## DHCS/Covered CA Immigration Workgroup Action Item Log

| Item   |             |  |            |             |  |
|--------|-------------|--|------------|-------------|--|
| Number | Date Logged | Action Item  | Owner      | Status      | Notes  |
| 1      |             | Is a Medi-Cal denial notice required for individuals who are under Medi-Cal income limits, but not eligible for full scope Medi-Cal due to immigration status, to apply for Covered CA? Ex. An individual with Temporary Protected Status who is eligible for Medi-Cal but is not eligible for full-scope Medi-Cal due to immigration status, but is lawfully present for coverage through the exchange. | Covered CA | Completed   | No. These cases are escalated and require a manual verification and workaround.  |
| 2      | 6/1/2015    | How is the exchange handling individuals who are not eligible for exchange coverage but apply and get coverage? For example a DACA individual. Will these individuals have to repay/payback subsides?  | Covered CA | Completed   | These cases would fall under the reconciliation process. They would have to repay subsides. They have the right to appeal.   |
| 3      | 6/1/2015    | Provide a list of acceptable Remote Identity Proofing (RIDP) identity documents.   | Covered CA | In Progress | Link of acceptable documents provided in email by Covered CA on 06/29/15, however there are no documents listed for Remote Identity Proofing.  |
| 4      | 6/15/2015   | What is Individual Taxpayer Identification Number (ITIN) used for?   | Covered CA | Completed   | The ITIN number is optional. It can be used if an applicant can not provide an SSN. This number is used by the tax board to verify income.   |
| 5      | 6/15/2015   | How many people are waiting to complete an application due to RIDP   | Covered CA | In Progress |  |
| 6      | 6/15/2015   | Are questions regarding qualified immigrant, residence since August 1996, veteran or active-duty military used correctly on the application?     Advocates would like to know if these questions will only be asked if the applicant is Medi-Cal eligible. For example, would these questions only be asked of applicants who screen financially eligible for Medi-Cal?                                  | MCED       | In Progress | 1. CR 32277 (Eligibility Based on LP/QNC (Qualified Non-Citizen)) will deploy functionality to use the 5-year bar information from the application as well as HUB electronic verification information related to whether or not the 5-year applies (yes/no) and has been met (yes/no).  2. There is no current ability to use dynamic functionality to screen applicants for income eligibility to either Medi-Cal or APTC/CSR within the application itself. At this time, the online applicant must answer all required questions, sign the application and click "submit" before eligibility for Medi-Cal or APTC/CSR is determined. As the 5-year bar questions are required for certain applicants based on their response to citizenship/immigration questions, these applicants will need to answer the question before the program they are eligible for is known. |
| 7      | 6/15/2015   | Covered CA informing notices   | Covered CA | In Progress | Revisions made, will send out a copy of the revised notices. Notices will be in the most common threshold languages, but will include the babel page which includes all threshold languages.   |
| 8      | 6/15/2015   | Inconsistency numbers for this year  | Covered CA | In Progress | We cannot yet release this information.  |
| 9      | 6/29/2015   | What does the appeals process look like?   | Covered CA | In Progress | The appeals process is not different for immigration issues. It is described at http://www.coveredca.com/youre-in/file-an-appeal-or-complaint/   |
| 10     | 6/29/2015   | How many cases are there for DACA individuals who have<br>had to appeal?   | Covered CA | In Progress | None to date.  |
| 11     | 6/29/2015   | What threshold languages will the notices be sent in?  | Covered CA | In Progress | Notices will be available in English, Spanish, Chinese (traditional), Vietnamese and Korean. The information on the babel page will be translated in the remaining 11 threshold languages.   |
| 12     |             | Will outreach include calls and emails this year?  | Covered CA | In Progress | Yes, Covered CA will organize an outbound call unit to resolve inconsistencies. In addition, an e-mail campaign will also be launched.   |
| 13     |             | Send out a copy of the notices that will be mailed to advocates for inconsistencies and pre-term notices. Was the babel line changed as requested by advocates?  | Covered CA | Open        |  |
| 14     | 7/13/2015   | Are the 85,000 inconsistencies for newly eligibles?  | Covered CA | Open        |  |
| 15     | 7/13/2015   | Health Care for All Children Work Plan   | MCED       | Open        |  |

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