

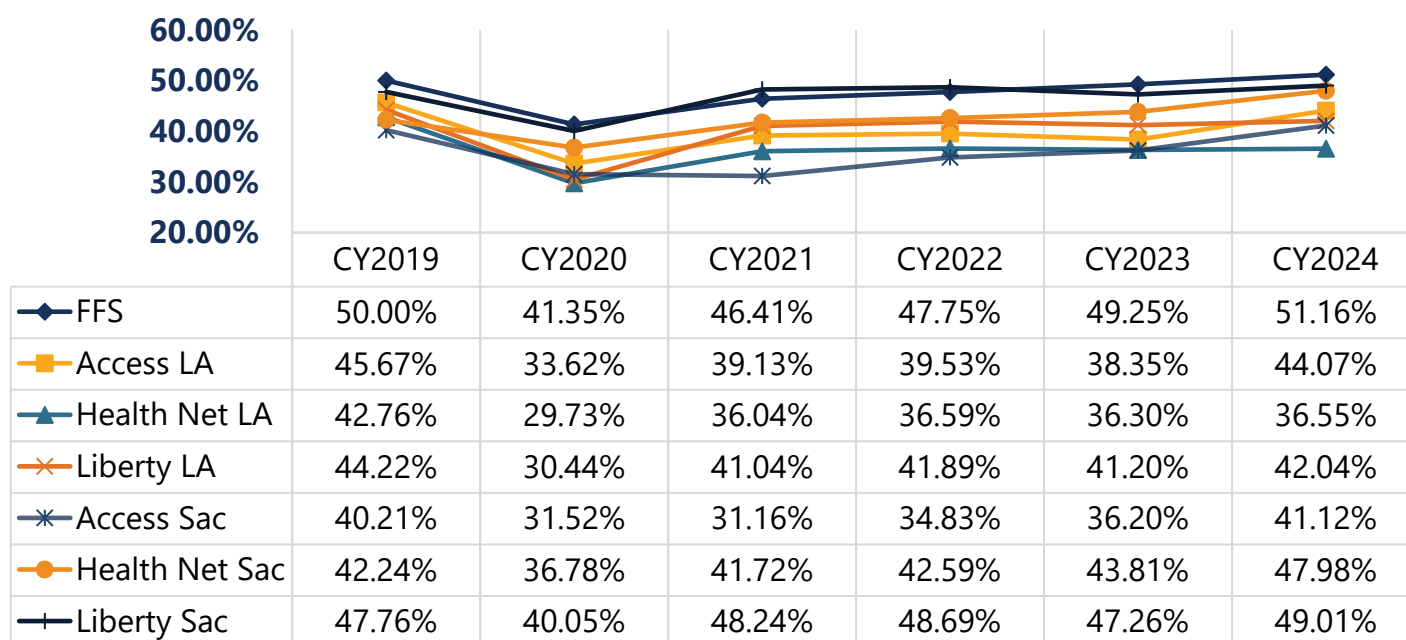
DENTAL UTILIZATION IN CHILDREN

The following section analyzes dental utilization¹ measures for both Fee-For-Service (FFS) and Dental Managed Care (DMC) plans, for individuals aged 0 through 20², by calendar year and month. The monthly utilization chart displays year-to-date (YTD) 2025 data. Currently, the data is considered preliminary due to WIC §§ 14115, 14124.70–14124.795, which states that a provider has up to one year after the date of service to bill Medi-Cal. Therefore, the monthly data may change from month to month.

Figure 1: Annual Dental Visits (ADV) by Calendar Year for Eligibles ages 0-20

Annual Dental Visits - Annual

CY 2019 - CY 2024 Utilization for Eligibles 0 to 20



¹ Utilization is calculated based on: **Numerator:** Number of members in the denominator who received any dental service (Current Dental Terminology (CDT) D0100-D9999 or Current Procedural Terminology (CPT) 99188), including dental encounters at safety net clinics (SNCs). **Denominator:** Number of members with at least 90 days continuous enrollment in the same plan during the measurement period.

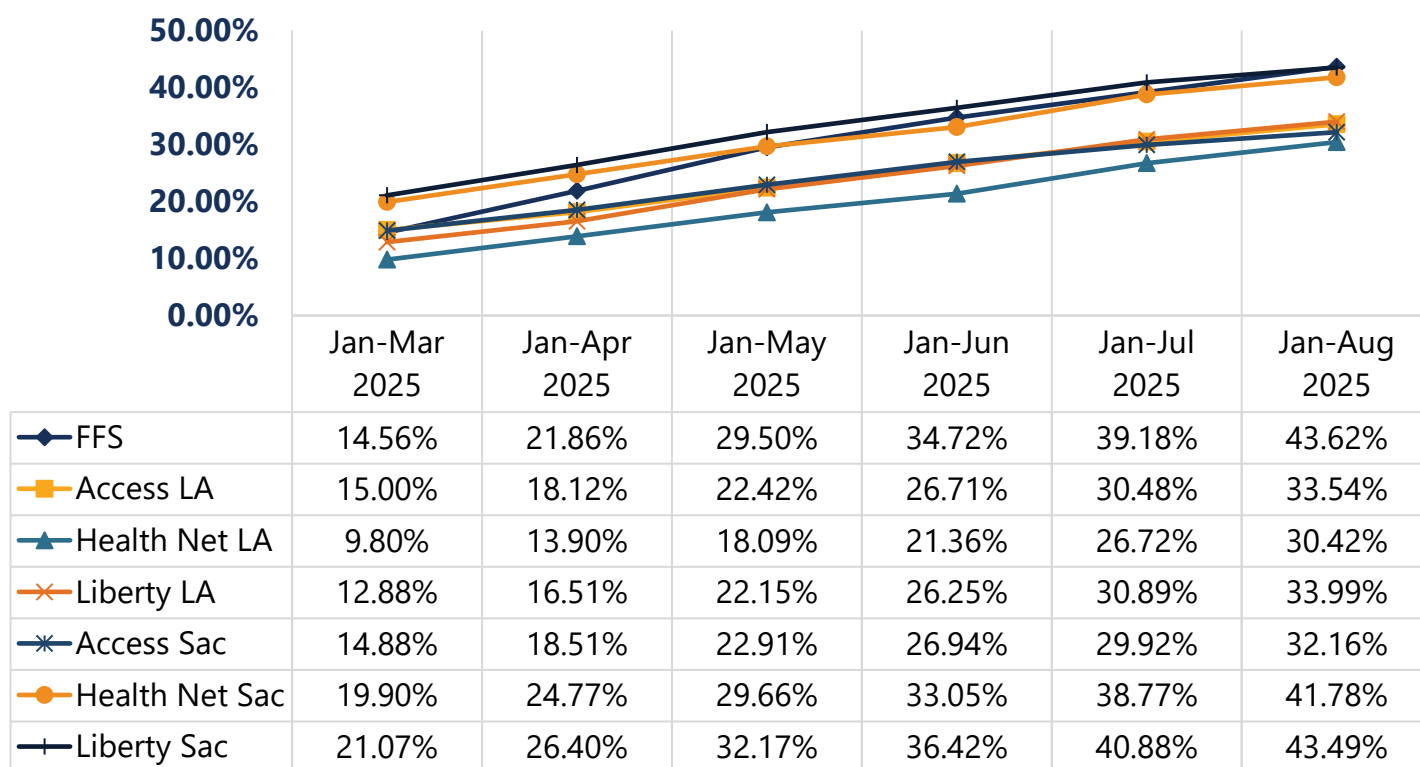
² Data Source: FFS claims processed through the California Dental Medicaid Management Information System (CD-MMIS); DMC claims received via encounter data submission from the DMC plans; CPT 99188 and SNC claims processed through the California Medicaid Management Information System (CA-MMIS) as of September 18, 2025.

