1	2	3	4	5	6	7	8	9	10	12	13	14	15	16	17	18
	Identification of Person filing the grievance, etc.						Type of Grievance and Notification, as applicable (see column 22 for details)					Resolution of Standard Grievance				
Prt's Last Name	Prt's First Name		Source of Grievance Specify: i.e., prt, family,	PACE	Date/Time Grievance Form	Grievance Received by (specify)		If "8", indicate date/time that	Disatisfact ion with the quality of non-	Imminent or Serious	date that DHCS Contract	Standard or Expedited	Date of Verbal Follow-up re: receipt / investigati on as	Date Ack. of Receipt of Grievance Letter Sent (5 Days of	Date that Letter of Resolved Grievance Letter was Sent (30	Date that Letter for

19	20	21	22	23	24	23

Resolution	n of Expedite	ed Grievance	Description of Grievance; Action Taken to Resolve Grievance; Other						
	Date that Letter of	Date that							
Indicate	Resolved	Letter of							
date/time	Expedited	Pending							
that Ack.	Grievance	Status for							
Of	was sent	Expedited			Details of Verbal Communication				
Expedited	or prt	Grievance			with Participant / Representative				
Grievance	notified (72	was sent (72		Brief Description of Action Taken	regarding the Grievance (include				
sent to prt.	hours)	hours)	Brief Description of Grievance	and Resolution	date; details of conversation, etc.)	Other Comments:			