

**AB 1296 Stakeholder Workgroup**  
**Meeting Notes**

**Date:** Friday, January 15, 2016

**Time:** 10:00 AM – 12:00 PM

**Location:** Department of Health Care Services, 1501 Capitol Avenue, Room 71.6014, Sacramento, California

**Conference Call:** 866-704-1470; Passcode: 2454449



**Meeting Facilitators:** Matt Ortiz, Fei Collier

**Meeting Sponsors:** Katie Ravel (Covered California); Sandra Williams (DHCS); James Duckens (CalHEERS)

**ATTENDEES:**

<b><u>Covered California (CC)</u></b>	<b><u>DHCS</u></b>	<b><u>CalHEERS</u></b>	
<input checked="" type="checkbox"/> Katie Ravel	<input checked="" type="checkbox"/> Sandra Williams	<input checked="" type="checkbox"/> James Duckens	<input checked="" type="checkbox"/> Jessica Haspel (Children Now)
<input checked="" type="checkbox"/> Thien Lam	<input checked="" type="checkbox"/> Fei Collier	<input checked="" type="checkbox"/> Trisha Duggan	<input checked="" type="checkbox"/> Julie Silas (Consumer Union)
<input checked="" type="checkbox"/> Anjie Dillard	<input checked="" type="checkbox"/> Robert Sugawara (DHCS/MCED)		<input checked="" type="checkbox"/> Kimberly Lewis (Health Law)
	<input checked="" type="checkbox"/> Anna Molander (DHCS/OLS)	<b><u>Stakeholder Community</u></b>	
<b><u>CWDA</u></b>	<input checked="" type="checkbox"/> MCED Team Members	<input checked="" type="checkbox"/> Elizabeth Landsberg (WCLP)	
<input checked="" type="checkbox"/> Cathy Senderling		<input checked="" type="checkbox"/> Jen Flory (WCLP)	

**AGENDA and NOTES**

	<b><u>Agenda Topic</u></b>	<b><u>Discussion Facilitator</u></b>	<b><u>Notes</u></b>
1.	<b>Introductions</b>	<ul style="list-style-type: none"> <li>• Fei Collier (DHCS)</li> <li>• Sandra Williams (DHCS)</li> <li>• Thien Lam (CC)</li> <li>• Katie Ravel (CC)</li> <li>• James Duckens (CalHEERS)</li> </ul>	<ul style="list-style-type: none"> <li>• Introductions</li> </ul>

2.	<p><b>CalHEERS 24- Month Roadmap</b></p> <ul style="list-style-type: none"> <li>○ Insurance Affordability Programs (IAP) 24-Month Roadmap</li> <li>○ Major System Changes</li> </ul>	<ul style="list-style-type: none"> <li>● Sandra Williams (DHCS)</li> <li>● Fei Collier (DHCS)</li> <li>● Thien Lam (CC)</li> <li>● Katie Ravel (CC)</li> <li>● James Duckens (CalHEERS)</li> </ul>	<ul style="list-style-type: none"> <li>○ <b>Provided final updates for CalHEERS release 15.9:</b> <ul style="list-style-type: none"> <li>○ Updated the way we calculate APTC. Implemented family dental. Updated online help pages. Updated online help videos. And 90 day cure language.</li> <li>○ Confirmed the 90 day cure language is the same as that in All County Welfare Directors Letter (ACWDL) 15-27.</li> </ul> </li> <li>● <b>Provided updates for CR pending CalHEERS release 16.2 (Implementation date 3/7/16):</b> <ul style="list-style-type: none"> <li>○ CR 45507 – Former Foster Care: Implements dynamic change to the page flow which will suppress Tax, Health and/or Income pages for single FFY applicant. <ul style="list-style-type: none"> <li>○ Advocates inquired about potential scenarios where applicant would need to enter more information than required.</li> <li>○ <b>Action Item:</b> Ernesto/Karen to follow up with Jessica Haspel (Children Now) on FFY scenario and the NOAs generated.</li> </ul> </li> <li>○ CR 4846 – CCHIP Interface and Integration: Phase I (#33378) was to provide a data extract report to reach CCHIP daily to facilitate enrollment of eligible children. <ul style="list-style-type: none"> <li>○ Advocates inquired as to whether this will be included in DHCS ACWDL for hierarchy of aid codes.</li> <li>○ <b>Action Item:</b> Clarissa to confirm CCHIP was added to ACWDL on hierarchy of aid codes.</li> </ul> </li> <li>○ CR 40758 – Projected Annual Income; this CR was moved from R16.2. <ul style="list-style-type: none"> <li>▪ Advocates inquired about the workaround in place until implementation.</li> <li>▪ DHCS confirmed there is a workaround in place at the county level via the liason process with Covered California.</li> <li>▪ Advocates asked how the case is flagged for the county to perform the workaround.</li> <li>▪ <b>Action item:</b> Clarissa will confirm the workaround and discuss in AB 1296 Income Subgroup.</li> <li>▪ Advocates asked if lowest countable income also applies to MCAP and CCHIP programs</li> <li>▪ DHCS confirm lowest countable income applies to MCAP and CCHIP.</li> </ul> </li> <li>○ CR 35243 – SB 1341 – NOA Generation moved to SAWS: Implements first phase of SB 1341. <ul style="list-style-type: none"> <li>▪ Advocates asked if just the NODO2s are moving over to SAWS.</li> </ul> </li> </ul> </li> </ul>
----	--	--	---