To improve ADV rates, Access educated providers to help them better understand performance expectations and member needs. Health Net and Liberty did Member Outreach to bring awareness to available dental benefits, how to utilize their benefits, and dental transportation services. For the 2025-26 reporting years, Health Net and Liberty will enhance provider engagement by introducing performance-based incentive programs to improve benchmarks. They will also conduct monthly and quarterly data reviews and performance analyses to track progress.

Figure 2: Annual Dental Visits (ADV) by Month for Eligibles ages 0-20

Annual Dental Visits - Monthly

January - August Utilization for Eligibles 0 to 20



Just as FFS saw an increase in utilization from July to August 2025, all six DMC plans did as well. All plans are currently showing improvement in their respective benchmarks. Health Net and Liberty worked collaboratively with their Clinical Affairs team to identify, highlight, and provide strategic input on quality initiatives to ensure precision is a focus for improvement in their benchmarks.³

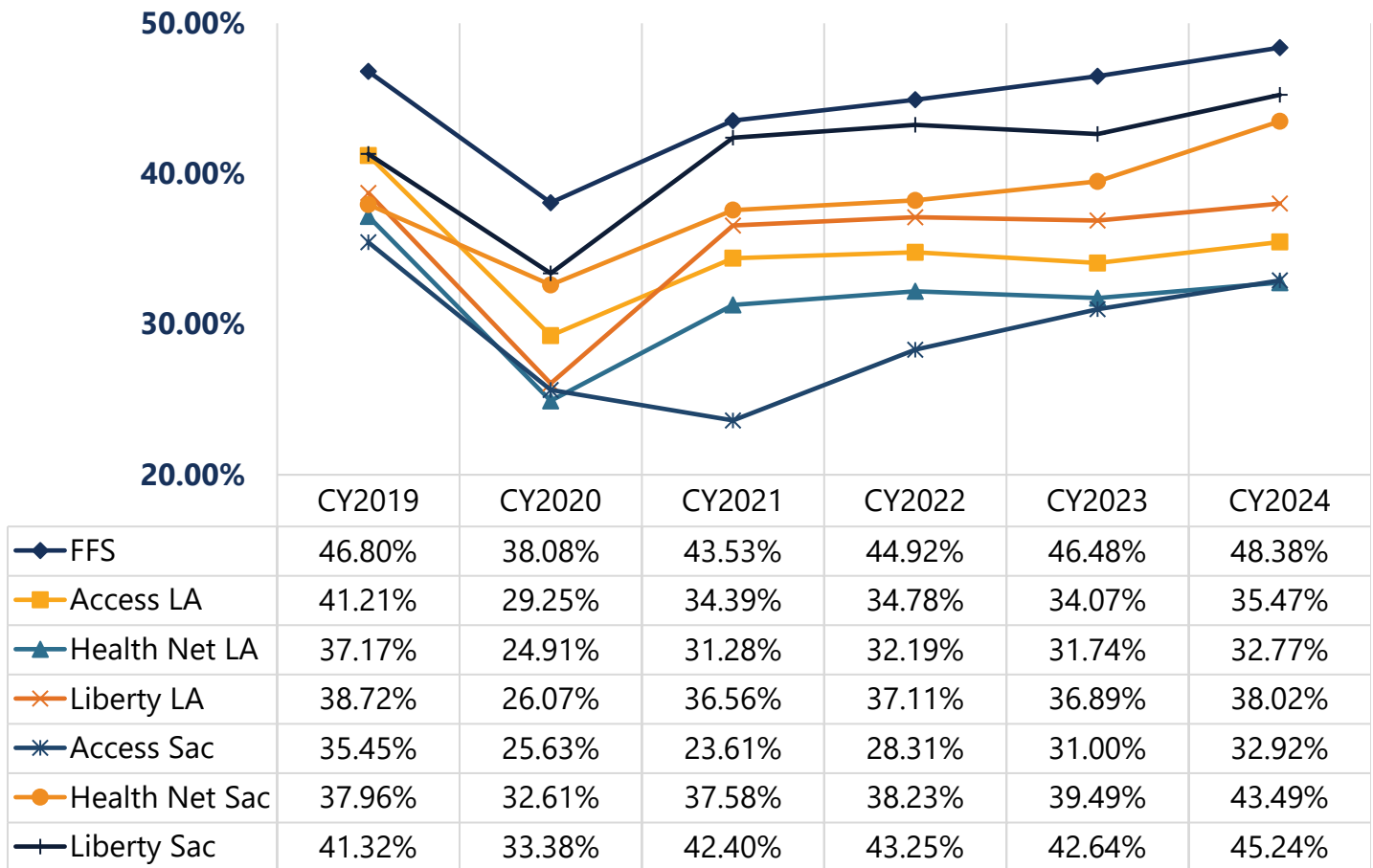
Access identified access to care and understanding benefit availability as barriers in member utilization of Preventive Services and are providing provider and member education as interventions. Health Net and Liberty enhanced provider engagement by introducing performance-based incentives.

³ Data Source: Access Dental Plan Quarter 2 (Q2) 2025 Performance Measures Deliverable, Health Net Q2 2025 Performance Measures Deliverable, Liberty Dental Plan Q2 2025 Performance Measures Deliverable, Health Net 2025 EQRO Performance Measures, and Liberty 2025 EQRO Performance Measures.

