

State of California-Health and Human Services Agency

Department of Health Care Services

P.O. Box 989009, West Sacramento, CA 95798-9850



August 2012

Important Medi-Cal Changes

Notice Regarding CBAS Medi-Cal Benefit

Community Based Adult Services (CBAS) is the program that replaced the Adult Day Health Care (ADHC) Program on 4/1/12. We sent you a letter telling you that you are eligible for CBAS.

To still get Community Based Adult Services (CBAS) on and after 10/1/2012, you must enroll in a Medi-Cal managed care health plan. If you are not in a Medi-Cal managed care health plan by 9/30/2012, you will not be able to get CBAS.

If you already chose a managed care health plan or regular Medi-Cal, you do not need to choose again. If you still need to make a choice, this letter can help you.

What do I need to do?

You have two choices:

- If you want to still get CBAS on and after 10/1/2012, you must be in a Medi-Cal managed care health plan. To choose a health plan, fill out and return the choice form by 9/18/2012. The choice form is in your "My Medi-Cal Choice for Healthy Care" booklet. If you do not fill out and return the form, you will be enrolled in a health plan. You can also enroll by phone (please see the next page).
- If you stay in regular Medi-Cal, you cannot get CBAS after 10/1/2012. To stay in regular Medi-Cal, you must choose regular Medi-Cal (fee-for-service) on your choice form. You must return the form by 9/18/2012. If you attended an Adult Day Health Care (ADHC) center between 7/1/2011 and 2/29/2012, you will be able to get Enhanced Case Management services in regular Medi-Cal.

If you do not make a choice you will be enrolled in a health plan. Your enrollment will start 10/1/2012. If you want to change your health plan or go back to regular Medi-Cal, you can choose at any time by calling Health Care Options (please see the next page). If you choose to stay in regular Medi-Cal or go back to regular Medi-Cal, you cannot get CBAS.

What if I have Medicare?

Your Medicare will not change. This includes your:

- Medicare coverage
- Medicare doctors and specialists you see outside a CBAS center
- Social Security benefits

Please tell your Medicare doctors that being in a Medi-Cal managed care health plan will not change your Medicare services. You can join a health plan and get CBAS and still get all your regular Medicare services.

How do I enroll or get more information?

• **To enroll by phone**, or to get help or more information, call Health Care Options. Health Care Options Representatives are available: Monday - Friday, between the hours of 8:00 a.m. - 5:00 p.m.

English		1-800-430-4263
Arabic	اللغة العربية	1-800-576-6881
Armenian	Յայերեն	1-800-840-5032
Cambodian	ភាសាខ្មែរ	1-800-430-5005
Cantonese	粤語	1-800-430-6006
Farsi	فارسى	1-800-840-5034
Hmong	Hmoob	1-800-430-2022

Korean	한국어	1-800-576-6883
Mandarin	國語	1-800-576-6885
Russian	Русский	1-800-430-7007
Spanish	Español	1-800-430-3003
Tagalog	Tagalog	1-800-576-6890
Vietnamese	Tiếng Việt	1-800-430-8008
Other Languages		1-800-430-4263

TDD/TTY 1-800-430-7077

- **To enroll in person**, look in your "My Medi-Cal Choice for Healthy Care" booklet for the schedule of presentations.
- **To enroll by mail**, fill out and return the choice form in your booklet. If you don't have a form call Health Care Options.
- **For more information**, visit: http://www.healthcareoptions.dhcs.ca.gov

Is that all I need to do?

No. When you enroll in a health plan you will still get some services through regular Medi-Cal.

- **If you get In-Home Supportive Services (IHSS)**, contact your social worker to find out if you can get more IHSS hours.
- If you are in the Multipurpose Senior Services Program (MSSP), contact your caseworker for help.
- If you are a client of a Regional Center, contact your service coordinator for assistance.

What are my health plan choices?

Please use the Medi-Cal choice form in your "My Medi-Cal Choice for Healthy Care" booklet to choose a health plan. If you would like more information or have questions about the health plans, see the "Medi-Cal Managed Care Comparison Chart" inside your booklet. You can also talk to your doctors about which health plan may be best for you.