



CALIFORNIA DEPARTMENT OF
HEALTH CARE SERVICES

Michelle Baass | Director

January 15, 2026

NHSP PROGRAM LETTER: 26-01

TO: NEWBORN HEARING SCREENING PROGRAM DIRECTORS
SUBJECT: QUICK RESPONSE (QR) CODE LINKS FOR NEWBORN HEARING SCREENING PROGRAM BROCHURES

This letter is to inform all certified Newborn Hearing Screening Program (NHSP) Providers that the Department of Health Care Services has created Quick Response (QR) Codes to the following NHSP brochures:

- Pub 800: Important Information for Parents-To-Be;
- Pub 812: NHSP Program;
- Pub 823: Waiver of Newborn Hearing Screening;
- Pub 834: Hearing Screening Pass;
- Pub 845: Hearing Screening Refer; and
- Pub 856: Diagnostic Hearing Evaluation Referral.

These QR codes provide the option for parents/guardians to access the parent education brochures through their electronic device. **NHSP Providers must still provide the paper brochures to the parents/guardians.** The NHSP updated brochures can be found here: <https://www.dhcs.ca.gov/services/nhsp/Pages/Brochures.aspx>

Please direct questions to your regional California Hearing Coordination Center:
Northern California Hearing Coordination Center: Email: hccnorthern@natus.com
Southern California Hearing Coordination Center: Email: southern.hcc@natus.com

Sincerely,

ORIGINAL SIGNED BY

Joseph Billingsley
Assistant Deputy Director Health Care Delivery Systems
Department of Health Care Services

Attachment 1: NHSP Brochure QR Codes