Figure 3: Preventive Services by Calendar Year for Eligibles ages 0-20

Preventive Services - Annual

CY 2019 - CY 2024 Utilization for Eligibles 0 to 20



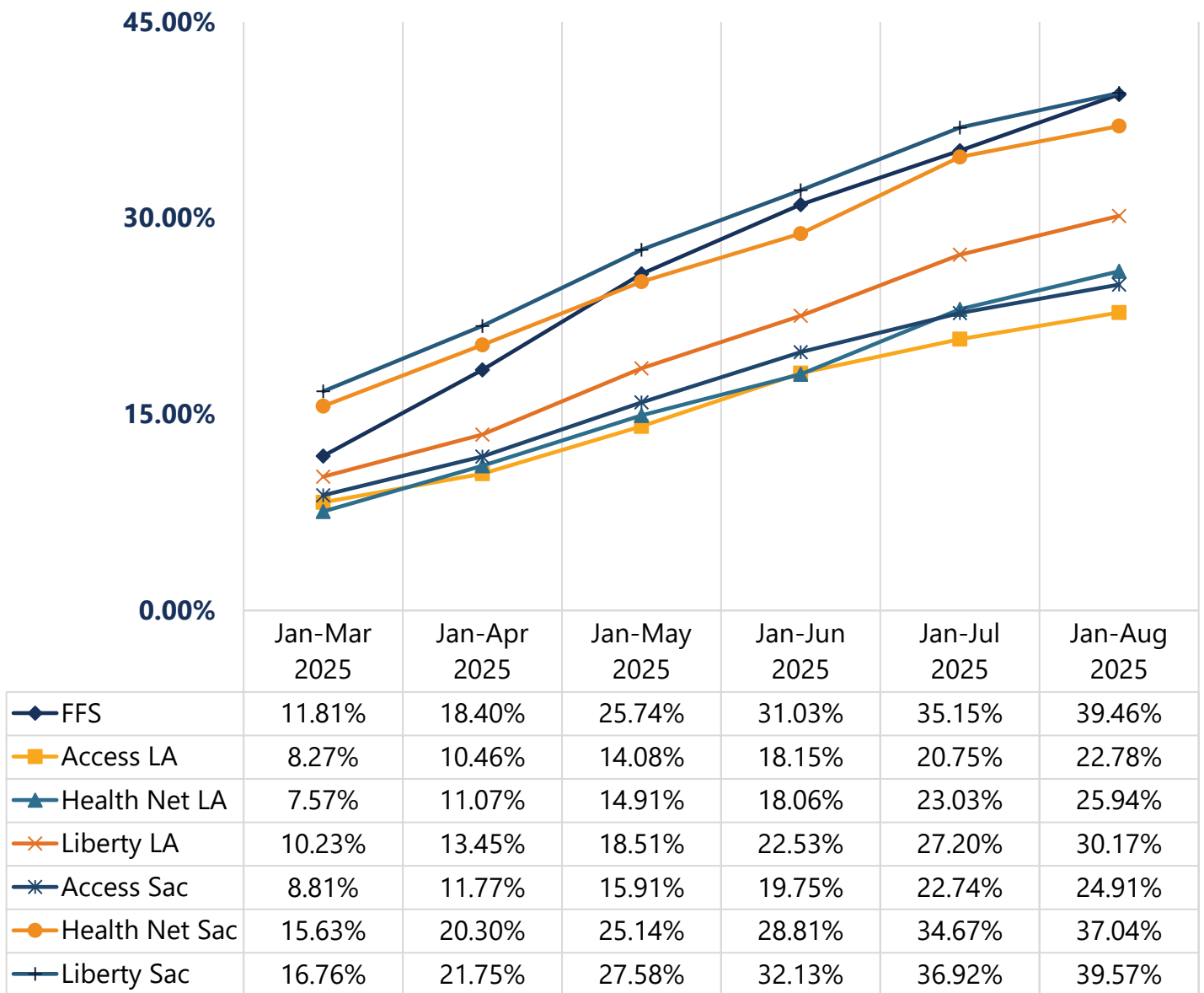
Access identified access to care and understanding benefit availability as barriers in member utilization of Preventive Services and are providing provider and member education as interventions. Health Net and Liberty enhanced provider engagement by introducing performance-based incentive programs to improve benchmarks.⁴

⁴ Data Source: Access Dental Plan Quarter 2 (Q2) 2025 Quarterly Improvement Project (QIP) Deliverable, Health Net Q2 2025 QIP Deliverable, Liberty Q2 2025 QIP Deliverable, Health Net 2025 EQRO Performance Measures and Liberty 2025 EQRO Performance Measure.

Figure 4: Preventive Services by Month for Eligibles ages 0-20

Preventive Services - Monthly

January - August Utilization for Eligibles 0 to 20



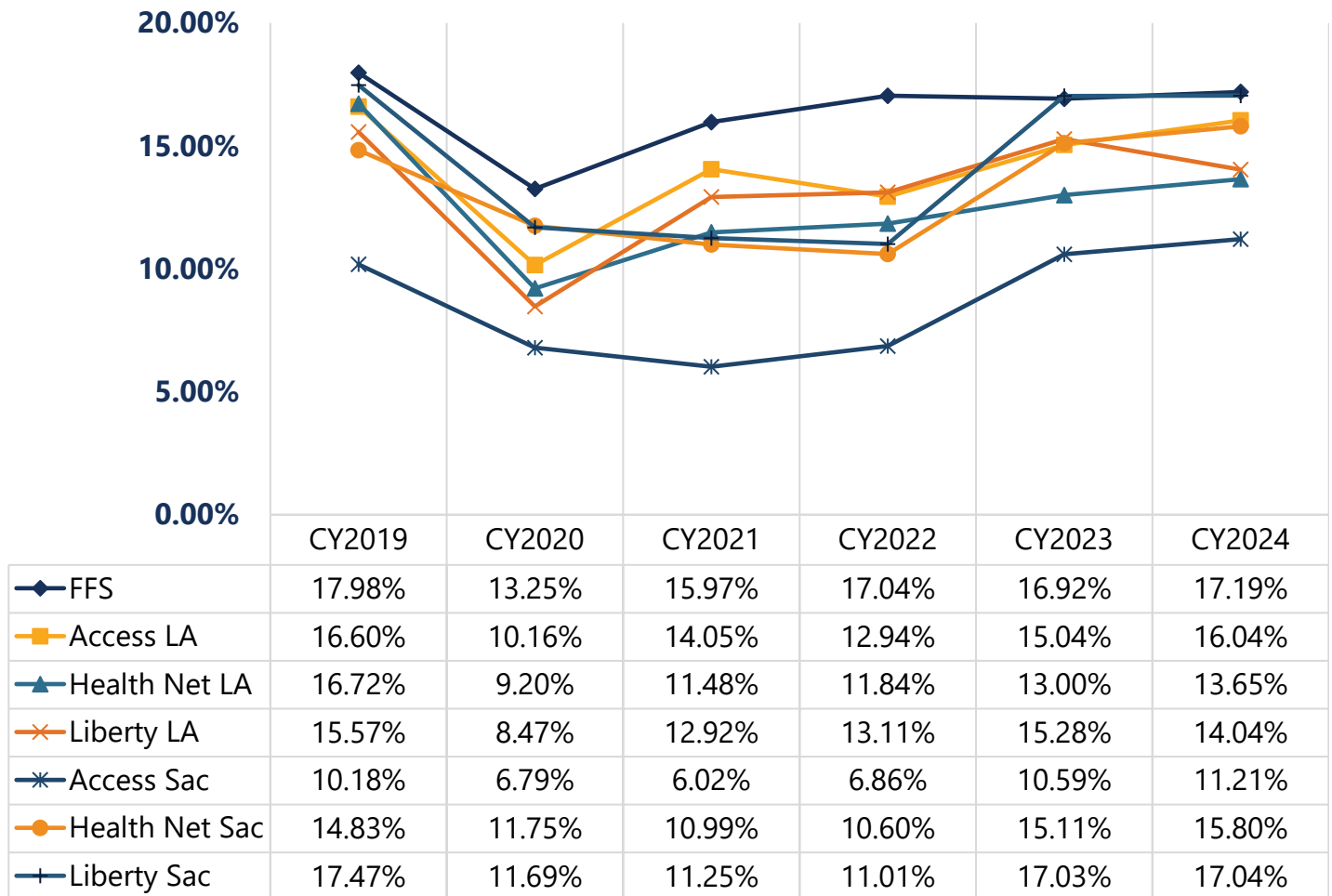
All DMC plans have seen steady increases throughout the 2025 calendar year for Preventive Services for this age group.⁵

⁵ Data Source: Access Dental Plan Q2 2025 Performance Measures Deliverable, Health Net Q2 2025 Performance Measures Deliverable, Liberty Dental Plan Q2 2025 Performance Measures Deliverable.

