

**AB 1296 Stakeholder Workgroup**  
**Meeting Notes**



**Date:** September 7, 2016

**Time:** 10:00 AM – 12:00 PM

**Location:** Department of Health Care Services, 1501 Capitol Ave, Room 71.6014, Sacramento, California

**Conference Call:** 866-600-1649 ; Passcode: 6409337

**Meeting Facilitators:** Fei Collier

**Meeting Sponsors:** Thien Lam (Covered California); Rene Mollow (DHCS); James Duckens (CalHEERS)

**ATTENDEES:**

<b><u>Covered California (CC)</u></b>	<b><u>DHCS</u></b>	<b><u>CalHEERS</u></b>	<b><u>Stakeholder Community</u></b>
<input type="checkbox"/> Katie Ravel	<input checked="" type="checkbox"/> Rene Mollow	<input checked="" type="checkbox"/> James Duckens	<input checked="" type="checkbox"/> Elizabeth Landsberg (WCLP)
<input checked="" type="checkbox"/> Thien Lam	<input type="checkbox"/> Sandra Williams	<input checked="" type="checkbox"/> Pauline Sing	<input checked="" type="checkbox"/> Jen Flory (WCLP)
<input checked="" type="checkbox"/> CC Team Members	<input checked="" type="checkbox"/> Fei Collier	<input checked="" type="checkbox"/> Trisha Duggan	<input checked="" type="checkbox"/> Jessica Haspel (Children Now)
	<input checked="" type="checkbox"/> Robert Sugawara		<input checked="" type="checkbox"/> Other Stakeholders
<b><u>CWDA</u></b>	<input checked="" type="checkbox"/> Anna Molander		
<input checked="" type="checkbox"/> Cathy Senderling/Assmaa Elayyat	<input checked="" type="checkbox"/> MCED Team Members		

**AGENDA and NOTES**

	<b><u>Agenda Topic</u></b>	<b><u>Discussion Facilitator</u></b>	<b><u>Notes</u></b>
1.	<b>Introductions</b>	<ul style="list-style-type: none"> <li>Fei Collier (DHCS))</li> </ul>	<ul style="list-style-type: none"> <li>Introductions took place in the room only. Individuals on the phone only introduced themselves as they had comments or questions.</li> </ul>
2.	<b>AB x1-1</b>	<ul style="list-style-type: none"> <li>Rene Mollow (DHCS)</li> <li>Thien Lam (CC)</li> <li>James Duckens (CalHEERS)</li> </ul>	<ul style="list-style-type: none"> <li>Quarter 1 (Jan – March 2016 data) report is available on DHCS website.</li> <li>Additional data and enhancements incorporated into this report.</li> <li>Advocates, DHCS, and Covered California all agree that quarterly reporting requirement is difficult and will see about changing the requirement.</li> </ul>
3.	<b>R16.7</b>	<ul style="list-style-type: none"> <li>Rene Mollow (DHCS)</li> <li>Thien Lam (CC)</li> <li>James Duckens (CalHEERS)</li> </ul>	<b><u>DHCS CRs</u></b> <ul style="list-style-type: none"> <li>Release 16.7 went live 8/1/16.</li> <li>CR 32277 – This CR was implemented in CalHEERS but not yet at the SAWS interface. A second phase (a new CR) is planned for Q3 of 2017.</li> <li>CR 3124 – Code has been implemented in CalHEERS but not operationalized.</li> </ul>

			<p>This program has been delayed and is targeted to be activated for Open Enrollment of 2017.</p> <ul style="list-style-type: none"> <li>• CR 52341 – Implemented the income disregard for unmarried pregnant women under 21 who do not qualify for Medi-Cal.</li> </ul> <p><u>Covered California CRs</u></p> <ul style="list-style-type: none"> <li>• CR 3262 – Provided member level benefits, allowing tax household within one physical household to be split up for plan selection and benefits.</li> <li>• CR 31943– Updated the list of acceptable documents for Remote Identity Proofing.</li> </ul>
4.	R16.9	<ul style="list-style-type: none"> <li>• Rene Mollow (DHCS)</li> <li>• Thien Lam (CC)</li> <li>• James Duckens (CalHEERS)</li> </ul>	<p><u>DHCS CRs</u></p> <ul style="list-style-type: none"> <li>• CR 46047 – This CR is intended to address functional and technical design gaps regarding individuals transitioning between Medi-Cal and Covered California. DHCS has issued ACWDL 16.18 to address this CR, and is developing another ACWDL to directly address this CR targeted to release at the same time this CR is implemented.</li> <li>• CR 40758 – This CR will require CalHEERS to use the lower of Projected Annual Influence/12 and Current Monthly Income if both have been entered.</li> <li>• CR 52314 – This CR allows counties and SCRs to close out duplicate applications in CalHEERS and keep them from being modified or accessed again. DHCS is developing an ACWDL on the process that all counties should follow before closing the case.</li> <li>• CR 59947 – This CR will enhance current functionality for a woman who is enrolled in a Covered California plan and reports a pregnancy. It will implement a hold to allow the beneficiary the choice to keep her QHP or move to Medi-Cal.</li> </ul> <p><u>Covered California CRs</u></p> <ul style="list-style-type: none"> <li>• CR 37095 – The CR implements a “Super User” role for Covered California which will allow for quicker responses to appeals and special requires.</li> <li>• CR 27819 – This CR allows for the Covered California reasonable opportunity period (ROP) to be auto discontinued. ROP dates are locked in place, and discontinue those people who failed to meet requirements of ROP.</li> <li>• CR 56179 – This CR intends to update Covered California Provider Directory; this CR has been delayed until at least 2017.</li> <li>• CR 57637 – The CR implements GI 2.0, which primarily enhances usability for</li> </ul>

