



BHT PERFORMANCE MEASURES

BH-15: Follow-Up After Emergency Department Visit for Mental Illness--7 Days

FY 24-25 Rates

As part of California's Behavioral Health Transformation (BHT), the Department of Health Care Services (DHCS) has developed BHT performance measures intended to capture progress on 14 statewide behavioral health (BH) goals. These performance measures will be used for transparency, planning, population health, and—over time and as appropriate—performance targets will be enforced. Additional details can be found in the Behavioral Health Services Act (BHSA) County [Policy Manual](#) and in the BHT Performance Measures [Specifications Manual](#).

This document contains the official fiscal year (FY) 24-25 rates for the following BHT performance measure:

Measure Details	Description
Measure Name	Follow-Up After Emergency Department (ED) Visit for Mental Illness--7 Days (FUM-7d)
Measure Description	Percent of ED visits in a 12-month period for Medi-Cal members 6 years of age and older with a principal diagnosis of mental illness or any diagnosis of intentional self-harm for which the person received a follow-up service within 7 days after the ED visit.
Measure Background	This measure is a part of the Healthcare Effectiveness Data and Information Set (HEDIS) measure set developed by the National Committee for Quality Assurance (NCQA), and it tracks follow-up within 7 days of an ED visit for people 6 years of age and older enrolled in Medi-Cal or receiving other county BH services ¹ with a principal diagnosis of

¹ In addition to Medi-Cal members, DHCS will explore over time including people who receive county BH services but are not enrolled in Medi-Cal. This includes, but is not limited to, services

Measure Details	Description
	mental illness or any diagnosis of intentional self-harm. This measure currently includes only Medi-Cal members, but DHCS is exploring including non-Medi-Cal members who receive county BH services in this measure at a future date. Identified as an Intervention Measure for the “Reduce Untreated BH Conditions” statewide BH goal, this measure includes all Medi-Cal members ages 6 and up with a qualifying MH-related ED visit. Consistent with a person-centered quality measurement approach and DHCS's No Wrong Door Policy, this measure will assess whether a member received a follow-up service regardless of whether the service was delivered by a Medi-Cal Managed Care Plan (MCP) or by a County Behavioral Health Plan (BHP). For the MCP rates, all members assigned to an MCP are included in the rates if they meet denominator criteria. For the BHP rates, because BHPs do not have assigned members, all Medi-Cal members in that county (defined by their county of responsibility assignments²) are included in their rate if they meet denominator criteria.
Measure Steward	NCQA
Measure Goal	This measure is 1 of 8 measures in the “Reduce Untreated BH Conditions” statewide BH goal.
Measure Category	Intervention Measure

funded by the BHSA, 1991 and 2011 Realignment, and the Substance Abuse and Mental Health Services Administration (SAMHSA)’s Projects for Assistance in Transition from Homelessness, Mental Health Block Grants, and Substance Use Prevention, Treatment, and Recovery Services Block Grants. This version of the measure only includes Medi-Cal members. DHCS will explore whether non-Medi-Cal recipients of county BH services could be incorporated into this measure at a future date.

² A Medi-Cal member’s county of responsibility is the official source for determining which County BHP is financially accountable for Specialty Mental Health Services (SMHS) and substance use disorder treatment services for that member. In some cases, this may be different than the member’s county of residence. See Behavioral Health Information Notice [24-008](#) for more information.

Measure Details	Description
Responsibility	Medi-Cal MCPs and County BHPs

Table 1. Statewide Rate

State	Rate
California	37.07%

Table 2. Statewide Rate Stratifications by Age Group

Age Group	Rate
0-5 years	0.00%
6-11 years	45.26%
12-17 years	50.16%
18-20 years	39.22%
21-25 years	35.29%
26-34 years	35.55%
35-49 years	34.84%
50-64 years	35.31%
65-74 years	26.63%
75 years and older	21.28%

