

How to Update Your Contact Information for Medi-Cal

All Medi-Cal members have their eligibility reviewed once per year. Everyone's renewal date is different. If your information changes, update your account or let your local Medi-Cal office know within 10 days. Update your contact information so you don't miss any important information about your Medi-Cal!

Three ways to update your contact information:



ONLINE

- This is the fastest way to check and update your information.
- You can log in or create an account through **BenefitsCal.com**.



BY PHONE

- You can call your local Medi-Cal office.
- Find your local Medi-Cal office's phone number at **Medi-Cal.dhcs.ca.gov**. Select "Find my local Medi-Cal office" from the menu.
- Have your information ready before you call.



IN PERSON

- You can visit your local Medi-Cal office.
- Find your local Medi-Cal office at **Medi-Cal.dhcs.ca.gov**. Select "Find my local Medi-Cal office" from the menu.
- Bring your new information that you will be reporting.



You can also contact a Health Enrollment Navigator if you need accommodation or assistance.

Visit **Medi-Cal.dhcs.ca.gov** and select "Find local help."

