

DATE: September 3, 2025

Medi-Cal Eligibility Division Information

Letter No.: I 25-21

TO: ALL COUNTY WELFARE DIRECTORS  
ALL COUNTY ADMINISTRATIVE OFFICERS  
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS

SUBJECT: MEDS608 Report – Multiple Client Identification Number (CIN) Report

This Medi-Cal Eligibility Division Information Letter (MEDIL) informs counties of the Department of Health Care Services' (DHCS) intent to begin monitoring the MEDS608 Report, commonly referred to as the Multiple CIN Report. This report identifies Medi-Cal members who have, or are likely to have, multiple Medi-Cal records associated with different CINs in the Medi-Cal Eligibility Data System (MEDS).

### **Background**

The Office of Inspector General (OIG) conducted an audit of DHCS and identified a significant number of individuals in MEDS with Multiple CINs, which resulted in duplicate capitation payments made for the same individual within the same month. To address this issue and support cost savings efforts, DHCS will implement and monitor OIG Audit A-04-20-07092. Effective August 2025, as part of this initiative, DHCS will track county progress in resolving the records on this list to reduce the number of individuals with multiple CINs in MEDS statewide.

### **MEDS608 Report – Multiple CIN Report**

The Multiple CIN Report titled *MED608\_MULTICIN\_county #\_mmddyy.CSV* is distributed to the counties on a quarterly basis through their designated Move IT folders. The report identifies individuals who either have multiple CINs or are highly likely to have more than one CIN. Individuals are flagged based on matched data elements, including:

- 1) Name
- 2) Address
- 3) Gender
- 4) Date of Birth

Due to the refined element matching of individuals, DHCS anticipates that most of the matched pairs are correctly flagged as the same individual. However, counties must confirm the accuracy of the match. The report may also include records with Social Security Income (SSI) eligibility.

Counties should merge individuals verified as having multiple CINS using the EW11 transaction process in MEDS.

Definitions of the Multiple CIN Report:

Name	Definition
Priority	This field is populated with the letter "H" or "E". "H" signified that more than one of the matched records has an active managed care plan. "E" signifies that more than one of the matched MEDS records has an eligibility status code (Elig-Stat in MEDS) of 001 through 599.
First Name	The first name of the Medi-Cal member.
Last Name	The last name of the Medi-Cal member.
Gender	The gender (sex in MEDS). This data element identifies the sex of the recipient. F - Female M - Male N - Unknown/none U - Unborn
Address Type	This data element identifies the type of address reported in MEDS. "M" signifies mailing address. "R" signifies residence address.
Address	This data element lists the address reported in MEDS.
City	The city of the Medi-Cal member.
State	The state of the Medi-Cal member.
Zip	The zip code of the Medi-Cal member.
CIN	The Client Index Number that is associated with or assigned to the Medi-Cal member.  This data element identifies a permanent and unique Client Index Number (CIN) assigned to every applicant. Once assigned, the CIN never changes, even when a later change is made to the MEDS-ID (from Pseudo to Social Security Number [SSN]).  SPECIAL CONSIDERATIONS: When MEDS records are combined, the Master file always points to the MEDS-ID

Name	Definition
	associated with the active CIN. The inactive CIN entry becomes unavailable.
MEDS-ID	This data element identifies a nine-digit number that is the primary and unique recipient identifier used by MEDS. The recipient's SSN is used when known to the county or MEDS. If no SSN is available for MEDS, MED assigns a pseudo number beginning with 8 or 9 and ending with a 'P' or a 'Q'.
SSN-VER	<p>This data element identifies whether or not a recipient has a Social Security Number and the status of that SSN with respect to verification by SSA. Under current processes, SSA maintains individual databases for both the Title II (OASDI) and Title XVI (SSI) programs, as well as separate databases for social security number identification (NUMIDENT). If SSA is unable to verify the recipient's SSN through NUMIDENT, then attempts are made through Title II and/or Title XVI.</p> <p>A - SSN verified via SSA NUMIDENT data match – SSA birthdate exactly matches MEDS  B - SSN verified via SSA NUMIDENT data match – SSA birthdate exactly matches MEDS/Surname did not match  C - SSN verified via SSA NUMIDENT data match - SSA birthdate does not exactly match MEDS  D - SSN verified via SSA NUMIDENT data match – SSA birthdate does not exactly match MEDS/Surname did not match  E - SSN verified via SSA NUMIDENT data match – SSA birthdate not available for exact MEDS match check  F - SSN verified via SSA NUMIDENT data match – SSA birthdate not available for exact MEDS match check/Surname did not match  H - SSN verified via Title II and Title XVI data match – failed SSA NUMIDENT data match  I - SSN verified via Title II data match - failed SSA NUMIDENT data match  J - SSN verified via Title XVI data match - failed SSA NUMIDENT data match  K - SSN verified via Title II and/or Title XVI data match –SSN not recognized as an SSN issued by SSA in NUMIDENT data match</p>

