MEDI-CAL CONNECT: POPULATION HEALTH MANAGEMENT

What is Medi-Cal Connect?

Medi-Cal Connect is an innovative statewide data solution to drive population health management (PHM), close gaps in services, and improve member lives. By aggregating data from trusted partners, Medi-Cal Connect provides a complete picture of an individual's benefits and health and population-level insights that inform policy and programs. Medi-Cal Connect also empowers Medi-Cal health plans, providers, and trusted partners with secure access to data and easy-to-use tools to improve health outcomes and equity throughout California.

Goals of Medi-Cal Connect

Informed Policymaking

» Strengthen DHCS' oversight, monitoring, and continuous improvement of Medi-Cal programs.

» Use analytics and dashboards to guide policy decisions that help ensure improved health outcomes and equity across the state.

Population-Level Insights

» Enhance the ability of DHCS, Medi-Cal health plans, and providers to improve health outcomes by identifying trends and disparities.

» Integrate, analyze, visualize, and share data from various sources to better understand Medi-Cal members' health and diverse needs.

Personalized Whole-Person Care

» Equip Medi-Cal service providers with a comprehensive view of an individual member's risks and unmet needs to provide better care.

» Enable DHCS to leverage data from various sectors and populations (e.g., public health, social services, justice-involved) to facilitate a statewide risk stratification assessment and screening algorithm and risk profile for every member.

Improved Member Experience

» Empower members with a user-friendly, multi-functional resource, MyMedi-Cal Connect, that helps them navigate benefits and connect to additional services for which they may qualify.

» Create a one-stop shop for information about Medi-Cal member benefits.

» Enable members to update demographic and contact information and view educational materials.

Medi-Cal Connect is not intended to be a real-time health record. However, Medi-Cal Connect will evolve to support the goals of promoting longer, healthier, and happier lives and achieving more equitable health outcomes.

Release Roadmap

Medi-Cal Connect will be rolled out in five releases to allow feedback, refinement, and implementation of its capabilities. The first two releases are internal to DHCS. The third release prioritizes Medi-Cal health plans (both physical and behavioral health plans) as well as state partners and agencies. The fourth release will encompass local partners. The fifth release will incorporate members, allowing time for sustained engagement to meet member needs.

Release 1 Q3 2024	Release 2 Q1 2025	Release 3 Q3 2025	Release 4 Q4 2025	Release 5 Q3 2026
Users				
» DHCS (limited user group)	» DHCS (full user group)	» Medi-Cal Health Plans » County Behavioral Health » State Partners and Agencies	» Local County Partners » PHM Program Services and Supports » Health Care Delivery Partners » Other Medi-Cal Delivery Partners » Tribal Partners	» MyMedi-Cal Connect Launches for Medi-Cal Members

For more information about Medi-Cal Connect and the PHM program, please see the [PHM webpage](#).