

COVID-19 Premium Waiver Due to Financial Hardship

If you or a member of your family is experiencing financial hardship due to the COVID-19 public health emergency, you can receive temporary assistance (stopping your monthly premium payment or receiving credit for payments made during the public health emergency) by calling one of the following numbers and requesting a COVID-19 premium waiver:

Medi-Cal for Families programs:

Optional Targeted Low Income Program (OTLICP)	1-800-880-5305
Medi-Cal Access Infant Program (MCAIP)	1-800-880-5305
Medi-Cal Access Program (MCAP)	1-800-433-2611
County Children's Health Initiative (CCHIP)	1-833-912-2447

Note: For all of the above programs, call center hours are Monday through Friday from 8 a.m. to 7 p.m., or Saturday from 8 a.m. to Noon. TTY/TTD and language services are available.