# AB 1296 Stakeholder Workgroup Meeting Notes

**Date:** June 23, 2016

**Time:** 10:00 AM – 12:00 PM

Location: Department of Health Care Services, 1700 K Street, 1st Floor Conference Room, Sacramento, California

**Conference Call:** 866-600-1649; Passcode: 6409337

Meeting Facilitators: Matthew Ortiz, Fei Collier

Meeting Sponsors: Katie Ravel (Covered California); Rene Mollow (DHCS); James Duckens (CalHEERS)



#### **ATTENDEES**:

| Covered California (CC) | DHCS              | <u>CalHEERS</u>                 |  |
|-------------------------|-------------------|---------------------------------|--|
| Katie Ravel             | Rene Mollow       |                                 |  |
| Thien Lam               | Sandra Williams   |                                 |  |
| Anjie Dillard           | ⊠ Fei Collier     |                                 |  |
| CC Team Members         | ⊠ Robert Sugawara | Stakeholder Community           |  |
|                         | Anna Molander     | Elizabeth Landsberg (WCLP)      |  |
| CWDA                    | MCED Team Members | ✓ Jen Flory (WCLP)              |  |
| Cathy Senderling        |                   | ☑ Jessica Haspel (Children Now) |  |

### **AGENDA and NOTES**

|    | Agenda Topic  | <u>Discussion Facilitator</u>  | <u>Notes</u>  |
|----|---------------|--|---|
| 1. | Introductions | <ul> <li>Rene Mollow (DHCS)</li> <li>Sandra Williams (DHCS)</li> <li>Anjie Dillard (CC)</li> <li>James Duckens (CalHEERS)</li> </ul> | Introductions took place in the room only. Indivdiuals on the phone only introduced themselves as they had comments or questions. |

| 2. | R16.4 Implementation Highlights | Trisha Duggan (CalHEERS)   | <ul> <li>Reviewed 16.4 Release notes.</li> <li>Release 16.4.1 –Former Foster Youth (FFY) defects were resolved.</li> </ul>   |  |
|----|---------------------------------|--|--|--|
| 3. | R16.7                           | <ul> <li>Rene Mollow (DHCS)</li> <li>Sandra Williams (DHCS)</li> <li>Anjie Dillard (CC)</li> <li>James Duckens (CalHEERS)</li> </ul> | <ul> <li>DHCS CRS</li> <li>CR 32277 – This change will be deployed in CH, but not SAWS due to a shortened test schedule. Most changes related to this eligibility are based on attestation, as well as PRUCOL functionality. Some programming requirements have been moved to another CR and we are looking to implement in 2017 Q1 or Q2.</li> <li>CR 3124 – This CR (Affordability and Benefit Program for New Qualified Immigrants) will be implemented but will not be operational until open enrollment of 2018. Advocates will have opportunities to comment on functionality closer to implementation, as policy is finalized.</li> <li>CR 52341 – Implementation of income disregard for unmarried pregnant women under 21 who do not qualify for Medi-Cal groups.</li> <li>CR 12055 – Verification of Medicare coverage for clients, in CalHEERS, via the federal hub. This functionality primarily has to do with individuals eligible for the New Adult Group (M1). It would be helpful to frame notes saying that this is only for the new adult group and other MAGI groups are not affected.</li> <li>CR 34752 – CDSS – Updates to the additional benefits options page, enables applicants to apply for CalFresh or CalWORKS benefits by opening SAWS portal instead of just sending a referral. This is currently being tested.</li> <li>Covered California CRS</li> <li>CR 3262 – Provides member level benefits, allowing tax household within one physical household to be split up for plan selection and benefits.</li> </ul> |  |
| 4. | R16.9                           | <ul> <li>Rene Mollow (DHCS)</li> <li>Sandra Williams (DHCS)</li> <li>Anjie Dillard (CC)</li> <li>James Duckens (CalHEERS)</li> </ul> | <ul> <li>DHCS CRs</li> <li>CR 46047 – Enhancement to the timing of APTC eligibility, implementing a new notice for transitions between Medi-Cal and Covered California. The CRFI was completed last week and we have started on test case design. There is a heightened interest in this CR among stakeholders.</li> <li>CR 40758 – This CR will make it so that when the system has both current monthly income (CMI) and projected annual income (PAI) the system will divide the PAI by 12 and use the lower of PAI or CMI to determine FPL.</li> <li>CR 52314 – This CR allows counties and SCRs to close out duplicate applications in CalHEERS and keep them from being modified or accessed</li> </ul>  |  |