Figure 5: Sealants by Calendar Year for Eligibles ages 6-9

Sealants - Annual

CY 2019 - CY 2024 Utilization for Eligibles 6 to 9



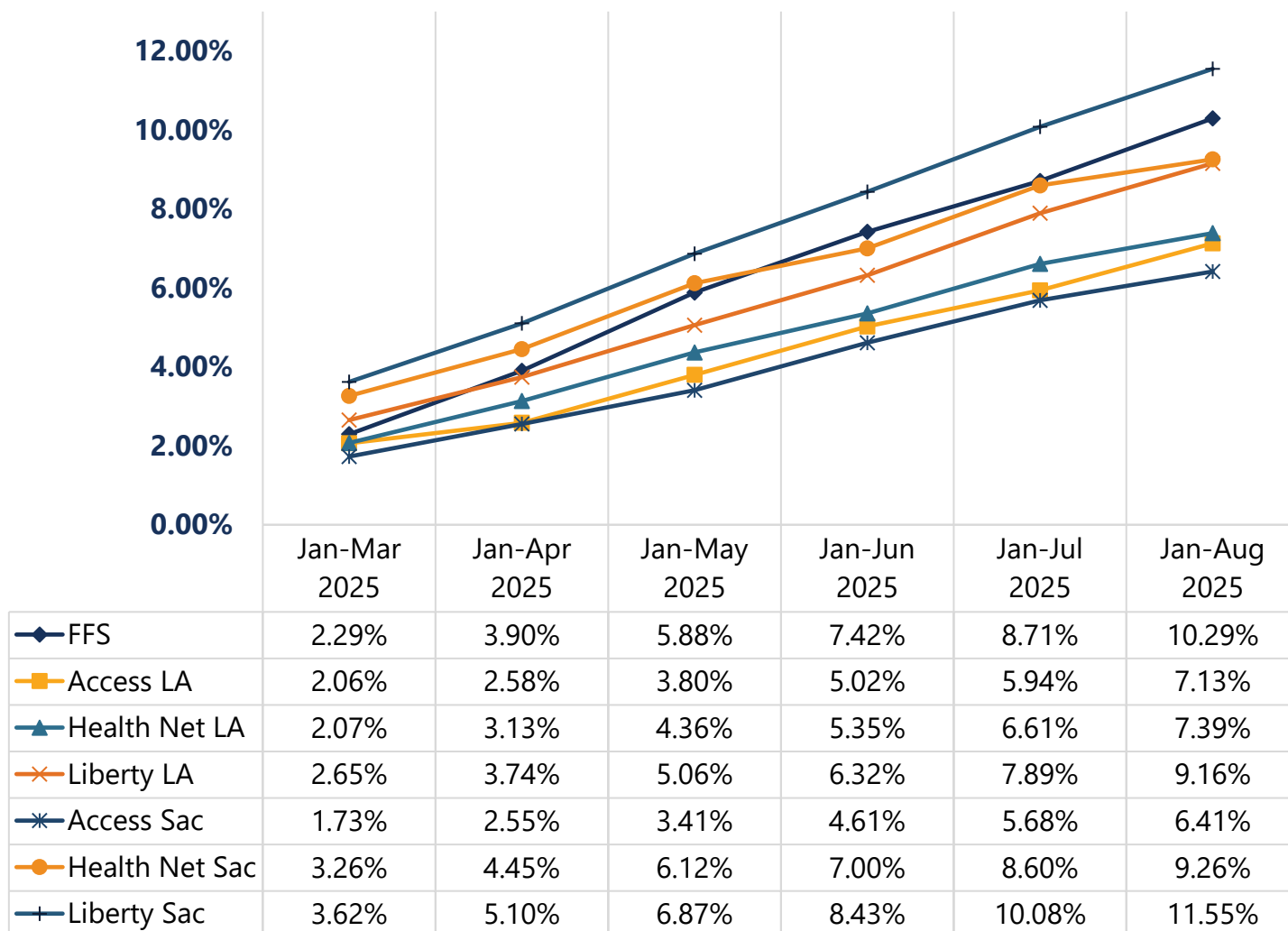
Access has used member education to increase member understanding of benefit availability and access to care to increase sealants utilization rates. Health Net and Liberty continued to increase telephonic member outreach to improve rates of utilization.⁶

⁶ Data Source: Access Dental Plan Quarter 2 (Q2) 2025 Quarterly Improvement Project (QIP) Deliverable, Health Net Q2 2025 QIP Deliverable, Liberty Q2 2025 QIP Deliverable.

Figure 6: Sealants by Month for Eligibles ages 6-9

Sealants - Monthly

January - August Utilization for Eligibles 6 to 9



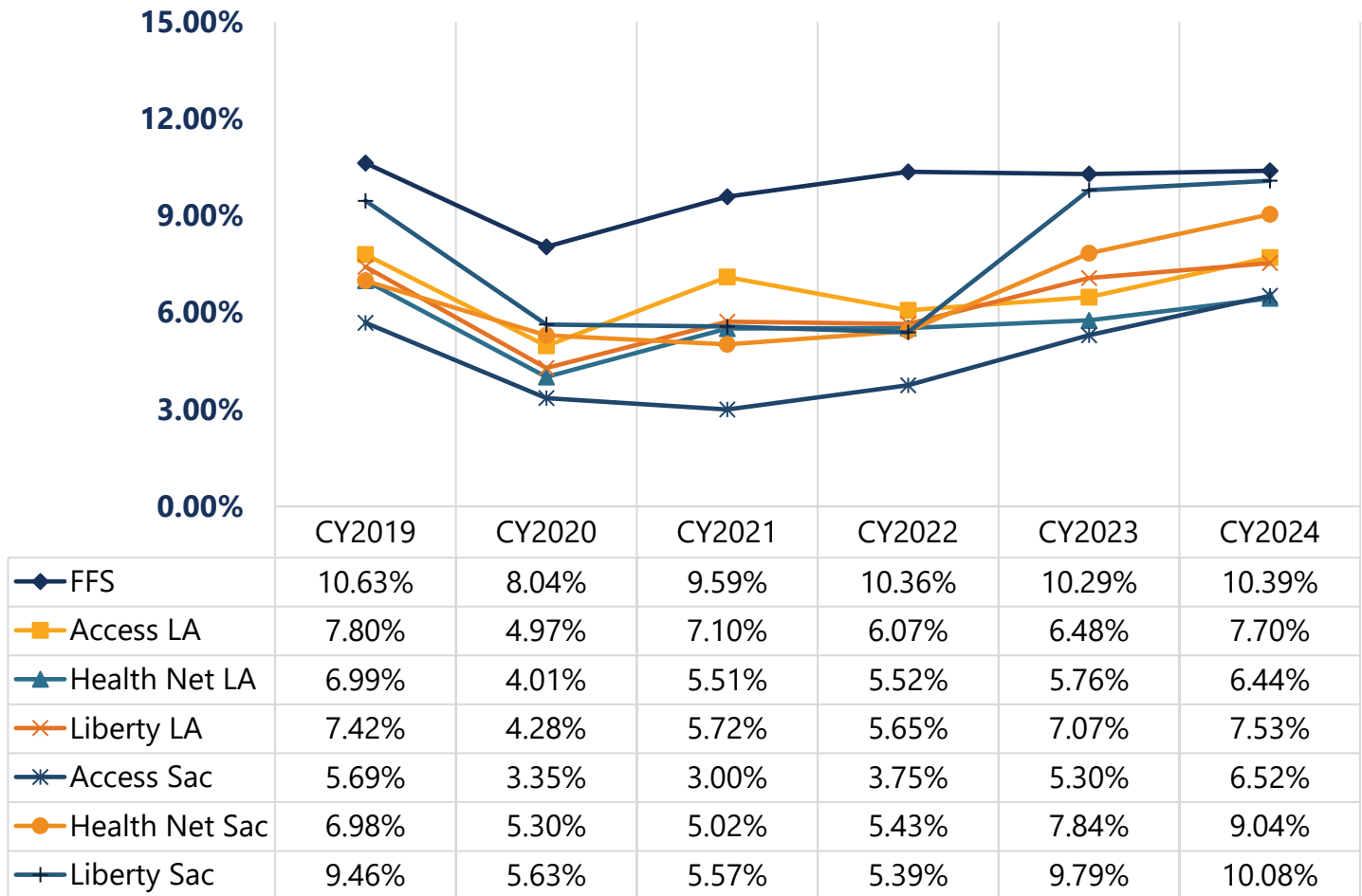
In CY 2025, all DMC plans have seen increases in Sealants for this age cohort, with Liberty in Sacramento County showing the most improvement, from July to August of 2025.⁷

