

Medi-Cal Behavioral Health Corrective Action Plan (CAP)

COLUSA

Compliance Review Date: 12/3/2024

Corrective Action Plan Fiscal Year: FY2024-2025

SMHS

Deficiency Number and Finding	Corrective Action Description and Mechanism for Monitoring	Corrective Action Implementation Date	Evidence of Correction	DHCS Response
1.2 CHILDREN'S SERVICES 1.2.1 ASSESSMENT FOR ICC AND IHBS SERVICES The Plan did not ensure the determinations for ICC and IHBS for children and youth who met criteria for member access to SMHS utilizing the current Screening Tool at the intake assessment.	Colusa County Behavioral Health (CCBH) will revise and implement policies and procedures to ensure all children and youth who meet beneficiary access criteria for SMHS are assessed to determine if ICC and IHBS services are needed. Our action steps include providing training to all clinical staff regarding the youth client's assessment of eligibility for ICC and IHBS, documenting the outcome within the medical records, and the referral process to ensure the youth who qualify for ICC and IHBS receive this service.	8/1/2025	Training materials and updated P&Ps.	

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4.1 LANGUAGE AND FORMAT REQUIREMENTS 4.1.1 ALTERNATIVE FORMAT REQUIREMENTS The Plan did not ensure that alternative communication material in braille was available to its members.	Colusa County Behavioral Health (CCBH) will revise and implement policies and procedures to ensure braille materials are available to beneficiaries upon request. Our action steps include reaching out to possible vendors who provide materials in Braille, identifying a budget for a Braille printer if no vendor is available, securing the means to print informing materials in Braille and having a process in place to ensure timely production of requested materials.	10/1/2025	CCBH will provide DHCS with a copy of our contracted vendor, or a copy of our Treatment Consent in Braille (depending upon whether we contract for this services or purchase a Braille printer).	
5.1 SERVICE AUTHORIZATION REQUEST 5.1.1 AUTHORIZATION OF CRISIS RESIDENTIAL TREATMENT SERVICES (CRTS)	Colusa County Behavioral Health (CCBH) will develop and implement policies and procedures related to service authorization requests for CRTS.	10/1/2025	CCBH will provide DHCS with a copy of our contract for CRT and our related P&Ps	

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The Plan did not provide or arrange and pay for medically necessary covered SMHS, including CRTS.	Our action steps include reaching out to facilities that provide CRTS, initiating a contract with at least one CRTS facility, and ensuring related P&P are developed and implemented.			
5.1 SERVICE AUTHORIZATION REQUEST 5.1.2 AUTHORIZATION OF ADULT RESIDENTIAL TREATMENT SERVICES (ARTS)	Colusa County Behavioral Health (CCBH) will develop and implement policies and procedures for service authorization requests and concurrent review processes for ARTS. Our action steps include drafting an authorization process for ARTS to include re-authorization and concurrent review, finalizing the P&P, and training staff on the process.	8/1/2025	CCBH will provide DHCS with a copy of our related P&Ps.	

Submitted by: Jeannie Armstrong

Date: 6/25/2025

Title: Clinical Program Manager

