Doula Stakeholder Implementation Workgroup Meeting April 12, 2024, Chat Log

Nikki Avila 06:46 I am driving but listening in. Nikki Avila -Bakersfield Doula

Zachary J. Epps (he/they), RACE for Equity 08:06 +1 to @Amy

Samsarah Morgan 08:33 Good morning! Samsarah Morgan Oakland Better Birth Foundation 510-393-7380 , doula, founder executive director

vrindavani (they/them) 08:51 Hi everyone! Vrindavani full spectrum doula based in Sacramento.

Zabrina Cox (She/Her) 10:19 Good Morning! Zabrina Cox, Doula, RN, Childbirth Educator on the Central Coast CA, President-Central Coast Childbirth Network. Look forward to today's presentation. Thank you for all you are doing to support birthing families.

Mama Linda Jones 10:54 Mama Linda, cofounder and Executive Director, Black Women Birthing Justice, birth and postpartum Doula and Co. Design team member

Shené Bowie-Hussey 11:16 Good morning! Shené Bowie-Hussey, Riverside Community Health Foundation, VP of Strategy and Lead Doula

Samantha Sime (she/her) 11:36 Good morning all, Samantha Sime, researcher at UC Davis. Alex Rounds 11:46 HI all- Alex Rounds, Co-design team member, First 5 Mendocino, and independent Licensed Midwife/IBCLC

Aquilah Nelson 11:51 Good morning everyone please share your name, location, and your occupation/organization

Chantel Runnels - Riverside California Sankofa Birthworkers 12:07 Good morning! Chantel Runnels Doula - Riverside Sankofa Birthworkers

Alexis Robles-Fradet, NHeLP 12:23 Hello! Alexis Robles-Fradet, Policy Analyst at the National Health Law Program (NHeLP)

Nicole Morris 12:30 Sabrina Williams, Pathways Fellow & Perinatal Reproductive Equity Health Intern with Alameda County Public Health Department

Amy Chen 13:00 Amy Chen, she/her, Irvine, Senior Attorney at National Health Law Program

Bianca Hamilton 13:00 Good morning! Bianca Hamilton, Frontline Doulas Hotline Project Coordinator

Molina -Carolina Wroblewski 13:12 Carolina Wroblewski, Population Health at Molina

sschram 13:15 Stephanie Schram PHN Director CM Contra Costa Health Plan Good Morning!!

Isha 13:21 Isha, Inland Empire Health Plan Janaye Abeyta- Molina Healthcare 13:23 Good Morning! Janaye Abeyta, Program Manager with Molina Healthcare Kate Ross 13:24 Good morning. Kate Ross with California Association of Health Plans (CAHP) Shaima Nazari 13:28 Good morning! Shaima Nazari- Contract Manager, Molina Health plan. Sarah O'Rourke, MOMS 13:43 Sarah O'Rourke, MOMS, Orange County, perinatal home visitation Teresa Gibson 13:46 Teresa Gibson Doula. San Luis Obispo DeAnna Carpenter 13:49 **DeAnna Carpenter with Frontline Doulas** Gil Duran 13:54 Gil Duran, Alameda Alliance for Health tlouie 13:58 Tracy Louie, Dept. of Healthcare Services Mama Linda Jones 14:12 I'm in Oakland

Lizette Caldera 14:14 Lizette Caldera, AltaMed Health Services, Women's Health Manager, Los Angeles/Orange counties

Nicole A. Evans 14:18 Hi all~ Happy Friday Nicole Evans, Blue Shield of California Promise Health Plan-Maternal & Infant Health Equity Sr. Manager.

Azalea McQueen 14:20 Greetings Everyone Azalea McQueen here Full Spectrum Doula reporting from the bay \$\circ\$ \$\circ\$
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Amelia Cobb, CHCF (she/her) 14:22 Good morning and Happy Black Maternal Health Week! This is Amelia Cobb from The California Health Care Foundation.

Ajira Darch 14:24 Gm everyone!