⁷ Data Source: Access Dental Plan Quarter 2 (Q2) 2025 Performance Measures Deliverable, Health Net Q2 2025 Performance Measures Deliverable, Liberty Dental Plan Q2 2025 Performance Measures Deliverable.

Figure 7: Sealants by Calendar Year for Eligibles ages 10-14

Sealants - Annual

CY 2019 - CY 2024 Utilization for Eligibles 10 to 14



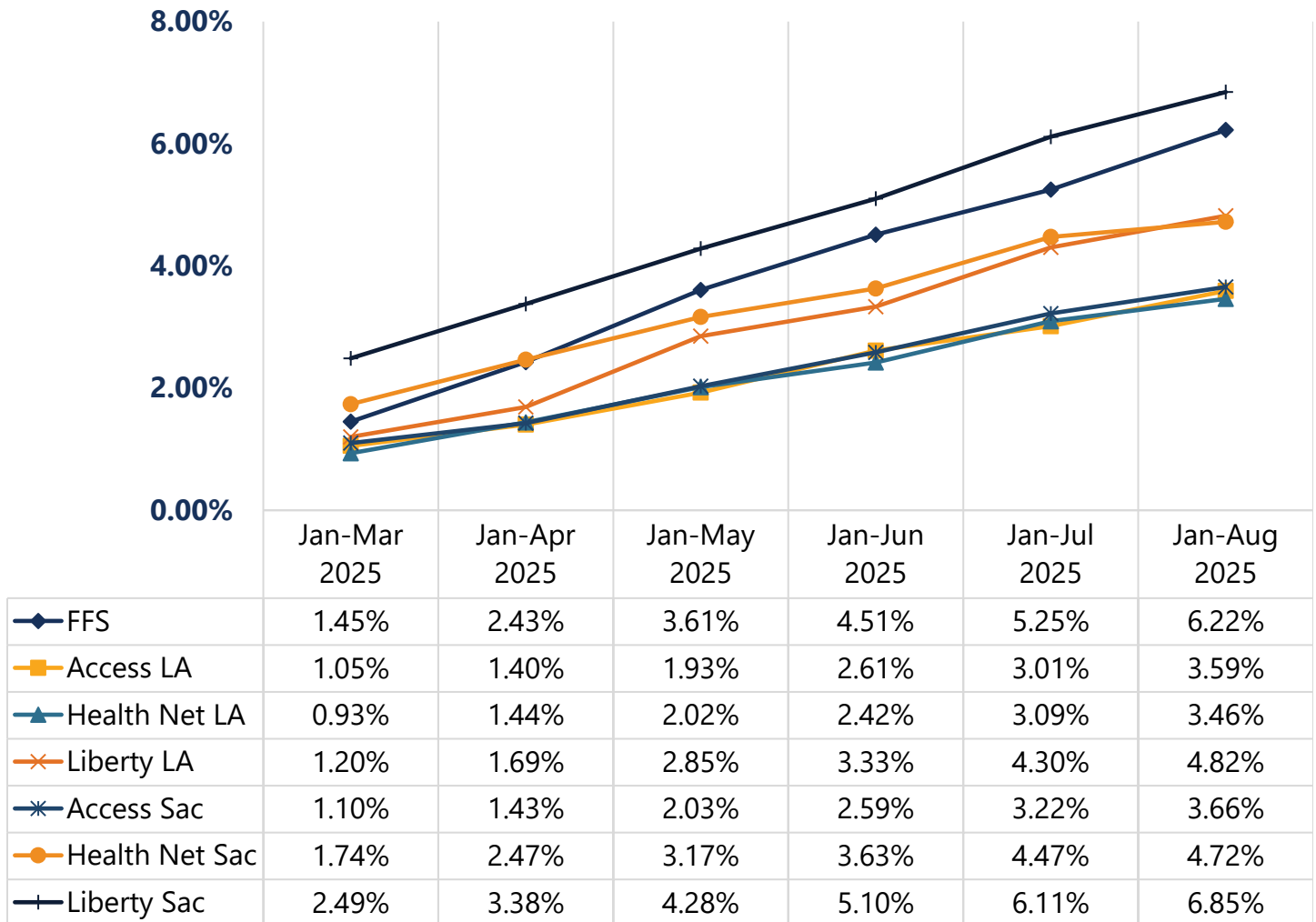
Access has increased the sealants utilization rates through increased member education of the available benefit. Health Net and Liberty continued to increase telephonic member outreach to improve utilization rates.⁸

⁸ Data Source: Access Dental Plan Q2 2025 Performance Measures Deliverable, Health Net Q2 2025 Performance Measures Deliverable, Liberty Dental Plan Q2 2025 Performance Measures Deliverable.

Figure 8: Sealants by Month for Eligibles ages 10-14

Sealants - Monthly

January - August Utilization for Eligibles 10 to 14



In CY 2025, all DMC plans have seen increases in Sealants for this age cohort, with Liberty in Sacramento County showing the most improvement out of the DMC plans, from July to August of 2025.⁹

⁹ Data Source: Access Dental Plan Quarter 2 (Q2) 2025 Performance Measures Deliverable, Health Net Q2 2025 Performance Measures Deliverable, Liberty Dental Plan Q2 2025 Performance Measures Deliverable.

