

This Computes!



**Department of Health Care Services
Children's Medical Services Network
(CMS Net) - Information Bulletin #251**

SERVICE AUTHORIZATION FILE (SAF)

We identified a CMS Net system problem, which affected SARs included in the Service Authorization File (SAF) between March 31, 2008 and April 2, 2008. SARs added, modified, or cancelled during the period were not appropriately updated at EDS. This issue did not affect Inpatient SARs.

The system problem was resolved on April 3, 2008 and a new SAF, which includes corrected SARs, is scheduled for resubmission to EDS tonight April 7, 2008.

Claims billed for services authorized, modified or cancelled between March 31, and April 2, 2008 will be erroneously denied until the corrected SAF is received and processed by EDS. Claims that were erroneously denied should be resubmitted for payment after tonight's resubmission and processing of the corrected SAF.

If you have any questions, please contact the CMSNet Help Desk at (916) 327-2378.