Torres17 14:26 Good Morning, Contract Manager Molina Healthcare

Ajira Darch 14:30 Kairis Chiaji Sacramento Children of the Sun Doula Project Ajira Darch, Roots of Labor Birth Collective

Andrea Ferroni LM/CDPH/RPPC

14:43

Hello all. Andrea Ferroni. I am a member of the co-design team, a licensed midwife and a program coordinator at the California Department of Public Health https://www.cdph.ca.gov/programs/cfh/dmcah/rppc/pages/default.aspx

cscully 15:30 Good morning! Charlotte Scully-California Association of Health Plans.

Robert Lancione 15:38 Robert Lancione Healthy Mama Happy Baby Alliance

Denise Ramirez 15:53 Good morning! Denise Ramirez- Program Coordinator for Maternal & Infant Health -Blue Shield Promise.

Raíces y Cariño 16:03 Nora Yerena, Raíces y Cariño Family Center

Samsarah Morgan 16:26 Good morning! Mammissi Samsarah Morgan Oakland Better Birth Foundation 510-393-7380 , doula, founder executive director

Kristina Lotsunyak 16:27 Kristina Lotsunyak, Anthem Blue Cross

Priyanka Taneja, IEHP 21:33 Priyanka Taneja, IEHP

Angelica Bender 22:55 Expected implementation date?

Zabrina Cox (She/Her) 23:16 What did the childcare code mean? Mammissi Samsarah Morgan CD LC Cht 24:00 This process is making things more difficult - why not lean toward being user friendly

Azalea McQueen 24:28 Are these requirements/codes the same for EDI's?

Sarah O'Rourke, MOMS 25:25 +1 to Zabrina's question regarding the childcare code. Is this education on infant care?

Crystal Haswell, CHCF (she/her) 25:53 good morning! Crystal Haswell from the California Health Care Foundation, tuning in from Sacramento.

Zabrina Cox (She/Her) 27:44 @Kristina from Anthem Blue Cross: Do you offer doula benefits to your members?

Kristina Lotsunyak 28:35 Hi Zabrina! Yes, we do.

Aita Romain, Dir of SDOH, Molina (she/her) 32:03 Can another Z code be used instead? for example an SDOH code? Or must it be one of these listed here? Is it that there needs to be something there or must it be one of these Z codes specifically?

Azalea McQueen 32:53 Speaking of having the doulas at the table- what are the requirements to be a stakeholder and comment?

vrindavani (they/them) 33:02 With all this administration work including learning how to navigate this system - will we be paid for this work? Alex Rounds

33:43

Hi @Kristina@Anthem. Doulas are reporting their billing is being declined because Anthem does not accept doula codes though these codes. Are others reporting this or are doulas being paid through Anthem?

Mammissi Samsarah Morgan CD LC Cht

34:27

Doulas MUST be at the table when ur services are being discussed - it has been shown chronically that what doulas do is not YET understood.

Zabrina Cox (She/Her) 35:34 @Kristina can you add contact info for us to connect. Thank you

Ajira Darch 36:50 I'm not finding the PAVE workflow checklist on the website; can someone share that link?

Kristina Lotsunyak 37:47 @Zabrina, yes please reach out to me with any questions Khrystyna.Lotsunyak@anthem.com

Sunshine Moore Anger 38:55 Sunshine Moore Anger, consultant working on CHW/doula/VPP and other CalAIMrelated projects, listening in today.

Raquel Saunders 40:09 DHCS Doula Webpage https://www.dhcs.ca.gov/provgovpart/Pages/Doula-Services.aspx

Zabrina Cox (She/Her) 40:33

That is a great start to this conversation. A lot of hospitals say 1 extra person in OR. and families having to choose between partner or doula.

Azalea McQueen 41:36 What are the requirements to be qualified as a stake holder and comment in this workgroup?

Zabrina Cox (She/Her) 42:52

It's not transparent for cesarean families that doula services are not happening for them and seems only for vaginal deliveries. And we are having to be the person to notify them of this issue. It's a big burden.

Mammissi Samsarah Morgan CD LC Cht 43:31 This is a meeting that been asked for over 2 years.