Name	Definition
	L - Verification request pending for SSN reported as sight verified M - Verification request pending for SSN not reported as sight verified N - SSN verification failed SSA NUMIDENT data match on birthdate O - SSN verification failed SSA NUMIDENT data match on birthdate and failed Title XVI data match P - SSN verification failed SSA NUMIDENT data match on birthdate and failed Title II data match
Birthdate	This data element identifies the Medi-Cal member's date of birth or, for unborn recipients (SEX-U), the expected delivery date.
Aid Code	This data element identifies a two-digit number aid category under which a Medi-Cal recipient is eligible (Medi-Cal Eligibility Manual - 50018). On Income Eligibility Verification System (IEVS) transactions, AID-CODE is the number that identifies the Aid Code category for which the person is applying for assistance. The aid code is the third and fourth digits of the 14-digit County ID.
Serial	This data element identifies the serial number assigned to the case by the county from a range of numbers supplied to the county by the state. Along with the county code, this number provides a unique identifier for the whole case.
County	This data element identifies the county responsible for the recipient's application or for Medi-Cal eligibility.

### **MEDS Alerts Associated with Multiple CINs**

Counties are notified of records having potential multiple CINs through MEDS alerts. Below is a list of common MEDS alerts associated with multiple CINs. This is not a comprehensive list, but it includes the most frequently occurring MEDS alerts that counties receive that may indicate an individual has more than one CIN.

MEDS Alert Number	Alert Message
1501	COUNTY-ID/MEDS-ID CONFLICT This alert is generated when: <ul style="list-style-type: none"> <li>• There is no CIN on the transaction,</li> <li>• The CIN on the transaction is not known to MEDS,</li> </ul>

MEDS Alert Number	Alert Message
	<ul style="list-style-type: none"><li>• The County ID on the transaction is known to MEDS,</li><li>• The MEDS-ID reported on the transaction does not match the current MEDS-ID associated with that County ID on the MEDS County ID Cross Reference File; and</li><li>• The MEDS-ID reported on the transaction is not a previously used MEDS-ID associated with the County ID Cross Reference File MEDS-ID.</li></ul> <p>When a CIN is reported on the transaction and that CIN is known to MEDS, Alert 1504 will be issued instead of Alert 1501.</p> <p>ACTION: Refer to the Researching and Resolving File Clearance Alerts Section in Chapter 2 of the MEDS Manual for information on resolving file clearance conflicts. Once the conflict has been resolved, if the original transaction update to MEDS is still appropriate, resend the original update to MEDS via the county system or via an online MEDS transaction.</p>
1502	<p><b>COUNTY ID/BIRTHDATE CONFLICT</b></p> <p>This alert is generated when:</p> <ul style="list-style-type: none"><li>• There is no MEDS-ID on the transaction.</li><li>• The County ID on the transaction is known to MEDS.</li><li>• The birthdate reported in the transaction header does not match the birth date associated with the County ID on the MEDS County ID Cross Reference File.</li></ul> <p>ACTION: Refer to the Researching and Resolving File Clearance Alerts Section in Chapter 2 of the MEDS Manual for information on resolving file clearance conflicts. After the conflict is resolved and assuming the original update to MEDS is still appropriate, resend the original transaction update via the county system or via a MEDS online transaction.</p> <p>EXAMPLES: A conflict can occur when the new county does an intercounty transfer to take over a record and reports a birth date correction in conjunction with taking over the record from the former county. If the rejected eligibility update is for the month the record was in the new county's control, then the original update does not need to be resent to MEDS.</p>

