

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

1.	County/City:	Los Angeles County
2.	POC Submitted for:	MHSA Performance Review
3.	Date of Audit/Performance Review	April 7, 2022
4.	Name of Preparer:	
5.	Preparer Contact Email:	
6.	Preparer Contact Telephone:	

#	A Finding #	B Finding	C Recommendation	D Action Taken to Correct Finding (Identify Timeline / Evidence of Correction)
7.	1.	Los Angeles County did not provide a description of the county demographics, including, but not limited to, size of the county, threshold languages, unique characteristics, age, gender, race/ethnicity in the adopted FY 2019-20 Annual Update (Update). (California Code of Regulations, title 9, section 3300(b)(4); Mental Health Services Oversight & Accountability Commission (MHSOAC) FY 2015-2016	The County must provide a description of the county demographics, including but not limited to, size of the county, threshold languages, unique characteristics, age, gender, and race/ethnicity, in each subsequent adopted Three-Year Program and Expenditure Plan (Plan) and Update thereafter.	<p>Los Angeles County demographics were included in the Three-Year Program and Expenditure Plan, Fiscal Year 2021-22 through 2023-24 and the MHSA Annual Update, Fiscal Year 2022-23, which are linked below:</p> <p>Three Year Plan FYs 2021-22 through 2023-24:</p> <p>http://file.lacounty.gov/SDSInter/dmh/1109575_LACDMH_3YrPlan_Final2021-24.pdf</p> <p>Demographics on pages 5-17.</p> <p>In addition to the link above, please refer to references pages in the attached Plan.</p>

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		MHSA Annual Update Instructions (p 5); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions (pg. 4)).		<p>Annual Update FY 2022-23:</p> <p>http://file.lacounty.gov/SDSInter/dmh/1129105_AdoptedMHSAAnnualUpdateFY2022-23.pdf</p> <p>Demographics on pages 9-11</p> <p>In addition to the link above, please refer to references pages in the attached Annual Update.</p> <p>DMH is currently developing policies and procedures relating to conducting a Stakeholder Process, developing a Three-Year Program and Expenditure Plan and creating an Annual Update to ensure demographic information and reporting narratives are included on an ongoing basis.</p> <p>These policies and procedures will be completed and submitted to the DHCS by June 30, 2023.</p> <p>A draft version of the "Developing A MHSA Annual Update" policy is attached.</p>

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8.	2.	Los Angeles County did not include a narrative description of the training provided to participants in the Community Program Planning Process (CPPP) in the adopted FY 2019-20 Update. (Cal. Code of Regs., tit. 9, § 3300(c); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 3); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions (pg 3)).	The County must include a narrative description of the training provided to participants in the CPPP in each subsequent adopted Plan and Update thereafter.	<p>CPPP training for participants began on September 23, 2022. See attached MHSA 101 training presentation.</p> <p>A narrative description of CPP participant training will be included in the FY 2023-24 Annual Update scheduled to be submitted to OAC by June 30, 2023.</p> <p>The next LACDMH Two Year Program and Expenditure Plan for FYs 24-25 and 25-26 is scheduled for submission to the OAC on June 30, 2024. Submission of a Two Year Program and Expenditure Plan will get Los Angeles County back on schedule after the COVID 19 emergency.</p> <p>Stakeholder participants in the development of this upcoming Plan will receive a second round of CPPP training to ensure they are able to have a meaningful role in the planning process.</p> <p>All future Board adopted MHSA Three-Year Program and Expenditure Plans and MHSA</p>

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				<p>Annual Updates will include CPPP participant training narratives.</p> <p>DMH is currently developing policies and procedures relating to Conducting a Stakeholder Process, developing a Three-Year Program and Expenditure Plan and creating an Annual Update to ensure CPPP participant training and reporting narratives are included on an ongoing basis.</p> <p>These policies and procedures will be completed and submitted to the DHCS by June 30, 2023.</p>
9.	3.	Los Angeles County did not provide a description of how the County ensured that staff and stakeholders were involved in the CPPP for the INN Project in the adopted FY 2017-20 Plan and adopted FY 2019-20 Update. (Cal. Code of Regs., tit. 9, § 3930(b)(1)).	The County must provide a description of how the County ensures that staff and stakeholders were involved in the CPPP for INN Projects in each subsequent adopted Plan and Update thereafter.	<p>A narrative description of how staff and stakeholders were involved in the CPPP for new INN Projects including a process timeline will be included in the upcoming FY 2023-24 Annual Update scheduled to be submitted to OAC by June 30, 2023.</p> <p>The next LACDMH Two Year Program and Expenditure Plan for FYs 24-25 and 25-26 is scheduled for submission to the OAC on June 30, 2024. Submission of a Two Year Program and Expenditure Plan will get Los</p>