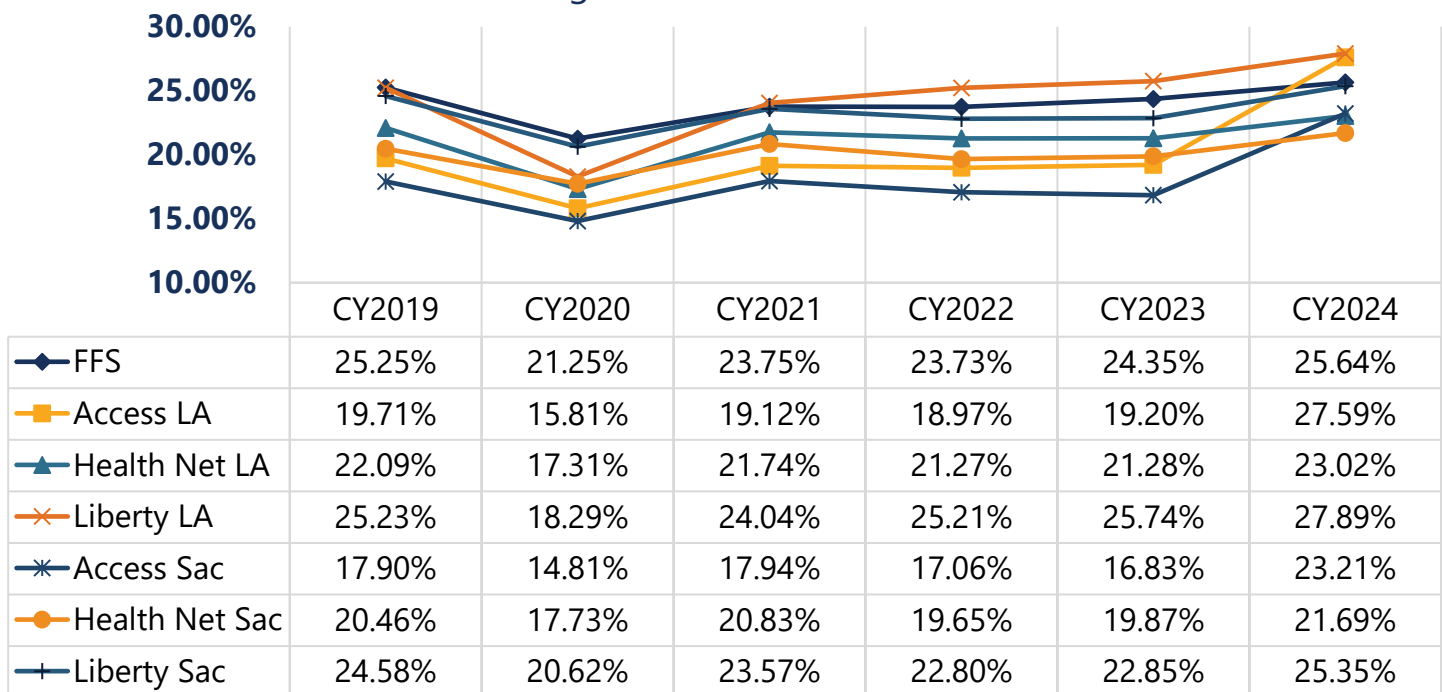
DENTAL UTILIZATION IN ADULTS (AGES 21+)

The following section analyzes dental utilization¹⁰ measures for both FFS and DMC plans for those aged 21 and above by month. The monthly utilization chart shows YTD 2025 data. At this time, the data is considered preliminary due to WIC § sections 14115, 14124.70 -14124.795, which states that a provider has up to one year after the date of service is performed to bill Medi-Cal. Thus, the monthly data is subject to change month-to-month.

Figure 9: Annual Dental Visits (ADV) by Calendar Year for Eligibles ages 21 and older

Annual Dental Visits - Annual

CY 2019 - CY 2024 Utilization for Eligibles 21+



All DMC plans have shown improvement from CY2023 to CY2024, but all DMC plans have identified barriers to utilization and implemented opportunities for improvement by increasing member and provider outreach. Health Net and Liberty enhanced provider engagement by introducing performance-based incentive programs to improve benchmarks. They will also create a rapid response process for early identification and intervention on underperforming measures.¹¹

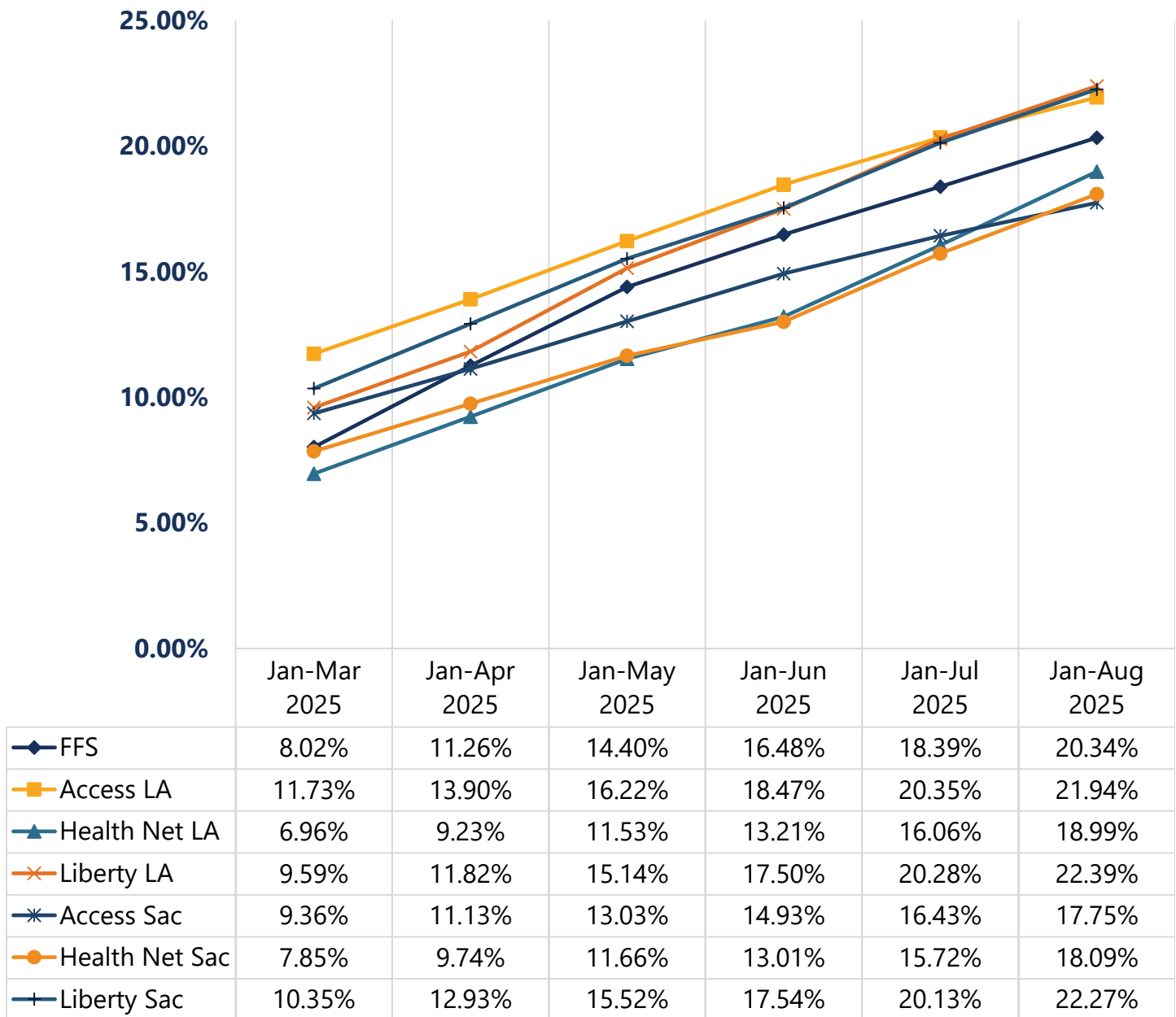
¹⁰ Utilization is calculated based on: **Numerator:** Number of members in the denominator who received any dental service (Current Dental Terminology (CDT) D0100-D9999 or Current Procedural Terminology (CPT) 99188), including dental encounters at safety net clinics (SNCs). **Denominator:** Number of members with at least 90 days continuous enrollment in the same plan during the measurement period.

