

Ziangh diuh naaic waa-cai maqc nyei (Frequently Asked Questions) (FAQs) Mienh goz, m'zing wuaaic, aengx caux guov zangc hungh jaa capv cuotv ndorqc mangc mienh jomc wuaic fangx kou-gong gorn

1. Yie corc se haih duqv longc beu weih sou-gorn gan naaiv Medi-Cal?

Ziez. Meih corc haih duqv zipv longc Medi-Cal. Beiv taux meih juangc cuotv nyaanh, meih corc aengx haih maaih ze'buonc horpc liouh wang-hengh tengx Medi-Cal yiem naaiv ziepc nyeic hlaax saengh1, 2020 jiex gorn mingh.

2. Wueic haaix diuc zuqc tiuv yienc yie nyei Medi-Cal sou-gorn?

Yiem naaiv ziepc nyeic hlaax saengh 1, 2020 jiex gorn mingh, naaiv diuc siang doh leiz yiem njiec California oix zuqc jaa bun zuangx mienh muoz camv faaux dungh haaix deix mienh maaih puix-zipv gauv wang-henh tengx Medi-Cal.

3. Yie oix zuqc haaix diuc gong?

Ih zanc minc zinh meih maiv zuqc zoux haaix diuc jauv-louc oc. Meih nyei nquenc ze'weic oix zuqc dorh mingh corngh dunz mangc gaax meih maaih puix-zipv gauv longc nyei fai. Meiv taux meih maaih nzoih nor, ninh mbuo yaac dorh meih wang-henh longc Medi-Cal. Meih haih duqv zipv fienx daaih mbuox duqv hiuv gorngv taux maaih haaix diuc tiuv yienc siang.

4. Oix zuqc zoux haaix diuc beiv taux ih zanc minc zinh yie duqv juangc cuotv nyaanh jaaz?

Beiv taux meih duqv juangc cuotv nyaanh jaaz aengx caux duqv wang-henh longc Medi-Cal (Medi-Cal se maiv zuqc juangc cuotv nyaanh jaaz) oix zuqc mbuox meih duqv hiuv gorngv taux tiuv yienc siang nyei jauv-louc.

5. Beiv taux yie maaih puix-zipv horpc duqv wang-henh longc Medi-Cal, yie oix zuqc longc siang Zipv nyaanh fangx-daan (Benefits Identification Card) (BIC) liouh longc dorh mingh Medi-Cal tengx nzie weih fai?

Maiv. Meih nyei BIC (Medi-Cal fangx-daan) corc se longc duqv nyei. Meih nyei ID nam mber corc haih longc duqv hnangv lox. Meih corc haih nzipc longc meih nyei Medi-Cal nyaanh mingh cuotv yiem njiec ninh mbuo paaiv bun nzie weih dorngx dauh. Maiv maaih haaix diuc benx njiapv qiangx dorngx yiem njiec beu weih sou-gorn. Se gorngv meih maiv maaih BIC, douc waac mingh lorx taux meih nyei nquenc zangc ze'weic gorn. Tov heuc zoux siang fangx-daan bun.

6. Beiv taux yie maaih puix-zipv gauv liouh longc naaiv norm siang kou-gong gorn, yie bieqc longc yiem Medi-Cal tengx nzie weih jauv-louc se tiuv yienc siang fai?

Nzunc baav haih zuqc. Beiv taux meih maiv duqv bieqc yiem caux naaiv Medi-Cal heng-wangc daan, dungh haaix zanc meih duqv tiuv yienc liuz meih oix zuqc bieqc nzunc. Ndaangc jaa-nziouv meih bieqc naaiv Medi-Cal heng-wangc daan, nzunc baav meih haih duqv zipv tengx hoc baav fu'loqc nyaanh-nzie weih-feix zinh jaaz (gan lox nyei jauv-louc) Medi-Cal. Se gorngv meih bieqc longc caux naaiv Medi-Cal heng-wangc daan, ninh mbuo goux heng-wangc daan oix zuqc zoux siang Medi-Cal heng-wangc fangx-daan fungx daaih bun meih. Oix zuqc

hietv nitv sin ziangh diuh dorh BIC aengx caux heng-wangc fangx-daan bun mangc dugh haaix zanc meih mingh lorx buangh ndie-sai, zorc nyaah zangc, aengx caux da'nyeic deix goux mangc nyei mienh.