Andrea Ferroni LM/CDPH/RPPC

43:42

@ Nikki Avila: a provider signature is no longer needed. There is a standing order for anyone who wants a doula to have one: <u>https://www.dhcs.ca.gov/services/medi-cal/Documents/Medi-Cal-Doula-Standing-Recommendation.pdf</u>

Amy Chen 43:54 @azalea and Nikki, there was a process that took place last year, you can read more at <u>https://www.dhcs.ca.gov/provgovpart/Pages/Doula-Services.aspx</u>

Azalea McQueen 44:22 Thank you Ajira so much for speaking life to this

Amy Chen

44:32

@azalea and Nikki, you can join the CA doula access group meeting (meeting for doula advocates) on the form here:

https://docs.google.com/forms/d/e/1FAIpQLSdS05uFLiCGftC4iLVnKoCqMKorrn_8Cz5t2 m1fSrsicuvzdQ/viewform Ajira Darch 45:08 @Zabrina - where are families not being to access doula services when they're having a surgical birth?

Alexis Robles-Fradet, NHeLP 46:42

Hi everyone, I just want to share that NHeLP is conducting a Doula Workforce Survey to understand the doula workforce across California. We want to hear from you about your work! The survey is open to any doula in California until Monday April 15th, and you can find more information and that the survey here: <u>https://healthlaw.org/nhelp-doula-survey/</u>

Erica Holmes (DHCS)

46:54

@Khefri -- Yes, absolutely! You have the Department's ongoing commitment to continuing these important conversations and providing various forums for direct doula voices to be uplifted.

Zabrina Cox (She/Her)

47:50

@Ajira: It is very loose across the hospitals I have been in San Luis Obispo and Santa Maria region. Some have been to and some not depending on provider or anesthesia approval or policies that only allow one additional support person whether it is family, friend partner or doula. So, families sometimes have to choose.

Azalea McQueen 49:12 Will the slides for this meeting be uploaded? And where can we find the recording?

Lydia Swartz 49:39 https://www.dhcs.ca.gov/services/medi-cal/Documents/Doula-Implementation-Workgroup-Meeting-04122024.pdf Ajira Darch 51:11 Thank you @Zabrina, please email DoulaBenefit@dhcs.ca.gov to share these experiences. Community based birth worker orgs have also created a feedback form for both doulas and families to share their experiences and the barriers they're navigating here: bit.ly/MediCalDoulaBenefitFeedback

Andrea Ferroni LM/CDPH/RPPC 51:13 There are a few mechanisms to report access or practice barriers.

1. doula advocates created this feedback form to track and report issues delivering or receiving doula services to DHCS.

https://docs.google.com/forms/d/e/1FAIpQLScAsoGdugm3PIIxMW1dffiAjfqYnFjyFNjbM Y9eunRaqJyIEw/viewform.

2. email DoulaBenefit@dhcs.ca.gov. for DHCS to report to CHA or provide technical assistance to a facility directly. Or file a grievance with the hospital or the manage care plan

Ajira Darch 51:58 https://bit.ly/MediCalDoulaBenefitFeedback

Zabrina Cox (She/Her) 52:32 @Ajira @Andrea: Thank you! I did send an email today.

Ajira Darch 53:03 The presentation slides are on the DHCS website: <u>https://www.dhcs.ca.gov/services/medi-cal/Documents/Doula-Implementation-Workgroup-Meeting-04122024.pdf</u>

Mammissi Samsarah Morgan CD LC Cht 53:03 Please remove this YES! Andrea Ferroni LM/CDPH/RPPC 54:22 @ Nikki and anyone. I am a licensed provider. Please feel free to contact me if I can provide authorization for your additional visits until this barrier is removed midwifeandrea@gmail.com

Ajira Darch 54:40 We would LOVE that

Khefri Riley 54:46 Yes!

Ajira Darch 54:53

Especially if it can be a simple, direct one 2 pages? (No more 90 page contracts, please) We've heard from a few MCPs that they're restricted by DHCS requirements... so, it sounds like it's in DHCS's hands.

Mammissi Samsarah Morgan CD LC Cht 56:06 Keep it simple and clear!!

