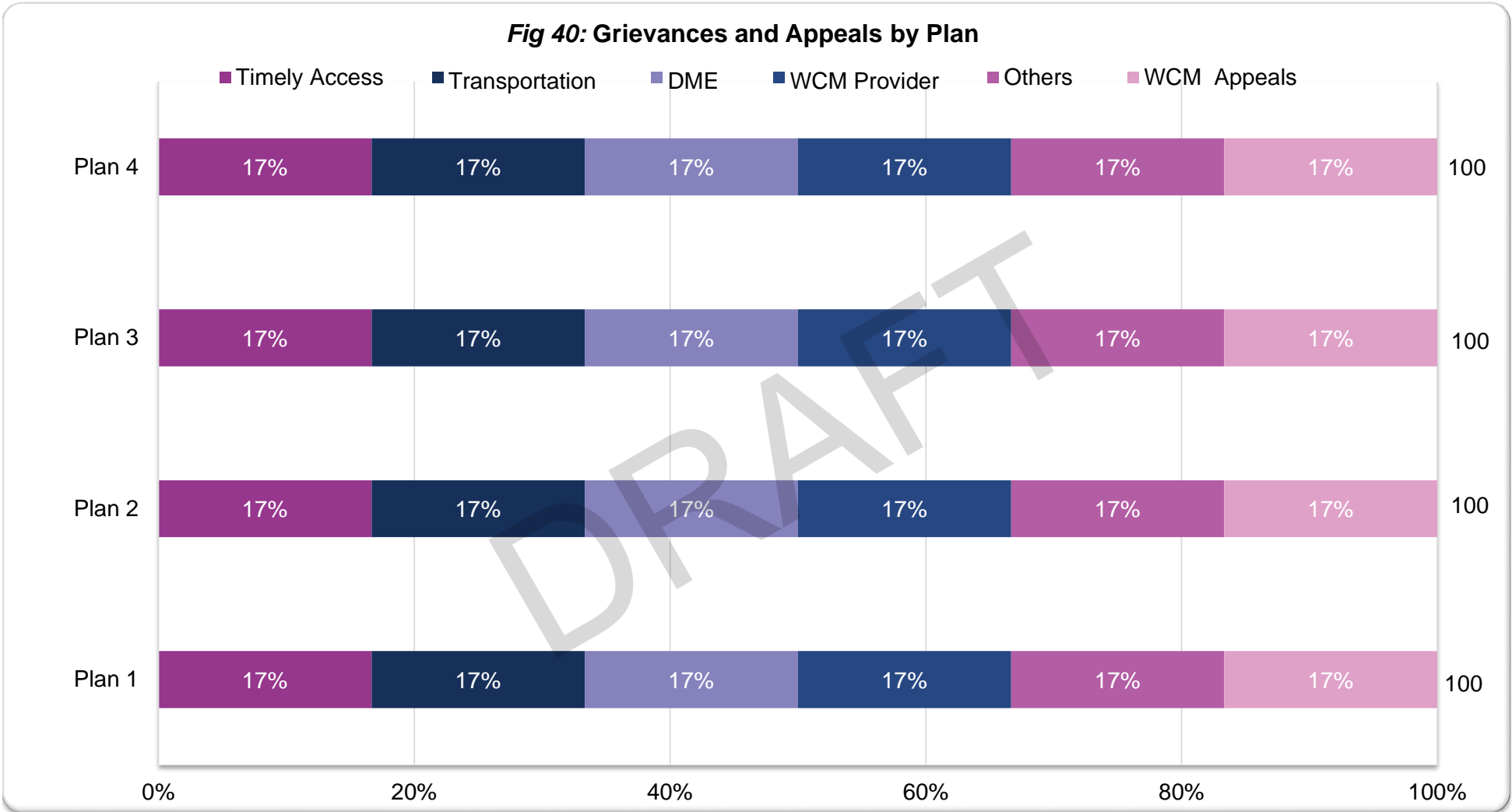


Fig 39: Percentage of Low Risk Members who Received an Assessment, by Plan



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Whole Child Model Figure 40: Grievances & Appeals (July'18 - June'19)



Data Source: This report contains data from July 2018 to June 2019. Total WCM Grievance and Appeals counts are based on WCM Template reporting by Plan.

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