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				<p>Angeles County back on schedule after the COVID 19 emergency.</p> <p>All future Board adopted MHSA Three-Year Program and Expenditure Plans and MHSA Annual Updates will include stakeholder engagement of INN Project narratives.</p> <p>DMH is currently developing policies and procedures relating to Conducting a Stakeholder Process, developing a Three-Year Program and Expenditure Plan and creating an Annual Update to ensure staff and stakeholder involvement and reporting narratives are included on an ongoing basis.</p> <p>These policies and procedures will be completed and submitted to the DHCS by June 30, 2023.</p>
10.	4.	Los Angeles County's adopted FY 2017-20 Plan and adopted FY 2019-20 Update did not contain a narrative description of the stakeholders who participated in the planning process in	The County must include a narrative description of the stakeholders who participated in the planning process in enough detail to establish that the required stakeholders were included and reflected the	A narrative description indicating how the stakeholders included in our CPPP reflect the diversity of Los Angeles County will be included in the upcoming FY 2023-24 Annual Update scheduled to be submitted to OAC by June 30, 2023.

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		enough detail to establish that the required stakeholders were included and reflected the diversity of the County. (W&I Code section 5848; Cal. Code of Regs., tit.9, §§ 3315, 3300; MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 3); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions)	diversity of the County in each subsequent adopted Plan and Update thereafter.	<p>The next LACDMH Two Year Program and Expenditure Plan for FYs 24-25 and 25-26 is scheduled for submission to the OAC on June 30, 2024. Submission of a Two Year Program and Expenditure Plan will get Los Angeles County back on schedule after the COVID 19 emergency.</p> <p>All future Board adopted MHSA Three-Year Program and Expenditure Plans and MHSA Annual Updates will include this information as well.</p> <p>DMH is currently developing policies and procedures relating to Conducting a Stakeholder Process, developing a Three-Year Program and Expenditure Plan and creating an Annual Update to ensure staff and stakeholder involvement and reporting narratives are included on an ongoing basis.</p> <p>These policies and procedures will be completed and submitted to the DHCS by June 30, 2023.</p>

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11.	5.	Los Angeles County's adopted FY 2017-20 Plan and adopted FY 2019-20 Update did not include descriptions of the methods used by the County to circulate, for the purpose of eliciting public comments of the draft Plan/Update to representatives of the stakeholders' interests, and any other interested party who requested a copy. (Cal. Code of Regs., tit. 9, § 315(a)(1)(A)).	The County must include a description of the methods used by the County to circulate, for the purpose of eliciting public comments of the draft Plan/Update to representatives of the stakeholders' interests, and any other interested party who requested a copy; in each subsequent adopted Plan and Update thereafter.	<p>DMH currently uses a variety of methods to circulate draft Plans and Annual Updates to illicit public comments to represent stakeholders and other interested parties. Current methods include:</p> <ol style="list-style-type: none"> 1. Posting all draft Plans and Annual Updates on the DMH public facing website; 2. Presenting all draft Plans and Annual Updates at multiple community stakeholder meetings that include geographic interests, unserved and underserved groups interests, ethnic and cultural interests, and service provider network interests; 3. Share all draft Plans and Annual Updates with other County departments and community based organizations that partner with DMH on providing services. <p>A narrative description indicating these methods and any new methods will be included in the upcoming FY 2023-24 Annual Update scheduled to be submitted to OAC by June 30, 2023.</p>

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				<p>The next LACDMH Two Year Program and Expenditure Plan for FYs 24-25 and 25-26 is scheduled for submission to the OAC on June 30, 2024.</p> <p>Submission of a Two-Year Program and Expenditure Plan will get Los Angeles County back on schedule after the COVID 19 emergency.</p> <p>All future Board adopted MHSA Three-Year Program and Expenditure Plans and MHSA Annual Updates will include this information as well.</p> <p>DMH is currently developing policies and procedures relating to Conducting a Stakeholder Process, developing a Three-Year Program and Expenditure Plan and creating an Annual Update to ensure these documents are circulated for public review and input/feedback as required and narratives describing this process are included in future Plans and Updates on an ongoing basis.</p>

