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GOVERNOR

February 7, 2023

Medi-Cal Eligibility Division Information Letter No.: I 23-06

TO: ALL COUNTY WELFARE DIRECTORS
ALL COUNTY ADMINISTRATIVE OFFICERS
ALL COUNTY MEDI-CAL PROGRAM SPECIALISTS/LIASONS

SUBJECT: County Support Webinars Q&A: Continuous Coverage Unwinding Process

Purpose

The purpose of this Medi-Cal Eligibility Division Information Letter (MEDIL) is to provide policy clarifications in the form of a Question and Answer (Q&A) document based on information provided during the weekly county support webinars for counties.

Continuous Coverage Unwinding Process Q&A

The Q&A document will be updated every Tuesday by close of business, until the continuous coverage unwinding period ends or until a time DHCS deems appropriate. DHCS will alert counties of any delay in or changes with the Q&A updates. The link provided below will be the static location for the Q&A document. Counties may access the link weekly to review any new updates to the document.

The intent of the Q&A document is to clarify existing policy and guidance. Any areas identified as new policy or guidance will be released in a stand-alone policy letter. If identified, DHCS will notify counties in the county support webinar when stand-alone letters are identified as needed. Questions asked during the support call that are in existing policy letters will not be included in the Q&A document.

The Continuous Coverage Unwinding Process Q&A can be located at:

[Continuous Coverage County Support Call Q&A](#)

Counties should also continue to reference the following DHCS ACWDLs and MEDILs regarding the continuous coverage unwinding process:

- [ACWDL 22-18](#) (June 24, 2022): Case Processing Actions after the Conclusion of the COVID-19 PHE

Medi-Cal Eligibility Division Information Letter No.: I 23-06
Page 2
February 7, 2023

- [ACWDL 22-20](#) (July 11, 2022): Senate Bill 260 Streamlines Transitioning to Covered California
- [MEDIL 23-02](#) (January 10, 2023): Updated Guidance for Counties on Resuming Redeterminations

If you have any questions or require additional information, please contact Kathryn Floto via email at Kathryn.Floto@dhcs.ca.gov.

Sincerely,

ORIGINAL SIGNED BY

Theresa Hasbrouck
Branch Chief, Policy Development Branch
Medi-Cal Eligibility Division