¹¹ Data Source: Access Dental Plan Quarter 2 (Q2) 2025 Quarterly Improvement Project (QIP) Deliverable, Health Net Q2 2025 QIP Deliverable, Liberty Q2 2025 QIP Deliverable, Health Net 2025 EQRO Performance Measures, and Liberty 2025 EQRO Performance Measures.

Figure 10: Annual Dental Visits (ADV) by Month for Eligibles ages 21 and older

Annual Dental Visits - Monthly

January - August Utilization for Eligibles 21+



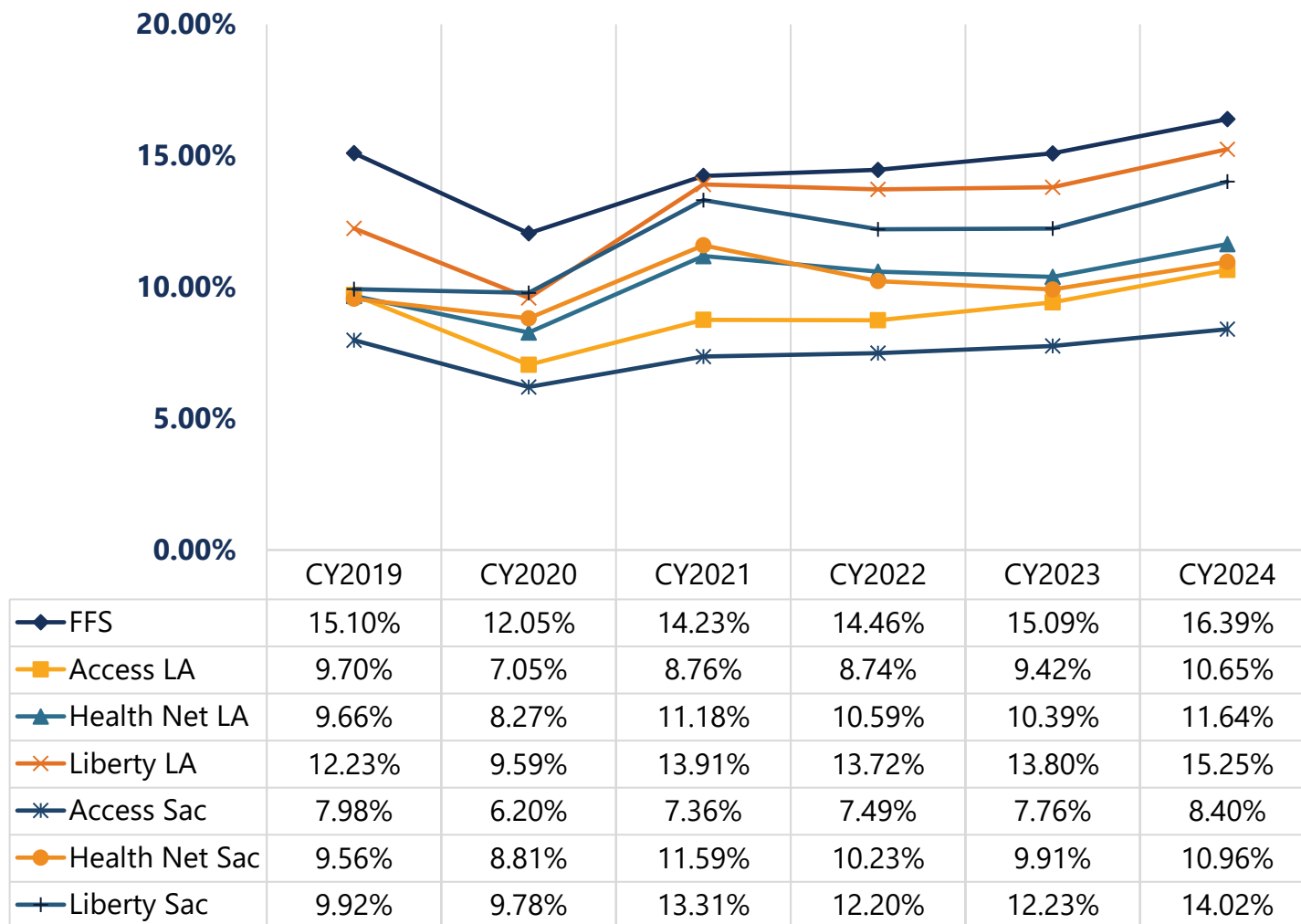
In CY 2025 thus far, all three DMC plans saw increases in utilization from July to August 2025.¹²

¹² Data Source: Access Dental Plan Quarter 2 (Q2) 2025 Performance Measures Deliverable, Health Net Q2 2025 Performance Measures Deliverable, Liberty Dental Plan Q2 2025 Performance Measures Deliverable.

