



State of California—Health and Human Services Agency
Department of Health Care Services



EDMUND G. BROWN JR.
Governor

January 10, 1994

To: ALL COUNTY WELFARE DIRECTORS Letter No: 93-92
ALL COUNTY ADMINISTRATIVE OFFICERS
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIAISONS
ALL COUNTY PUBLIC HEALTH DIRECTORS
ALL COUNTY MENTAL HEALTH DIRECTORS

SUBJECT: REVISED NOTICES OF ACTION (NOA) LANGUAGE FOR PLASTIC CARD IMPLEMENTATION

We have revised the language in the enclosed NOAs which will be affected by the implementation of the Benefits Identification Card (SIC), commonly referred to as the "Plastic Card". In addition, we revised the NOA language to accommodate the elimination of the MC 177 (Record of Health Care Costs) and to instruct the recipients they are to retain their new plastic ID cards.

The counties are to ensure their NOAs reflect the new language by the time they implement the on-line eligibility verification system. If you need to make any revisions to the language, please discuss your changes with Mr. Gary Varner.

DHS expects that the counties will be able to implement the new language timely, however, if any county will have difficulty in revising these NOAs by the time they are required to implement the BIC system, they must contact Mr. Gary Varner of my staff at (916) 654-5321.

Sincerely,

ORIGINAL SIGNED BY Glenda Arellano for

Frank S. Martucci, Chief Medi-Cal Eligibility Branch