CalHEERS IAP 24 Month Plan Roadmap - March 2016

2015			2016										2017											
Q4			Q1			Q2			Q3			Q4			Q1			Q2			Q3			Q4		
Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Release 16.2 - 3/7/16 Deployment												FUTURE INITIATIVES			FUTURE INITIATIVES			FUTURE INITIATIVES			FUTURE INITIATIVES			FUTURE INITIATIVES		
Release 16.4 - 5/16/16 Deployment												Reports			*Larger changes among integration partners * Annual updates (e.g., FPL)			*Larger CalHEERS changes with training impacts			*Preparations for Open Enrollment * Carrier-related changes			Reports		
Release 16.7 - 07/2016 Deployment																										
Release 16.9 - Deployment 09/2016																										

Business Goals

1. Ensure Consumers receive accurate & timely eligibility determination and correct plan enrollment, initially and during any change or renewal event

RELEASE 16.2

Prog Adds/ Enhancements:

4846 – CCHIP Integration

45507 – Former Foster Youth (FFY) Phase II

Page Flow/Schema Changes

Notices:

35243 - SB1341 Phase I MAGI

50102- Implement Functionality for Disc and Denials

32825 –Email/ Electronic notification to view notice

56211 –Expand logic to support eligibility programs that are not prospective

RELEASE 16.4

Prog Adds/Enhancements:

3043 - Soft Pause

52030 - SB 75 - Full Scope M/C All Children

Income: 4304 - Modify Income Limit for Ages 6-19 for Aid Code P5 & P6

Application:

4633 – Deemed Infant

52313 - Dup App Prevent multiple/duplicate accounts, applications and cases

46220 - Consumers are not eligible to APTC if they received APTC and did not file income taxes or reconcile their APTC for that year.

RELEASE 16.7

Citizenship:

29176 - Alien and INS to MEDS

31943 - RIDP Text

Income:

52341 - Pregnant Teen Income Disregard

Prog Adds/Enhancements:

34752 - Horizontal Integration Non Health

56179 - Provider Director Functionality

Application:

32277 - Elig for IAP based on Immigration Status

3124 - Newly Qualified Immigrants M/C Wrap

RELEASE 16.9

Eligibility

27819 - Discontinue/Disenrollment failed citizenship/lawful presence/MEC/SSN/Income over 90 days

40758 - Projected Annual Income (PAI) Logic Updates

46384 - Implement End of Month Terminations

47370 - APTC recalculation updates - 36110 Phase II

59947 - Pregnant Women Enrolled in QHP to remain in QHP with option to transition to Medi-Cal

59949 - Apply MAGI Medi-Cal Effective Date Rules Year Round (including during Open Enrollment)

Case Management

52314 - Dup App – Long Term CR - Noticing Consumers for closed accounts/cases and Delinking and Relinking SAWS Cases from CalHEERS Cases via eHIT Enhancement

57637 - GI 2.0 Integration Services

59948 - 2017 Renewals Enhancements

60481 - Dental Renewal

Typical Release Timeframe:

Business Process & Policy | Reqmts. | Design | Development | Test | Imp

Income Changes - Income capture updates; Investigate capability to share budget detail w/ SAWS

Hypothetical Discovery and Design Timeframe:

Business Process & Policy | Reqmts. | Design | Development | Test | Imp

Investigate capability of supporting mixed household notices (e.g., SB1341 pt. II, AB617)

Typical Release Timeframe:

Business Process & Policy | Reqmts | Design | Development | Test | Imp

Consumer Protection Programs (CPPs)

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Business Goals

2.Ensure Business Partners are able to receive, exchange and reconcile appropriate Consumer information on a timely basis.