Figure 11: Preventive Services by Calendar Year for Eligibles ages 21 and older

Preventive Services - Annual

CY 2019 - CY 2024 for Eligibles 21+



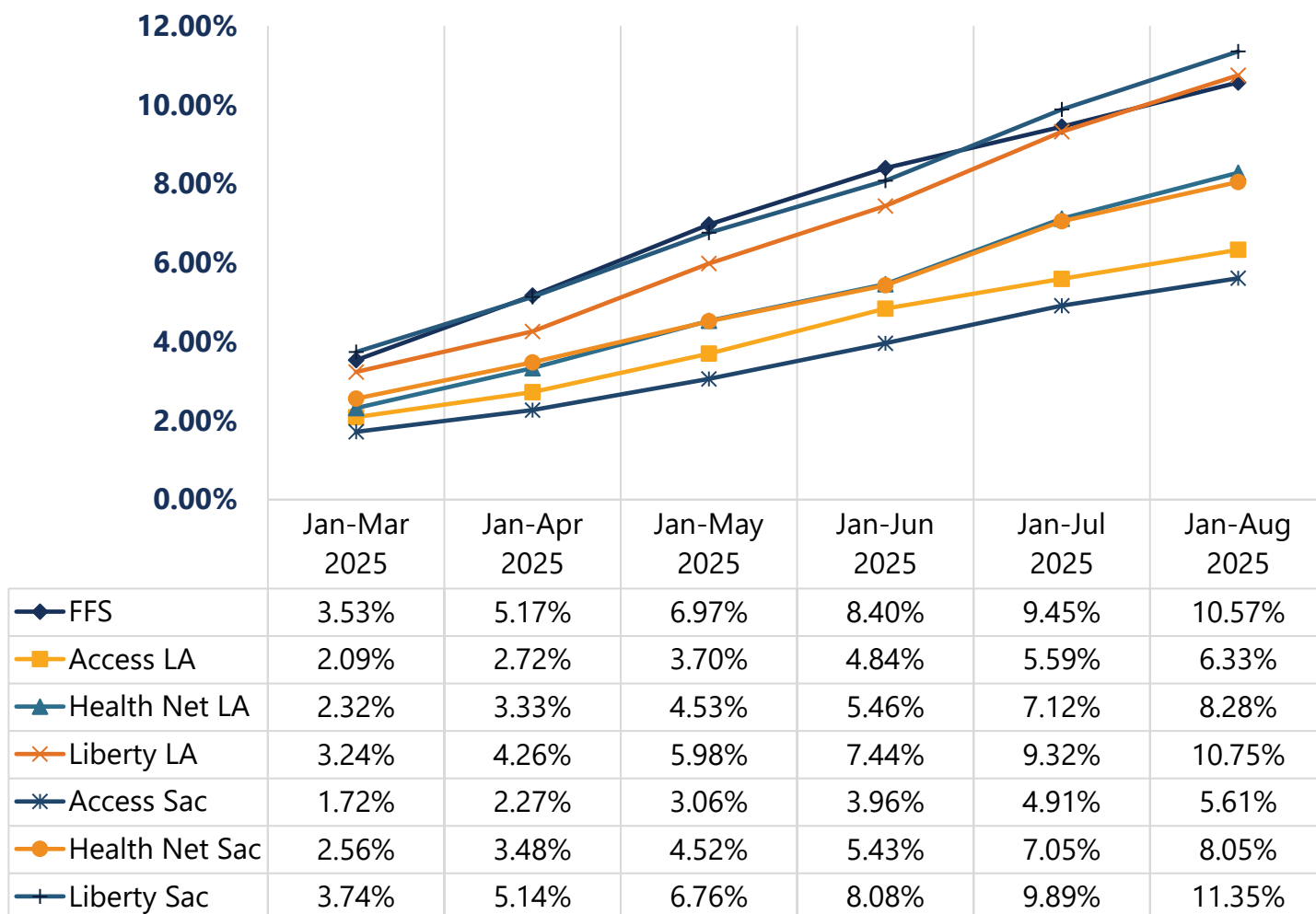
All DMC plans have shown improvement from CY2023 to CY2024, but all DMC plans have identified barriers to utilization and implemented opportunities for improvement by increasing member and provider outreach to increase utilization.¹³

¹³ Data Source: Access Dental Plan Quarter 2 (Q2) 2025 Quarterly Improvement Project (QIP) Deliverable, Health Net Q2 2025 QIP Deliverable, Liberty Q2 2025 QIP Deliverable.

Figure 12: Preventive Services by Month for Eligibles ages 21 and older

Preventive Services - Monthly

January - August for Eligibles 21+



All DMC plans have shown improvement in Preventive Services for this age cohort throughout CY 2025.¹⁴

¹⁴ Data Source: Access Dental Plan Quarter 2 (Q2) 2025 Performance Measures Deliverable, Health Net Q2 2025 Performance Measures Deliverable, Liberty Dental Plan Q2 2025 Performance Measures Deliverable.

RENDERING PROVIDER DATA

The following section provides the count of enrolled providers who provided services separated by county within the last year to dental offices or Safety Net Clinics (SNCs) within Sacramento, the Los Angeles area, El Dorado County, Placer County, and Yolo County in both the Fee-For-Service (FFS) and Dental Managed Care (DMC) delivery systems.¹⁵

Figure 13: Rendering Provider Overlap by County

Rendering Provider Overlap by County

Active Rendering Providers from July 2025

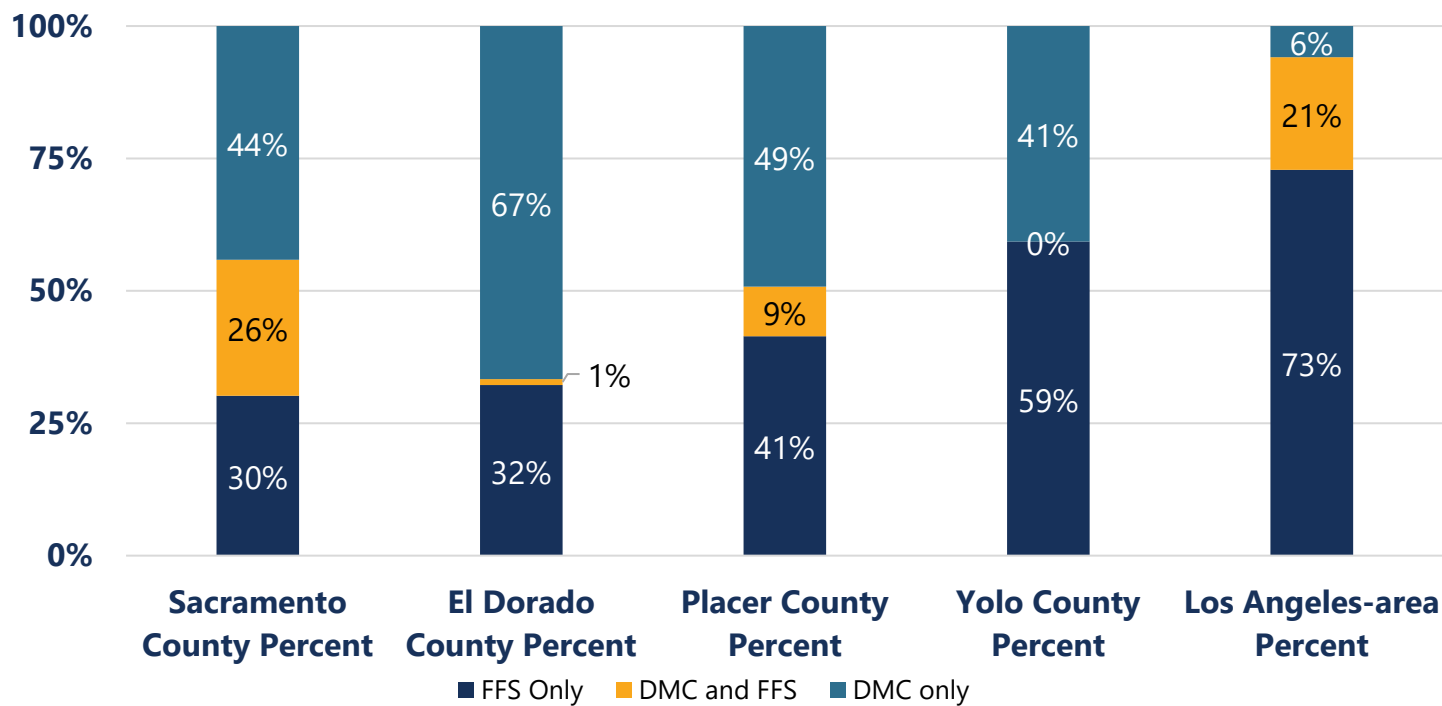


Table 1: Rendering Provider Overlap in FFS and DMC Statewide

Category	Sacramento Rendering Provider Count	Los Angeles Rendering Provider Count	El Dorado Rendering Provider Count	Placer Rendering Provider Count	Yolo Rendering Provider Count
FFS Only	262	6,469	29	133	51
DMC and FFS	223	1,889	1	30	0
DMC Only	383	523	60	158	35
Total	868	8,881	90	321	86

¹⁵ Data Source: Contractor reports from July 2025.