MEDS Alert Number	Alert Message
	<p>If it is determined that the birth date on the county system is correct, use a MEDS online transaction to correct the birth date on MEDS to match the birth date on the county system. The original update can be submitted on the same transaction as the birth date correction, or it can be resent after the birth date correction has been completed on MEDS.</p>
1503	<p><b>CLIENT INDEX NUMBER/MEDS-ID CONFLICT</b>  This alert is generated when:</p> <ul style="list-style-type: none"> <li>• There is a CIN on the transaction that is known to MEDS.</li> <li>• The MEDS-ID reported on the transaction does not match the MEDS-ID associated with that CIN on the MEDS CIN Cross Reference File, and</li> <li>• The MEDS-ID reported on the transaction is not a previously used MEDS-ID associated with the CIN Cross Reference File MEDS-ID.</li> </ul> <p><b>ACTION:</b> Refer to the Researching and Resolving File Clearance Alerts Section in Chapter 2 of the MEDS Manual for information on resolving file clearance conflicts. If the original update to MEDS still remains an appropriate action after resolving the conflict, resend it via the county system or via a MEDS online transaction</p>
1504	<p><b>CLIENT INDEX NUMBER/MEDS-ID VS. COUNTY-ID/MEDS-ID CONFLICT</b>  This alert is generated when:</p> <ul style="list-style-type: none"> <li>• There is a CIN on the transaction that is known to MEDS;</li> <li>• The MEDS-ID reported on the transaction matches the MEDS-ID associated with that CIN on the MEDS CIN Cross Reference File;</li> <li>• The County ID on the transaction is known to MEDS; and</li> <li>• The MEDS-ID reported on the transaction does not match the current MEDS-ID is associated with the County ID on the MEDS County ID Cross Reference File.</li> </ul> <p>If a CIN is not reported in the transaction, or the CIN that is reported in the transaction is not known to MEDS, alert 1501 will be issued instead of alert 1504.</p> <p><b>ACTION:</b> Refer to the Researching and Resolving File Clearance Alerts Section in Chapter 2 of the MEDS Manual for information on</p>

MEDS Alert Number	Alert Message
	<p>resolving file clearance conflicts. After resolving the conflict and assuming the original update to MEDS is still appropriate, resend the original update to MEDS via the county system or via a MEDS online transaction.</p>
1508	<p><b>SCI CIN/MEDS-ID CONFLICT – MEDS-ID CHANGE REQUIRED</b>  The CIN was NOT submitted on the transaction; the MEDS ID transaction was used to find the CIN on the Statewide Client Index. A CIN was found on the Statewide Client Index, but that CIN is not associated with the MEDS ID on the transaction.</p> <p><b>ACTION:</b> Refer to the Researching and Resolving File Clearance Alerts Section in Chapter 2 of the MEDS Manual for information on resolving file clearance conflicts. Once the conflict has been resolved, if the original transaction update to MEDS is still appropriate, resend the original update to MEDS via the county system or via an online MEDS transaction.</p>
1509	<p><b>TWO MEDS RECORDS HAVE SAME CIN; CHAINING REQUIRED, USE EW11</b>  Two different MEDS IDs on MEDS are using the same Client Index Number (CIN). These two MEDS records are potentially duplicate records.</p> <p><b>ACTION:</b> Determine whether the two MEDS IDs are for the same client. If the two MEDS IDs belong to the same client, they are duplicate records. The user should do an EW11 combine transaction.</p> <p>If the two MEDS IDs belong to different clients, they are not duplicate records; they should be two separate MEDS records. The user should contact the ETS Help Desk to request a new CIN for the last person added to MEDS.</p>
1510	<p><b>TRANSACTION FAILED MEDS NAME/BIRTHDATE MATCH CRITERIA</b>  This alert is generated when:</p> <ul style="list-style-type: none"> <li>• The MEDS-ID on the transaction is known to MEDS;</li> <li>• The transaction header birth date does not match the birth date on the MEDS record for that MEDS-ID;</li> <li>• The new birth date, if reported on the transaction, does not match the birth date on the MEDS record for that MEDS-ID;</li> </ul>