RELEASE 16.2
eHIT Enhancement:
37037 – eHIT Schema 4.0
Verifs:
10804 - Use Admin Verif from SAWS

RELEASE 16.4
MEDS:
30174 - Implement CalHEERS MEDS Check for MC Elig
47630 - CalHEERS Case Number added to Alert File from MEDS

RELEASE 16.7
Fed Hub:
12055 Medicare MEC Check
52600 - County of Responsibility Electronic EICT

RELEASE 16.9
Data Validation:
10675 - MEDS: Change HX18 and HX20 to Generate at an Individual Level
47371 - Add Automation, Monitoring, and Alerting to the Inbound and Outbound 834/GI Batch processes- 29022 Phase II
43965 - Retroactive billing for PMPM
60324 - Change PMPM Billing to Percentage of Premium
60493 - 1095 Reporting in the month of termination for non-payment
Transaction/Reconciliation:
56112 - Trigger 834 Maintenance Transactions for Agent Delegation Changes
10021 - Data validation to prevent data overlay
45852 - CalHEERS MEDS Transaction Generation Process
57713 - CMS Reporting

Typical Release Timeframe:
Business Process & Policy | Reqmts. | Design | Development | Test | Imp
Carrier Updates - 834 Processing, Carrier Updates, PCP Selection

Typical Release Timeframe:
Business Process & Policy | Reqmts. | Design | Development | Test | Imp
EHIT Efficiency Changes - Separate Eligibility and Verification services

3. Authorized End Users are appropriately equipped with tools and trained to serve consumers effectively and to handle exceptional situations.

RELEASE 16.2
Case Management:
7169 - Expedited, Flexible Application
RELEASE 16.2X Priority
47817 – 2016 FPL Tble Update (16.2.1.0)

RELEASE 16.4
Transactions/Reconciliation:
43915 - Send 834 Term/Re-enroll for change in subscriber id as primary household member (not maintenance transaction)

RELEASE 16.7 - TBD

RELEASE 16.9
Case Management:
28970 - Automate workflow processes for Covered California
37095 - Enhanced CalHEERS Functionality for Specific SCR Roles for Manual Overrides

Typical Release Timeframe:
Business Process & Policy | Reqmts. | Design | Development | Test | Imp
Agent Enhancements

4. Provide Consumers and End Users with Improved Consumer Experience.

RELEASE 16.2
Consumer Assistance:
37033 - Income Improvements
Consumer Experience:
11708 - Do not display Non-MAGI for non-applying members

RELEASE 16.4
Consumer Experience:
54364-ADA Compliance Findings - Visual and Text-based Cues
Case Management:
51764 - Documentation Update for R16.4

Typical Release Timeframe:
Business Process & Policy | Reqmts. | Design | Development | Test | Imp
Single Streamlined Application Changes - Dynamic questions, UI improvements, enhanced data capture

Typical Release Timeframe:
Business Process & Policy | Reqmts. | Design | Development | Test | Imp
Medi-Cal Plan Selection

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	Release 16.7 - 07/2016 Deployment																											
Business Goals	Release 16.9 - Deployment 09/2016																											
	RELEASE 16.7 **Consumer Assistance:** 3262 - Provide APTC members the choice to purchase member level plans and Allow RDPs and children under the age of 26 on same plan with parents 47367 - Updates to Online Help Pages - Phase 2 **Case Management:** 57079 - Documentation Update for R16.7																											
				RELEASE 16.9 **Case Management:** 60571 - Update CalHEERS to Include Consumer Consent to Share PII With any Covered CA Certified Representative 60289 - Plan Year 2017 Operational Changes for Plan Management **Usability:** 47011 - Minimum Liability Protection Language																					
5. Ensure the technical infrastructure is properly maintained, current, secure and supports capacity demands and completion of business goals.	**RELEASE 16.2** **Technical:** 42378 -EDR-C Mitigation of Near Consecutive Eligibility Determination Request submissions 57229 - Remove usage of Arial Monotype fonts																											
	RELEASE 16.4 36484 - Move Login Pages to AHBX Portal 29943 - Establish an SFTP Landing Pad for DHCS Data																											
				RELEASE 16.7 **Technical:** 56178 - Responsive Web Design 57936 - Release 16.7 eHIT Schema Changes - eHIT v4.2																					
				RELEASE 16.9 **Technical:** 45954 - Add My Profile Link to GI Portal Pages for CR 9873 Password Policy Change for Agent Manager, CEE Admin, Agent, CEE, and CEC Roles 58014 - CalHEERS Header and Footer Hosted by CoveredCA.com 60477 - GI 2.0 License Purchase, and Maintenance **Enhancement** 46047 - Insurance Affordability Programs Transition Automation Enhancement																					