DHCS Pregnancy Stakeholder Workgroup Meeting Notes



Date: Friday, August 28, 2015

Time: 1 PM - 2 PM

Location: Department of Health Care Services (DHCS), 1501 Capitol Avenue, Sacramento, CA 95814; Room 71.6014

Conference Line: 866-746-9446; Participant Passcode: 9166982

Meeting Purpose: Discuss and collaborate on pregnancy-related work efforts, issues, and concerns with DHCS and the

stakeholder community.

ATTENDEES:

| California Dept of Health Care Services (DHCS) | Consumer Advocates/Representing Organizations |
|--|--|
| ⊠ Alice Mak | Lucy Quacinella (MCHA) |
| Ernesto Sanchez | ☑ Donald Nollar (MCHA) |
| Karen Chang | Elizabeth Landsberg (WCLP) |
| □ Laurie Lay | Dipti Singh (Health Law) |
| | Lynn Kersey (MCHA) |
| Cynthia Cannon | California Welfare Director's Association (CWDA) |
| ⊠ Nicole Porter | 🔀 Assmaa Elayyat |
| ☐ Daryl Hightower | |
| Matthew Ortiz | |
| Rene Mollow | |
| ∑ Yingjia Huang | |

NOTES

Agenda & Notes CMS Discussion 1. DHCS and CMS trying to firm up the date for CMS discussion. Tentatively scheduled for 9/18/2015 but also assessing other options for Week of 9/21/15. **Pregnant Women Impacted by Income Expansion** DHCS shared the final informational notice, e-Blast, and provider bulletin with advocates in the pregnancy workgroup on 8/28/2015. o DHCS is ready to initiate the mailing for the pregnant women impacted by the income expansion in October 2015. o All notices will be sent in English and Spanish with the languages taglines and county contact listings. 2. Advocates requested to translate into all threshold languages if possible. DHCS also published MEDIL 15-25: Pregnancy Eligibility Full-Scope Medi-Cal Coverage Expansion to notify counties of the effective dates of the expansion of the full-scope Medi-Cal coverage for pregnant women. MEDIL was shared with advocates on 8/28/2015 **Provider Manuals** DHCS shared eight sections of the draft provider manuals with advocates prior to the 8/28/2015 call. DHCS requested advocate feedback on the eight sections of the provider manuals prior to 9/11/2015 workgroup meeting.

Agenda & Notes

- Advocates inquired about whether there are denied services for the pregnant women? How many people are reviewing the claims and making the decision to deny them?
- DHCS (Rene): Adjudicators cannot make inferences. Requested advocates to send denied claim samples to Rene.
- **[ACTION ITEM]** Advocates to review the eight sections of the provider manuals and provide comments and feedback to DHCS.
- [ACTION ITEM] Advocates to send examples of denied claims to Rene/DHCS.
- DHCS reaffirmed that no specific exclusions apply for services sought by the pregnant women just as long as the provider enters in the right pregnancy diagnosis code.

MEC Table Update

3.

5.

- MEC Table Update in CalHEERS—DHCS shared that the MEC table update in CalHEERS is currently tentatively scheduled for October 12 (Release 15.9).
- Advocates inquired on whether there will be a notice sent to current dual enrollees in the scenario in which the pregnant woman no longer wants to pay for the QHP coverage.
- Postpartum Coverage Updates
 - DHCS reported that CMS is reassessing the previous direction that the services covered in the
 postpartum period is not considered MEC. There is no official confirmation/letter from CMS yet on
 this matter. DHCS will continue to report updates to advocates at the workgroup.
- 4. Review of Action Items from August 14, 2015

Closing and Recap of Action Items

- [ACTION ITEM] Advocates to review the eight sections of the provider manuals and provide comments and feedback to DHCS.
- [ACTION ITEM] Advocates to send examples of denied claims to Rene/DHCS.

