## CalHEERS IAP 24 Month Plan Roadmap - MAY 2017

					2017											018									2019		
	Q2			Q3	-		Q4			Q1			Q2			Q3	3		Q4			Q1			Q2		
	Apr N	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
											Relea	se Q1 - 18.0	21										Rele	ease Q1 - 19.	Q1		
	R17.5 (5/22)			Deuleume	+ 0/25		Deleges							Releas	se Q2 - 18.Q2	2				T		T	-			Rele	ease Q2 - 19.Q2
<b>Business Goals</b>	R17.7 - Depl	loyment 7	/51, 817.9 -	Deployme	11 9/25		Release	23 - 18.Q3 Relea	se Q4 - 17.Q4											Polor	ase Q4 - 18.Q4	1					
1. Ensure Consumers receive accurate				<b></b>			1	nereu	30 Q4 1/1Q4							T			T	neree	130 Q4 - 10.Q-						
& timely eligibility determination and	RELEASE 17 Eligibility	7.6																									
correct plan enrollment, initially and	87324 - Cour																										
	EICT - Break (R17.6)	in Aid (52	600 Part B)																								
	1																										
	RELEASE 17	7.9																									
	Eligibility 82949 - Ren	newals Up	date for 201	8: Fair shar	update. up	odates to																					
	tax filing att	estation l	anguage on																								
	consumer ex 69974 - IAP:			ed on Immi	ration Stat	us - Phase																					
	2 (R17.9)	. Engloint				us muse																					
	83395 - MC/		Transition to	o Medi-Cal	R17.9)																						
	Application 6614 - Upda		RS to autom	natically dis	ontinue																						
																1											
	RELEASE 17 Add 1095 Lir		umer Home	epage.												1											
	RELEASE 18									1						1			1			1					
	Eligibility																										
	83286 - BREf				siness rules	service in C	alheers																				
	BREfS Phase Semi-Annual				th Medicar	e and Med	icaid/CHIP																				
	Prog Adds/E	nhanceme	ents		in, mearcai	c, and wica	icala, crin																				
	SEP Dropdow	vns and W	orkflow																								
				RELEASE																							
				Eligibility		Dulas fan O			uring Special I		Devied																
				Enrollme	nt Automati	ion for RAC	uaniying Lii	e Events u	uning special i	monnent	. Penou																
					s/Enhancer																						
						endor Integr n Programs	ation																				
						Childhood A	rrivals (DAC	CA) Student	Visas																		
																1			1								
							RELEAS	SE 18.Q3								-											
							Eligibil	lity																			
									plement Mix																		
							Verify L	awful Pres	ence (VLP) Se	rvice upda	tes - Step 2	and Step 3	cascioad ii	nanagement													
							Applica		far 2010																		
								al Updates dds/Enhan																			
							AB 129	6 - Section	15926(h)(4)(0																		
							Presum	nptive Eligit d Infants a	oility & Other nd E6 & E7 for	Health Cov	verage Prog Women	grams in Call	HEERS														
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	Apr May Jun	Jul	Aug	Sep		Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar		May Jun	$\neg$
				• •				-		e Q1 - 18.Q					10					<u></u>		se Q1 - 19.Q1			٦
	R17.5 (5/22) <b>, R17.6 (6/28)</b>											Relea	ase Q2 - 18.C	22										Release Q2 - 19	.Q2
	R17.7 - Deployment 7/31, R17	.9 - Deployn	ment 9/25		Release Q																				
Business Goals						Release	e Q4 - 17.Q4											Relea	ise Q4 - 18.Q4						
2.Ensure Business Partners are able	RELEASE 17.6																								
to receive, exchange and reconcile	70782 - Short-Term Negative																								
appropriate Consumer information on a timely basis.	Action Case Cleanup (R17.6)																								
on a timely busis.					1																				
	RELEASE 17.Q3 Transaction/Reconciliation																								
	57713 - CMS Data Submission																								
	82343 - CalHEERS-MEDS Reco	nciliation for	r CalHEERS ana	aged																					