			<ul style="list-style-type: none"> <li>▪ DHCS confirmed yes, based on collaboration with AB 1296 Noticing Subgroup.</li> <li>▪ DHCS confirmed that translations are done.</li> <li>▪ Advocates noted that as C-IV counties took 20 months to program MC-216 forms, they hope DHCS will be more diligent about making sure these notices are programmed in.</li> <li>○ CR 47817 – Update 2016 Annual FPLs in CalHEERS: Goes live March 28th. <ul style="list-style-type: none"> <li>▪ Advocates asked if a CMS waiver from annual FPL updates was available.</li> <li>▪ DHCS confirmed one was not available.</li> </ul> </li> <li>○ CR 32825 – Implementation of CalHEERS Functionality for Email/Electronic Notification: Consumers will now be able to select e-mail as their preferred mode of communication.</li> <li>○ CR 7619 – Expedited/Flexible Application Entry for SCRs: This change will reduce the number of times a service center representative will need to revisit the application and will reduce the amount of time it currently takes SCRs to complete applications.</li> </ul> <ul style="list-style-type: none"> <li>• <b>Provided updates for CR pending CalHEERS release 16.4 (Implementation date 5/16/16):</b> <ul style="list-style-type: none"> <li>○ CR 4304 – Modify Income Limit for Children Ages 6-19 for Aid Code P5 and P6: Adds programming logic. There is no client impact since this process relates to the back end claiming process with the federal government.</li> <li>○ CR 4633 – Update Application for Deemed Infants: Updates messaging on “Get Help with Costs” page to provide information to parents on enrolling an infant.</li> <li>○ CR 3068 – PRUCOL: Updates have been provided at the AB 1296 Immigration Subgroup. This CR will add a drop-down menu to collect PRUCOL attestation by immigration status. This CR has been merged with CR 32277 to holistically implement IAPs based on immigration status.</li> <li>○ CR 32277 – Eligibility for IAP Based on Immigration Status: This CR allows for receipt of information federal hub. Will compare to attested information on application to verify immigration status.</li> <li>○ CR 29176 – Determine and Send Alien and INS Date of Entry to MEDS: Improves accuracy of DHCS claiming. Updates MEDS with proper alien, citizen codes.</li> <li>○ CR 52030 – Full Scope Medi-Cal for All Children: Implements</li> </ul> </li> </ul>
--	--	--	--