Mbiuv jangx: Bieqc caux heng-wangc daan **cuotv hnyouv laengx** bun meih (ginv longc jauv-louc). Se gorngv zeiz nyei, meih haih duqv zipv sou-fienx daaih mbuox. Ninh mbuo oix zuqc lorx waac-fienx aengx caux maaih mienh douc waac ganh fonh daaih naaic yietc zungv waac.

7. Nnaiv deix nzie weih feix zinh jaaz Medi-Cal aengx caux Medi-Cal heng-wangc daan dorh beiv doic piouz go ndongc haaix?

Nzie weih feix zinh jaaz Medi-Cal, dugh maaih mbuoz miengh bun hiuv “ei gan lox” Medi-Cal, se benx beu weih sou-gorn dugh bun baengc mienh mingh lorx zorc baengc yiem haaix norm zorc baengh dorngx yaac duqv dugh laengx zipv longc nzie weih feix zinh jaaz wuov Medi-Cal. Nnaiv diuc Medi-Cal heng-wangc daan se tengx beu weih sou-gorn yiem caux “borqv doic gorn” ndie-sai dugh zoux gong yiem caux kou-gong daan wuov. Nnaiv deix jauv-louc se bun meih duqv ginv longc ei meih yiem njiec haaix norm nquenc aengx caux meih zipv longc Medicare yiem haaix fai mv duqv.

8. Hnangv haaix zoux yie cingx haih longc nnaiv diuc nzie weih feix zinh jaaz Medi-Cal yiem caux tengx goux mangc mienh?

Nzunc baav meih haih longc nnaiv deix nzie weih feix zinh jaaz Medi-Cal benx goux mangc mienh se gorngv nnaiv diuc jauv-louc benx gong-jinv yiem njiec nquenc zangc dorngx. Lorx mangc taux nnaiv deix gong-bou ginv, doqc yiem nnaiv FAQ 12 aengx caux FAQ 15.

9. Ninh mbuo Medi-Cal hnangv haaix zoux gong caux yie nyei Medicare kou-gong daan?

Se gorngv meih maaih puix-zipv gauz tengx nzoih yi diuc Medi-Cal aengx caux Medicare, meih yaac haih duqv zipv goux yietc zungv nzie weih zorc baengc zingh aengx caux paaiv ndie bun gan Medicare. Medi-Cal mbenc maaih kou-gong gorn haih tengx nyaanh nzie weih diuc baav fu'loqc gong dugh Medicare maiv tengx beu junh yiem sou-gorn. Medi-Cal corc aengx haih tengx nyaanh bun meih maaiz Medicare jaaz-zinh. Haaix deix mienh dugh maaih nnaiv deix yi diuc beu weih sou-gorn beu nzoih yiem Medi-Cal aengx caux Medicare liuz nor yaac maiv zuqc bieqc zoux sou-gorn yiem nnaiv Medi-Cal heng-wangc daan aqv, mv baac simv cuotv haaix norm nquenc zong dugh kungx mbenc maaih liouh tengx Medi-Cal heng-wangc daan nyei buonc hnangv. Mv gunv jiex gorngv meih maiv bieqc sou-gorn yiem njiec kou-gong daan yaac baac, meih corc haih maaih jauv-louc ginv longc bieqc yietc norm sou-gorn.

10. Nnaiv norm Medi-Cal heng-wangc daan se tengx duqv haaix diuc?

Nnaiv diuc Medi-Cal heng-wangc daan se benx yietc diuc sou-gorn tengx beu weih heng-wangc daan dugh tengx Medi-Cal nzie weih goux mangc baengc zingh bun meih. Medi-Cal heng-wangc daan se mbenc goux mangc baengc mienh zipv longc tengx gan Medi-Cal. Mv zuqc gorqv-sortv meih cuotv zinh nyaanh oc. Nnaiv norm daan se juangc zoux gong caux meih nyei ndie-sai tengx goux mangc meih aengx caux mbenc nzoih nzie weih goux meih sin zangc maaih ngaengc caengz.

