



2022 HCBA Waiver Renewal Technical Workgroup Meeting #2

Department of Health Care Services
December 9, 2020



Image by Artsy Bee on pixabay



Focus of Technical Workgroup Meeting #2

Further develop the body of recommended change concepts by discussing:

- If and how a change can be achieved through revisions to the waiver, or if the scope of the change extends beyond the authority of the waiver
- If the change is clear and achievable, or if further clarification or detail is required
- If the change is evidence-based and/or supported by all stakeholders
- If the change is impacted by time and/or cost



Image on pixabay



Agenda

Topic
Welcome and Focus
Recap of October's Meeting <ul style="list-style-type: none">• Member Goals• Themes
Change Concept Discussion <ul style="list-style-type: none">• What DHCS Needs from Members• Major Topics Requiring Additional Input
Public Open Forum
Next Steps and Closing



WebEx Housekeeping Recap

- Technical Workgroup Members are logged in as panelists and can mute/unmute your line at will
- Please mute your line when you are not speaking
- Wait to be recognized by the WebEx facilitator before speaking
- Use the “raise hand” function if you wish to be recognized
 - The “raise hand” function is on the participant panel on the right side of the screen
 - Un-raise your hand after speaking



WebEx Housekeeping Recap

- This meeting is being recorded
- To send a message to the WebEx facilitator, or other workgroup members, use the “Chat” function by clicking the speech bubble icon at the bottom of the screen
- Public attendees will enter the meeting on mute
- There will be time for public input at the end of the meeting to allow the public to provide feedback on the workgroup discussions
 - Instructions for the public input open forum will be provided at that time



WebEx Housekeeping Recap

- To the extent possible, please limit comments to 2 to 3 minutes to ensure everyone has a chance to speak
- Discussions should be focused on the issue at hand, and on solutions



WebEx Housekeeping Recap

If you experience technical difficulties during today's WebEx Event, send an email to the HCBA inbox at HCBAAlternatives@dhcs.ca.gov for assistance



HCBA Waiver Renewal Technical Workgroup Charter Recap



Photo by SCY on pixabay



Workgroup Scope & Strategy

- What elements of the Waiver are working well?
- What are opportunities for improvements to the waiver?
- Are there other factors DHCS should consider in the renewal of the HCBA Waiver?
- How can DHCS improve California's overall HCBS strategy, across all Medi-Cal systems of care?



Workgroup Deliverables

- Provide DHCS with recommendations for changes to the HCBA Waiver by the end of the third Technical Workgroup meeting in January
- In general, recommendations should:
 - Never put the health, safety, or Civil Rights of applicants, participants, providers, nor local and/or state staff at risk
 - Comport with state and federal statute and regulations
 - Be achievable within existing timelines and systems
 - Not compromise cost neutrality
 - Benefit participants first



Workgroup Expectations

- Workgroup members will attend all three WebEx meetings
- Discussions will be solution-focused, and allow for respectful expression of different points of view
- Members may be asked to provide and/or present information to the workgroup
- DHCS will not pay a per diem or compensate members for their time attending meetings