Lauren Vivian (she/her) 58:26

Lauren Vivian, Cofounder of We Pair Health a digital platform bit for and by CHWs and Doulas to assist CHWs/Doulas with accessing jobs, career development, contracting, and reimbursement. As a tech company we are interested in hearing from Doulas, Consultants, and Managed Care Plans as to how we can best support their needs. Please reach out to me at Lauren@wepairhealth.com

Mammissi Samsarah Morgan CD LC Cht 58:28 This is a priority Ajira Darch 58:47

Agreed Khefri- it's very concerning, doulas are being given contracts that name they're for medical providers like doctors or acupuncturists and then told to disregard or cross out the portions of their contracts that don't apply to them and that doesn't sound legally binding or protective of doulas, honestly.

Mammissi Samsarah Morgan CD LC Cht 59:41 I hope the mention of predatory concerns was heard!!! Fyi this is Samsarah Morgan - I want to be credited with my comments

Lauren Vivian (she/her) 01:01:47 @Mammissi that is definitely a huge concern and it something that I am hearing from the doulas I am working with in Southern California. @samsarah I would love to hear more about your concerns.

Ana Coutinho 01:01:54 Accident on my part!

Ajira Darch 01:01:59 Your name is showing up, Samsarah!

Kate Ross 01:02:22 I'm sorry to have to drop. Looking forward to future meetings.

Alexis Robles-Fradet, NHeLP

01:02:46

Just resharing since we are on the break: Hi everyone, I just want to share that NHeLP is conducting a Doula Workforce Survey to understand the doula workforce across California. We want to hear from you about your work! The survey is open to any doula in California until Monday April 15th and you can find more information and that the survey here: https://healthlaw.org/nhelp-doula-survey/

Ajira Darch

01:06:40

So we heard here that DHCS said the contracts are MCPs responsibility, yes? But DHCS would create a boilerplate for MCPs to use as a template starting point? I'd love to hear from MCPs - when will you be creating a doula specific and more simple/direct contract?

Azalea McQueen

01:07:09

@Samsarah Predatory concerns definitely need to be addressed because I've definitely seen how it informs your local doula work as well. There has to be checks and balances around how we center marginalized members and DOULAS. I notice what's happening is the way doulas are accessing these programs and funding are polluting some practices. And I would hate for the role of a doula to be beaurcracized. That's getting away from you point earlier samasarah of what a doula actually is.

Ajira Darch

01:08:06

We hope folks are emailing doulabenefit@dhcs.ca.gov to share your experiences. We also offer this feedback form created by community-based doula orgs to share your experiences, particularly highlighting any barriers/challenges you're navigating, as you enroll/offer services as a Medi-Cal doula provider or as a Medi-Cal beneficiary seeking doula support: https://bit.ly/MediCalDoulaBenefitFeedback

Mama Linda Jones

01:10:27

Agree. We need an answer from the MCP's about a viable, straightforward Doula contact. Doulas are just signing this mess so they can take clients. They have no idea WHAT they are agreeing to. This seems border line illegal to me.

Ajira Darch 01:10:54

Hi @Janet - there's just a slide that says 'break' on it at the moment until we resume at 11:10 I believe.

Mama Linda Jones 01:12:19 Back

sschram 01:12:38 Stephanie Schram back

Sabrina Williams (She/Her) 01:12:43 Back

Raíces y Cariño 01:13:46

Ajira Darch 01:14:26 https://bit.ly/MediCalDoulaBenefitFeedback

Azalea McQueen

01:18:20

@Samsarah Morgan uplifting Predatory concerns definitely need to be addressed because I've definitely seen how it's shown up in your local doula work as well. There has to be checks and balances around how we center marginalized members and DOULAS. I notice what's happening is the way doulas are accessing these programs and funding are polluting practices. I would hate for the role of a doula to be bureaucratized. that would get away from your point Samsarah of understanding what a doula actually is. We can't lessen the mortalities if we are actually complicit in the harm that creates them.

Khefri Riley 01:19:23 Thanks Zachary and Colleen don't forget what you were gonna say!