Yiem naaiv Medi-Cal heng-wangc daan, meih oix zuqc mingh lorx buangh ndie-sai dugh juangc borqv doic zoux gong yiem caux naaiv norm daan wuov, mv baac simv cuotv diuc baav gong. Meih corc haih mingh zaah mangc baengc, lorx liouc siouv ndie-sai, liouh tengx zorc baengc-ngaaiz beiv taux benx nziaamv-gaam baengc, a'fai zuqc paaiz nyei baengc. Naaiv norm Medi-Cal heng-wangc daan oix zuqc beu weih nzoih yietc zungv jienv jauv-louc liouh nzie weih zuangx baengc zingh. Beiv taux meih nyei Medi-Cal heng-wangc daan maiv duqv beu nzoih yietc zungv nzie weih zorc baengc gan meih qiex longc nyei baengc, ninh mbuo Medi-Cal heng-wangc daan oix zuqc lorx da'nyeic norm gorn zangc gan naaiv Medi-Cal kou-gong gorn tengx nzie weih zorc baengc bun a'fai nzie weih feix zinh jaaz Medi-Cal.

11. Yie hnangv haaix ginv longc gan Medi-Cal heng-wangc daan?

Meih ginv longc gan Medi-Cal heng-wangc daan se sueih ei yiem njiec nquenc zangc dorngx dauh. Beiv taux meih duqv suiv mingh longc wang-henh tengx Medi-Cal nyei buonc kou-gong gorn, meih oix zuqc zipv longc bieqc kou-gong gorn leic dauh fu'loqc fungx daaih mbuox duqv hiuv gorngv taux hnangv haaix ginv longc gan Medi-Cal heng-wangc daan. Naaiv zeiv sou-fienx yaac porv mbuox meih ginv longc Medi-Cal heng-wangc daan aengx caux hnangv haaix bieqc sou-gorn. Beiv taux ih zanc meih maaih ndie-sai a'fai zorc baengc gorn zangc mi'aqc, tov naaic ninh mbuo mangc gaax duqv borqv doic caux Medi-Cal heng-wangc daan yiem njiec nquenc zangc nyei fai. Se gorngv meih oix nzipc jienv lorx lox ndie-sai a'fai zorc baengc gorn zangc, meih corc haih ginv longc gan Medi-Cal heng-wangc daan.

Beiv taux meih butv camv-diuc baengc aengx caux mingh lorx zorc baengc ndie-sai a'fai zorc baengc gorn zangc dugh maiv maaih gorn borqv doic caux Medi-Cal heng-wangc daan yiem njiec nquenc zangc mv baac ninh mbuo se laengx zipv longc nzie weih feix zinh jaaz gan Medi-Cal, meih corc haih zipv longc tengx nzie weih zorc baengc hnangv lox. Dinh njiec nzoih aengx caux fungx naaiv zeiv "Medical Exemption Request" sou-form dugh juangc bun meih bieqc ginv gong-bou fungx nzuonx. Beiv taux naaiv zeiv Medical Exemption Request duqv buatc longx bun liuz, yaac oix zuqc bun tengx nzie weih feix zinh jaaz Medi-Cal aengx caux nzipc jienv lorx buangh meih nyei ndie-sai.

Meih nyei ndie-sai oix zuqc tengx dinh ziangx nzoih yietc buonc yiem naaiv zeiv sou-form. Meih oix zuqc dorh zengc njiec nyei buonc yiem naaiv zeiv sou-form mingh dinh ziangx nzoih aengx caux fungx nzuonx bun taux Health Care Options. Meih corc haih lorx mienh tengx yiem caux meih nyei ndie-sai a'fai zorc baengc gorn zangc a'fai yiem da'nyeic norm njiaaux waac gorn zangc. Se gorngv meih yiem njiec nquenc zangc dugh mbenc maaih Medi-Cal yiem naaiv County Organized Health System (COHS) a'fai naaiv norm Coordinated Care Initiative (CCI) kou-kong gorn, nzunc baav meih haih tov heuc tengx simv cuotv zorc baengc jauv-louc. Nzunc baav naaiv diuc jauv-louc se wueic benx zuqc maiv maaih ndie-sai tengx nzie weih -nyeijaaaz yiem meih nyei nquenc zangc.

Beiv taux meih maiv duqv ginv longc naaiv diuc Medi-Cal heng-wangc daan mv baac corc zuqc heuc meih bieqc yiem caux yietc diuc sou-gorn nor, Medi-Cal yaac oix zuqc tengx ginv longc yietc diuc Medi-Cal heng-wangc daan yiem njiec nquenc zangc liouh tengx meih. Simv cuotv gorngv meih yiem njiec naaiv norm COHS nquenc, yiem njiec norm-norm hlaax meih corc maaih doh leiz mingh tiuv yienc meih nyei Medi-Cal heng-wangc daan.