Recap of October Technical Workgroup Meeting



Image by Wokandapix on pixabay

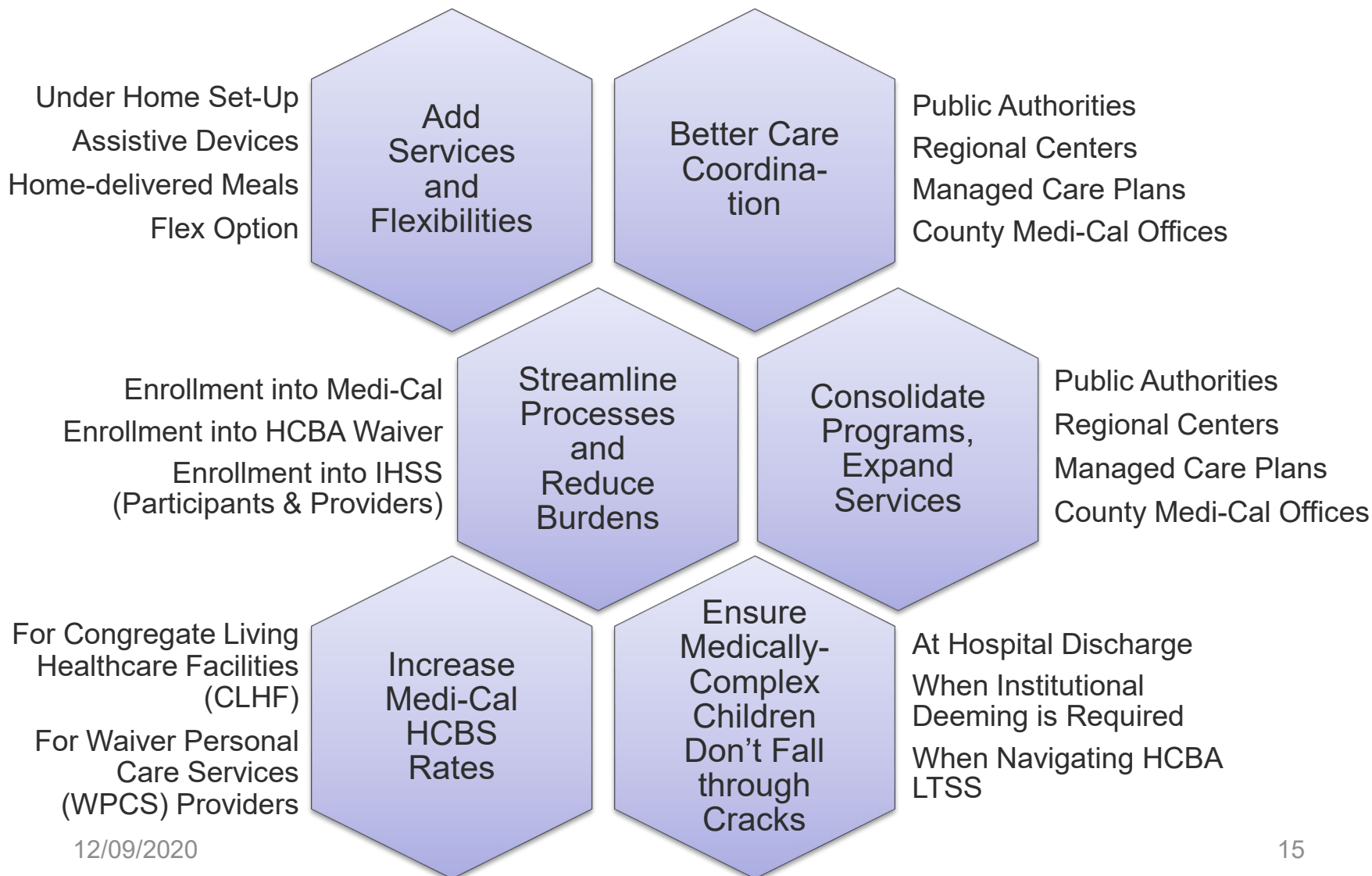


DHCS' Post-Workgroup Deliverables

- Summary of workgroup discussions with a question and answer section at the end
- Technical workgroup members' goals
- Build-out of the change concept tool
 - Additional information provided on necessary amendments to statute, budget estimates, contract amendments, etc.



Summary of Members' Goals





Most Prevalent Themes

1. Improving care coordination and collaboration
2. Need for streamlining processes
3. Challenges with Waiver Personal Care Services (WPCS)

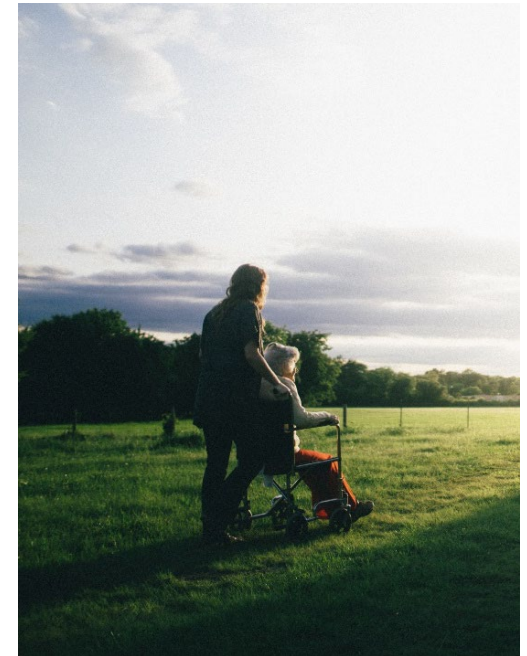


Photo by Dominik Lange from Pexels



Change Concept Discussion



Photo by geralt from Pexels



What DHCS Needs from Technical Workgroup Members



Photo by jambulboy from Pexels



Integration of Recommended Changes

- Does the recommended change belong in the Waiver or somewhere else?
- How would the recommended change be implemented?
- For higher-level goals that extend beyond the scope of the HCBA Waiver Renewal, is there language that could be included to lay the groundwork for future efforts?
- Is the recommended change needed? Can the issue be remediated through training and compliance? Why/why not?



