

May 21, 2025

THIS LETTER SENT VIA EMAIL TO: Phebe.Bell@nevadacountyca.gov

Phebe Bell, Director of Behavioral Health
Nevada County Behavioral Health
500 Crown Point Circle, Suite 120
Grass Valley, CA 95945

SUBJECT: ANNUAL DRUG MEDI-CAL-ORGANIZED DELIVERY SYSTEM
COMPLIANCE FINDINGS REPORT

Dear Director Bell:

The Department of Health Care Services (DHCS) is responsible for determining compliance to the requirements of the Drug Medi-Cal Organized Delivery System (DMC-ODS) Intergovernmental Agreement operated by Nevada County.

The Substance Use Disorder Review Section (SUDRS) within DHCS' Audits and Investigations' Contract and Enrollment Review Division (CERD) conducted a review of the County's compliance with Federal and State laws, Medi-Cal regulations, program requirements and the State's DMC-ODS contract. The review included an inspection of the County's policies for providing services, procedures to implement these policies, and the process to determine whether these policies were effective. Documents were reviewed and interviews were conducted with County staff. Enclosed are the results of Nevada County's Fiscal Year (FY) 2024-25 DMC-ODS compliance review.

This letter serves as notification that Nevada County has sufficiently demonstrated compliance with the reviewed Federal and State laws, Medi-Cal regulations, program requirements and contractual obligations. During the compliance review, no deficiencies or findings were identified, and no further action is required at this time.

If you have any questions, please contact me at jade.liu@dhcs.ca.gov.

Sincerely,

Jade Liu | Health Program Specialist I

Distribution:

To: Director Bell,

CC: Mateo Hernandez, PhD, Assistant Deputy Director
Audits and Investigations

Brian Vu, Assistant Division Chief
Contract and Enrollment Review Division - Audits and Investigations

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Contract and Enrollment Review Division - Audits and Investigations

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Sergio Lopez, Chief
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Behavioral Health – Oversight and Monitoring Division

Tony Nguyen, Chief
County Liaison and Operations Section
Behavioral Health – Oversight and Monitoring Division

BHOMDMonitoring@dhcs.ca.gov, Behavioral Health County Support and
Operations Branch

Brianne Chavez, Quality Assurance Manager
Nevada County Behavioral Health

COUNTY REVIEW INFORMATION

County:

Nevada County

County Contact Name/Title:

Brianne Chavez

Quality Assurance Manager

County Address:

500 Crown Point Circle, Suite 120
Grass Valley, CA 95945

County Phone Number/Email:

530-470-2542

Brianne.Chavez@nevadacountyca.gov

Date of DMC-ODS Implementation:

7/1/2018

Date of Review:

3/3/2025

Lead SUDRS Reviewer:

Jade Liu

Report Prepared by:

Jade Liu

Report Approved by:

Michael Bivians

REVIEW SCOPE

- I. Regulations:
 - a. Special Terms and Conditions (STCs) for California Advancing & Innovating Medi-Cal (CalAIM) 1915(b) Waiver
 - b. Code of Federal Regulations, Title 42, Chapter IV, Subchapter C, Part 438; section 438.1 through 438.930: Managed Care
 - c. California Code of Regulations, Title 9, Division 4: Department of Drug and Alcohol Programs
 - d. California Health and Safety Code, Chapter 3 of Part 1, Division 10.5: Alcohol and Drug Programs
 - e. California Welfare and Institutions Code, Division 9, Part 3, Chapter 7, sections 14000 et seq., in particular but not limited to sections 14100.2, 14021, 14021.5, 14021.6, 14021.51-14021.53, 14124.20-14124.25, 14043, et seq., 14184.100 et seq. and 14045.10 et seq.: Basic Health Care
- II. Program Requirements:
 - a. Fiscal Year (FY) 2023-24 DMC-ODS Intergovernmental Agreement (IA)
 - b. State of California *Adolescent Best Practices Guidelines October 2020*
 - c. DHCS' *Perinatal Practice Guidelines FY 2018-19*
 - d. National Culturally and Linguistically Appropriate Services (CLAS)
 - e. Mental Health and Substance Use Disorders Services (MHSUDS) Information Notices
 - f. Behavioral Health Information Notices (BHIN)

ENTRANCE AND EXIT CONFERENCE SUMMARIES

Entrance Conference:

An Entrance Conference was conducted via Teams on 3/3/2025. The following individuals were present:

- Representing DHCS:
Jonette La Rue, Chief, SUDRS Unit 2
Jade Liu, Health Program Specialist (HPS) I, SUDRS Unit 2
Elida Boyden, County Liaison, County Compliance Monitoring Section (CCMS), Unit 2
- Representing Nevada County:
Cari Yardley, Clinical Administrator, Behavioral Health
Nikolas Jones, Quality Assurance Therapist
Kelly Miner-Gann, Substance Use Disorder (SUD) Program Manager
Heather Madison, Administrative Analyst
Allison Dobbins, Administrative Services Officer
Brianne Chavez, Quality Assurance Manager
Priya Kannall, Behavioral Health Program Manager
Phebe Bell, Director, Behavioral Health Department

During the Entrance Conference, the following topics were discussed:

- Introductions
- DHCS overview of review process
- County overview of services provided

Exit Conference:

An Exit Conference was conducted via Teams on 3/3/2025. The following individuals were present:

- Representing DHCS:
Jonette La Rue, Chief, SUDRS Unit 2
Jade Liu, HPS I, SUDRS Unit 2
Elida Boyden, County Liaison, CCMS Unit 2

- Representing Nevada County:
Cari Yardley, Clinical Administrator, Behavioral Health
Nikolas Jones, Quality Assurance Therapist
Kelly Miner-Gann, SUD Program Manager
Heather Madison, Administrative Analyst
Allison Dobbins, Administrative Services Officer
Brianne Chavez, Quality Assurance Manager
Priya Kannall, Behavioral Health Program Manager
Phebe Bell, Director, Behavioral Health Department

During the Exit Conference, the following topics were discussed:

- Submitting follow-up evidence
- Due date for evidence submission

SUMMARY OF FY 2024-25 COMPLIANCE FINDINGS

<u>Category</u>	<u>Number of Findings</u>
1.0 Availability of DMC-ODS Services	0
2.0 Care Coordination	0
3.0 Quality Assurance and Performance Improvement	0
4.0 Access and Information Requirements	0
5.0 Coverage and Authorization of Services	0
6.0 Beneficiary Rights and Protections	0
7.0 Program Integrity	0

TECHNICAL ASSISTANCE

Nevada County did not request technical assistance during this review.