Important News About Your Pediatric Palliative Care Services

On or about November 1, 2018, you received a letter telling you that the Pediatric Palliative Care (PPC) Waiver will end December 31, 2018. Starting January 1, 2019, you or your child will start getting PPC services through Fee-For-Service (Regular) Medi-Cal. You will get PPC services you had through the County, the same way you get other Medi-Cal services.

What are palliative care services?
Palliative care services are treatments to improve quality of life. They treat and manage pain and symptoms for serious illness and medical conditions. You may also choose to get treatment that may cure your illness or medical condition.

What happens next?
If you are eligible for enrollment into a Managed Care Health Plan (MCP), you should have received an Enrollment Packet to choose a Health Plan.

Will the treatment plan change?
It might, based on available services and medical needs. You will work with your PPC provider on your treatment plan.

Will my palliative care provider change?
Your PPC provider might change. If the PPC provider is enrolled as a Medi-Cal provider, you may be able to keep the provider. Ask your PPC provider if they are enrolled as a Medi-Cal provider. If they are not, then you will need to choose another provider who is enrolled in Medi-Cal to keep getting the PPC services.

Questions?
For questions about this change, call Fee-For-Service (Regular) Medi-Cal at 1-800-541-5555. Tell them you have a question about your PPC services.