



California Advancing & Innovating Medi-Cal (CalAIM) Proposal Consumer Focused Stakeholder Workgroup

December 6, 2019

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CalAIM Summary

The Department of Health Care Services (DHCS) has developed a framework for the upcoming waiver renewals that encompasses broader delivery system, program and payment reform across the Medi-Cal program, called CalAIM: California Advancing and Innovating Medi-Cal.

CalAIM advances several key priorities of the Administration by leveraging Medicaid as a tool to help address many of the complex challenges facing California's most vulnerable residents, such as homelessness, insufficient behavioral health care access, children with complex medical conditions, the growing number of justice-involved populations who have significant clinical needs, and the growing aging population.



CalAIM Goals

CalAIM has three primary goals:

- Identify and manage member risk and need through Whole Person Care approaches and addressing social determinants of health;
- Move Medi-Cal to a more consistent and seamless system by reducing complexity and increasing flexibility; and
- Improve quality outcomes and drive delivery system transformation through value-based initiatives, modernization of systems and payment reform.



CalAIM Stakeholder Engagement

Stakeholder engagement is critical. Below is a summary of ways in which stakeholders can engage with CalAIM:

- **Submit Comments via Email.** The [CalAIM Proposal](#) was released on October 28, 2019. In order to incorporate comments into future CalAIM workgroups and engage in early discussions with stakeholders, DHCS is soliciting comments by December 16, 2019. Comments on the proposal can be submitted to CalAIM@dhcs.ca.gov.
- **Engage in CalAIM Workgroup Meetings.** DHCS has established five topic-specific stakeholder workgroups to further explore specific sections of the CalAIM proposal. Please visit the [CalAIM webpage](#) to review the workgroup schedules, access materials, and learn how to attend a workgroup meeting in-person or via phone.



CalAIM Stakeholder Engagement (Cont.)

- **Attend DHCS Stakeholder Meetings.** While the majority of CalAIM issues will be discussed through the CalAIM workgroups, some will be presented for discussion during the [Stakeholder Advisory Committee \(SAC\)](#), [Behavioral Health Stakeholder Advisory Committee \(BH-SAC\)](#), and other DHCS sponsored stakeholder meetings.
- **Subscribe to Receive Email Updates.** DHCS kicked off a CalAIM newsletter to alert stakeholders about important announcements and to highlight upcoming stakeholder events focused on CalAIM. You can [subscribe](#) to DHCS' stakeholder email service to receive CalAIM updates.
- **Visit the CalAIM Website.** The [CalAIM page](#) on the DHCS website serves as a one-stop shop for information and materials regarding CalAIM.



County Initiatives: Enhancing County Eligibility Oversight and Monitoring

- Federal, State, and DHCS audits of Medi-Cal eligibility determinations conducted since the implementation of the Affordable Care Act have identified a number of issues that must be addressed and resolved.
- Audit findings, recommendations, and corrective action plans imposed upon DHCS require the State to implement additional oversight activities needed to increase the administrative integrity of the Medi-Cal program.
- Federal audit findings have also levied fiscal penalties upon DHCS, requiring the State to repay the federal matching funds that were claimed as a result of erroneous Medi-Cal eligibility determinations.



Enhancing County Eligibility Oversight and Monitoring (Cont.)

DHCS recommends a phased-in approach to working with the counties to increase program integrity with respect to eligibility and enrollment:

- Reinstate county performance standards
- Develop an updated process for the monitoring and reporting of county performance standards
- Ensure DHCS/County partnership through regular meetings and open lines of communication
- Develop a tiered corrective action approach
- Incorporate fiscal penalties as part of the tiered corrective action approach
- Incorporate findings/actions in public facing report cards

For detailed timeline, see CalAIM proposal.



Open Discussion



County Initiatives: Mandatory Medi-Cal Application Process Upon Release from Jail

- DHCS is proposing to mandate all counties implement a county inmate pre-release Medi-Cal application process by January 1, 2022, which would include juvenile facilities.
- The goal of the proposal is to ensure the majority of county inmates/juveniles that are eligible for Medi-Cal and are in need of ongoing physical or behavioral health treatment, receive timely access to Medi-Cal services upon release from incarceration.
- The mandated county inmate pre-release application process will standardize policy, procedures, and collaboration between California's county jails, county sheriff's departments, juvenile facilities, county behavioral health and other health and human services entities.



Open Discussion



FUTURE

CaAIM Discussions

- **Mandatory Medi-Cal Application Process upon Release from Jail - Behavioral Health Warm-Handoff.** DHCS proposes to mandate warm-handoffs from county jail release to county behavioral health departments for inmates receiving behavioral health services while incarcerated, to allow for continuation of behavioral health treatment in the community.
- **Improving Beneficiary Contact and Demographic Information.** DHCS proposes to engage with key partners during 2020-21 to develop thoughtful and realistic recommendations for implementing improvements in how contact and demographic information can be updated by other entities in addition to county eligibility workers.



FUTURE

CaAIM Discussions

- **Develop a Long-Term Plan for Foster Care.** In 2020, DHCS is proposing to convene a workgroup of stakeholders to weigh in on a long-term plan and strategy for improving health outcomes and the delivery of fully-integrated health care services for foster care children and youth. Based on the recommendations from this workgroup, DHCS, California Department of Social Services, and other sister departments would work to implement such changes based on timelines developed in the stakeholder process.

The [CaAIM page](#) on the DHCS website is updated on a real-time basis, so check back often for the latest developments, including information about these future CaAIM workgroup meetings.



Questions?

Next CFSW Meeting is scheduled on
January 3rd, 2020
10:00am - Noon

For questions, comments,
or to request future agenda items
please email: DHCS_CFSW@dhcs.ca.gov