

**Executive Summary**

CalHEERS Feature Release 17.6 (to be deployed on ~~06/05/2017~~ 06/26/2017) contains updates to following:

**Key New Features** that have been added or modified in this release:

- Implementation
- Unassigned

**Key System Updates** that have been deployed in this release:

- Eligibility & Enrollment
- eHIT

**Key Fixes** that have been updated or resolved in this release:

- None

**Alternate Procedures** that have been provided with this release:

**No Longer in Effect** with this release

**New** with this release

- None
- None

**Purpose and Scope**

This document describes the content of the CalHEERS Feature Release 17.6. Any known issues are described together with key features of the release contents, alternate procedures, and actions required.

**Key New Features**

The following summarizes the new features included in this release.

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
<b>Implementation</b>				
<b>Short-Term Negative Action (STNA) Case Clean-Up</b>				
70782	Change Request	This functionality did not exist previously.	<p>This change request seeks to:</p> <ul style="list-style-type: none"> <li>• Allow for the design of an automated solution for CalHEERS to consume a "canceled" DER from SAWS, which is the only set of STNA cases that are currently being sent via the normal STNA weekly process. Once an automated solution is designed to resolve the "canceled DERs," the weekly STNA weekly process will no longer be needed. High Level Scope: On the inbound Canceled DER from SAWS, CalHEERS to do what the STNA Data-Fix currently does by Inactivating the Case and</li> </ul>	NA

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
			<p>Terminating the Applications (no change to eligibility).</p> <ul style="list-style-type: none"> <li>Provide hours for analysis of the STNA clean-up caseload, and to apply data fixes for cases that are exceptions out from STNA's regular weekly process. Each of the data fixes will be specific to a solution and criterion of a case type (attached to this ICR as the "STNA Clean-Up Action Plan"). High Level Scope: On the data-fixes, separate data-fix strategies (i.e., results to the Case on the Portal) will be needed for each of the respective Action Plan and Exception Scenarios (STNA Exceptions &amp; Withdrawn Cases Clean-Up Action Plan).</li> </ul>	
<b>Unassigned</b>				
<b>County of Responsibility Electronic EICT- SAWS access Channel Address change - Break in Aid (52600 Part B)</b>				
87324	Change Request	This functionality did not exist previously.	<p>This change request provides the functionality to support the COR release for Break in Aid situations in the following scenarios:</p> <ul style="list-style-type: none"> <li>CalHEERS allows reassignment of COR enabling a future address change after the case has a closed / terminated Status in the CalHEERS due to a Negative Action from SAWS.</li> <li>CalHEERS allows reassignment of COR after the process has evaluated the case and met all of the conditions which enables a future address change when an address change is sent via EDR from a county previously had linkage with the CH case.</li> <li>CalHEERS will disassociate the prior COR case linkage and associate with the new SAWS county COR case linkage.</li> <li>CalHEERS prevents change of address via SAWS access channel, when the case is not known previously to the county and CalHEERS.</li> <li>CalHEERS does not maintain SAWS Case and corresponding person linkage after the release of COR.</li> </ul>	NA

**Key System Updates**

The following summarizes the modified features included in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
<b>Eligibility &amp; Enrollment</b>				
<b>Modify the online single streamline application (SSApp) to meet regulatory and statutory requirements</b>				
70497	Change Request	The online single streamline application (SSApp) was not in line with CMS update SPA 13-0022-MM2.	<p>The online single streamline application (SSApp) is updated to the CMS SPA 13-0022-MM2.</p> <p>Below are the updates:</p> <ul style="list-style-type: none"> <li>• CalHEERS now collects additional AI/AN information where other demographic information (<i>Personal Data – Demographic Information</i> page) is collected.</li> <li>• CalHEERS now collects if a consumer has a service from an Indian Health Service, a tribal health program, or an urban Indian health program or through a referral from one of these programs.</li> <li>• CalHEERS now collects if a consumer is eligible to get services from an Indian Health Service, a tribal health program, or an urban Indian health program or through a referral from one of these programs.</li> <li>• The CalHEERS-SAWS interface sends and receives the AI/AN information.</li> <li>• CalHEERS now includes "Tribe not listed" to the Federal Recognized dropdown for AI/AN.</li> <li>• CalHEERS now collects transgender information in the application where the applicant's sex is asked and male or female are the other possible answers.</li> <li>• CalHEERS-SAWS interface sends and receives the transgender information collected by CalHEERS and SAWS.</li> <li>• CalHEERS now transmits gender information to MEDS for individuals who state that they are Transgender.</li> <li>• CalHEERS now displays pregnancy questions to individuals regardless of gender.</li> </ul>	All pages

