

### Care Management Team (CMT) Caseload Thresholds

Acuity Level	Frequency of Visits and Reassessments	Registered Nurse	Social Worker
Level 4 - Intensive	Participants at a level 4 acuity must receive face-to-face CMT contact at least once a month and must be reevaluated more frequently than once every 180 days.	1:40 to 1:60	1:25 to 1:35
Level 3 - High	Participants at a level 3 acuity must receive face-to-face CMT contact at least once a month, and must be reevaluated at least once every 180 to 270 days.	1:61 to 1:80	1:36 to 1:45
Level 2 - Medium	Participants at a level 2 acuity must receive CMT contact by telephone or face-to-face at least once a month, and must be reevaluated at least once every 270 to 365 days.	1:81 to 1:100	1:46 to 1:55
Level 1 - Low	Participants at a level 1 acuity must receive CMT contact by telephone or face-to-face at least once a month, and must be reevaluated every 365 days.	1:101 to 1:120	1:56 to 1:65