



IMPERIAL COUNTY - INNERCARE
NAVIGATORS PROJECT WORK PLAN

Program Planning and Startup Plan

Section 1: Identify specific Navigators Project's planning and start-up activities and the anticipated completion dates for the activities identified.

PROGRAM PLANNING AND START-UP ACTIVITIES	ANTICIPATED COMPLETION DATE	ACTUAL COMPLETION DATE
Since Inncare has an established program and trained staff, planning and Start-up activities will be minimal.	08/31/2022	N/A
New staff will be trained by current staff and will shadow experienced CEC for a minimum of 60 days.	09/30/2022	N/A
Laptop & Scanner/Mobile printer will be ordered and formatted for program.	08/31/2022	N/A
Additional informational and printed materials will be created quarterly based on changes to programs or information.	08/31/2022	N/A
Additional informational and printed materials will be created quarterly based on changes to programs or information.	11/30/2022	N/A
Additional informational and printed materials will be created quarterly based on changes to programs or information.	02/28/2023	N/A
Additional informational and printed materials will be created quarterly based on changes to programs or information.	05/31/2023	N/A



**IMPERIAL COUNTY - INNERCARE
NAVIGATORS PROJECT WORK PLAN**

Normal Operations

Section 2: Identify specific outreach, application assistance, enrollment, access & utilization to health care, troubleshooting, and retention strategies and activities that meet the core objectives of AB 74 you will conduct to implement this approach. Identify specific target population(s) and the responsible entity who will implement these activities. Please list an activity(ies) for each task. For reference, a short list of examples of activities under each task is on Tab 6.

TASK	STRATEGIES AND ACTIVITIES	TARGET POPULATIONS	RESPONSIBLE ENTITY
Outreach	Staff will commence scheduling community events and outreach opportunities that CECs will attend	1,2,3,4,5,6,7,8,9,10,11,12	Innecare
Enrollment	Staff will resume scheduling Outreach and Enrollment activities at the Imperial County Jail for soon to be released inmates	11	Innecare
Outreach	Staff will identify rural and marginalized neighborhoods for Door to Door outreach activities	1,2,3,4,5,6,7,8,9,10,11,12	Innecare
Outreach	When Imperial County public schools open, Staff will begin to schedule Informational and outreach meeting with students and parents	6,7,8,9,10	Innecare
Outreach	Staff will partner with community organizations to participate in the Annual Farmworker Appreciation Activities, Farmworker Health Fairs, and Farmworker Resource Services.	12	Innecare
Enrollment	During all events and outreach activities staff will schedule enrollment appointments and provide contact information	1,2,3,4,5,6,7,8,9,10,11,12	Innecare
Application Assistance	During and after enrollments appointments staff will provide contact information for all individuals who need additional assistance or follow up support	1,2,3,4,5,6,7,8,9,10,11,12	Innecare
Troubleshooting	Staff will make contact with County DPSS and create a contact list to help troubleshoot any problems or barriers that may occur to applicants	1,2,3,4,5,6,7,8,9,10,11,12	Innecare
Retention	After all enrollment contacts we will ask Individuals if they would like us to hold their contact info for future support and retention	1,2,3,4,5,6,7,8,9,10,11,12	Innecare
Outreach	Staff will outreach to all CDSDP patients who use cash or sliding scale for payment to asses if they qualify for Medi-Cal	1,2,3,4,5,6,7,8,9,10,11,12	Innecare



**IMPERIAL COUNTY - INNERCARE
NAVIGATORS PROJECT WORK PLAN**

Public Health Emergency (PHE) Plan

Section 3: On this tab, partners should list additional activities that go above and beyond the core AB74 activities as for the following phases of PHE. 1) Identify activities relating to outreach focus during PHE to encourage beneficiaries to provide their local county social services agency with any updated contact information such as: name, address, phone number, and email so the county can contact beneficiaries with important information about keeping their Medi-Cal coverage. Identify specific target population(s) and the responsible entity who will implement these activities. 2) Identify activities relating to outreach and retention during the 60 days prior to PHE termination. Identify specific target population(s) and the responsible entity who will implement these activities. 3) Identify activities relating to the PHE unwind which focuses on retention. Identify specific target population(s) and the responsible entity who will implement these activities.

TASK	STRATEGIES AND ACTIVITIES	TARGET POPULATIONS	RESPONSIBLE ENTITY
During PHE			
Outreach	All Inncare Informational Flyers will include information relating to AB74 activities	1,2,3,4,5,6,7,8,9,10,11,12	Inncare
Outreach	All Inncare Medi-Cal patients and community contacts will be encouraged to update all information with County Officials	1,2,3,4,5,6,7,8,9,10,11,12	Inncare
Media Outreach	Staff will engage with local media and use social media to inform the community on AB 74 activities	1,2,3,4,5,6,7,8,9,10,11,12	Inncare
60 Days Prior to PHE Termination			
Outreach	Staff will continue to inform and educate the community of AB 74 activities and update information to County Officials	1,2,3,4,5,6,7,8,9,10,11,12	Inncare
Retention Assistance	Staff will begin to contact all identified Medi-Cal recipients to make appointments and begin retention process	1,2,3,4,5,6,7,8,9,10,11,12	Inncare
Retention	Staff will assist all identified individuals who fall into the AB74 category and work to keep them enrolled	1,2,3,4,5,6,7,8,9,10,11,12	Inncare
12 Month PHE Unwinding Period			
Redetermination Assistance	Staff will continue to inform and educate the community of AB 74 activities and Identify those needing Redetermination services	1,2,3,4,5,6,7,8,9,10,11,12	Inncare
Retention	Staff will use all previous activities and strategies to continue to identify individuals during this time period	1,2,3,4,5,6,7,8,9,10,11,12	Inncare