

Medi-Cal Behavioral Health Corrective Action Plan (CAP)

LAKE

Compliance Review Date: 11/5/2024

Corrective Action Plan Fiscal Year: 2024-25

SMHS

Deficiency Number and Finding	Corrective Action Description and Mechanism for Monitoring	Corrective Action Implementation Date	Evidence of Correction	DHCS Response
<p>1.2.2 Network Adequacy and Availability of Services, Children Services, Assessment of the Need for ICC and IHBS Services</p> <p>Finding: The Plan did not ensure the determinations of ICC and IHBS for children and youth who meet criteria for member access to SMHS.</p>	<p>05/20/2025 - Intake Assessments: A minimum of 90% of youth and children under the age of 25 will be screened for Intensive Care Coordination (ICC) and Intensive Home-Based Services (IHBS). Documentation of ICC/IHBS screening status will be present in 100% of charts reviewed.</p>	<p>09/30/2025</p>	<p>Submit Chart Reviews showing ICC/IHBS screening.</p>	



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<p>Recommendation: Revise and implement policies and procedures to ensure the Plan conducts and documents determinations of the need for ICC and IHBS for children and youth who meet criteria for member access to SMHS.</p>				
<p>5.2.1 Coverage and Auth. of Services, Concurrent Review and Prior Auth. Reqs., Concurrent Review Auths.</p>	<p>05/20/2025 – The Plan will revise and implement current UM Policies and Procedures to include Concurrent Review of subcontractors evaluated medical necessity, appropriateness, and efficiency of services provided to Medi-</p>	<p>09/30/2025</p>	<p>The Plan will submit revised Policies 140 and 228 with updated Concurrent Review language that includes procedure for reviewing</p>	

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<p>Finding: The Plan did not implement an UM program that ensured concurrent review subcontractors evaluated medical necessity, appropriateness, and efficiency of services provided to Medi-Cal members.</p> <p>Recommendation: Revise and implement policies and procedures for the Plan to operate an UM program that ensures concurrent review subcontractors evaluate medical</p>	<p>Cal members.</p>		<p>medical necessity for ARTS and CRTS. In addition, the Plan will submit redacted UM reviews for ARTS and CRTS.</p>	

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necessity, appropriateness, and efficiency of services provided to Medi-Cal beneficiaries.				

Submitted by: Robert Chalmers

Date: 5/23/2025

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