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				These policies and procedures will be completed and submitted to the DHCS by June 30, 2023.
12.	6.	Los Angeles County did not summarize and analyze the substantive recommendations for revisions received during the 30-day public comment period in the adopted FY 2017-20 Plan or adopted FY 2019-20 Update. (W&I Code section 5848(b); Cal. Code of Regs., tit. 9, § 3315(a)(3); MHSOAC FY 2015-2016 MHSA Plan Instructions (pg 3)).	The County must summarize and analyze the substantive recommendations for revisions received during the 30-day public comment period in each subsequent adopted Plan and Update thereafter.	<p>LACDMH summarized and analyzed the recommendations received during the 30-day public comment period in the MHSA Three Year Program and Expenditure Plan, Fiscal Years 2021-22 through 2023-24, which are linked and cited below:</p> <p>Three Year Plan 2021-22 through 2023-24:</p> <p>http://file.lacounty.gov/SDSInter/dmh/1109575_LACDMH_3YrPlan_Final2021-24.pdf</p> <p>Public Comment Recommendations Pages 21-33</p> <p>In addition to the link above, please refer to references pages in the attached Plan.</p>

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				<p>Annual Update 2022-23:</p> <p>http://file.lacounty.gov/SDSInter/dmh/1129105_AdoptedMHSAAnnualUpdateFY2022-23.pdf</p> <p>Public Comment Recommendations Pages 14-15</p> <p>In addition to the link above, please refer to references pages in the attached Annual Update.</p> <p>The County will summarize and analyze the substantive recommendations for revisions received during the 30-day public comment period in the upcoming FY 2023-24 Annual Update scheduled to be submitted to OAC by June 30, 2023 and will also be included in the next LACDMH Two Year Program and Expenditure Plan for FYs 24-25 and 25-26, scheduled for submission to the OAC on June 30, 2024.</p> <p>All future Board adopted MHSA Three-Year Program and Expenditure Plans and MHSA Annual Updates will include summaries and</p>

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				<p>analysis of public recommendations for revisions.</p> <p>DMH is currently developing policies and procedures for summarizing and analyzing the recommendations received during the 30-day public comment period.</p> <p>These policies and procedures will be completed and submitted to the DHCS by June 30, 2023.</p>
13.	7.	Los Angeles County did not include a narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served County residents who qualify for MHSA services in the adopted FY 2017-20 Plan and adopted FY 2019-20 Update. (Cal. Code of Regs., tit. 9, § 3650(a)).	The County must include a narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served County residents who qualify for MHSA services in each subsequent adopted Plan and Update thereafter.	<p>The County will include a narrative analysis of the mental health needs assessment of unserved, underserved/ inappropriately served, and fully served County residents who qualify for MHSA services in the upcoming FY 2023-24 Annual Update scheduled to be submitted to OAC by June 30, 2023 and one will also be included in the next LACDMH Two Year Program and Expenditure Plan for FYs 24-25 and 25-26, scheduled for submission to the OAC on June 30, 2024.</p> <p>All future Board adopted MHSA Three-Year Program and Expenditure Plans and MHSA</p>

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				<p>Annual Updates will include these types of narrative analyses.</p> <p>DMH is currently developing a policy with procedures outlining a protocol for conducting and narrative reporting of mental health needs assessment of unserved, underserved, inappropriately served and fully served County residents qualifying for MHSA services on an ongoing basis.</p> <p>This policy with procedures will be completed and submitted to the DHCS by June 30, 2023.</p>
14.	8.	Los Angeles County did not include an assessment of the County's capacity to implement mental health programs and services in the adopted FY 2017-20 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(5)).	<p>The County must include an assessment of its capacity to implement mental health programs and services in each subsequent adopted Plan thereafter, and include:</p> <p>a. The strengths and limitations of the county and service providers that impact their ability to meet the needs of racially and ethnically diverse populations.</p>	<p>A narrative analysis of the assessment of the County's capacity to implement mental health programs and services will be included in the upcoming FY 2023-24 Annual Update scheduled to be submitted to OAC by June 30, 2023.</p> <p>The next LACDMH Two Year Program and Expenditure Plan for FYs 24-25 and 25-26 will include the narrative analysis and is scheduled for submission to the OAC on June 30, 2024.</p>

