

**AMENDED Mental Health Services Act (MHSA) Performance Review Report
El Dorado County Program Review
June 4, 2025**

FINDINGS

Finding #1: El Dorado County did not include documentation of achievement in performance outcomes for Community Services and Support (CSS), Prevention and Early Intervention (PEI), and Innovation (INN) programs and services in the adopted Fiscal Year (FY) 2023-26 Three-Year Program and Expenditure Plan (Plan). (County Performance Contract (6)(A)(5)(d); (Welfare and Institution Code (W&I Code) section 5848)

Recommendation #1: The County must provide evidence of compliance for achievement in performance outcomes for each CSS, PEI, and INN programs and services for FY 2023-24.

Finding #2: El Dorado County did not identify in the assessment for the narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served county residents who qualify for MHSA services in the adopted FY 2023-26 Plan, the number of children, transition age youth (TAY), adult and older adults by gender and primary language. However, the county did identify these age groups by race/ethnicity.
(California Code of Regulations (Cal. Code Regs.), title 9, section 3650(a)(1)(A)).

Recommendation #2: The County must provide evidence of compliance by identifying in the assessment for the narrative analysis the number of children, TAY, adult, and older adults by gender, race/ethnicity, and primary language for FY 2023-24.

Finding #3: El Dorado County did not address all of the components in their assessment of the county's capacity to implement proposed mental health programs and services in the adopted FY 2023-26 Plan. Specifically, the county did not address an assessment of bilingual proficiency and threshold languages and percentages of diverse cultural, racial/ethnic and linguistic groups represented among direct service providers, as compared to percentage of the total population needing services and the total population being served.
(Cal. Code Regs., tit. 9, §§ 3650(a)(5), 3650(a)(5)(A), 3650(a)(5)(B)).

Recommendation #3: The County must provide evidence of compliance with an assessment of its capacity to implement mental health programs and services including all of the following requirements for FY 2023-24:

- a. The strengths and limitations of the county and service providers that impact their ability to meet the needs of racially and ethnically diverse populations.
- b. The evaluation should include an assessment of bilingual proficiency in threshold languages.
- c. Percentages of diverse cultural, racial/ethnic and linguistic groups represented among direct service providers, as compared to percentage of the total population needing services and the total population being served.
- d. Identification of possible barriers to implementing the proposed programs/services and methods of addressing these barriers.

Finding #4: El Dorado County did not indicate the number of children, TAY, adults, and older adults to be served, and did not provide the cost per person for CSS, PEI, and INN for each FY of the adopted FY 2023-26 Plan.
(W&I Code section 5847(e)).

Recommendation #4: The County must provide evidence of compliance for the estimated number of children, TAY, adults, and older adults to be served, and indicate the cost per person for CSS, PEI, and INN for FY 2023-24, FY 2024-25, FY 2025-26.

Finding #5: El Dorado County did not include the Annual PEI Report or the Three-Year PEI Evaluation report as a part of the adopted FY 2023-26 Plan.
(Cal. Code Regs tit. 9, §§ 3560.010, 3560.020(a)(1)).

Recommendation #5: The County must provide evidence of compliance of either the Annual PEI report or the Three-Year PEI Evaluation report for FY 2023-24. Reports should be clearly labeled, indicating what years are being reported. DHCS recommends the county submit the report and include a cover page for the Annual PEI report or Three-Year PEI Report with the title:

*Annual PEI Report or Three-Year PEI Evaluation Report
FY XXXX to XXXX*

Note: The Annual PEI Report is not due in years in which a Three-Year Prevention and Early Intervention Evaluation Report is due

SUGGESTED IMPROVEMENTS

Suggested Improvement #1: Department of Health Care Services (DHCS) recommends the County ensure each Access and Linkage to Treatment Program includes a description explaining how individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to county mental health services, a primary care

provider, or other mental health treatment; and how the program will follow up with the referral to support engagement in treatment. The County did identify how individuals and their families will be linked to services and ensure how the County will follow up with referral for two of the four Access and Linkage to Treatment programs. The County must provide this information for each Access and Linkage program.

Suggested Improvement #2: DHCS recommends the County demonstrate a partnership with constituents and stakeholders throughout the Community Program and Planning Process (CPPP) process that includes meaningful stakeholder involvement on mental health policy, program planning and implementation, monitoring, quality improvement, evaluation, and budget allocations. There was no evidence of compliance of partnership with meaningful stakeholder involvement, however, the County did demonstrate involvement by requesting input from constituents and stakeholders. There was no response submitted that demonstrated a meaningful partnership existed.