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			<ul style="list-style-type: none"> <li>• CalHEERS now determines eligibility using attested pregnancy information for individuals regardless of gender.</li> <li>• CalHEERS now collects optional information on gender identity and sexual orientation after application submission.</li> <li>• CalHEERS-SAWS interface sends and receives gender identity and sexual orientation information collected by CalHEERS and SAWS.</li> <li>• CalHEERS sends collected information on gender identity and sexual orientation to MEDS.</li> <li>• CalHEERS collects military service information where Demographic Information is collected.</li> <li>• CalHEERS-SAWS interface sends and receives the military service information collected.</li> <li>• CalHEERS updates the race and ethnicity options collected.</li> <li>• CalHEERS-SAWS interface sends and receives the information collected.</li> <li>• CalHEERS sends multiple race and ethnicity codes to MEDS.</li> <li>• CalHEERS collects Third Party Liability information.</li> <li>• CalHEERS-SAWS interface sends and receives the third party liability information collected by CalHEERS and SAWS.</li> <li>• CalHEERS informs the consumer when a SSN is required.</li> <li>• CalHEERS collects the SSN information when required by policy.</li> <li>• The relationships drop down options are updated.</li> <li>• CalHEERS informs the consumer how to switch to Spanish on the CalHEERS Portal.</li> <li>• CalHEERS updates the option of written languages collected.</li> <li>• CalHEERS updates <i>Summary</i> pages with all questions displayed to the user.</li> <li>• CalHEERS adds estate recovery information on all signature pages.</li> </ul>	

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			<ul style="list-style-type: none"> <li>• CalHEERS does not collect deprivation information.</li> <li>• CalHEERS-SAWS interface no longer sends and receives the deprivation information.</li> <li>• CalHEERS System updates the PDF application with all questions displayed to the user.</li> <li>• CalHEERS collects information about attested date of birth, household size, pregnancy status, parent/caretaker status, qualified non-citizen that is subject to 5 year bar status, military background and income prior to the collection of employer sponsored insurance information.</li> <li>• CalHEERS utilizes attested date of birth, household size, pregnancy status, parent/caretaker status and income to calculate an applicant's potential eligibility to MAGI Medi-Cal based on FPL limit prior to asking questions about employer sponsored insurance. This does not apply to MCAP or CCHIP.</li> <li>• CalHEERS utilizes the determination of an applicant's potential eligibility to MAGI Medi-Cal to suppress questions related to affordability and minimum value standard of employer sponsored health insurance. This does not apply to MCAP or CCHIP.</li> <li>• CalHEERS ensures individuals who appear to be eligible for the NQI Program based on date of birth, household size, qualified non-citizen that is subject to 5 year bar status, pregnancy status, and military background are asked questions related to affordability and minimum value standard of employer sponsored health insurance, regardless of attested income that is within the MAGI Medi-Cal limit.</li> <li>• CalHEERS-SAWS interface sends and receives the affordability and minimum value standard of employer sponsored insurance information when available.</li> <li>• CalHEERS streamlined application messaging, hover text, and collection</li> </ul>	