Beiv taux meih qiex oix tiuv yienc meih nyei sou-daan gorn nor, douc waac lorx taux Health Care Options yiem njiec 1-800-430-4263 (TTY 1-800-430-7077). A'fai bieqc lorx mangc yiem naaiv <https://www.healthcareoptions.dhcs.ca.gov>. Beiv taux meih tiuv yienc meih nyei Medi-Cal heng-wangc daan, meih horpc zuqc bieqc yiem da'nyeic norm Medi-Cal heng-wangc daan dungh juangc mbenc yiem njiec nquenc zangc wuov. Meih se maiv haih hluotv nzuonx nqaang mingh longc nzie weih feix zinh jaaz aqv.

12. Yie hnangv haaix duqv tengx goux mangc ndaangc jaa-nziouv yie bieqc yiem gan Medi-Cal heng-wangc daan?

Se gorngv meih nyei nquenc maiv maaiah-COHS, yiem haaix norm hlaax meih tuix bieqc duqv wang-henh tengx Medi-Cal, meih yaac zuqc maaiah nzie weih feix zinh jaaz Medi-Cal zuov taux meih duqv bieqc sou-gorn yiem naaiv Medi-Cal heng-wangc daan. Meih se haih mingh lorx haaix dauh ndie-sai yaac duqv dungh laengx zipv longc nzie weih feix zinh jaaz Medi-Cal. Liouh lorx ndie-sai tengx, bieqc lorx yiem online ginv mangc ndie-sai mbuoz-daan yiem naaiv Medi-Cal nzie weih feix zinh jaaz nyei kou-gong gorn. Naaiv deix mbuoz-daan se yiem njiec naaiv <https://data.chhs.ca.gov/dataset/profile-of-enrolled-Medi-Cal-fee-for-service-ffs-providers>. Haaix zanc meih douc waac lorx taux ninh mbuo ndie-sai ze'weic gorn, tov naaic taux ninh mbuo gorngv laengx zipv longc naaiv diuc siang "Medi-Cal nzie weih feix zinh jaaz" baengc mienh nyei fai.

13. Benx haaix dauh ndie-sai dungh haaix zanc yie bieqc yiem gan Medi-Cal heng-wangc daan liuz?

Haaix zanc meih duqv bieqc yiem njiec naaiv norm Medi-Cal heng-wangc daan liuz, meih yaac oix zuqc ginv longc daauh dauh ndie-sai tengx goux mangc dungh maaiah gorn borvq doic caux Medi-Cal heng-wangc daan wuov, corc maaiah diuc baav simv cuotv yiem naaiv CCI nquenc zangc. Meih corc haih tov heuc ih zanc ndie-sai, tov naaic ninh mbuo mangc gaax duqv borqv doic zoux gong caux Medi-Cal heng-wangc daan yiem njiec nquenc zangc nyei fai. Beiv taux meih ndie-sai duqv juangc gong caux Medi-Cal heng-wangc daan yiem nquenc zangc, meih se haih nzipc lorx lox ndie-sai bieqc ginv longc Medi-Cal heng-wangc daan dungh ninh mbuo zoux gong juangc doic wuov. Liuz ginv longc naaic dauh ndie-sai dungh haaix zanc meih bieqc zoux sou-daan gorn wuov.

Se gorngv meih qiex lorx ndie-sai, naaiv Medi-Cal heng-wangc daan oix zuqc mbuox meih gorngv mingh lorx longc ndie-sai mbuoz-daan yiem gan online. Meih corc haih tov heuc ninh mbuo dorh ndie-sai mbuoz-daan fungx gan zipv fienx gorn mingh bun meih. Beiv taux meih maiv ginv lorx longc ndie-sai, ninh mbuo sou-daan gorn yaac zuqc lorx bun meih. Haaix zanc yaac longx meih corc haih tiuv yienc gan dauh ndie-sai duqv. Liouh tengx lorx ndie-sai zorc baengc a'fai tiuv yienc ndie-sai, douc waac lorx taux Medi-Cal heng-wangc daan dungh tengx nzie weih baengc mienh gorn wuov. Beiv taux meih yiem njiec naaiv COHS nquenc zangc, meih se haih douc waac lorx tengx nzie weih baengc mienh gorn yiem naaiv COHS Medi-Cal heng-wangc daan gorn yiem meih nyei nquenc zangc wuov. Corc zoiz naaic muangx beiv taux meih haih nzipc mingh lorx buangh ndie-sai nyei fai dungh haaix zanc meih duqv bieqc yiem caux naaiv Medi-Cal heng-wangc daan liuz wuov.