Mammissi Samsarah Morgan CD LC Cht

01:20:40

@azalea I was referring to predatory behaviors on the part of managed care towards doulas in how the contracts are written and what is required of doulas

Azalea McQueen 01:21:48 Predatory practices trickle down and need to be dismantled at the root Mammissi Samsarah Morgan CD LC Cht 01:22:37 @azalea I hope I'm understanding you call to discuss this if you wish 510-393-7380

Azalea McQueen 01:23:40 Comment was not targeted just towards you samsarah.

Khefri Riley 01:23:46 CA Medi-Cal Doula Benefit Feedback Form - For Community Doulas (Providers) and Pregnant People (Beneficiaries) bit.ly/MediCalDoulaBenefitFeedback

Ajira Darch 01:24:08 Clickable link: https://bit.ly/MediCalDoulaBenefitFeedback

Khefri Riley 01:24:21 Thanks Ajira 🙂

Ajira Darch 01:24:30 I got you!

J Hernandez 01:24:38 Thank you!

Andrea Ferroni LM/CDPH/RPPC 01:24:44 @DHCS: do you know yet what outcome measures you'll be reporting and what the data sources are?

Khefri Riley 01:24:56 Hallelujah for the Doulas Ajira Darch 01:25:05 Fr fr 😭

Zabrina Cox (She/Her) 01:25:50 Can the group consider making the awesome the reporting form graphic in Spanish please. And is the google form in Spanish as well?

Ajira Darch 01:26:29 Yes! Thank you Zabrina! Working on that rn Kenneth Wilkerson, DHCS 01:26:49 @Andrea Ferroni During the November 15th meeting, we will discuss the data and outcome measures that should be included in the report.

Azalea McQueen 01:27:35 FACTS!

Zabrina Cox (She/Her) 01:28:16 How does the group collect data on people who have doula and who doesn't have Medi-cal doula to see outcomes? Is this a survey, etc.?

Mammissi Samsarah Morgan CD LC Cht 01:28:34 This has been asked for many times!!!

Khefri Riley 01:29:04 @Zabrina can you explain further?

Ajira Darch 01:29:25 Yes! Lauren Vivian (she/her) 01:29:34 Can you list the link to the directory here?

Mammissi Samsarah Morgan CD LC Cht 01:29:37 This needs to be monitored every step of the way. Who is signing up? Why? Why not?

Raíces y Cariño 01:29:45 in our area (Santa Cruz and Monterey County), our MCP is great. The issue is getting through PAVE. Is there some more support for this? Maybe a working group?

Azalea McQueen 01:30:16 @Zabrina I have this same question!

Andrea Ferroni LM/CDPH/RPPC 01:30:36 @Lauren Vivian <u>https://www.dhcs.ca.gov/services/medi-cal/Documents/Doula-Directory.pdf</u>

Lauren Vivian (she/her) 01:30:54 @Andrea thank you!

Khefri Riley 01:32:17 Black and BIPOC Doulas are welcomed to list there business on Frontline's CA Black Doula Directory, you can share if you are Medi-Cal approved and who you are contracted with an also if you are just in private practice. https://bit.ly/blackdouladirectoryCA

Erica Holmes (DHCS) 01:32:23 @Colleen -- That is something we can discuss offline when we meet as well.

Lauren Vivian (she/her) 01:33:06 @colleen I would love to connect with you. My email is Lauren@wepairhealth.com Zabrina Cox (She/Her)

01:33:37

@khefri: In response to this slide in the presentation: Compares birth outcomes among people who use doulas and those who do not. This was on the Doula Implementation Report. Thank you asking for clarification:)

Connaitre Tillman

01:34:38

Can you consider including the WIC program because I believe this would be a great way to get information to the beneficiaries and help WIC at the same time with breastfeeding rates I used to work for WIC and WIC and Medi-Cal go hand in hand and they have more access to the community...

Andrea Ferroni LM/CDPH/RPPC 01:35:11 @Kenneth Wilkerson Thanks, looking forward to it!