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			<p>b. Bilingual proficiency in threshold languages.</p> <p>c. Percentages of diverse cultural, racial/ethnic and linguistic groups represented among direct service providers, as compared to percentage of the total population needing services and the total population being served.</p> <p>d. Identification of possible barriers to implementing the proposed programs/services and methods of addressing these barriers.</p>	<p>All future Board adopted MHSA Three-Year Program and Expenditure Plans and MHSA Annual Updates will include this type of narrative analyses.</p> <p>DMH continues to develop policies and procedures for narrative reporting on the assessment of the County's capacity to implement mental health programs and services on an ongoing basis.</p> <p>The most updated policies and procedures available will be submitted to the DHCS by June 30, 2023.</p>
15.	9.	Los Angeles County did not provide an estimate of the number of clients, in each age group, to be served in the Full Service Partnership (FSP) category for each fiscal year of the FY 2017-20 Plan. (Cal. Code of Regs., tit. 9, § 3650(a)(3)).	The County must provide an estimate of the number of clients, in each age group, to be served in the FSP service category for each fiscal year of the Plan in each subsequent adopted Plan thereafter.	<p>An estimate of the number of clients, in each age group to be served in the FSP service category will be included in the upcoming FY 2023-24 Annual Update scheduled to be submitted to OAC by June 30, 2023.</p> <p>The next LACDMH Two Year Program and Expenditure Plan for FYs 24-25 and 25-26 scheduled for submission to the OAC on</p>

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				<p>June 30, 2024 will also include an estimate of the number of clients, in each age group to be served in the FSP service category.</p> <p>All future Board adopted MHSA Three-Year Program and Expenditure Plans and MHSA Annual Updates will include client estimates for each age group served in a FSP service plan.</p> <p>DMH is currently developing policies and procedures developing a Three-Year Program and Expenditure Plan and creating an Annual Update to ensure an estimate of the number of clients, in each age group to be served in the FSP service category are included on an ongoing basis.</p> <p>These policies and procedures will be completed and submitted to the DHCS by June 30, 2023.</p>

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16.	10.	Los Angeles County did not indicate the cost per client for PEI programs for children, adults, and seniors in the FY 2019-20 Update. However, cost per client was provided for CSS and INN programs. (W&I Code section 5847(e); MHSOAC FY 2015- 2016 MHSA Annual Update Instructions (p 4)).	The County must indicate the cost per client for CSS, PEI and INN programs for children, adults, and seniors to be served in each subsequent adopted Plan and Update thereafter.	<p>The cost per client for direct services for CSS, PEI and INN programs for children, adults, and seniors to be served will be included in the upcoming FY 2023-24 Annual Update scheduled to be submitted to OAC by June 30, 2023 and in the next LACDMH Two Year Program and Expenditure Plan for FYs 24-25 and 25-26 scheduled for submission to the OAC on June 30, 2024.</p> <p>All future Board adopted MHSA Three-Year Program and Expenditure Plans and MHSA Annual Updates will include this information.</p> <p>DMH is currently developing policies and procedures relating to developing a Three-Year Program and Expenditure Plan and creating an Annual Update to ensure the cost per client for direct services for CSS, PEI and INN programs for children, adults, and seniors are included on an ongoing basis.</p>

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				These policies and procedures will be completed and submitted to the DHCS by June 30, 2023.
17.	11.	Los Angeles County did not have at least one each of these PEI programs listed in the adopted FY 2017-20 Plan and 2019-20 Update: Early Intervention Program, Outreach for Increasing Recognition of Early Signs of Mental Illness Program, Prevention Program, Stigma and Discrimination Reduction program, and Access and Linkage to Treatment Program. Specifically, the County was missing an Outreach for Increasing Recognition of Early Signs of Mental Illness Program in the FY 2019-20 Update and	The County must have at least one of each of these PEI programs: Early Intervention Program, Outreach for Increasing Recognition of Early Signs of Mental Illness Program, Prevention Program, Stigma and Discrimination Reduction Program and Access to Linkage to Treatment Program in each subsequent adopted Plan and Update thereafter.	<p>The County will explore the development of PEI programs that focus on Outreach for Increasing Recognition of Early Signs of Mental Illness and Access to Linkage to Treatment.</p> <p>An update/status on Outreach for Increasing Recognition of Early Signs of Mental Illness and Access to Linkage to Treatment will be included in the upcoming FY 2023-24 Annual Update scheduled to be submitted to OAC by June 30, 2023 as well as in the the next LACDMH Two Year Program and Expenditure Plan for FYs 24-25 and 25-26, scheduled for submission to the OAC on June 30, 2024.</p>

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		missing an Access and Linkage to Treatment Program in the FY 2017-20 Plan and FY 2019-20 Update. (W&I Code section 5840; Cal. Code Regs., tit. 9, § 3705(a)).		<p>Progress will continue to be reflected in each subsequent adopted MHSA Three-Year Program and Expenditure Plan, and MHSA Annual Update thereafter.</p> <p>DMH is currently developing policies and procedures related to PEI programming. These policies and procedures will be completed and submitted to the DHCS by June 30, 2023.</p>