|    |          |  | <ul> <li>again. It originally also allowed counties to delink a SAWS case from a CalHEERS case. The linking/delinking functionality was removed for later implementation.</li> <li>CR 59947 – This CR will enhance current functionality for a woman who is enrolled in a Covered California plan and reports a pregnancy. It will implement a hold to allow her the choice to keep her QHP or move to Medical.</li> <li>Covered California CRs</li> <li>CR 27819 – This CR will allow for the reasonable opportunity period (ROP) to be auto discontinued. ROP dates are locked in place, and discontinue those people who failed to meet requirements of ROP.</li> </ul>  |
|----|----------|--|---|
| 5. | R17 – Q1 | <ul> <li>Rene Mollow (DHCS)</li> <li>Sandra Williams (DHCS)</li> <li>Anjie Dillard (CC)</li> <li>James Duckens (CalHEERS)</li> </ul> | <ul> <li>DHCS CRS</li> <li>CR 52600 – This CR will allow CalHEERS to recognize a new county of responsibility and delink a case from an existing county of responsibility. Counties are currently doing workarounds to transfer individuals between counties. This CR will automate the process and remove the workarounds; it will not change the process.</li> <li>CR 57638 – This CR will bring about a large number of changes to the collection of income data based on feedback from subgroups and income summit. Self-employment income, fluctuating income, lump sum income, and countable income are areas of focus. JADs will be starting soon for design.</li> <li>CR 30049 – This CR will pass info about MAGI calculation to the SAWS via eHIT. The SAWS/Counties requested this CR, and it will be passing 24 elements from CalHEERS. This will help with case management. No information is being changed when passed, and the information is currently available in CalHEERS, but will be available in SAWS as well with this CR.</li> <li>CR 10021 - Currently, we could have some unintended data overlay within households. This CR will add some validation in order to ensure correct updates to cases and prevent accidental overlay.</li> <li>Covered California CRs</li> <li>CR 29911 – This CR allows Covered California to collect employer information, in relation to employment sponsored health coverage, in a way that will not impact Medi-Cal individuals. It will move questions to the eligibility page, before plan selection, so that it will only be seen by those eligible to Covered California.</li> </ul> |

|    |  |  | Immigration  |
|----|--|--|--|
| 6. | Subgroup Reports                                   | <ul> <li>Rene Mollow (DHCS)</li> <li>Sandra Williams (DHCS)</li> <li>Anjie Dillard (CC)</li> <li>James Duckens (CalHEERS)</li> </ul> | <ul> <li>Immigration         <ul> <li>SB 75 program is mostly completed. 90% of individuals have been transitioned. The remaining individuals are expected to transition by the end of the month. The group is shifting focus to affordability and benefits wrap. There are no changes being made to the program based on the Supreme Court ruling put out today.</li> <li>Question was posed; "How many letters/notices came back undeliverable for the transition group?" DHCS is not tracking returned mail on outreach letters, but we do track the return mail on Notices for those enrolled.</li> </ul> </li> <li>Transitions         <ul> <li>With stakeholder input, DHCS has updated the BRs for CR 46047. We also received feedback from stakeholders on job aids and other related documents. DHCS has created an ACWDL to provide guidance on this as well as links to training materials.</li> </ul> </li> <li>Income         <ul> <li>Several issues were identified regarding income in this subgroup, and have been placed into multiple CRs. Fluctuating income, selfemployment income, IRS website link, ways of asking question (57638), lump sum income, countable income messaging. We have concluded this work group for the time being, and may meet again closer to implementation of income CRs.</li> </ul> </li> </ul> |
| 7. | CalHEERS RIDP Data                                 | <ul><li>Trisha Duggan (CalHEERS)</li><li>Michelle Marean-Williams<br/>(DHCS)</li></ul>   | Data from Experian covers March – May. This report will be posted after this meeting.  |
| 8. | Single Streamline Application – Race and Ethnicity | Alison Brown (DHCS)  | <ul> <li>There are plans to update race &amp; ethnicity questions in the online application to match the paper application. These plans began in 2014, got deprioritized, but will be included with other updates in 17 – Q2.</li> <li>Advocates also stated support for adding additional Asian and Pacific Islander demographic categories to the SSApp.</li> </ul>  |
| 9. | SOGI Data  | Alison Brown (DHCS)  | <ul> <li>DHCS has been meeting with stakeholders to gather Sexual Orientation and Gender Identity information.</li> <li>CMS wants this information to be asked outside of application because it is not required for an eligibility determination. These questions have been modified and presented to CMS. DHCS is waiting on guidance from CMS regarding the placement of questions.</li> <li>Agency convened a meeting with other departments in terms of various</li> </ul>  |

|     |                                     |  | applications and the use of SOGI questions. Other departments are willing to align their applications with DHCS questions.  |
|-----|-------------------------------------|--|---|
| 10. | Self Reported Race & Ethnicity Data | <ul><li>Alison Brown (DHCS)</li><li>Anjie Dillard (CC)</li></ul> | <ul> <li>Currently working to align the online Single Streamlined Application (SSApp) race and ethnicity options with the options currently in the paper SSApp. May be done in 2017 Q2.</li> <li>DHCS is aware of potential legislation which would require additional race and ethnicity options.</li> </ul> |
| 11. | Next AB 1296 Meeting: 8/12/2016     | Fei Collier (DHCS)   | Currently scheduled for 8/12, but will be moved to a later date, to be discussed with advocates offline.  |

## **ACTION ITEMS:**

|    | Action Item  | <u>Owner</u> | <u>Due Date</u> | <u>Status</u> |
|----|--|--------------|-----------------|---------------|
| 1. | Review possible dates for AB 1296 prior to Release 16.9. | DHCS (Fei)   | 8/16/2016       | Closed        |
|    |  |              |                 |               |

## **NEXT MEETING:**

Wednesday, September 7, 2016 @ 10-12 PM