DHCS

MICHELLE BAASS
DIRECTOR

State of California—Health and Human Services Agency
Department of Health Care Services

GAVIN NEWSOM
GOVERNOR

Important news about your health coverage
Coronavirus (COVID-19) Uninsured Group Program

Dear Beneficiary,

You are enrolled in the Coronavirus (COVID-19) Uninsured Group Program. It only covers medically necessary COVID-19 testing, testing-related services, and treatments.

The COVID-19 Uninsured Group Program ends May 31, 2023.
The program is ending because the law changed.

Find out if you qualify for Medi-Cal or Covered California
You can apply for no-cost or low-cost health coverage through Medi-Cal or Covered California. There is one application for both programs.

APPLY TODAY in one of these ways:

- **Online** at CoveredCA.com, MyBenefitsCALWIN.org or BenefitsCal.com

- **By mail**
  Fill out the Application for Health Insurance that came with this letter and mail to:
  Covered California
  P.O. Box 989725
  West Sacramento, CA, 95798-9725

  Or mail it to your local county office. Find your local county office information at http://dhcs.ca.gov/COL. Or call the Medi-Cal Helpline at 800-541-5555.

  You can also download a paper application in many languages at https://www.dhcs.ca.gov/applyformedi-cal.

- **By phone**
  Call Covered California at 800-300-1506. Or call your local county office. Find your local county office at http://dhcs.ca.gov/COL. Or call the Medi-Cal Helpline at 800-541-5555.

- **In person**

Apply for Medi-Cal or Covered California coverage in person at your local county office. Find your local county office information at http://dhcs.ca.gov/COL. Or call 800-541-5555.

Apply for Covered California before your COVID-19 Uninsured Group Program coverage ends!

Due to the COVID-19 Public Health Emergency, Covered California has a special enrollment period. It will end **60 days** after the last day of the month when the Public Health Emergency ends. You may also enroll if you have another qualifying life event. Or enroll during Covered California's open enrollment period.

To apply for Covered California online, go to CoveredCA.com/apply.
- In the "Special Enrollment" dropdown-menu, choose "Pandemic (COVID-19)/ Public Health Emergency" as your qualifying life event.
- For the date of your qualifying life event, enter the current date.

What if I got a bill for COVID-19 testing or treatment?
- If you got a bill for COVID-19 testing or treatment **before** the program ends, tell the billing Medi-Cal provider to submit the claim to Medi-Cal instead of billing you.
- If you got COVID-19 testing or treatment **after** the program ends, you can apply for Medi-Cal and get the services covered if you qualify for coverage. This includes up to three months of retroactive (back) Medi-Cal coverage. If you enroll in Covered California, tell the biller to submit the claim to your health insurance company.
- If you paid for COVID-19 testing or treatment while you were in the COVID-19 Uninsured Group Program, you can ask for a refund. Call the Medi-Cal Beneficiary Service Center at 916-403-2007. To learn more about refunds, go to the Medi-Cal Out-of-Pocket Expense Reimbursement (Conlan) webpage at https://www.dhcs.ca.gov/conlan.

Can I get the COVID-19 vaccine, testing or treatment when this program ends?
After this program ends, you can still get vaccinated for free. To learn more, go to www.myturn.ca.gov.

If you need COVID-19 testing or treatment after this program ends, you can apply for Medi-Cal or Covered California. If you qualify, you can get covered for COVID-19 services and more.

Questions?
- Email us at COVID19Apps@dhcs.ca.gov.
- Or call 916-552-9200.
- Or mail your questions to:

Department of Health Care Services
Medi-Cal Eligibility Division, MS 4607
P.O. Box 997417
Sacramento, CA 95899-7417

To get free help in other languages, use the phone numbers listed on the Notice of Language Services that came with this letter.

Thank you,

Department of Health Care Services
State of California

Important Information About Your Fair Hearing Rights

The COVID-19 Uninsured Group Program is ending on May 31, 2023, because the law changed. You cannot appeal the termination of the program due to a change in the law. (An appeal is a process where you dispute a decision and ask for a fair hearing to review the decision.) You can request a fair hearing if you disagree with a decision related to your Medi-Cal application, benefits or services. You can learn more about how to request a hearing at:

https://www.dhcs.ca.gov/fair-hearing.

Or you can call 1-800-743-8525 (TTY: 1-800-952-8349).