	Programs (17.9) 81432 - Reducing Income Serv	vice Request	s and Income (	Caching																					
	Rules to CMS, FTB, and EDD																								
	91521 - County of Responsibil	ity Updates -	- Part C																						
	95191 - 2018 Renewals Repor 92286 - New Issuers for 2018		ent WSDL																						
											1						1								
	RELEASE 18.Q1																								
	82977 - State Inmate Program 82978 - County Inmate Program	m																							
	90492 - Cases Stuck in Renewa																								
	Ineligibilty Reason Codes for SA		s																						
			SE 18.Q2																						
			care MEC Cheo rate HX20 for		hility Dorig	odc																			
		Gener		Closed Eligi	Dinty Peric	ous																			
					RELEASE																				
					GI 2.0 IRS	S Reporting	Module																		
3. Authorized End Users are	RELEASE 17.Q3																								
appropriately equipped with tools	88315 - Carrier Updates - 834	Processing,	. Carrier Update	es <b>(R17.9)</b>																					
and trained to serve consumers effectively and to handle exceptional	Agent/CEC Enhancements																								
situations.	56121 - Agency Portal, Includi Delegation Functionality - Par		anagement and	d																					
	92588 - Agency Portal, Includ		1anagement an	ıd																					
	Delegation Functionality - Par	t 2 <b>(17.9)</b>	·																						
	RELEASE 18.Q1										1						1								
	Allow Counties and Service Cer	nters to Crea	ate and Manag	e Users with	in their Org	ganization					1						1								
	Document Verification Vendor										1						1								
											1						1								
																	1								
			SE 18.Q2														1								
		Improv	ved Eligiblity	& Application	on Reporti	ing from Da	ata Warhou	se									1								
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	Apr	· · · · · · · · · · · · · · · · · · ·	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
											Relea	ase Q1 - 18.0	21										Relea	ase Q1 - 19.0	1		
		.5 (5/22) <b>, R17.6</b>					_							Relea	ase Q2 - 18.Q	2						1	-		-	Rele	ease Q2 - 19.0
	R17.	.7 - Deploymer	nt 7/31, R17.9	- Deployn	nent 9/25		Release	Q3 - 18.Q3																			
Business Goals 4. Provide Consumers and				-			T	Releas	se Q4 - 17.Q4				_			1			1	Relea	se Q4 - 18.Q4				1		
End Users with Improved Consumer Experience.	50 sin (SS and rec	LEASE 17.6 497 - Modify tl gle streamline App) to meet r d statutory quirements (Spi 7.6)	application egulatory																								
	76 704 Elig 90 Ma 93	LEASE 17.Q3 084 - Dynamid 497 - Single Ste gibility Pages (S 113 - UI Enhai anage Verifica 387 - Shop ar ssword Reset	amlined App C prints #6, #7) ncment for Re tion - Chaotic nd Compare L	( <b>17.7)</b> eport a C : Moon P	hange/ Ren hase III <b>(17.</b>	ewals/																				Q2 pr May	
	<u>Prop</u> 9220 Allov	EASE 18.Q1 gam Updates 04 - User Interfa w Individuals ov pility Enhancem	ver 30 to selec	t catastro	phic plan wit	h hardship ex	emptions ent for Veri	fication, and	l Secure Mail	box - Chaot	tic Moon F	Phase IV															
					<b>SE 18.Q2</b> nce Notice R	eason Codes	s for clarit	y of noticir	ig consumer	rs																	
5. Ensure the technical infrastructure is properly maintained, current, secure and supports capacity demands and completion of business	784	EASE 17.6 44 - EHIT Scher late (17.6)	na Technical																								
goals.	706 833 883 879 753 Tran	EASE 17.Q3 74 - Automate 81 - GI Product 51 - GI Product 83 - EHIT Scher 6 - Modify Call- nsactions and L 22 - Refactor S	Updates (17.3 Updates (17.9 Ma Technical U IEERS to send Jser Alerts. (R1	7) 9) Ipdate (17 User Frier . <b>7.9</b> )	7.9)	vice																					
				EHIT S GI Pro New a	oduct Update and Enhance	nical Update s d Operational and Program	Reporting		inge Scenario	s (Stability I	Improvem	nent)															