Ajira Darch 01:35:16 Yes Yep

Azalea McQueen 01:36:32 Yes pls

Alexis Robles-Fradet, NHeLP 01:36:34

One last bump since I have to log off: NHeLP is trying to identify the doula deserts in the state. it would help immensely to hear from doulas in the state. The Doula Workforce Survey is to understand the doula workforce across California. We want to hear from you about your work! The survey is open to any doula in California until Monday April 15th, and you can find more information and that the survey here: https://healthlaw.org/nhelp-doula-survey/

Mammissi Samsarah Morgan CD LC Cht 01:37:42

The hospitals are planning train their own doulas - those who do not disrupt their status quo - this must be stopped. Hospitals should not creating doulas - we exist and DONAs messaging is not the one for every doula .

Samantha Sime (she/her) 01:38:49 Will DHCS have a toolkit to share to MCPs etc.? Is it being developed?

Teresa Gibson

01:39:46

Still need to get the word out that the benefit exists. Doctors, clients and community groups that work with pregnant women.

Azalea McQueen 01:39:59 Please and thank you

Ajira Darch 01:40:27

Can I highlight how much we're asking community birth workers to take on? Aside from supporting our birthing families and peers, we are also tracking what barriers clients and peers are navigating, misinformation that MCPs are sharing, whether hospitals and other stakeholders are complying with requirements and ensuring the benefit is accessible and continue to advocate here and elsewhere to ensure that this benefit is actually upheld. Without compensation.

Yes

Doulas are not hearing back from Aetna.

Doulas are being told by Kaiser that they are no longer enrolling doulas.

Erica Holmes (DHCS)

01:41:02

Just as a reminder -- DHCS is also open to participating in and/or presenting at any events/forums being held for doula partners, health plan partners, hospital partners, and other community-based partners to promote awareness of Medi-Cal's doula benefit and ensure consistent/accurate messaging in terms of what is and is not required.

Ajira Darch 01:41:23 Doulas are waiting for weeks to hear back from AAH.

Mama Linda Jones 01:42:55

And if you are telling beneficiaries they can have a doula and all this crap is keeping them from becoming providers. You are setting yourself up for repercussions if people are unable to have a service, they are told is available and they can't receive it

Lauren Vivian (she/her)

01:42:57

I have heard of several cases where Kaiser reported they weren't hiring anyone however after the Doulas informed DHCS they miraculously approved their applications. What are thoughts on having a hotline or email for Doulas to be able to report discrepancies in real-time?

Mama Linda Jones 01:44:45 Should should NOT be asked to sign anything. They work for the client. Not the hospitals.

Alex Rounds 01:45:04 YES, Mama Linda Jones!

Khefri Riley

01:45:17

@Lauren, great idea, for now we can use the form that has been shared so we have these concrete examples. Also - Member Services for all Managed Care Plans, must receive complaints and follow up with complaints. That can be a a place to start. The number is found on the back of all insurance cards and we will aim to make this available to the public.

sschram 01:45:18 <u>https://www.dhcs.ca.gov/provgovpart/Pages/PAVE-101-Training-Slides.aspx</u> PAVE Trainings Raíces y Cariño 01:45:57 I should clarify - our doula apps keeping getting returned back

sschram 01:46:20

General PAVE https://www.dhcs.ca.gov/provgovpart/Pages/PAVE.aspx

Ajira Darch 01:48:37 Agree with Linda - doulas work for the client, not the hospital

Raíces y Cariño 01:49:15 Seems a different reason each time. It's been extremely frustrating

Ajira Darch 01:49:47 @Raíces y Cariño your apps are being returned from PAVE? Or from MCPs?

Raíces y Cariño 01:49:58 From PAVE

Khefri Riley

01:50:12

Created by perinatal and doula advocates in California: Best Practices for Hospital-Doula Relations https://bit.ly/doulabestpractices

Janet Vadakkkumcherry, HCP (San Diego) 01:51:00 The MCPs are required to credential / certify their providers / networks separate from PAVE. All providers are affected by the duplicity and redundancies of these "credentialing" processes.