MEDS Alert Number	Alert Message
	<p>and</p> <ul style="list-style-type: none"> <li>• The MEDS name/birthdate match criteria does not produce a sufficient match to be reasonably certain that the person in the county transaction is the same person known to MEDS with the MEDS-ID on the transaction.</li> </ul> <p>ACTION: Refer to the Researching and Resolving File Clearance Alerts Section in Chapter 2 of the MEDS Manual for information on resolving file clearance and date of birth conflicts. After resolving the conflict and assuming the original update to MEDS is still appropriate, resend the original update to MEDS via the county system or via an online MEDS transaction. After the conflict has been resolved and assuming the original update remains appropriate, resend the original transaction update via the county system or via a MEDS online transaction.</p>
1511	<p><b>NEGATIVE ACTION UPDATED MEDS – FAILED DOB/NAME EDITS</b></p> <p>The transaction header birthdate did not match MEDS, and if a new birthdate was reported, that birthdate did not match MEDS. An attempt to process the transaction based on MEDS reasonable birthdate/name match edits failed. See File Clearance Edits for details on MEDS birthdate match criteria. Since the transaction was a negative action and the County-ID matched MEDS, this transaction updated MEDS.</p> <p>ACTION: Review county records to determine whether the client identification information reported on the transaction is correct. Determine whether a name or birthdate change is needed and submit updates as needed to correct MEDS.</p>
1512	<p><b>BIRTHDATE DISCREPANCY IDENTIFIED – CHECK DOB CHANGE</b></p> <p>The transaction header birthdate did not match MEDS, and if a new birthdate was reported, that birthdate did not match MEDS. An attempt to process the transaction based on MEDS reasonable birthdate/name match edits resulted in a reasonable match. See File Clearance Edits for details on MEDS birthdate match criteria. Since there is reason to believe that the person identified on the transaction is the person known to MEDS, this transaction will have updated MEDS unless there is a fatal message for this transaction. However, the birthdate on MEDS will not have been changed.</p>



MEDS Alert Number	Alert Message
	ACTION: Review county records to determine whether the birthdate reported on the transaction is correct and submit updates as needed to correct MEDS.
2003	<p><b>2003 MEDS-ID/BIRTHDATE CONFLICT</b></p> <p>This alert is generated for MEDS-ID change transactions (e.g., EW10's) when:</p> <ul style="list-style-type: none"> <li>• MEDS-ID on the transaction is known to MEDS; and</li> <li>• BIRTHDATE on the transaction header does not match the BIRTHDATE on the MEDS record for that MEDS-ID.</li> </ul> <p>This alert is generated for client information update transactions (e.g., EW12's) when:</p> <ul style="list-style-type: none"> <li>• MEDS-ID on the transaction is known to MEDS;</li> <li>• BIRTHDATE on the transaction header does not match the BIRTHDATE on the MEDS record for that MEDS-ID;</li> <li>• New BIRTHDATE, if reported on the transaction, does not match the BIRTHDATE on the MEDS record for that MEDS-ID; and</li> <li>• No CIN reported on the transaction or the MEDS BIRTHDATE range-editing criteria did not produce a sufficient match to be reasonably certain that the person on MEDS with the associated MEDS-ID is the same person on the county transaction.</li> </ul> <p>ACTION: For MEDS-ID change transactions, determine which field (transaction header MEDS-ID or BIRTHDATE) holds the incorrect information. If the original update is still appropriate, resubmit the transaction with the correct information. For client information update transactions, refer to the Researching and Resolving File Clearance Alerts Section in Chapter 2 of the MEDS Manual for information on Resolving Alert 1503. When resolved, resend the original update if the original update is still appropriate.</p>
1513	<p><b>HIC-NO BELONGS TO ANOTHER MEDS-ID</b></p> <p>A transaction was submitted to change the HIC-NO and the new HIC-NO is already known to MEDS for a different record.</p> <p>ACTION: Verify that the new HIC-NO was entered correctly. Resubmit the transaction if appropriate with the correct HIC-NO.</p>
1522	<b>MBI BELONGS TO ANOTHER MEDS-ID</b>