NEXT MEETING:

Friday, September 11, 2015 1:00 PM – 2:00 PM

ACTION ITEMS

(ONLY OPEN ACTION ITEMS AND ACTION ITEMS FROM THE MOST CURRENT MEETING ARE TRACKED BELOW IN THE NOTES)

| | Action Item | <u>Owner</u> | Date Logged | Due Date | <u>Status as of 9/9/2015</u> |
|-----|--|--------------------------------------|-------------|-----------|--|
| 4. | Discuss with Covered CA on APTC reconciliation for these dual enrollees; devise outreach plan to reach out and inform this population of upcoming changes. | Ernesto Sanchez/DHCS | 5/8/2015 | 9/11/2015 | OPEN, Dependent on CMS MEC designation. DHCS is coordinating a grandfathering process for existing dual enrollees with CMS and the intent is to leave them in their existing coverage after they complete their pregnancy. |
| 4a. | DHCS will work with Covered California to flag the limited scope population and notify them that their coverage is MEC compliant | Ernesto Sanchez/DHCS | 7/31/2015 | 9/11/2015 | OPEN, IN PROGRESS, DHCS will discuss with Covered California the feasibility of potential options to inform the limited scope population that their coverage is MEC compliant. |
| 5. | Timeline for changes to the CoveredCA.com page to provide visible banners/buttons for the pregnant women applicants Provide ETA to consumer advocates when pregnancy fact sheet will be posted. | Ernesto Sanchez/DHCS | 5/8/2015 | 9/11/2015 | CLOSED, Covered California confirmed that the new web messaging and fact sheet has been posted. |
| 12. | Follow-up with CalHEERS on advocates' participation in UAT testing | Fei Collier/DHCS | 5/8/2015 | 9/11/2015 | OPEN , Additional updates will be provided at the AB 1296 Workgroup meeting on 9/11/2015. |
| 19. | DHCS to work with Covered CA and Maximus on the following: How many pregnant applicants with income over 213% up to 322% FPL have been determined eligible to Covered CA and enrolled into a QHP? Of those, how many did Maximus succeed in reaching by telephone about the option to switch to MCAP? How many with incomes over 213% up to 322% FPL enrolled in QHP switch over to MCAP? | Ernesto Sanchez/DHCS | 6/5/2015 | 9/11/2015 | OPEN, IN PROGRESS |
| 34. | Consumer advocates requested DHCS get agreement internally as to whether the individual is subject to a tax penalty. | Ernesto Sanchez/DHCS | 7/17/2015 | 9/11/2015 | CLOSED, According to CMS/IRS/CCIIO individuals who receive APTC coverage based on the marketplace determination (Single Streamlined Application) would not have tax liability if that determination was later changed. DHCS addressed this at the 8/28/15 Pregnancy Workgroup meeting. |
| 36. | DHCS committed to sharing eligibility worker scripts on the education process, re: how to access full scope services. | Ernesto Sanchez/Benefits/D HCS | 7/17/2015 | 9/11/2015 | OPEN, IN PROGRESS |
| 37. | DHCS will confirm postpartum services. | Benefits Division /DHCS | 7/31/2015 | 9/11/2015 | CLOSED, DHCS shared with advocates on 8/14/2015 via the provider manual sections. |

| | Action Item | <u>Owner</u> | Date Logged | <u>Due Date</u> | <u>Status as of 9/9/2015</u> |
|-----|--|-------------------------|-------------|-----------------|--|
| 38. | Advocates asked to see a flowchart of transition between limited scope postpartum coverage and APTC. | Ernesto Sanchez/DHCS | 7/31/2015 | 9/11/2015 | OPEN, IN PROGRESS, Dependent on ongoing CMS discussions on MEC Decision. DHCS will provide status updates to advocates regarding this topic at regular workgroup meetings. |
| 39. | DHCS will research the suggested edits of "medically necessary care during pregnancy" on eBlast. | Ernesto Sanchez/DHCS | 7/31/2015 | 8/28/2015 | CLOSED, Final versions of eBlast and Provider Bulletin shared with advocates on 8/21/2015. |
| 40. | Advocates will review the language and provide feedback by 8/17 COB. | Lucy Quacinella | 8/14/2015 | 8/17/2015 | CLOSED, Advocates provided feedback on 8/17. |
| 41. | DHCS will provide a list of denied services, re: pregnancy diagnosis code. | Benefits Division/DHCS | 8/14/2015 | 9/11/2015 | OPEN, IN PROGRESS |
| 42. | Advocates to review the eight sections of the provider manuals and provide comments and feedback to DHCS | Lynn Kersey | 8/28/2015 | 9/11/2015 | OPEN |
| 43. | Advocates to send examples of denied claims to Rene/DHCS | Lynn Kersey | 8/28/2015 | 9/11/2015 | OPEN |