14. Yie corc haih borqv nzipc lorx yie nyei ndie-sai nyei fai se gorngv yie nyei ndie-sai yaac maiv zoux gong borqv doic caux naaiv norm Medi-Cal heng-wangc daan wuov?

Beiv taux meih duqv lorx buangh ndie-sai yiem njiec 12 hlaax nyieqc jiex daaih aengx caux naaiv dauh ndie-sai yaac maiv zoux gong borqv doic caux naaiv norm Medi-Cal heng-wangc daan, meih se haih tov heuc borqv nzipc tengx goux mangc mingh. Se gorngv ndie-sai aengx caux naaiv norm Medi-Cal heng-wangc daan domh nzoih buac longx juangc gong, meih corc haih nzipc jienv lorx buangh meih nyei ndie-sai mingh lauh taux 12 hlaax nyieqc faaux mingh. Beiv taux meih oix borqv nzipc longc tengx goux mangc baengc zingh, douc waac lorx meih nyei Medi-Cal heng-wangc daan tengx nzie weih baengc mienh gorn zangc.

Beiv taux meih maiv duqv bieqc yiem naaiv COHS nquenc zangc, liuz yaac butv zorpc camv-diuc baengc hoic, aengx caux ndie-sai yaac maiv maaih borqv doic caux naaiv Medi-Cal heng-wangc daan yiem njiec nquenc zangc, meih haih tov heuc tengx fiev dinh njiec naaiv zeiv “Medical Exemption Request” sou-form liouh tov heuc tengx nzipc lorx buangh meih nyei ndie-sai hnangv lox.

15. Yie oix zuqc juangc cuotv nyaanh caux yie nyei Medi-Cal heng-wangc daan nyei fai?

Maiv. Mv maaih dorngx juangc- cuotv nyaanh. Ninh mbuo Medi-Cal heng-wangc daan se beu weih junh yietc zungv zorc baengc zingh jaaz liouh qiex nzie weih yietc zungv baengc mi’aqc.

16. Corc maaih da’nyeic diuc nzie weih dungh yie corc haih duqv zipv nyei fai?

Nzie weih zorc nyaah

Meih se haih duqv zipv tengx zorc nyaah yiem gan Medi-Cal.

- Beiv taux meih yiem njiec naaiv Sacramento nquenc, meih yaac haih duqv zipv longc nzie weih yiem gan naaiv Medi-Cal Dental Managed Care sou-daan gorn. Liouh hoqc jaa gorngv taux Medi-Cal Dental Managed Care sou-daan gorn nor, douc waac lorx taux Health Care Options yiem njiec 1-800-430-4263 (TTY: 1-800-430-7077). A’fai fiev njiec sou-form ginv longc zorc nyaah yiem fu’loqc sou-gorn wuov.
- Beiv taux meih yiem njiec naaiv Los Angeles nquenc, meih se haih zipv tengx nzie weih gan naaiv Medi-Cal zorc nyaah kou-gong gorn tengx nzie weih feix zinh jaaz (ei gan lox Medi-Cal) nyei buonc liouh zorc nyaah a’fai yiem naaiv Medi-Cal Dental Managed Care sou-daan gorn. Liouh hoqc jaa gorngv taux bieqc sou-gorn naaiv Medi-Cal Dental Managed Care sou-daan gorn nor, douc waac lorx taux Health Care Options yiem njiec 1-800-430-4263 (TTY: 1-800-430-7077). A’fai fiev njiec sou-form ginv longc zorc nyaah yiem fu’loqc sou-gorn wuov.
- Liouh yietc zungv da’nyeic norm nquenc, meih yaac duqv zipv longc nzie weih feix zinh jaaz (ei gan lox) Medi-Cal tengx zorc nyaah yiem gan naaiv Medi-Cal zorc nyaah kou-gong gorn. Meih oix zuqc mingh lorx zorc nyaah mienh dungh laengx zipv longc naaiv Medi-Cal zorc nyaah sou-daan. Liouh lorx zorc nyaah mienh, meih se haih douc waac lorx taux Medi-Cal nzie weih zorc nyaah domh gorn finz-hoc yiem njiec 1-800-322-6384