MEDS Alert Number	Alert Message
	<p>MBI on transaction is on MEDS under a different MEDS-ID.  ACTION: Verify that the new MBI was entered correctly. Resubmit the transaction if appropriate with the correct MBI.</p>
1523	<p>ALIEN-NO BELONGS TO ANOTHER MEDS-ID  ACTION: Review the County record and MEDS to determine if the Alien number needs to be removed or updated, and submit the appropriate transaction.</p>
2005	<p>TRANSACTION COUNTY-ID DOES NOT MATCH MEDS  This alert is generated for client information update transactions (e.g., EW12s) when the County ID (county, serial number, and FBU if reported) in the transaction does not match any current, pending or future County ID on MEDS in the Primary, Special 1, Special 2, Special 3, Food Stamp or Pending Application segments.</p> <p>This alert is generated for MEDS-ID change transactions (e.g., EW10s) when:</p> <ul style="list-style-type: none"> <li>• There is a current or ongoing active federal or county controlled case in the MEDS Primary, Special 1, Special 2, Special 3, IE/RR, Food Stamp or Pending Application segments; and</li> <li>• The County ID (county and serial number) in the transaction does not match either the current, pending, or future County ID in the MEDS Primary, Special 1, Special 2, Special 3, Food Stamp or Pending Application segments.</li> </ul> <p>This alert is generated on food stamp modify transactions (e.g., FX40s) when the client is not active in another county and the transaction County ID (county and serial number) does not match MEDS for the update segment and time period indicated on the transaction.</p> <p>This alert is generated for all other modify transactions (e.g., EW40s) when:</p> <ul style="list-style-type: none"> <li>• The client is not active in another county; and</li> <li>• The full transaction County ID does not match MEDS for the update segment and time period indicated on the transaction.</li> </ul>

MEDS Alert Number	Alert Message
	<p>When the transaction aid code does not match MEDS and MEDS has aid code 38 eligibility, the transaction aid code will be compared to the original aid code (i.e., the eligible aid code reported by the county before MEDS rolled the eligibility into aid code 38) before the alert is issued.</p> <p>Before issuing alert 2005 for modify transactions, MEDS will adjust the effective date forward, if possible, to match an eligibility update that may have been adjusted forward due to a current month eligibility conflict. If the effective date was adjusted and the update still could not be applied, alert message 2184 is issued along with this alert.</p> <p>For modify transactions, when the client is active in another county, alert message 2078 will be issued instead of alert 2005.</p> <p><b>ACTION:</b> Determine why the County ID on the transaction does not match a County IDs on MEDS. Check the MEDS record, the prior MEDS worker alerts (INWA and/or county file), the county records, and prior county updates sent to MEDS to find the source of the problem. As appropriate, correct the source problem and resubmit the information on the original transaction update(s) to MEDS.</p> <p><b>EXAMPLES:</b></p> <p>The county sends an eligibility update transaction to MEDS. It is rejected due to a County ID conflict and an alert 2005 is issued but the problem is not fixed. If another eligibility update to MEDS is sent with the same County ID, MEDS will also reject this transaction. In this case, resolve the problem stemming from the first alert and then, if necessary, resubmit the MEDS online transaction to report the information that was rejected in the previous updates.</p> <p>The county sends a termination transaction on a client whose program eligibility has changed (e.g., from CalWORKs to Foster Care). The transaction is rejected because the new program has already sent a transaction to update eligibility on MEDS before the transaction to discontinue eligibility is processed. In this case, no further update to MEDS is necessary.</p>

MEDS Alert Number	Alert Message
	<p>The county submits an online transaction to MEDS with an erroneous County ID and an alert is issued. Reenter the MEDS online transaction with the appropriate County ID.</p> <p>The county system sends an inappropriate update for an individual who is no longer a member of a case. In this situation, do not send an update to MEDS. Instead, a county system problem report should be initiated to the county systems staff so that inappropriate updates and corresponding alerts can be researched and eliminated.</p>
2082	<p>INVALID MEDS-ID CHANGE  NEW MEDS-ID ALREADY IN USE  A transaction was submitted to add or change a MEDS-ID, but the new MEDS-ID matches a MEDS-ID already on the MEDS file.</p>
2108	<p>BIRTHDATE CHANGE OUTSIDE RANGE FOR VALIDATED SSAN  Since the Social Security Association (SSA) has validated this Social Security Account Number (SSAN) as belonging to this recipient, the BIRTHDATE may not be changed outside the acceptable edit range. Acceptable BIRTHDATE changes are as follows:</p> <ul style="list-style-type: none"> <li>• As long as the last two digits of the year remain the same, the month, day, and century can be changed, or,</li> <li>• As long as the month remains the same, the day and century can be changed, and the year can be changed by plus or minus one year.</li> </ul> <p>ACTION: If there is proof that the MEDS BIRTHDATE is not the correct birthdate for this recipient, refer the recipient to SSA with an MC194 to verify the correct birthdate. Send a copy to your State MEDS Coordinator. Your MEDS Coordinator will contact you on how to change the BIRTHDATE on MEDS.</p>
6001	<p>RECON RECORD ON COUNTY/NOT ON MEDS – RECON ADD GENERATED--This message is generated when a matching record for the displayed segment type was not found on MEDS, and the county transaction does not contain invalid data in any critical eligibility fields. A Recon update was generated to add the county transaction to MEDS.</p>