Major Concepts for Discussion

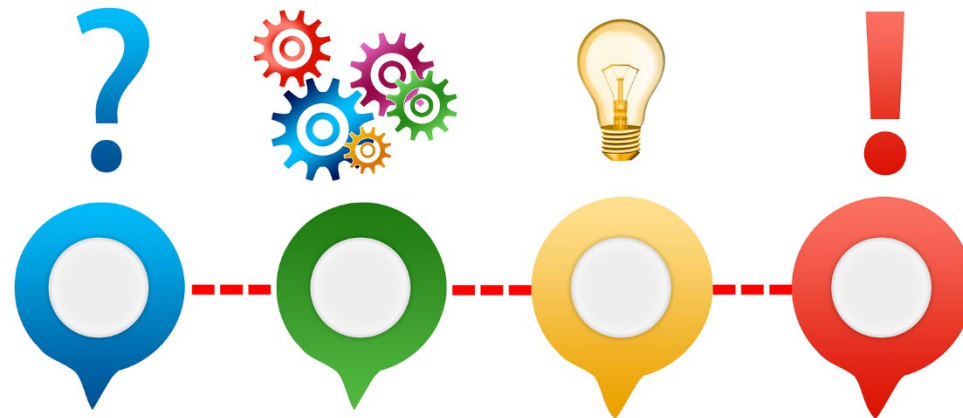


Photo by geralt from Pexels



Waiver Personal Care Services (WPCS)

- What specific outcomes are we seeking through Waiver Renewal?
- What is actionable through Waiver Renewal and what will require ongoing collaborative efforts between DHCS and CA Department of Social Services (CDSS)?



Care Coordination

- What specific outcomes are we seeking through Waiver Renewal?
- What is actionable through Waiver Renewal and what will require ongoing collaborative efforts across systems of care?



Photo by Karolina Grabowska on Pexels



Streamlining Processes

- What specific change(s) to the Waiver could be made to streamline processes?
- What is actionable through Waiver Renewal and what will require long-term efforts and/or collaboration?



Consolidation

- What specific outcomes are we seeking through Waiver Renewal?
- What is actionable through Waiver Renewal and what will require higher-level, ongoing collaborative efforts?
- Are there ways to account for and align with work that was done through other stakeholder engagement efforts and initiatives, including the California Master Plan on Aging and California Advancing and Innovating Medi-Cal (CalAIM)?



Other Waiver Services

- Transition coordination as retro-active billable service
- Home Set-up
 - For community enrollees
 - Non-medical, non-emergency transportation
- Assistive Devices
- Personal Protective Equipment (PPE) for Care Management Team (CMT) and Direct Care Providers
- Meal Services



Public Input Open Forum



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Public Open Forum

- If you are a member of the public and would like to make comments during the Open Forum session:
 - Use the “raise hand” function to indicate you want to make a comment, which can be found on the participant panel on the right side of the screen
 - DHCS will unmute your line to allow you to ask your question in the order in which your hand was raised
 - Un-raise your hand after you have asked you have spoken by clicking the hand again



Written Feedback

- If we were unable to get to you during today's event, or if you have additional ideas or input, please submit comments to the HCBA Waiver inbox at HCBAAlternatives@dhcs.ca.gov, using the *HCBA Waiver Renewal Public Feedback* form available on the [DHCS website](#)
- To ensure feedback can be considered and incorporated into the next workgroup meeting, please submit your written comments no later than **December 16, 2020**



Next Steps

- DHCS will distribute a summary of today's discussions and chat transcripts to workgroup members in advance of the final technical workgroup meeting

Workgroup Meeting	Date	Time
#3	Friday, January 22, 2021	1:00 - 4:00 pm



For More Information

DHCS

- <https://www.dhcs.ca.gov/>

HCBA

- [https://www.dhcs.ca.gov/services/ltc/Pages/Home-and-Community-Based-\(HCB\)-Alternatives-Waiver.aspx](https://www.dhcs.ca.gov/services/ltc/Pages/Home-and-Community-Based-(HCB)-Alternatives-Waiver.aspx)

Waiver
Renewal

- <https://www.dhcs.ca.gov/services/ltc/Pages/HCBA-Waiver-Renewal.aspx>

Please submit questions about the HCBA Waiver renewal to: HCBAAlternatives@dhcs.ca.gov