December 6, 2002

TO:    ALL COUNTY WELFARE DIRECTORS LETTER Letter No.: 02-58
       ALL COUNTY ADMINISTRATIVE OFFICES
       ALL COUNTY MEDI-CAL PROGRAM SPECIALIST/LIAISONS
       ALL COUNTY HEALTH EXECUTIVES
       ALL COUNTY MENTAL HEALTH DIRECTORS

SUBJECT: TEMPORARY POLICY ON MEDI-CAL ELIGIBILITY DATA SYSTEMS
          (MEDS) ONLINE POINT OF SERVICE INQUIRY SCREEN (MOPI)

The Department of Health Services is continuing the process of removing MEDS
printers as explained in All County Welfare Directors Letter Number 02-09 dated
February 1, 2002.

The removal of these printers means that some counties will no longer have the ability
to print out the MC 302 Green Cards (temporary paper cards). The purpose of this letter
is to provide information concerning the use of MOPI screens as an alternative to
printing the MC 302 Green Cards.

It is our understanding that some counties that no longer have these printers have been
printing the "MOPI" screen from the Medi-Cal Eligibility Data Systems (MEDS) screens
in place of the MC 302 Green Cards. This printing of MEDS screens does not conform
to the Department of Health Services' long-standing policy of not releasing any MEDS
screen printouts outside of the Department. Programming changes are being made
which will enable counties to prepare temporary paper cards on plain paper stock
without the need for special printers.

In the interim, counties may continue to print MOPI screens for providers until the
programming changes are completed. If you need to print a MOPI screen for a provider,
please black out the Eligibility Verification (EVC) Number and advise providers to do
their own eligibility verification if they want proof of eligibility for their records. Counties
may also want to consider putting the paper card information on county letterhead, a
form letter, and handwritten or other informal county correspondence (such as speed
letters, handwritten or typed notes).
The Department’s Information and Technology and Systems Division is working to automate a new printout to replace the MC302 Green Cards. Once this is completed, the Department will notify counties via an All County Welfare Directors Letter.

If you have any questions regarding the temporary paper card, please contact Ms. Marlene King at (916) 657-0134. If you have questions regarding the confidentiality issues in this letter, please contact Ms. Ana Fellines at (916) 657-1401.

ORIGINAL SIGNED BY

Beth Fife, Chief
Medi-Cal Eligibility Branch