



TURN TO RECOVERY

PROGRAM MANAGER CINTHIA CASTILLON



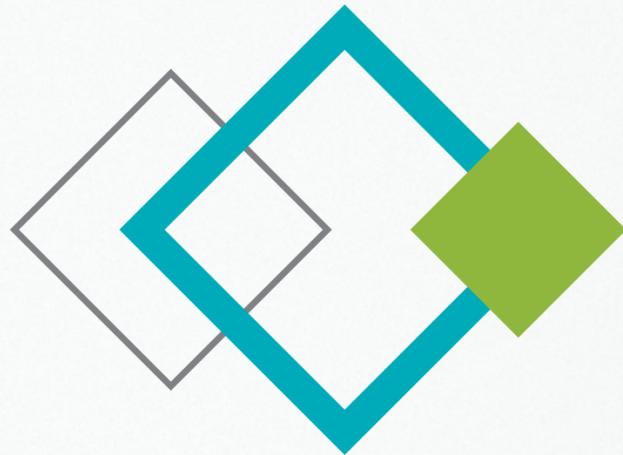
AGENDA

I. WHO WE ARE

II. HOUSING AND TREATMENT OUTCOMES

III. BARRIERS, PARTNERSHIPS, AND FUNDING

IV. KEY SUCCESS INDICATORS



WELCOME

our mission

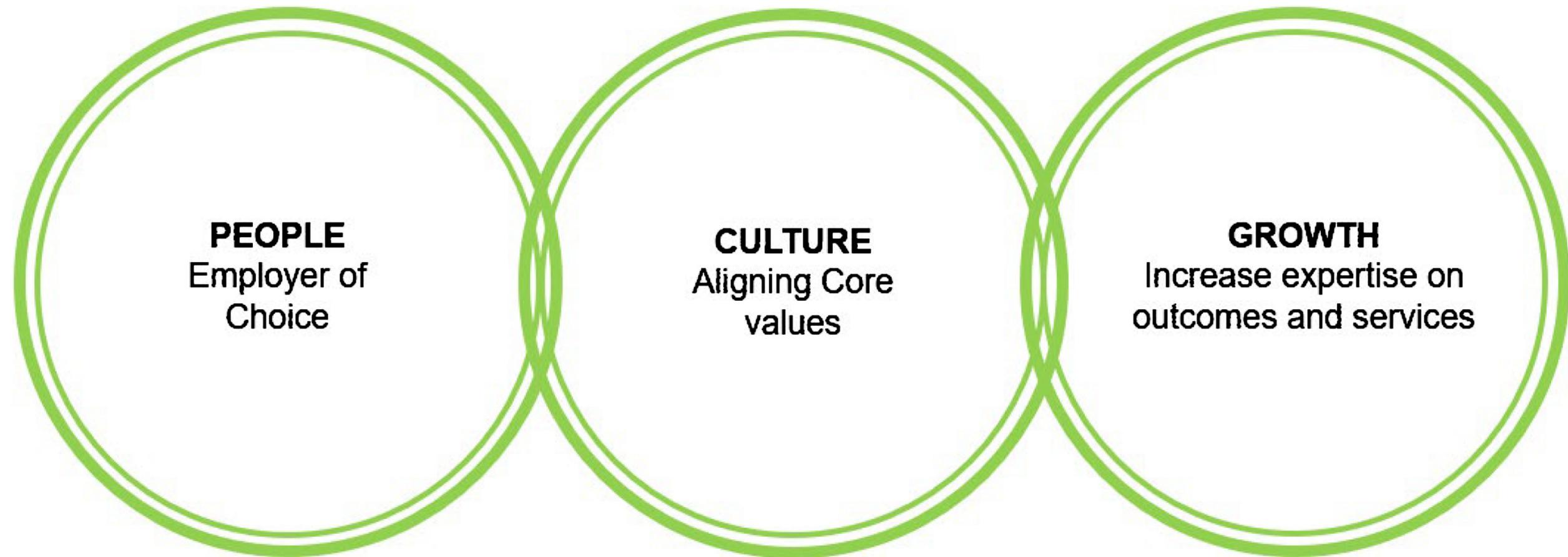
IMPROVING LIVES

We provide behavioral health services across California with the goal of promoting wellness, recovery, and resilience.