MEDS Alert Number	Alert Message
	ACTION: Counties should review the eligibility data in their system and in MEDS. If necessary, modify the county system to reflect the correct data and/or initiate an update to MEDS to synchronize MEDS with the county information.
9024	<p><b>CRITICAL CLIENT DATA CHANGED - CHECK FOR ELIG IMPACT</b>  This alert is sent to any agency that shows an active client status when another entity submits an update to MEDS, and certain critical client data fields have been updated. The critical client data fields are: MEDS-ID, BIRTHDATE, SEX and ADDRESS.</p> <p>ACTION: The county or state person who receives this alert should verify the change and determine whether the change impacts eligibility for this client. Whether or not the change impacts eligibility, the person who received the alert should update their records as needed. If the person who receives the alert believes information submitted by the other agency is incorrect, they should notify the other agency so they can get their files corrected.</p>
9025	<p><b>CRITICAL CLIENT DATA NOT UPDATED - CHECK FOR ELIG IMPACT</b>  This alert is sent to any agency that shows an active client status when another agency submits an update to MEDS and, due to MEDS update priority logic, certain critical client data fields were not updated. The critical client data fields are: MEDS-ID, BIRTHDATE, SEX and ADDRESS.</p> <p>ACTION: The county or state person who receives this alert should verify the change and update their records as needed. That update should trigger a MEDS update to correct the MEDS information. If the person who receives the alert believes information submitted by the other agency is incorrect, they should notify the other agency so they can get their files corrected.</p>
9032	<p><b>EW11 – CRITICAL CLIENT DATA CHANGED; CHECK FOR SYSTEM UPDATE</b>  The county code or State entity of the active eligibility or application that was combined or linked by an EW11 transaction is different from the county or State entity that initiated the transaction, and one or more of the following occurred:</p> <ul style="list-style-type: none"> <li>• MEDS IDs were swapped between the two records</li> </ul>

MEDS Alert Number	Alert Message
	<ul style="list-style-type: none"><li>• CINs were swapped between the two records</li><li>• Birthdate on the record to be frozen was changed to match the birthdate of the ongoing record</li><li>• MEDS ID on the record to be frozen was changed to a pseudo MEDS ID</li></ul> <p>ACTION: Verify that the MEDS ID, CIN, and birthdate of your affected MEDS record match that data for the corresponding record in your county or State system. Correct the data in your county or State system if necessary.</p>

#### Processing Records with Multiple CINs

Counties must review the records on the Multiple CIN Report to determine whether they belong to the same individual. If they do, the county is responsible for identifying which record should remain active and which should be terminated. Once the determination is made, the county must complete the EW11 transaction to merge the records in MEDS. If one of the records is active under SSI-linked Medi-Cal, that record must remain active, and the county assigned record should be terminated, as SSI eligibility ranks higher on the Medi-Cal hierarchy of programs. Please refer to [ACWDL 17-03](#) for additional information on Medi-Cal hierarchy.

If counties encounter issues merging records, please submit a MEDS Service Now Ticket for further assistance.

#### **Monitoring**

DHCS will monitor the county's progress by comparing the total number of records on the current Multiple CIN Report with those on the previous month's report. DHCS will contact individual counties that appear to need additional support or assistance with processing the records on the report. Counties may also contact DHCS to request assistance as needed.

If you have any questions, or if we can provide further information, please send an email to the COMS County Performance Standards Questions mailbox at: [COMSCountyPerformanceStandardsQuestions@dhcs.ca.gov](mailto:COMSCountyPerformanceStandardsQuestions@dhcs.ca.gov).

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September 3, 2025

Sincerely,

Sarah Crow  
Division Chief, Medi-Cal Eligibility  
Department of Health Care Services  
Enclosure *(if applicable)*