(TTY: 1-800-735-2922), Liv baaiz yietv mingh taux liv baaiz hmz, yiem 8:00 diemv lungn ndorm mingh taux 5:00 diemv lungn hmuangx. Naaiv norm douc waac finz-hoc gorn se benx baeqc wang-henh longc oc. Meih corc haih lorx zorc nyaah mienh aengx caux lorx waac-fienx goux nzie weih taux zorc nyaah yiem njiec naaiv Medi-Cal Zorc nyaah kou-gong gorn nyei “Smile, California” website yiem njiec <http://smilecalifornia.org/>.

Nzie weih goux huov jaa maaih gu’nguaaz saa maqc

Nzie weih goux huov jaa maaih gu’nguaaz saa maqc se lemh jienv goux mienh lunx mienh aengx caux nzie weih taux auv-nqoz doic heng-wangc. Naaiv deix nzie weih gong se lemh jienv goux mv bun maaih gu’nguaaz, zaah seiz nziaamv aengx caux zorc lormh mbueiz baengc, nzie weih goux maaih gu’nguaaz yiem sin aengx caux wuaaic gu’nguaaz baengc. Wueic funx benx Medi-Cal baengc mienh, meih maaih doh leiz ginv longc goux huov jaa mv bun maaih gu’nguaaz ndie-sai yiem haaix yaac duqv. Naaiv se lemh jienv ndie-sai yiem nzu’maengz gorn mv caux meih nyei Medi-Cal heng-wangc daan yaac duqv. Liouh hoqc jaa faaux, lorx buangh taux meih nyei Medi-Cal heng-wangc daan.

Nzie weih taux corngh zingh baengc

Se gorngv meih qiemx longc nzie weih zorc corngh zingh baengc, lorx ca’laangh caux meih nyei siang Medi-Cal heng-wangc daan a’fai meih nyei ndie-sai. Nzunc baav meih corc haih zipv tengx nzie weih zorc corngh zingh baengc yiem gan meih nyei siang Medi-Cal heng-wangc daan. A’fai sou-daan gorn oix zuqc zoux sou fungx bun meih bieqc Medi-Cal corngh zingh heng-wangc daan yiem njiec nquenc zangc liouh nzie weih zorc corngh zingh baengc. Meih corc haih lorx tengx nzie weih zorc corngh zingh baengc yiem njiec nquenc zangc goux corngh zingh heng-wangc daan, dugh maiv zuqc zoux sou fungx mingh.

Nzie weih zorc Hopv diuv aengx caux Yong-in mienh

Beiv taux meih dorn-g-dorn butv diuv-nzeuz hoic a’fai butv da’nyeic diuc yinv hoic, meih se haih bieqc bun ninh mbuo tengx gouv zaah mangc gaax meih zien butv benx yinv hoic nyei baengc (substance use disorder) (SUD). SUD se haih zorc duqv dangx ndutv, maiv bun benx baengc-ngaaiz haih mingh zoux hoic m’nqorngv famv wuaaic. Medi-Cal maaih sou-gorn beu weih bun zorc ziux hoc SUD baengc. Yiem njiec meih nyei siang Medi-Cal heng-wangc daan yaac oix zuqc tengx meih lorx ndie-sai zorc baengc bun. Meih corc haih douc waac lorx taux meih nyei nquenc zangc tengx gunv goux heng-wangc ei-leix domh ze’weic gorn liouh tov nzie weih zorc baengc.

Bun ndie dorngh

Beiv taux meih nyei ndie-sai duqv paaiv ndie bun meih, nzunc baav Medi-Cal haih beu weih nzoih ndie-hoc beiv taux gorngv meih mv maaih da’nyeic norm beu weih sou-gorn tengx, a’fai se gorngv meih maaih da’nyeic norm beu weih sou-gorn mv baac maiv duqv beu weih ndie-hoc gan naaic norm sou-gorn. Beiv taux meih maaih hoc dauh haih duqv zipv tengx Medicare, Medicare Part D yaac maaih sou-gorn beu nzoih yietc zungv ndie-hoc, aengx caux meih yaac oix zuqc juangc cuotv jaaz-zinh. Medi-Cal kungx oix zuqc cuotv nyaanh liouh bun nyungc baav ndie dugh maiv yiem njiec meih nyei Part D sou-daan gorn wuov hnangv fai.