Guided by our principles of **PEOPLE, CULTURE, AND GROWTH**, we are dedicated to fostering hope and supporting lasting change.



Agency strategies

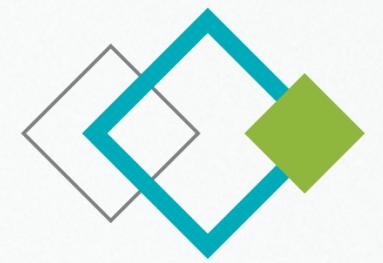


IMPROVING LIVES

INTEGRITY | DIVERSITY | MENTORSHIP | INCLUSION



OUR TEAM



DECEMBER 2025

Happy Holidays

T U R N T O R E C O V E R Y

Who we are: agency mission and program origins

- Agency Mission
- Program Origins
- Program Evolution
 - Expanded from treatment-focused services to a full continuum including shelter, recovery residences, PSH, and SBS subsidies
- Core Philosophy
 - Housing first, trauma-informed care, recovery-oriented, client-centered approach



PROGRAM OVERVIEW AND CLIENT VOLUME

Total Clients Served

- 68 in treatment
- 58 in housing case management
- 126 total active clients

Current Housing Placement

- 53 shelter
- 3 recovery residences
- 35 SBS vouchers
- 23 PSH

Stability Indicators

- 100% have medi-cal insurance
 - 0% new arrests at exit
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ENGAGEMENT AND HOUSING OUTCOMES

Average Length of engagement

- Shelter clients exiting: 168 days (not including prior transitional housing)

Average time from intake to housing placement

- Housing program: typically, within 4 weeks

Housing transition outcomes

- 44% exit to permanent housing (exceeds 26% goal)
 - 24% exit to short-term placement
 - 0.5% return to homelessness
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Housing inventory and partnerships

Types of housing provided

- 56 shelter beds
- 6 recovery residence beds
- 25 PSH vouchers
- 40 SBS subsidies

Key partnerships

- Landlord partnerships for shelter & recovery residences
- County & Housing Commission
- Community partners: Humble Design, LEAP

Housing retention tracking

- 6- and 12-month retention: N/A



Barriers to housing and program responses

Common barriers

- Lack of documentation
- Prior evictions
- Credit issues
- Criminal history
- Lack of affordable housing
- Low income
- Medical needs

Program strategies

- Documentation support
- Landlord advocacy
- Income stabilization
- Coordination with medical & behavioral health providers



Funding, costs and system impact

Funding sources

- County funds recovery residences
- Housing Commission funds shelter & subsidies

Cost metrics

- Average cost per placement: (data needed)
- Benchmark comparison: (data needed)
- Estimated public health & criminal justice savings: (data needed)

Economic stability indicators

- 100% of successful program graduates have income



Client success indicators and additional highlights

Relapse prevention plans, SMART GOALS and client plan completions

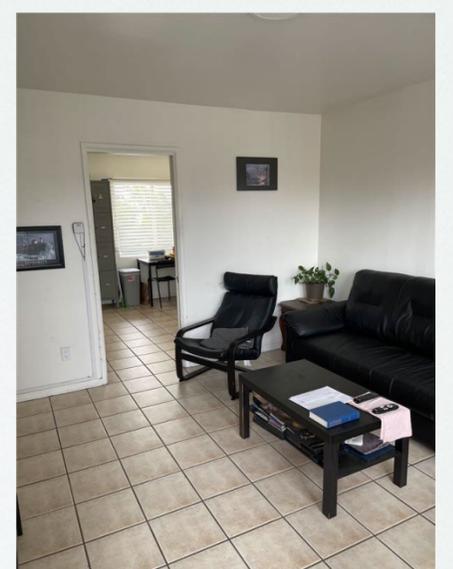
Employment & education outcomes

- 67% of clients have income at exit

Additional strengths for housing-focused stakeholders

- Strong cross-system partnerships
 - High stabilization rates
 - Integrated treatment + housing model
 - Low recidivism and strong engagement
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HOUSING



Contact us

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