

## DEPARTMENT OF HEALTH SERVICES

714/744 P STREET  
SACRAMENTO, CA 95814  
(16) 445-1912



March 9, 1981

To: All County Welfare Directors

Letter No. 81-9

## LATE SDX DELIVERY

Occasionally difficulties occur in the production of the county SDX listings, resulting in late delivery. The Department is aware that this causes problems for the counties in the verification of eligibility for replacement card issuance.

In order to alleviate problems associated with such delays, the following procedures should be followed:

1. If the current SDX has not been received, use the SDX from the prior month for eligibility verification until the new SDX arrives.
2. If the prior month's SDX indicates that the beneficiary is an enrollee in a Prepaid Health Plan (PHP), the county must call the Department's toll free number (1-800-952-5528) to verify PHP membership and eligibility. Do not issue a Medi-Cal card to eligible PHP enrollees. If they are in need of medical care, they should be referred to the appropriate PHP.
3. Counties shall use the most current SDX upon receipt.

If you have any questions, please contact your Medi-Cal Program Consultant.

Sincerely,

Original signed by

Barbara V. Carr, Acting Chief  
Medi-Cal Eligibility Branch

cc: Medi-Cal Liaisons  
Medi-Cal Program Consultants