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			screens to improve the application flow for the end user. <ul style="list-style-type: none"> <li>• CalHEERS adds non-discrimination information to all signature pages.</li> <li>• CalHEERS adds Medi-Cal 10-day reporting requirement information to all <i>Application signature</i> pages.</li> </ul>	
<b>eHIT</b>				
<b>R17.6 EHIT and MEDS Schema Technical Update</b>				
78444	Change Request	CalHEERS SAWS EHIT schema interface was on version 7.0.  MEDS schema was on the mentioned versions <ul style="list-style-type: none"> <li>• Member Service – v1.3</li> <li>• Eligibility Service – v1.2</li> <li>• Application Service – v2.0</li> </ul>	CalHEERS SAWS EHIT schema interface is updated to version 8.0.  MEDS schema is updated to the mentioned versions <ul style="list-style-type: none"> <li>• Member Service – v1.4</li> <li>• Eligibility Service – v1.7</li> <li>• Application Service – v2.3</li> </ul>	NA

**Key Fixes**

The following summarizes the key defect fixes implemented in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
None				

**Alternate Procedures**

**Summary of Alternate Procedures**

This section summarizes Alternate Procedures **No Longer in Effect** as of this release. Except for the following (and those noted in previous release notes), all other Alternate Procedures from previous releases remain in effect.

#	Alternate Procedures No Longer in Effect	Ref ID	Release Delivered
None			

This section summarizes the **NEW** Alternate Procedures for known issues agreed to be resolved in a future release.

#	New Alternate Procedures	Ref ID	Planned Release
None			

Glossary			
Acronym	Full Form	Acronym	Full Form
ABE	Accenture Billing Engine	ICT	Inter County Transfer
ADA	Americans with Disabilities Act	IRS	Internal Revenue System
AHBX	Accenture Health Benefit Exchange	ISO	Information Security Officer
AI	American Indian	JAWS	Job Access With Speech (JAWS is a computer screen reader program for Microsoft Windows that allows blind and visually impaired users to read the screen either with a text-to-speech output or by a Refreshable Braille display)
ALM	Application Lifecycle Management	MCAP	Medi-Cal Access Program
AN	Alaskan Native	MEDS	Medi-Cal Eligibility Determination System
AN	Alaska Native	NQI	New Qualified Immigrants
APTC	Advance Premium Tax Credits	OBIEE	Oracle Business Intelligence Enterprise Edition
BPM	Business Process Management	OPA	Oracle Policy automation
BRE	Business Rules Engine	PAI	Projected Annual Income
CCHIP	County Children's Health Initiative Program	PBE	Plan Based Enroller
CCP	Covered California Programs	PDF	Portable Document Format
CEC	Certified Enrollment Counselor	QHP	Qualified Health Plan
CEE	Certified Enrollment Entities	RDP	Registered Domestic Partner
CEW	County Eligibility Worker	ROP	Reasonable Opportunity Period
CFS	Carry Forward Status	RTC	Rational Team Concert
CIN	Client Index Number	SA	Subject Area
CMI	Current Monthly Income	SAWS	Statewide Automated Welfare Systems
COR	County of Responsibility	SCIN	Statewide Client Index Number
CR	Change Requests	SCR	Service Centre Representative
CSR	Cost Share Reduction	SIR	Service Investigation report
CSS	Cascading Style Sheets (CSS is a style sheet language used for describing the look and formatting of a document written in a markup language)	SNOW	Service Now
DER	Determination of Eligibility Response	SQL	Structure Query Language

Glossary			
Acronym	Full Form	Acronym	Full Form
DHCS	Department of Health Care Services	SSA	Social Security Administration
DWH	Data Warehouse	SSN	Social Security Number
ECM	Electronic Content Management System	STNA	Short Term Negative Action
EDI	Electronic Data Interchange	UPW	Unplanned Pregnant Woman
EDR	Eligibility Determination Request	URL	Uniform Resource Locator
FIPS	Federal Information Processing Standard	WAT	Web Accessibility Toolbar
FPL	Federal Poverty Level	WCC	Web Center Content
FTI	Federal Tax Information	WP	Work Products
GI	Get Insured		