			<p>consumers.</p> <ul style="list-style-type: none"> <li>• CR 59948 – This CR implements Covered California 2017 Renewal Enhancements and includes enhancements to renewal notices, minor portal language clarifications, and improvements to batch processing.</li> <li>• CR 60571 – This CR implements an option for individuals to opt into receiving text messages and/or automatic calls from Covered California.</li> <li>• Advocate testing for this Release is scheduled for 9/20/16.</li> </ul>
5.	R17 – Q1	<ul style="list-style-type: none"> <li>• Rene Mollow (DHCS)</li> <li>• Thien Lam (CC)</li> <li>• James Duckens (CalHEERS)</li> </ul>	<p><u>DHCS CRs</u></p> <ul style="list-style-type: none"> <li>• CR 52600 – This CR will allow CalHEERS to recognize a new county of responsibility and delink a case from an existing county of responsibility. Counties are currently doing workarounds to transfer individuals between counties, this will automate the process and remove the workarounds, it will not change the process.</li> <li>• CR 57638 – This CR will bring about a large number of changes to the collection of income data based on feedback from subgroups and income summit. Self-employment income, fluctuating income, lump sum income, and countable income are areas of focus.</li> <li>• CR 30049 &amp; CR 72004 – CR 30049 will pass info about MAGI calculation to the SAWS via eHIT. The SAWS/Counties requested this CR, and it will be passing 24 elements from CalHEERS. This will help with case management. No information is being changed when passed, and the information is currently available in CalHEERS, but will be available in SAWS as well with this CR. CR 72004 expands on 30049, and will provide detailed information for SAWS staff to access information without logging into CalHEERS.</li> </ul> <p><u>Covered California CRs</u></p> <ul style="list-style-type: none"> <li>• CR 29911 – This CR allows Covered California to collect employer information, in relation to employment sponsored health coverage, in a way that will not impact Medi-Cal individuals. It will move questions to the eligibility page, before plan selection, so that it will only be seen by those eligible to Covered California.</li> <li>• CR 4187 – This CR implements additional threshold languages for NOD01. This will just be for CalHEERS generated notices.</li> </ul>
6	R17 – Q2	<ul style="list-style-type: none"> <li>• Rene Mollow (DHCS)</li> <li>• Thien Lam (CC)</li> <li>• James Duckens (CalHEERS)</li> </ul>	<ul style="list-style-type: none"> <li>• Single Streamlined Application Updates – This CR will make a variety of changes including race, ethnicity, us veteran information, and SOGI data, etc. DHCS and Covered California are looking into to do more regular updates of the application after the implementation of this CR.</li> <li>• BREFS Phase B – This CR is a part of the phased approach to reduce the</li> </ul>

			<p>number of notices that consumers receive. This CR will focus on notices at application.</p> <ul style="list-style-type: none"> <li>CR 6614 – This CR extends extends discontinuances for CR 27819.</li> </ul>
6.	<b>Subgroup Reports</b>	<ul style="list-style-type: none"> <li>Rene Mollow (DHCS)</li> <li>Thien Lam (CC)</li> <li>James Duckens (CalHEERS)</li> </ul>	<ul style="list-style-type: none"> <li>No updates provided.</li> </ul>
7.	<b>Self Reporting Race and Ethnicity Data</b>	<ul style="list-style-type: none"> <li></li> </ul>	<ul style="list-style-type: none"> <li>Advocates raised and reiterated their desire to get Other Asian and Pacific Islander groups onto application and into CalHEERS.</li> </ul>
8.	<b>Ineligibility for Full Scope to the County Indigent Program</b>	<ul style="list-style-type: none"> <li></li> </ul>	<ul style="list-style-type: none"> <li>DHCS will work with advocates to begin discussions with the counties in order to implement these requirements.</li> </ul>
11.	<b>Next AB 1296 Meeting</b>	<ul style="list-style-type: none"> <li>Fei Collier (DHCS)</li> </ul>	<ul style="list-style-type: none"> <li>Looking at Jan 2017, April or May 2017, and August 2017, approximately 4 -6 weeks in advance of each release.</li> </ul>

**ACTION ITEMS:**

	<u>Action Item</u>	<u>Owner</u>	<u>Due Date</u>
1.	Covered California to provide final notices with renewal languages based on CR 59948.	Valerie York (Covered California)	
2.	CWDA to check with SAWS to determine if the SAWS have the functionality to provide text messages and/or automatic phone calls.	Assmaa Elayyat (CWDA)	
3.			
4.			

**NEXT MEETING:**

TBD