Ajira Darch 01:51:52

@Raíces y Cariño It's a different reason every time but they're not laying out all the issues at once? Definitely email doulabenefit@dhcs.ca.gov and share on our feedback form please: https://bit.ly/MediCalDoulaBenefitFeedback

Mammissi Samsarah Morgan CD LC Cht 01:52:10 It needs to be regulatory otherwise there are no teeth... Doulas are part of the client's support team -there at the client's request

Ajira Darch 01:52:56 I'm eager to see that report back

Khefri Riley 01:53:05 @Andrea Looking forward to that and the impact it may have.

Shené Bowie-Hussey 01:53:11 Who was just speaking from CDPH?

Raíces y Cariño 01:53:43 Thank you @ajira!

Andrea Ferroni LM/CDPH/RPPC 01:53:48 @ Shene- Andrea Ferroni. I am a member of the co-design team, a licensed midwife and a program coordinator at the California Department of Public Health https://www.cdph.ca.gov/programs/cfh/dmcah/rppc/pages/default.aspx

Khefri Riley 01:53:51 Yes!

Ajira Darch 01:53:54 YES! Please share that with us Alex so we can uplift as well

Shené Bowie-Hussey 01:54:39 Thank you @Andrea! Lauren Vivian (she/her) 01:54:43 @Andrea thank you for sharing!

Ajira Darch 01:54:43 I thought they went into effect Jan 1st?

Alex Rounds 01:55:14 Thanks Ajira! This training is full! But I'm happy to share the trainer's contact information.

Khefri Riley 01:56:13 Thank you @Kenneth

Lauren Vivian (she/her) 01:56:47 @khefri thank you for your input. I would love to chat with you offline <u>lauren@wepairhealth.com</u>

Alex Rounds 01:58:19 Traveling Indigenous Doula trainer- Melissa Brownhttps://www.facebook.com/indigenousdoulas/about The Center for Indigenous Midwifery also provides Doula trainings <u>https://www.indigenous-midwifery.org/</u>

Ajira Darch 01:58:43 Thank you! YES Thank you, Khefri

Khefri Riley 02:00:18 @nikki Can you please fill out the complaint form we shared above. Ajira Darch 02:00:30 https://bit.ly/MediCalDoulaBenefitFeedback

Lauren Vivian (she/her) 02:00:38 Thank you Kefri for highlighting that. It is a concern that I hear often

Mammissi Samsarah Morgan CD LC Cht 02:00:51 Please know that what khefri has stated is happening over and over

Ajira Darch 02:01:25 Didn't see that checklist here

Janet Vadakkkumcherry, HCP (San Diego) 02:01:30 Thank you for posting the slides in advance.

Samantha Sime (she/her) 02:01:44 I'm trying to talk to these doctors specifically in my research, if anyone wants to forward names of doctors/hospitals where they've experienced these barriers please email me at: sjsime@ucdavis.edu.

Khefri Riley 02:01:50 It is ATROCIOUS! Makes my blood boil, however this is why we gather.

Ajira Darch 02:01:51 RLBC created one so we can share it with anyone who wants it, please email rootsoflaborbc@gmail.com

Khefri Riley 02:02:16 @Nikki please also join the Doula Access group, link above. Ajira Darch 02:02:25 Thank you

DeAnna Carpenter 02:02:37 Thank you!

Samantha Sime (she/her) 02:02:39 Thank you

Sabrina Williams (She/Her) 02:02:43 Thank you :)

Raíces y Cariño 02:02:48 thanks everyone 😌

Angel Green 02:03:01 Thank you All! Lauren Vivian (she/her) 02:03:05 Thank you

Andrea Ferroni LM/CDPH/RPPC 02:03:07 Thank you, everyone.

Ajira Darch 02:03:10 We have a medi-cal doula enrollment coaching session tonight for anyone interested email <u>rootsoflaborbc@gmail.com</u>

Tamesha Turner 02:03:12 @Khefri agreed! It is horrible! Thank you for uplifting the issue Amy Chen 02:03:14 Thank you everyone!

Alina Zelynska 02:03:18 Thank you

Nicole Morris 02:03:20 Thank you

Mammissi Samsarah Morgan CD LC Cht 02:03:29 Thank you !