

June 25, 2025

THIS LETTER SENT VIA EMAIL TO: mcranfill@amadorgov.org

Melissa Cranfill, LCSW, Behavioral Health Director
Amador County Behavioral Health
10877 Conductor Blvd., Suite 300
Sutter Creek, CA 95685

SUBJECT: ANNUAL DRUG MEDI-CAL COMPLIANCE FINDINGS REPORT

Dear Director Cranfill:

The Department of Health Care Services (DHCS) is responsible for determining compliance to requirements of the Drug Medi-Cal (DMC) Intergovernmental Agreement operated by Amador County.

The Substance Use Disorder Review Section (SUDRS) within DHCS' Audits and Investigations' Contract and Enrollment Review Division (CERD) conducted a review of the County's compliance with Federal and State laws, Medi-Cal regulations, program requirements and the State's DMC contract. The review included an inspection of the County's policies for providing services, procedures to implement these policies, and the process to determine whether these policies were effective. Documents were reviewed and interviews were conducted with County staff. Enclosed are the results of Amador County's Fiscal Year (FY) 2024-25 DMC compliance review.

This letter serves as notification that Amador County has sufficiently demonstrated compliance with the reviewed Federal and State laws, Medi-Cal regulations, program requirements and contractual obligations. During the compliance review, no deficiencies or findings were identified, and no further action is required at this time.

If you have any questions, please contact me at jade.liu@dhcs.ca.gov.

Sincerely,

Jade Liu | Health Program Specialist I

Distribution:

To: Director Cranfill,

CC: Mateo Hernandez, PhD, Assistant Deputy Director
Audits and Investigations

Brian Vu, Assistant Division Chief
Contract and Enrollment Review Division - Audits and Investigations

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Sergio Lopez, Chief
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Behavioral Health – Oversight and Monitoring Division

Tony Nguyen, Chief
County Liaison and Operations Section
Behavioral Health – Oversight and Monitoring Division

BHOMDMonitoring@dhcs.ca.gov, Behavioral Health County Support and
Operations Branch

Amy Hixson, Substance Use Disorder (SUD) Program Manager
Amador County Behavioral Health

COUNTY REVIEW INFORMATION

County:

Amador

County Contact Name/Title:

Amy Hixson, SUD Program Manager

County Address:

10877 Conductor Blvd., Suite 300
Sutter Creek, CA 95685

County Phone Number/Email:

(209) 223-6412

ahixson@amadorgov.org

Date of Review:

3/27/2025

Lead SUDRS Reviewer:

Jade Liu

Report Prepared by:

Jade Liu

Report Approved by:

Michael Bivians

REVIEW SCOPE

- I. Regulations:
 - a. California Code of Regulations, Title 22, section 51341.1, 51490.1 and 51516.1 – Drug Medi-Cal Substance Use Disorder Services
 - b. California Code of Regulations, Title 9, Division 4: Department of Alcohol and Drug Programs
 - c. Health and Safety Code, Division 10.5, Section 11750 – 11970: Alcohol and Drug Programs
 - d. Welfare and Institutions Code, Division 9, Part 3, Chapter 7, Sections 14000, et seq.; 14100.2, 14021, 14021.51-14021.53, 14021.6, and 14124.20-14124.25, 14184.402, 14059.5: Basic Health Care – Drug Medi-Cal Treatment Program
- II. Program Requirements:
 - a. Fiscal Year (FY) 2023-24 DMC Intergovernmental Agreement (IA)
 - b. State of California *Adolescent Best Practices Guidelines October 2020*
 - c. DHCS' *Perinatal Practice Guidelines FY 2018-19*
 - d. DHCS' *Minimum Quality Drug Treatment Standards (Document 2F(a))*
 - e. National Culturally and Linguistically Appropriate Services (CLAS)
 - f. Mental Health and Substance Use Disorders Services (MHSUDS) Information Notices
 - g. Behavioral Health Information Notices (BHIN)

ENTRANCE AND EXIT CONFERENCE SUMMARIES

Entrance Conference:

An Entrance Conference was conducted via Teams on 3/27/2025. The following individuals were present:

- Representing DHCS:
Jade Liu, Health Program Specialist (HPS) I, SUDRS Unit 2
Jonette La Rue, Chief, SUDRS Unit 2
Marcellus Presley, County Liaison, CCMS Unit 1
- Representing Amador County:
Melissa Cranfill, Behavioral Health (BH) Director
Karen Vaughn, Deputy Director BH
Amy Hixson, SUD Program Manager
Angie Grau, Compliance Officer
Rachel Razzano, Quality Improvement (QI) Coordinator

During the Entrance Conference, the following topics were discussed:

- Introductions
- Overview of review process
- Overview of services provided

Exit Conference:

An Exit Conference was conducted via Teams on 3/27/2025. The following individuals were present:

- Representing DHCS:
Jade Liu, HPS I, SUDRS Unit 2
Jonette La Rue, Chief, SUDRS Unit 2
Marcellus Presley, County Liaison, CCMS Unit 1
- Representing Amador County:
Melissa Cranfill, BH Director
Karen Vaughn, Deputy Director BH
Amy Hixson, SUD Program Manager
Angie Grau, Compliance Officer
Rachel Razzano, QI Coordinator

During the Exit Conference, the following topics were discussed:

- Submitting follow-up evidence
- Due date for evidence submission

SUMMARY OF FY 2024-25 COMPLIANCE FINDINGS

<u>Category</u>	<u>Number of Findings</u>
1.0 Availability of DMC Services	0
2.0 Care Coordination	0
3.0 Quality Assurance and Performance Improvement	0
4.0 Access and Information Requirements	0
5.0 Coverage and Authorization of Services	0
6.0 Beneficiary Rights and Protections	0
7.0 Program Integrity	0

TECHNICAL ASSISTANCE

Amador County did not request technical assistance during this review.