

The following table describes the process for an individual transitioning from MAGI Medi-Cal to APTC that is initiated by CalHEERS. The first column denotes the item number and system, the second column describes the step and process flow for the specific item and the third column describes the logic flow for each item.

| <b>Item # (system)</b> | <b>Process Description</b>   | <b>Process Flow</b>  |
|------------------------|--|--|
| 1 (CalHEERS)           | Consumer is Enrolled in MAGI-Medi-Cal  | If 1 then 2.   |
| 2 (CalHEERS)           | Report A Change performed in CalHEERS  | If 2 then 3.   |
| 3 (CalHEERS)           | Run Business Rules Engine (BRE)  | If 3 then 4.   |
| 4 (CalHEERS)           | Soft Pause Eligible?   | If 4 is no, then Separate Workflow: Not Soft Pause Eligible.<br><br>If 4 is yes, Send unsolicited DER, then 5. |
| 5 (SAWS)               | Screen for and Determine Eligibility for Non-MAGI MC (Follows process as defined in ACWDL 14-18) | If 5, then 6.  |
| 6 (CalHEERS)           | Lift Soft Pause  | If 6, then 7.  |
| 7 (SAWS)               | Eligible for Non-MAGI MC?  | If yes, then 16.<br><br>If no, then 8.   |
| 8 (SAWS)               | Submit EDR for MC Termination  | If no EDR, then 9.<br><br>If EDR, then 11.   |
| 9 (SAWS)               | Set Termination Date for Medi-Cal (EW40)   | If 9, then 10.   |
| 10 (MEDS)              | Post EW40 transaction  | If 10, then END.   |
| 11 (CalHEERS)          | Run BRE  | If 11, then 15.<br><br>If DER, then 14.  |
| 12 (CalHEERS)          | Establish APTC/QHP Eligibility in MEDS (Send HX20)   | If 12, then 13.  |
| 13 (MEDS)              | Post HX20 transaction  | If 13, then END.   |
| 14 (SAWS)              | Confirm Eligibility Results between CalHEERS and SAWS  | If 14, then END.   |

| Item # (system) | Process Description   | Process Flow     |
|-----------------|---|------------------|
| 15 (CalHEERS)   | QHP Plan Selection, Enrollment, and Premium Payment<br>Consumer Support Resources: <ul style="list-style-type: none"> <li>• Plan Selection task guide for county workers</li> <li>• County liaison</li> <li>• Referral to CC Service Center / Service Channels at client request</li> </ul> | If 15, then 12.  |
| 16 (SAWS)       | Enroll in other MC Program  | If 16, then END. |

### Assumptions

- Step 4: Soft Pause- Allows for full Medi-Cal evaluation of Aged, Blind, Disabled programs as well as for children under 19 y/o (MAGI Medi-Cal continues during this period). If the consumer is not Soft Pause eligible, the referral process to APTC/QHP will proceed.
- Step 5: The beneficiary may take up to 30 days to respond to screening information request from the County Eligibility Worker.
- Step 15: Current operating assumption is that a CEW will assist with the selection of a Covered CA plan in the case of Medi-Cal Discontinuance.
- Client may choose to decline coverage anywhere within process from either agency or choose to not provide adequate information required for a full determination.

The following table describes the process for an individual transitioning from MAGI Medi-Cal to APTC that is initiated by SAWS. The first column denotes the item number and system, the second column describes the step and process flow for the specific item and the third column describes the logic flow for each item.

| <b>Item # (system)</b> | <b>Process Description</b>   | <b>Process Flow</b>  |
|------------------------|--|--|
| 1 (SAWS)               | Consumer is Enrolled in MAGI-Medi-Cal  | If 1 then 2.   |
| 2 (SAWS)               | Report A Change performed in CalHEERS  | If 2 then 3.   |
| 3 (CalHEERS)           | Run Business Rules Engine (BRE)  | If 3 then 4.   |
| 4 (CalHEERS)           | Soft Pause Eligible?   | If 4 is no, then Separate Workflow: Not Soft Pause Eligible.<br><br>If 4 is yes, Send unsolicited DER, then 5. |
| 5 (SAWS)               | Screen for and Determine Eligibility for Non-MAGI MC (Follows process as defined in ACWDL 14-18) | If 5, then 6.  |
| 6 (CalHEERS)           | Lift Soft Pause  | If 6, then 7.  |
| 7 (SAWS)               | Eligible for Non-MAGI MC?  | If yes, then 16.<br><br>If no, then 8.   |
| 8 (SAWS)               | Submit EDR for MC Termination  | If no EDR, then 9.<br><br>If EDR, then 11.   |
| 9 (SAWS)               | Set Termination Date for Medi-Cal (EW40)   | If 9, then 10.   |
| 10 (MEDS)              | Post EW40 transaction  | If 10, then END.   |
| 11 (CalHEERS)          | Run BRE  | If 11, then 15.<br><br>If DER, then 14.  |
| 12 (CalHEERS)          | Establish APTC/QHP Eligibility in MEDS (Send HX20)   | If 12, then 13.  |
| 13 (MEDS)              | Post HX20 transaction  | If 13, then END.   |
| 14 (SAWS)              | Confirm Eligibility Results between CalHEERS and SAWS  | If 14, then END.   |

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| 15 (CalHEERS)   | QHP Plan Selection, Enrollment, and Premium Payment<br>Consumer Support Resources: <ul style="list-style-type: none"> <li>• Plan Selection task guide for county workers</li> <li>• County liaison</li> <li>• Referral to CC Service Center / Service Channels at client request</li> </ul> | If 15, then 12.  |
| 16 (SAWS)       | Enroll in other MC Program  | If 16, then END. |

### Assumptions

- Step 2: When changes are reported to the county, some steps may be streamlined due to real-time information provided by the beneficiary to the County Eligibility Worker.
- Step 4: Soft Pause- Allows for full Medi-Cal evaluation of Aged, Blind, Disabled programs as well as for children under 19 y/o (MAGI Medi-Cal continues during this period). If the consumer is not Soft Pause eligible, the referral process to APTC/QHP will proceed.
- Step 5: The beneficiary may take up to 30 days to respond to screening information request from the County Eligibility Worker.
- Step 15: Current operating assumption is that a CEW will assist with the selection of a Covered CA plan in the case of Medi-Cal Discontinuance.
- Client may choose to decline coverage anywhere within process from either agency or choose to not provide adequate information required for a full determination.