



Medi-Cal Doula Benefit Stakeholder Meeting April 28, 2022

DHCS Benefits Division

Public Health Emergency (PHE) Unwinding

- » **When the COVID-19 PHE ends, millions of Medi-Cal beneficiaries could lose their coverage.**
- » **DHCS' top Goal** : Minimize beneficiary burden and promote continuity of coverage for beneficiaries.
- » **How you can help:**
 - » Become a **DHCS Coverage Ambassador**
 - » Download the Outreach Toolkit on the [DHCS Coverage Ambassador webpage](#)
 - » [Join the DHCS Coverage Ambassador mailing list](#) to receive updated toolkits as they become available

DHCS PHE Unwind Communications Strategy

- **Phase One: Encourage Beneficiaries to Update Contact Information**
 - **Launched recently**
 - Multi-channel communication campaign to encourage beneficiaries to update contact information with county offices.
 - » Flyers in provider/clinic offices, social media, call scripts, and website banners
- **Phase Two: Watch for Renewal Packets in the mail. Remember to update your contact information!**
 - **Launch 60 days prior to end of COVID-19 PHE.**
 - Remind beneficiaries to watch for renewal packets in the mail and update contact information with their local county office if they have not already done so.

Agenda

Agenda Items		
1.	Welcome, introductory remarks, and logistics (20 minutes)	<ul style="list-style-type: none">• René Mollow, MSN, RN, Deputy Director, Health Care Benefits and Eligibility• Lisa Murawski, Chief, Benefits Division• Deitre Epps, CEO, RACE for Equity
2.	Presentation of Feedback: Stakeholder Coalition Letter (40 minutes)	Alexis Robles-Fradet, National Health Law Program
3.	Break (10 minutes)	
4.	Discussion of Stakeholder Feedback (40 minutes)	DHCS Staff, and Workgroup Members
5.	Wrap-up and Next Steps (10 minutes)	DHCS Staff

May Meeting Schedule

- » May 16, 2022, 1:00 to 2:00 p.m. – Rescheduled Special Doula Stakeholder informational meeting
- » May 25, 2022, 2:00 to 4:00 p.m. – Regular Doula Stakeholder Meeting

Future Stakeholder meetings*

- » July 1, 10:00 a.m. to 12:00 p.m.
- » July 28, 2:00 to 4:00 p.m.
- » August 24, 1:00 to 3:00 p.m.
- » September 30, 10 a.m. to 12:00 p.m.

**Dates subject to change*

State Plan Amendment (SPA) Feedback

- » DHCS accepted comments on the draft SPA through April 13.
 - » DHCS received more than 60 recommendations
- » DHCS will send an updated draft SPA pages to stakeholders in early May.
- » DHCS will informally submit the updated draft SPA pages to the Centers for Medicare and Medicaid Services in early May.

Coalition Letter from National Health Law Program and other stakeholders

» Comments by Alexis Robles-Fradet

Other recommendations by stakeholders

- » Training pathway
 - » 20 hours of training instead of 16
- » Experience pathway
 - » Three years of experience instead of seven
 - » Attendance at three births as a doula
 - » Total of three client testimonials or professional letters
- » Some trainings should be mandatory for all doulas

Provider Manual and Frequently Asked Questions

- » Purpose and goals of doula services
- » Length of postpartum period
- » Recommended trainings
- » Definition of “full spectrum” care
- » Proof of meeting training, experience, and continuing education requirements
- » Referral process
- » Services provided during & after stillbirth, miscarriage, and abortion

Contact Information

» Written comments are welcome:

➤ DoulaBenefit@dhcs.ca.gov

» For more information:

➤ <https://www.dhcs.ca.gov/provgovpart/Pages/Doula-Services.aspx>

Questions?

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