Tengx cie faaux njiec mv zeiz nzie weih zorc baengc aengx caux faaux njiec mv zeiz jiepv sih njiouz baengc

Se gorngv meih lorx mv duqv jauv liouh faaux njiec mingh lorx ndie-sai, zorc baengc gorn zangc, zorc nyaah, a'fai mingh zorqv ndie a'fai da'nyeic diuc Medi-Cal duqv beu weih gong-bou wuov, nzunc baav meih maaih ze'buonc gauz liouh tengx cie faaux njiec mv zeiz zorc baengc nyei jauv-louc. Aengx caux, se gorngv meih qiemx longc cie tengx faaux njiec mingh lorx zorc baengc aengx caux/fai beih sin zangc baengc, nzunc baav meih haih maaih ze'buonc horpc tengx cie faaux njiec dungh mv zeiz jiepv sih njiouz nyei baengc. Naaiv diuc tengx cie faaux njiec maiv zeiz jiepv sih njiouz nyei baengc se benx gan ambulance cie, cie-fungv van, a'fai cie van dorn liouh bun haaix dauh baengc mienh mv haih gan saeng-eiz cie a'fai si'jeiv cie wuov.

Meih oix zuqc maaih paaiv ndie-daan gan maaih sou-gorn ndie-sai cingx haih tov heuc tengx cie faaux njiec liouh mv zeiz jiepv sih njiouz zorc baengc gong. Meih nyei ndie-sai, zorc nyaah zangc, zorc zauz ndie-sai, a'fai zorc corngh zingh ndie-sai a'fai zorc butv yinv mienh ndie-sai se haih tengx paaiv heuc tengx cie faaux njiec liouh mv zeiz jiepv sih njiouz baengc bun meih. Beiv taux meih duqv zipv tengx gan Medi-Cal yiem njiec naaiv Medi-Cal heng-wangc daan, douc waac lorx nzie weih baengc mienh domh gorn liouh tov heuc tengx cie faaux njiec. Beiv taux meih maaih nzie weih-fiex-zinh jaaz Medi-Cal, meih corc haih lorx cie yiem cie-zaamc yiem njiec: <https://www.dhcs.ca.gov/services/medi-cal/Documents/List-of-Approved-Nonmedical-Transportation-Providers.pdf>.

Beiv taux maiv maaih tengx cie mbuoz-daan yiem njiec buonh deic, meih mv maaih mbuoz-daan lorx duqv cie, a'fai yei se yiem nzie weih feix zinh jaaz Medi-Cal, meih se haih tov heuc tengx gan naaiv DHCS-Benefits@dhcs.ca.gov. Maiv **dungx** dorh si'jeiv waac-fienx hietv njiec meih nyei daauh zeiv email. Department of Health Care Services (DHCS) dengv sic dauh mienh oix zuqc dau email nzuonx lorx. Ninh mbuo naaic lorx meih nyei waac-fienx. Oix zuqc tov lorx heuc tengx nyei jauv-louc jaa-nziouv maiv goz biao hnoi ndaangc taux dunz waac hnoi.

17. Yie hnangv haaix lorx waac-fienx jaa a'fai tov heuc tengx?

Douc waac lorx taux Department of Health Care Services (DHCS) Medi-Cal Helpline yiem njiec 1-800-541-5555 a'fai TTY 1-800-430-7077. Naaiv norm douc waac finz-hoc gorn se benx baeqc wang-henh longc oc. Meih corc haih douc waac mingh lorx DHCS Ombudsman ze'weic gorn yiem njiec 1-888-452-8609, a'fai TTY zatv bieqc 711 (liouh yiem California State Relay), Liv baaiz yietv mingh taux liv baaiz hnz 8:00 diemv lungh ndorm mingh taux 5:00 diemv lungh hmuangx. Naaiv norm douc waac finz-hoc gorn se benx baeqc wang-henh longc oc. A'fai meih fungx email bun ninh mbuo yiem njiec naaiv MMCDombudsmanOffice@dhcs.ca.gov. Naaiv norm Ombudsman ze'weic gorn se tengx zuangx mienh muoz dungh maaih Medi-Cal dorh nyaanh mingh longc aengx caux bieqc hnyouv taux ninh mbuo nyei ze'buonc doh leiz aengx caux ndaam-dorng gong-bou.