ADHC Managed Care Enrollment Project NOTIFICATION MAILING SCHEDULE

Notices:

Notice	Description
1	To beneficiaries who are not able to join a health plan, this explains the change to ADHC services and how to get more information about other options. A telephone number and website are provided. Notice will be sent in English and all threshold languages.
2.1	To beneficiaries who are both Medicare and Medi-Cal (dual eligible) beneficiaries and who are able to join a managed care health plan. The notice explains the changes to ADHC services and informs beneficiaries that they will be enrolled in a managed care health plan on October 1, 2011; unless they either choose a managed care health plan or choose not to be enrolled in a health plan. For beneficiaries that are regional center consumers, the notice explains that they will be enrolled November 1, 2011. Notice included a voluntary enrollment packet. The notice was sent in English and the enrollment packet in appropriate threshold languages.
2.2	To beneficiaries who are both Medicare and Medi-Cal (dual eligible) beneficiaries and are able to join a managed care health plan. The notice reminds beneficiaries of the deadline to select a managed care health plan or choose not to be enrolled in a managed care health plan. A voluntary enrollment packet for threshold languages sent separately. The notice was sent in English and appropriate threshold languages.
3	To beneficiaries who are Medi-Cal only, classified as Seniors and Persons with Disabilities (SPDs), are able to join a managed care health plan, have previously been notified that they will have to join a managed care health plan during their birth month, and are <i>within 90-days</i> of their birth month. The notice explains the change to ADHC services, how to enroll in a managed care health plan, and includes important telephone numbers for more information. The notice will be sent in English and appropriate threshold languages.
4	To beneficiaries who are Medi-Cal only, classified as Seniors and Persons with Disabilities (SPDs), are able to join a managed care health plan, and <i>have not previously been notified</i> that they will have to join a managed care health plan during their birth month. The notice explains the change to ADHC services, how to enroll in a managed care health plan, and includes important telephone numbers for more information. The notice will include an enrollment packet and will be sent in English and all appropriate threshold languages.
5.1	Managed care notice to ADHC members <i>already enrolled in a health plan</i> explaining ADHC changes and advising members to contact plan for assistance. The notice will be sent in English and all threshold languages.
5.2	Managed care notice to ADHC members <i>already enrolled in a COHS health plan</i> explaining ADHC changes and advising members to contact plan for assistance. The notice will be sent in English and all threshold languages.

BENEFICIARY CATEGORIES				NOTICES TO BE SENT				
Category	Group Type	ADHC Count	ADHC Regional Center Consumer Count	2-Plan	GMC	сонѕ	PACE	SCAN
A	Dual in MA/SNP – enrolled in a matching managed care plan.	199	6	5.1	5.1	5.2	5.1	5.1
в	Dual in MA/SNP – eligible for managed care enrollment but not enrolled.	782	28	2.1, 2.2	2.1, 2.2	N/A	N/A	N/A
С	Dual in MA/SNP – <i>not</i> <i>eligible</i> for managed care enrollment.	1093	29	1	1	N/A	N/A	N/A
D	Dual-Only – eligible for managed care enrollment.	25443	612	2.1, 2.2	2.1, 2.2	N/A	N/A	N/A
E	Dual-Only – enrolled in a managed care plan.	501	18	5.1	5.1	5.2	5.1	5.1
F	SPD Non-Dual – <i>In</i> 90- day process of mandatory enrollment.	1452	125	3	3	5.2	5.1	5.1
G	SPD Non-Dual - Not in 90-day process of mandatory enrollment.	1967	170	4	4	5.2	5.1	5.1
Н	Excluded	5267	486	1	1	5.2	N/A	N/A
I	<i>Enrolled</i> in PACE/SCAN	2	0	N/A	N/A	5.2	5.1	5.1
J	Other enrolled in managed care plan including transitional SPDs.	2029	173	5.1	5.1	5.2	N/A	N/A
	Totals	38,735	1,647	Grand Total – 40,382				

Beneficiary Categories and Notice Distribution:

Timeline: NOTIFICATION MAILING SCHEDULE

ADHC CONSUMERS							
Status	Task/Milestone	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	
Completed	SEND ADHC ITSD data file to HCO/MAXIMUS.	8/8/11					
Completed	MAIL notices 2.1, English.	8/17/11					
Completed	Notice 2.1, English, IN HAND	8/20/11					
Completed	MAIL notices 1, and 3, English.	8/29/11					
Completed	Notices 1 and 3, English, IN HAND		9/1/11				
Completed	MAIL notice 2.2, English.		9/1/11				
Completed	Notice 2.2, English, IN HAND.		9/3/11				
Completed	MAIL notice 4, English		9/6/11				
Completed	MAIL Threshold notice 2.2.		9/6-7/11				
Completed	MAIL Threshold enrollment packet for notice 2.2.		9/7/11				
Completed	Notice 4, English, IN HAND.		9/9/11				
Completed	Threshold notice 2.2 and Threshold enrollment packet IN HAND.		9/10/11				
Completed	LAST DAY to receive choice form.		9/16/11				
Completed	Default/assignments created.		9/21/11				
Completed	LAST DAY to call to make choice.		9/21/11				
Completed	MAIL notices 1, 3, 4, 5.1 and 5.2 (threshold).		9/21/11				
Completed	Default/assignments transmitted to MEDS.		9/23/11				
Completed	Notices 1, 3 , 5.1 and 5.2 (Threshold) IN HAND		9/23/11				
Completed	MEDS Renewal.		9/26/11				
Completed	DEFAULT /assignments effective.			10/1/11			
	ADHC END.					12/1/11	

ADHC REGIONAL CENTER CONSUMERS							
Status	Task/Milestone	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	
Complete	MAIL notice 2.1 with enrollment packet, English		9/19/11				
Complete	MAIL notices 1, 3, 5.1 and 5.2 (English & Threshold).		9/21/11				
Complete	Notice 2.1 (English) IN HAND		9/22/11				
Complete	MAIL notice 2.1 with enrollment packet, Threshold.		9/22/11				
Complete	MAIL notice 4 (English & Threshold).		9/23/11				
Complete	Notices 1, 3, 5.1 and 5.2 (English & Threshold) IN HAND		9/23/11				
Complete	Notice 2.1 (Threshold) IN HAND		9/26/11				
Complete	MAIL notice 2.2 English and Threshold.			10/3/11			
	Notice 2.2 English & Threshold IN HAND			10/6/11			
	LAST DAY to mail choice form. (postmarked)			10/19/11			
	LAST DAY to call to make choice.			10/24/11			
	MEDS Renewal.			10/26/11			
	DEFAULT /assignments effective.				11/1/11		
	ADHC END.					12/1/11	