Table 3. Statewide Rate Stratifications by Sex

Sex	Rate
Female	37.03%
Male	37.13%

Table 4. Statewide Rate Stratifications by Race/Ethnicity

Race/Ethnicity	Rate
American Indian or Alaska Native	44.35%
Asian	39.62%
Black or African American	37.85%
Hispanic or Latino	33.28%
Native Hawaiian or Pacific Islander	33.96%
White	40.58%
Multiracial and/or Multiethnic	38.23%
Other	36.71%
Asked But No Answer/Unknown	39.60%

Table 5. Statewide Rate Stratifications by Language (Primary Spoken Language)

Language (Primary Spoken Language)	Rate
English	38.37%
Spanish	30.88%
Vietnamese	32.69%
Other	29.65%

Table 6. County Behavioral Health Plan Rates

County Behavioral Health Plan	Rate
Alameda	40.36%
Alpine	S
Amador	39.86%

County Behavioral Health Plan	Rate
Butte	38.30%
Calaveras	44.17%
Colusa	49.30%
Contra Costa	36.46%
Del Norte	54.24%
El Dorado	52.78%
Fresno	34.74%
Glenn	59.57%
Humboldt	47.09%
Imperial	47.66%
Inyo	59.26%
Kern	32.32%
Kings	47.43%
Lake	26.13%
Lassen	42.48%
Los Angeles County	28.81%
Madera	30.37%
Marin	35.47%
Mariposa	32.20%
Mendocino	42.02%
Merced	42.47%
Modoc	56.52%
Mono	C
Monterey	42.37%
Napa	47.32%
Nevada	66.75%
Orange	33.17%

County Behavioral Health Plan	Rate
Placer	46.21%
Plumas	46.75%
Riverside	36.06%
Sacramento	45.23%
San Benito	50.00%
San Bernardino	33.42%
San Diego	38.64%
San Francisco	52.36%
San Joaquin	47.84%
San Luis Obispo	43.86%
San Mateo	42.06%
Santa Barbara	40.68%
Santa Clara	42.34%
Santa Cruz	42.18%
Shasta	43.13%
Sierra	S
Siskiyou	56.73%
Solano	41.37%
Sonoma	38.00%
Stanislaus	41.10%
Sutter/Yuba	52.20%
Tehama	43.46%
Trinity	50.00%
Tulare	39.32%
Tuolumne	39.83%
Ventura	31.28%
Yolo	32.76%

Table 7. Medi-Cal Managed Care Plan Rates³

Medi-Cal Managed Care Plan	Rate
AIDS Healthcare Foundation	\$
Alameda Alliance for Health	40.04%
Anthem Blue Cross	41.69%
Blue Shield of CA Promise Health Plan	41.02%
CalOptima	32.92%
CalViva Health	36.25%
CenCal Health	41.76%
Central California Alliance for Health	42.63%
Community Health Group Partnership Plan	37.05%
Community Health Plan of Imperial Valley	47.66%
Contra Costa Health Plan	35.13%
Gold Coast Health Plan	30.71%
Health Net Community Solutions	33.31%
Health Plan of San Joaquin	43.71%
Health Plan of San Mateo	41.95%
Inland Empire Health Plan	35.01%
Kaiser Permanente	42.37%

³ In this release, the Medi-Cal MCP rates listed are not at the county level, but rather for all counties statewide in which the plan operates.

Medi-Cal Managed Care Plan	Rate
Kern Family Health Care	31.60%
L.A. Care Health Plan	28.06%
Molina Healthcare of California	37.07%
Mountain Valley Health Plan	C
Partnership Health Plan of California	42.99%
San Francisco Health Plan	53.47%
Santa Clara Family Health Plan	42.23%

"S" represents values that are based on less than 11 individuals which are not shown in accordance with the DHCS Data De-identification Guidelines (DDG) Version 3.0.

Values reported as "0.00" indicate that no events were observed.

Values reported as "N/A" indicate that no persons qualified for the denominator.

"C" denotes complementary data that is not shown to comply with DHCS DDG Version 3.0 to prevent the re-derivation of other sensitive information.