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Medi-Cal Eligibility Division Information Letter No.: I 10-12

TO: ALL COUNTY WELFARE DIRECTORS  
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIASIONS

SUBJECT: HEALTH-E-APP PUBLIC ACCESS

This Medi-Cal Eligibility Division Information Letter (MEDIL) informs counties of the implementation of Health-e-App Public Access (HeA PA). In the past, Health-e-App was only available for use by Certified Application Assistants and eligibility workers.

### **Public on-line access**

The HeA PA online application became available to the general public on December 20, 2010. HeA PA allows families to apply online from their own home computer or from a public location with computer access. Families are now able to apply for health coverage for their children or a pregnant woman by visiting the Healthy Families web site at [www.healthyfamilies.ca.gov](http://www.healthyfamilies.ca.gov) or going to Health-e-App at [www.healtheapp.net](http://www.healtheapp.net).

### **Applications Sent to the Counties**

The Single Point of Entry (SPE) will continue to send HeA applications to counties using the current transmittal process. We expect an anticipated, but unknown, increase in the number of applications counties will receive from SPE as a result of public access.

If you have any questions regarding this MEDIL, please contact Guadalupe Sanchez at [Guadalupe.Sanchez@dhcs.ca.gov](mailto:Guadalupe.Sanchez@dhcs.ca.gov) or (916) 552-9474.

Original signed by:

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