# DHCS Pregnancy Stakeholder Workgroup Meeting Notes



Date: Friday, September 11, 2015

**Time:** 1 PM - 2 PM

Location: Department of Health Care Services (DHCS), 1501 Capitol Avenue, Sacramento, CA 95814; Room 71.6014

Conference Line: 866-746-9446; Participant Passcode: 9166982

Meeting Purpose: Discuss and collaborate on pregnancy-related work efforts, issues, and concerns with DHCS and the

stakeholder community.

### **ATTENDEES**:

California Dept of Health Care Services (DHCS)	Consumer Advocates/Representing Organizations
Alice Mak	□ Lucy Quacinella (MCHA)
Ernesto Sanchez	□ Lynn Kersey (MCHA)
Karen Chang	Elizabeth Landsberg (WCLP)
Laurie Lay	Dipti Singh (Health Law)
	☐ Jessica Johnson (California Association of Midwives)
	California Welfare Director's Association (CWDA)
□ Daryl Hightower	Cathy Senderling
Matthew Ortiz	
Rene Mollow	
Xingjia Huang	
Maryjane Moua	
Sherilyn Walden	
Cynthia Owens	

#### NOTES

<u>N(</u>	<u>otes</u>						
	Agenda & Notes						
1.	<ul> <li>Pregnant Women Impacted By Income Expansion</li> <li>The information notice mailing will occur next week. The notice will be provided in English and Spanish with tag lines for all other threshold languages.</li> <li>DHCS is in the process of scheduling a meeting with CMS and Advocates within the next two weeks.</li> </ul>						
2.	<ul> <li>Provider Manual Discussion</li> <li>DHCS received Advocate comments yesterday afternoon and appreciate the responses.</li> <li>Advocates believe the issues are fairly straight forward and are available to discuss in depth if needed.</li> <li>Advocates expressed that while CMS has issued guidance declaring pregnancy related services as MEC, there are gaps that need to be clarified.         <ul> <li>Advocates: It's important for DHCS to update the Provider Manual, as well as related communications.</li> <li>Advocates: Presently, issues are framed in a "what might not be covered" manner. That message should not be conveyed in an environment where Medi-Cal for pregnant women is supposed to be inclusive.</li> </ul> </li> </ul>						

#### **Agenda & Notes**

- Advocates shared that it is important providers understand the breadth of what is covered.
- DHCS reiterated its intent is to not have exclusions in the pregnancy related services. DHCS's aim is to be in compliance with federal guidance.
- Advocates also mentioned the need to look at other eligibility aid codes. They provided the example of an immigrant woman who gets enrolled before her pregnancy.

#### **MCAP Impementation into CalHEERS**

- Phase 1 of integrating Medi-Cal Access into CalHEERS is scheduled to go into Release 15.9. This goes 'live'
   October 12<sup>th</sup>.
- Phase 2 of integrating Medi-Cal Access into CalHEERS has been delayed to Release 16.9 at the soonest. This phase concerns moving case management of the current administrative vendor into the SAWS systems.
- Advocates expressed hope the 15.9 launch goes as expected. They asked where problems should be referred if problems occur.
  - DHCS: Advocates can direct any problems to Ernesto or Karen and they will advance the issue as needed. Consistent with all system implementations over the years, DHCS will be monitoring closely.
- 4. Review of Action Items from August 14, 2015
- 5. Closing and Recap of Action Items

#### **NEXT MEETING:**

3.

Friday, September 25, 2015 1:00 PM – 2:00 PM

## **ACTION ITEMS**

(ONLY OPEN ACTION ITEMS AND ACTION ITEMS FROM THE MOST CURRENT MEETING ARE TRACKED BELOW IN THE NOTES)

	Action Item	<u>Owner</u>	Date Logged	<u>Due Date</u>	<u>Status as of 9/23/2015</u>
4.	Discuss with Covered CA on APTC reconciliation for these dual enrollees; devise outreach plan to reach out and inform this population of upcoming changes.	Ernesto Sanchez/DHCS	5/8/2015	9/11/2015	OPEN, Dependent on CMS MEC designation. DHCS is coordinating a grandfathering process for existing dual enrollees with CMS and the intent is to leave them in their existing coverage after they complete their pregnancy. Goal is to not discrupt pregnant women or transfer during pregnancy. As of 9/16/15 still dependent on CMS MEC designation.
S4a.	DHCS will work with Covered California to flag the limited scope population and notify them that their coverage is MEC compliant.	Ernesto Sanchez/DHCS	7/31/2015	9/11/2015	OPEN, IN PROGRESS, DHCS will discuss with Covered California the feasibility of potential options to inform the limited scope population that their coverage is MEC compliant. As of 9/16/15 still dependent on CMS MEC designation.
5.	Timeline for changes to the CoveredCA.com page to provide visible banners/buttons for the pregnant women applicants  Provide ETA to consumer advocates when pregnancy fact sheet will be posted.	Ernesto Sanchez/DHCS	5/8/2015	9/11/2015	<b>CLOSED</b> , Covered California confirmed that the new web messaging and fact sheet has been posted.
12.	Follow-up with CalHEERS on advocates' participation in UAT testing	Fei Collier/DHCS	5/8/2015	9/11/2015	<b>OPEN</b> , Additional updates were provided at the AB 1296 Workgroup meeting on 9/11/2015.
19.	<ul> <li>DHCS to work with Covered CA and Maximus on the following:         <ul> <li>How many pregnant applicants with income over 213% up to 322% FPL have been determined eligible to Covered CA and enrolled into a QHP?</li> <li>Of those, how many did Maximus succeed in reaching by telephone about the option to switch to MCAP?</li> </ul> </li> <li>How many with incomes over 213% up to 322% FPL enrolled in QHP switch over to MCAP?</li> </ul>	Ernesto Sanchez/DHCS	6/5/2015	9/11/2015	OPEN, IN PROGRESS. As of 9/16/15, Action Item will require Change Request (CR) to CalHEERS, which is a long term process and requires prioritization on the 24 month roadmap.
36.	DHCS committed to sharing eligibility worker scripts on the education process, re: how to access full scope services.	Ernesto Sanchez/Cynthia Owenss/DHCS	7/17/2015	9/11/2015	<b>OPEN,</b> IN PROGRESS. As of 9/16/15MCED working in tandem with Benefits.
38.	Advocates asked to see a flowchart of transition between limited scope postpartum coverage and APTC.	Ernesto Sanchez/DHCS	7/31/2015	9/11/2015	OPEN, IN PROGRESS, Dependent on ongoing CMS discussions on MEC Decision. DHCS will provide status updates to advocates regarding this topic at regular workgroup meetings. As of 9/16/15, dependent on CMS

	Action Item	<u>Owner</u>	Date Logged	<u>Due Date</u>	Status as of 9/23/2015
					MEC designation, may be moot topic on receipt of decision.
41.	DHCS will provide a list of denied services, re: pregnancy diagnosis code.	Benefits Division/DHCS	8/14/2015	9/11/2015	OPEN, IN PROGRESS
42.	Advocates to review the eight sections of the provider manuals and provide comments and feedback to DHCS	Lynn Kersey	8/28/2015	9/11/2015	OPEN, As of 9/16/15, comments received from advocates are currently under review by DHCS
43.	Advocates to send examples of denied claims to Rene/DHCS	Lynn Kersey	8/28/2015	9/11/2015	OPEN