

Department of Health Care Services

Assembly Bill 74

Health Enrollment Navigators Project

Project Work Efforts and Data

March 1, 2024

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Assembly Bill (AB) 74 (Chapter 74, Statutes of 2019) appropriated a total of \$60M Total Funds (\$30M General Fund) from July 1, 2019 through June 30, 2022. Augmented funding was received via Senate Bill (SB) 154 (Chapter 43, Statutes of 2022), resulting in an additional \$60M Total Funds (\$30M General Fund) from July 1, 2022 through June 30, 2026.

Due to the second appropriation to continue these Health Enrollment Navigators Project efforts, DHCS extended AB 74 activities for one additional quarter (July - September 2022) to allow partners additional time to fully utilize any unspent allocations while concurrently assessing bids and making funding awards for SB 154. The award notices and agreements were sent to partners in September 2022 so that work efforts could continue in October 2022, without a break in these critical services.

The following information is needed to contextualize the data as it is read in this Project Summary report:

- Demographics information reported (i.e. sex, age, etc.) were gathered from their MEDS profile(partners provided DHCS with social security number and/or client identification numbers for each individual reported as enrolled and retained)
- Enrollment and retention submissions have been scrubbed for duplications within a fiscal year; however, some individuals can be encountered and assisted multiple times throughout the course of the AB 74 Project
- Outreach data encompasses both face-to-face and mass/social media; information is understood to be duplicative based on the way it was collected and reported (SB 154 has split outreach from mass/social media to provide more transparent information)
- "*" indicates cell suppression for cell values less than 11; "***" indicates complimentary cell suppression.
- Not all partners started and completed at the same times, due to processes around obtaining Board of Supervisors' approvals, Project budgets, and uncertainties created to the nature of the COVID-19 Public Health Emergency
- The totals for each table vary due to not all data fields and/or demographic information being reported by contracted partners.

The tables below contain a high-level summary of total Project efforts from January 2020 - September 2022. Granular level data is provided by partner on subsequent pages in this report.

Validated Data	
Enrollment	Retention
59,870	19,273

Self-Reported Data Points				
Outreach	Application Assistance	Navigation	Troubleshooting	Redetermination Assistance
199,156,837	173,330	146,868	157,234	132,058

Age Bracket Breakouts						
	0-17	18-25	26-49	50-64	65+	Totals
Enrollment	15,460	7,080	21,637	10,247	5,312	59,736
Retention	4,782	2,649	5,510	3,637	2,344	18,922
Totals	20,242	9,729	27,147	13,884	7,656	78,658

Impacts by Immigration Status				
	Satisfactory	Unsatisfactory	Indeterminate	Totals
Enrollment	38,200	1,854	19,713	59,767
Retention	12,469	745	5,928	19,142
Totals	50,669	2,599	25,641	78,909

Impacts by Sex				
	Female	Male	Other / Decline	Totals
Enrollment	29,089	30,727	83	59,899
Retention	10,718	8,408	165	19,291
Totals	39,807	39,135	248	79,190

Top 5 Written Languages					
	English	Spanish	Am. Sign Lang (ASL)	Cantonese	Russian
Enrollment	30,962	23,110	1,853	1,484	1,172
Retention	6,508	10,373	820	815	191
Totals	37,470	33,483	2,673	2,299	1,363

Top 5 Spoken Languages					
	English	Spanish	Cantonese	Mandarin	Russian
Enrollment	31,102	23,624	1,422	850	1,248
Retention	6,282	10,549	1,226	241	214
Totals	37,384	34,173	2,648	1,091	1,462

Top Races/Ethnicities						
	Hispanic	No Response/ Declined to State	Other	White	Black	Chinese
Enrollment	32,900	5,675	5,210	7,062	2,776	2,259
Retention	12,595	1,117	844	1,034	281	1,396
Totals	45,495	6,792	6,054	8,096	3,057	3,655

**AB 74 Health Enrollment Navigators Project
Project Impacts Summary**

Detailed Impacts by Language							
#	Language	Spoken			Written		
		Enrolled	Retained	Total	Enrolled	Retained	Total
1	American Sign Language (ASL)	93	165	258	1,853	820	2,673
2	Arabic	137	96	233	78	37	115
3	Armenian	**	*	17	*	*	*
4	Cambodian	185	197	382	55	69	124
5	Cantonese	1,422	1,226	2,648	1,484	815	2,299
6	English	31,102	6,282	37,384	30,962	6,508	37,470
7	Farsi	**	*	63	**	*	39
8	French	11	0	11	*	0	*
9	Hindi	22	0	22	*	0	*
10	Hmong	**	*	20	*	*	*
11	Ilocano	*	0	*	*	0	*
12	Italian	*	0	*	*	0	*
13	Japanese	*	*	11	*	0	*
14	Korean	**	*	33	**	*	36
15	Lao	*	*	15	*	*	*
16	Mandarin	850	241	1,091	163	139	302
17	Other Chinese Languages	16	29	45	262	126	388
18	Other Non-English	257	37	294	88	15	103
19	Other Sign Language	*	0	*	0	0	0
20	Polish	*	0	*	0	0	0
21	Portuguese	**	*	68	*	*	12
22	Punjabi	75	12	87	28	0	28
23	Russian	1,248	214	1,462	1,172	191	1,363
24	Samoan	*	*	*	*	0	*
25	Spanish	23,624	10,549	34,173	23,110	10,373	33,483
26	Tagalog	115	17	132	49	12	61
27	Thai	140	71	211	78	38	116
28	Turkish	*	0	*	288	92	380
29	Ukrainian	*	*	*	0	0	0
30	Vietnamese	359	114	473	288	92	380
31	Decline to State	**	*	41	132	30	162
Grand Total		59,899	19,291	79,190	59,899	19,291	79,190

**AB 74 Health Enrollment Navigators Project
Project Impacts Summary**

Detailed Impacts by Race/Ethnicity				
#	Race/Ethnicity	Enrolled	Retained	Total
1	Alaskan Native or American Indian	154	51	205
2	Amerasian	*	0	*
3	Asian Indian	643	189	832
4	Asian or Pacific Islander	821	505	1,326
5	Black	2,845	320	3,165
6	Cambodian	366	378	744
7	Chinese	2,288	1,408	3,696
8	Filipino	830	212	1,042
9	Guamanian	**	*	**
10	Hawaiian	**	*	36
11	Hispanic	32,922	12,639	45,561
12	Japanese	55	12	67
13	Korean	**	*	77
14	Laotian	**	*	62
15	Samoan	**	*	57
16	Vietnamese	531	166	697
17	White	7,125	1,132	8,257
18	Other	5,262	887	6,149
19	Other / Decline to State	83	165	248
20	Decline to State	5,742	1,203	6,945
	Grand Total	59,899	19,291	79,190