			<p>provisions of SB 75. CalHEERS will place these children into the appropriate, existing full scope MAGI aid codes.</p> <ul style="list-style-type: none"> <li>○ CR 3124 – Non-Qualifying Immigrants Medi-Cal Affordability Wrap: This CR will ensure CalHEERS functionality is in place for open enrollment with effective date of January 1, 2017.</li> <li>○ CR 52313 – Prevent Multiple/Duplicate Accounts: CalHEERS functionality does not prevent the creation of multiple accounts and/or applications for the same household with the same members. This CR is planned to mitigate this issue.</li> <li>○ CR 3043 – Soft Pause: This implementation will create the ability for CEWs/SAWS to lift the Soft Pause and create a flag that identifies a case that is being protected. <ul style="list-style-type: none"> <li>▪ Advocates asked what is happening with consumer protection programs.</li> <li>▪ DHCS confirmed they will be rolled into one CR. Likely looking at prioritization in 2017.</li> </ul> </li> <li>○ CR 46220 – Consumers Not Eligible to APTC if Received APTC and Did Not File Income Taxes: On track to be automated for 16.4 effective for individuals who did not file taxes.</li> </ul> <ul style="list-style-type: none"> <li>● <b>Provided updates for CR pending CalHEERS release 16.7 (Implementation date 7/16):</b> <ul style="list-style-type: none"> <li>○ CR 52600 – County of Responsibility / Electronic Inter-County Transfer: The purpose of this change request is for CalHEERS to have the ability to recognize a new county address, to de-link the county of responsibility from the previous county case.</li> <li>○ CR 46047 – IAP Transitions: Addresses current gaps in functional and technical design for Covered California to Medi-Cal (and vice-versa) cases.</li> <li>○ CR 12055 – Electronic Verification: Allows CalHEERS to verify if a client is enrolled in Medicare via the federal hub.</li> <li>○ CR 52341 – Pregnant Teen Income Disregard: This CR will disregard the income of qualifying unmarried pregnant women under age 21. <ul style="list-style-type: none"> <li>▪ Advocates inquired about whether an ACWDL or Medi-Cal Eligibility Division Information Letter (MEDIL) would be released in the interim.</li> </ul> </li> <li>○ CR 34752 – CalHEERS to SAWS Horizontal Integration: With this CR, CalHEERS will allow applicants to immediately continue on and complete an application for additional benefits, such as CalFresh and</li> </ul> </li> </ul>
--	--	--	--

			<p>CalWORKS, to eliminate the wait time for completing an application. Referral functionality is available for these programs as well as Medi-Cal.</p> <ul style="list-style-type: none"> <li>○ CR 3262 – Provides APTC Members the Choice to Purchase Member Level Plans: May move to a later release.</li> <li>○ CR 56179 – Provider Directory Functionality: Implements an integrated provider directory available to consumers directly through the CalHEERS website.</li> </ul>
3.	<ul style="list-style-type: none"> <li>● Stakeholder/Advocate Testing of R16.2 Key CRs</li> </ul>	<ul style="list-style-type: none"> <li>● Fei Collier (DHCS)</li> </ul>	<p>DHCS and advocates agreed the previous stakeholder advocate testing was a good experience. Both are looking to repeat that experience again. The tentative testing date for R16.4 will be February 29<sup>th</sup>.</p> <p><b>Action Item:</b> Scenarios need to be submitted by the Advocates for R16.2</p>
4.	<ul style="list-style-type: none"> <li>● Next AB 1296 Meeting: March 11, 2016; 10am – 12pm</li> </ul>	<ul style="list-style-type: none"> <li>● Fei Collier (DHCS)</li> </ul>	<p>With the implementation date adjusted for R16.4 to May 16<sup>th</sup>, the currently scheduled March 11<sup>th</sup> AB 1296 date may need to be shifted to ensure more up-to-date information are shared at the meeting.</p> <p><b>Action Item:</b> Advocates to propose next AB 1296 meeting dates.</p>

### **ACTION ITEMS**

	<b><u>Action Item</u></b>	<b><u>Owner</u></b>	<b><u>Due Date</u></b>
1.	CR 45507: Follow up with Jessica Haspel (Children Now) on FFY scenario.	Ernest Sanchez/Karen Chang (DHCS)	Completed
2.	CR 4846: Confirm CCHIP gets added to ACWDL on hierarchy of aid codes.	Clarissa Wade (DHCS)	Completed
3.	CR 4758: Clarissa will confirm the workaround and discuss in AB 1296 Income Subgroup	Clarissa Wade (DHCS)	Completed
4.	Advocates to propose new R16.4 AB 1296 meeting date.	Advocates	Completed
5.	Advocates to submit scenarios for R16.2 testing	Advocates	Completed

### **NEXT MEETING:**

April 13, 2016, 10am – 12pm.