

**Mental Health Services Act (MHSA) Performance Review Report
Los Angeles County Program Review
April 7, 2022**

FINDINGS

Finding #1: Los Angeles County did not provide a description of the county demographics, including, but not limited to, size of the county, threshold languages, unique characteristics, age, gender, race/ethnicity in the adopted FY 2019-20 Annual Update (Update). (California Code of Regulations, title 9, section 3300(b)(4); Mental Health Services Oversight & Accountability Commission (MHSOAC) FY 2015-2016 MHSA Annual Update Instructions (p 5); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions (pg 4)).

Recommendation #1: The County must provide a description of the county demographics, including but not limited to, size of the county, threshold languages, unique characteristics, age, gender, and race/ethnicity, in each subsequent adopted Three-Year Program and Expenditure Plan (Plan) and Update thereafter.

Finding #2: Los Angeles County did not include a narrative description of the training provided to participants in the Community Program Planning Process (CPPP) in the adopted FY 2019-20 Update. (Cal. Code of Regs., tit. 9, § 3300(c); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 3); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions (pg 3)).

Recommendation #2: The County must include a narrative description of the training provided to participants in the CPPP in each subsequent adopted Plan and Update thereafter.

Finding #3: Los Angeles County did not provide a description of how the County ensured that staff and stakeholders were involved in the CPPP for the INN Project in the adopted FY 2017-20 Plan and adopted FY 2019-20 Update. (Cal. Code of Regs., tit. 9, § 3930(b)(1)).

Recommendation #3: The County must provide a description of how the County ensures that staff and stakeholders were involved in the CPPP for INN Projects in each subsequent adopted Plan and Update thereafter.

Finding #4: Los Angeles County's adopted FY 2017-20 Plan and adopted FY 2019-20 Update did not contain a narrative description of the stakeholders who participated in the planning process in enough detail to establish that the required stakeholders were included and reflected the diversity of the County. (W&I Code section 5848; Cal. Code of Regs., tit.9, §§ 3315, 3300; MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 3); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions).

Recommendation #4: The County must include a narrative description of the stakeholders who participated in the planning process in enough detail to establish that

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the required stakeholders were included and reflected the diversity of the County in each subsequent adopted Plan and Update thereafter.

Finding #5: Los Angeles County's adopted FY 2017-20 Plan and adopted FY 2019-20 Update did not include descriptions of the methods used by the County to circulate, for the purpose of eliciting public comments of the draft Plan/Update to representatives of the stakeholders' interests, and any other interested party who requested a copy. (Cal. Code of Regs., tit. 9, § 3315(a)(1)(A)).

Recommendation #5: The County must include a description of the methods used by the County to circulate, for the purpose of eliciting public comments of the draft Plan/Update to representatives of the stakeholders' interests, and any other interested party who requested a copy; in each subsequent adopted Plan and Update thereafter.

Finding #6: Los Angeles County did not summarize and analyze the substantive recommendations for revisions received during the 30-day public comment period in the adopted FY 2017-20 Plan or adopted FY 2019-20 Update. (W&I Code section 5848(b); Cal. Code of Regs., tit. 9, § 3315(a)(3); MHSAOAC FY 2015-2016 MHSA Plan Instructions (pg 3)).

Recommendation #6: The County must summarize and analyze the substantive recommendations for revisions received during the 30-day public comment period in each subsequent adopted Plan and Update thereafter.

Finding #7: Los Angeles County did not include a narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served County residents who qualify for MHSA services in the adopted FY 2017-20 Plan and adopted FY 2019-20 Update. (Cal. Code of Regs., tit. 9, § 3650(a)).

Recommendation #7: The County must include a narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served County residents who qualify for MHSA services in each subsequent adopted Plan and Update thereafter.

Finding #8: Los Angeles County did not include an assessment of the County's capacity to implement mental health programs and services in the adopted FY 2017-20 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(5)).

Recommendation #8: The County must include an assessment of its capacity to implement mental health programs and services in each subsequent adopted Plan thereafter, and include:

a. The strengths and limitations of the county and service providers that impact their ability to meet the needs of racially and ethnically diverse populations.

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b. Bilingual proficiency in threshold languages.

c. Percentages of diverse cultural, racial/ethnic and linguistic groups represented among direct service providers, as compared to percentage of the total population needing services and the total population being served.

d. Identification of possible barriers to implementing the proposed programs/services and methods of addressing these barriers.

Finding #9: Los Angeles County did not provide an estimate of the number of clients, in each age group, to be served in the Full Service Partnership (FSP) category for each fiscal year of the FY 2017-20 Plan. (Cal. Code of Regs., tit. 9, § 3650(a)(3)).

Recommendation #9: The County must provide an estimate of the number of clients, in each age group, to be served in the FSP service category for each fiscal year of the Plan in each subsequent adopted Plan thereafter.

Finding #10: Los Angeles County did not indicate the cost per client for PEI programs for children, adults, and seniors in the FY 2019-20 Update. However, cost per client was provided for CSS and INN programs. (W&I Code section 5847(e); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (p 4)).

Recommendation #10: The County must indicate the cost per client for CSS, PEI and INN programs for children, adults, and seniors to be served in each subsequent adopted Plan and Update thereafter.

Finding #11: Los Angeles County did not have at least one each of these PEI programs listed in the adopted FY 2017-20 Plan and 2019-20 Update: Early Intervention Program, Outreach for Increasing Recognition of Early Signs of Mental Illness Program, Prevention Program, Stigma and Discrimination Reduction program, and Access and Linkage to Treatment Program.

Specifically, the County was missing an Outreach for Increasing Recognition of Early Signs of Mental Illness Program in the FY 2019-20 Update, and missing an Access and Linkage to Treatment Program in the FY 2017-20 Plan and FY 2019-20 Update. (W&I Code section 5840; Cal. Code Regs., tit. 9, § 3705(a)).

Recommendation #11: The County must have at least one of each of these PEI programs: Early Intervention Program, Outreach for Increasing Recognition of Early Signs of Mental Illness Program, Prevention Program, Stigma and Discrimination Reduction Program and Access to Linkage to Treatment Program in each subsequent adopted Plan and Update thereafter.

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SUGGESTED IMPROVEMENTS

Item #1: CPPP

Suggested Improvement #1: DHCS recommends the County collect stakeholder demographic data utilizing CPPP related surveys and report this information in the adopted Plans and Updates to ensure the required stakeholders are included and reflect the diversity of the County. The County may redact demographic information that may be considered identifiable.

Suggested Improvement #2: DHCS recommends the County include a description of the summary and analysis of any substantive recommendations received during the 30-day public comment period and the county's resulting action, including any substantive changes made to the Update in response to public comments.